

#### Marketing Challenge #5 part 2:

Canadian Rotifers (Sea Farmer)

#### **Campaign Approach**

#### Description, Marketing Objective, and KPI

#### 1. Approach Description

Canadian Rotifers is a small new company, still in the bootstrapping phase. In the actual phase, the project has reached quality standards to start thinking about commercialization, but not yet solved the distribution and presentation issues. In other words, the project doesn't have a product to sell still.

Nevertheless, the company desperately requires projecting a realistic sales volume in other to define the level of investment and access proper funding.

This is an especially difficult task to achieve because there is no previous history of this type of product in the current market at the local stage. This proposal suggests using AdWords as an effective way to assess the sales potential of the project.

The main idea is:

To develop a Beta project in which potential customers (aquarium hobbyists) are invited to enroll via AdWords in a Beta testing project. To everyone interested in participating, Canadian Rotifers Project will provide high quality rotifers for free, to be used as live feed in their aquariums.

Potential customers should enroll by subscribing in the project's landpage in order to receive the free rotifers. In exchange, the customers will provide the project with information about the rotifers' performance, their individual preferences and the sales potential.

This campaign will produce 2 Ad Groups, each targeting two stages of potential customers: (A) awareness (Those who don't know yet that rotifers are a good choice for them) and (B) interest (Those who are specifically looking for rotifers). It will use 2 different ads for each Ad Group targeting their relevant keywords.

#### 2. Marketing Objective & KPI

What marketing objective do you aim to achieve with your campaign?

The marketing objective is: to enroll 25 potential customers in the project's Beta Test by the end of the AdWord campaign

What primary KPI are you going to track in your campaign?

The KPI for this audit is the number of potential customers in the project's Beta Test

# Ad Groups Ads and Keywords

#### Ad Group #1:

### Ad Group: awareness 01 | Ad 01

Desktop

## Canadian Rotifers | Best live feed for aquariums | Affordable and available.

Ad www.seafarmer.ca

Enriched to meet your aquatic pet's nutrition requirements. Enroll in our Beta Project and try them in your aquarium for free.

Your ad might not always include all your text. Some shortening may also occur in some formats. You can make sure certain text appears in your ad. Learn more

## Ad Group: awareness 01 | Ad 02

Desktop

## Canadian Rotifers | Live feed for reef tank, | Best saltwater fish food

Ad www.seafarmer.ca

Enroll in our Beta Project and try them in your aquarium for free. Best live feed for your Nano Reef tank. Affordable and available.

Your ad might not always include all your text. Some shortening may also occur in some formats. You can make sure certain text appears in your ad. Learn more

### Keyword list

- 1. Best live feed for aquariums
- 2. nano reef tank
- 3. corals for sale in canada
- 4. rotifers characteristics
- 5. brachionus
- 6. mandarin fish
- 7. rotifers definition

- 8. rotifers under microscope
- 9. brine shrimp
- 10. saltwater fish food
- 11. nano reef aquarium
- 12. nanoreef
- 13. best tropical fish food
- 14. tetra fish food
- 15. buy corals online canada
- 16. lps coral
- 17. artemia
- 18. brine shrimp for sale
- 19. brine shrimp aquarium
- 20. best feed for mandarin fish
- 21. feed for dragonet

## Ad Group: interest 02 | Ad 01

Desktop

#### Canadian Rotifers | Live feed for reef tanks | Best saltwater fish food

Ad www.seafarmer.ca

Enroll in our Beta Project and try them in your aquarium for free. Best live feed for your Nano Reef tank. Affordable and available.

Your ad might not always include all your text. Some shortening may also occur in some formats. You can make sure certain text appears in your ad. Learn more

## Ad Group: interest 02 | Ad 02

Desktop

## Canadian Rotifers | Best live feed for aquariums | Affordable and available.

Ad www.seafarmer.ca

Enriched, affordable and availabe, raised in Canada rotifers. Enroll in our Beta Project and try them in your aquarium for free

Your ad might not always include all your text. Some shortening may also occur in some formats. You can make sure certain text appears in your ad. Learn more

## Keyword list

- 1. rotifers for reef tank
- 2. rotifers saltwater aquarium
- 3. best saltwater fish food
- 4. rotifers
- 5. rotifers for sale
- 6. rotifers canada
- 7. rotifer culture for sale
- 8. aquarium rotifers
- 9. buy live rotifers
- 10. live rotifers for sale
- 11. how to breed rotifers
- 12. rotifer reproduction
- 13. rotifers culture
- 14. rotifer culture technique
- 15. rotifers facts
- 16. how long do rotifers live
- 17. rotifers examples
- 18. rotifer culture system
- 19. rotifer culture kit
- 20. rotifers digestive system

## **Campaign Evaluation**

Results, Analysis and Recommendations

### Key Campaign Results (Campaign & Ad Groups)

Ad				Avg Cost			Cost per	
Group	Max CPC Bid	Impr	CTR	per Click	Conv.	CR	Conv.	Cost
Name	Awareness 01	7,160	1.13%	1.27	0	0	n/a	102.65
Name	Interest 01	102	2.94%	0.91	0	0	n/a	2.73
Total		7,262	1.16%	1.25	0	0	n/a	

# **Key Campaign Results** (Ads)

Ad	Clicks	CTR	Avg. Cost per Click	Conv.	CR	Cost per Conv.
Ad Group 1, Ad 1	75	1.18%	1.27	0	0%	n/a
Ad Group 1, Ad 2	6	0.73%	1.24	0	0%	n/a
Ad Group 2, Ad 1	3	3.23%	0.91	0	0%	n/a
Ad Group 2, Ad 2	0	0	0	0	0%	n/a

# **Key Campaign Results** (Keywords)

Present the three keywords you consider most successful based on your marketing objective.

Keywords	Clicks	CTR	Avg. Cost per Click	Conv.	CR	Cost per Conv.
120 gallon aquarium	10	0.56%	1.01	0	0%	n/a
Nano reef tank	8	2.04%	1.21	0	0%	n/a
Artemia	6	10.34%	1.33	0	0%	n/a

#### **Campaign Evaluation**

Evaluate how successful your campaign was, given what your Marketing Objective has been.

The campaign did not receive any enrolment (KPI); thus, it is fair to say that it didn't have a positive ROI and -obviously- the conversion rate was way lower than expected. Nevertheless, I would not say that the campaign did not have some important positive results.

In order to conduct a fair analysis, it's important to keep in mind the following.

- Since the projects is still in the bootstrapping phase, it did not have a final product to sell at the moment.
- Nevertheless, the project is eager to asses the sales projection of the project in order to determine the investment rate.
- The idea proposed was to offer a Beta-Tester enrolment which would provide the required information (and precious info about the customers needs) in exchange of free rotifers.
- The idea proved to be unsuccessful.
- It required a high level of involvement which the customers most likely would not be wanted to get into.
- This was recognized early in the course when we defined the project's persona as "lacking time for deep research on hobby" and "requiring effective information source"
- It is not crazy to ponder that, if the campaign had offered a final product (alas, direct and simple solution to a problem), the conversion rates could have been provided a positive ROI. But this would have to be proven in another campaign.

Can we conclude that offering a final product would have provided a positive ROI?

- As mentioned, we would need another campaign to prove this idea, but the present campaign provided with valuable ideas to consider:
- The webpage received 84 extra visits and the CTR was higher than expected, showing that there could be some interest.

- Considering this parameter, a 10% conversion rate would bring about a positive ROI whereas a 1% would not.
- The Awareness group ad performed notoriously better than the Interest group as it received 94% of the clicks. This was not a surprise because this project is trying to present to the market a new product and some work on branding is going to be required.
- The results from the performance of Keywords "120 gallon aquarium" and "Nano reef tank" brings about important insights about the customers journey.

#### **Recommendations for future campaigns**

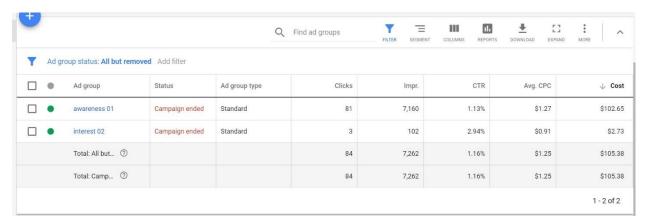
Imagine you had additional budget, how would you use it, given your campaign evaluation?

- First, I would desist of the Beta-Tester idea because it doesn't fit with projects persona. I would wait until a finial product is ready to sell to the market.
- Also, the following changes should be considered:
  - I would focus on the awareness group rather than the interest group and try to better customize the ads accordingly
  - I would put a hold in the "artemia" and "brine shrimp" keywords (they both represent the competition), this way the main keywords "120 gallon aguarium" and "Nano reef tank" could better profit from the budget.
  - I would change completely the landing page discarding the Beta-Tester strategy and oriented to a direct and simple solution to a problem (provide the best feed for your aquarium/nano reef tank). This way we would align the campaign with the project's persona.

## **Appendix**

#### Screenshots for Reference

## Ad groups





# Ads

•	Ad	Ad group	Status	Ad type	Clicks	$\downarrow$ Impr.	CTR	Avg. CPC	Cost
•	Canadian Rotifers   Best live feed for aquariums   Affordable and available. www.seafarmer.ca Enriched to meet your aquatic pet's nutrition requirements. Enroll in our Beta Project and try them in your aquarium for free.	awareness 01	Campaign ended	Expanded text ad	75	6,343	1.18%	\$1.27	\$95.20
•	Canadian Rotifers   Live feed for reef tanks   Best saltwater fish food www.seafarmer.ca Enroll in our Beta Project and try them in your aquarium for free. Best live feed for your Nano Reef tank. Affordable and available.	awareness 01	Campaign ended	Expanded text ad	6	817	0.73%	\$1.24	\$7.45
•	Canadian Rotifers   Best live feed for aquariums   Affordable and available. www.seafarmer.ca Enriched, affordable and availabe, raised in Canada rotifers. Enroll in our Beta Project and try them in your aquarium for free	interest 02	Campaign ended	Expanded text ad	3	93	3.23%	\$0.91	\$2.73

0	Ad	Ad group	Status	Ad type	Clicks	$\downarrow$ Impr.	CTR	Avg. CPC	Cost
•	Canadian Rotifers   Live feed for reef tanks   Best saltwater fish food www.seafarmer.ca Enroll in our Beta Project and try them in your aquarium for free. Best live feed for your Nano Reef tank. Affordable and available.	awareness 01	Campaign ended	Expanded text ad	6	817	0.73%	\$1.24	\$7.45
•	Canadian Rotifers   Best live feed for aquariums   Affordable and available. www.seafarmer.ca Enriched, affordable and availabe, raised in Canada rotifers. Enroll in our Beta Project and try them in your aquarium for free	interest 02	Campaign ended	Expanded text ad	3	93	3.23%	\$0.91	\$2.73
•	Canadian Rotifers   Live feed for reef tanks   Best saltwater fish food www.seafarmer.ca Enroll in our Beta Project and try them in your aquarium for free. Best live feed for your Nano Reef tank. Affordable and available.	interest 02	Campaign ended	Expanded text ad	0	9	0.00%	-	\$0.00

# Keywords

Y	Keyw	ord status: All but rer	moved Add filter								
	•	Keyword	Ad group	Status	Policy details	Final URL	Clicks	Impr.	CTR	Avg. CPC	↓ Cost
	•	120 gallon aquarium	awareness 01	Campaign ended	Approved	-	10	1,793	0.56%	\$1.01	\$10.09
	•	nano reef tank	awareness 01	Campaign ended	Approved	-	8	392	2.04%	\$1.21	\$9.69
	•	nanoreef	awareness 01	Campaign ended	Approved	-	7	487	1.44%	\$1.28	\$8.93
	•	artemia	awareness 01	Campaign ended	Approved	-	6	58	10.34%	\$1.33	\$7.99
	•	brine shrimp	awareness 01	Campaign ended	Approved	-	5	84	5.95%	\$1.30	\$6.52
	•	saltwater fish food	awareness 01	Campaign ended	Approved	_	5	664	0.75%	\$1.07	\$5.35

	Keyword	Ad group	Status	Policy details	Final URL	Clicks	Impr.	CTR	Avg. CPC	↓ Cost
	ыние энттр	awareness o r	ended	пррготец			04	0.90%	Q1.00	Q0.02
<b>•</b>	saltwater fish food	awareness 01	Campaign ended	Approved	-	5	664	0.75%	\$1.07	\$5.35
<b>•</b>	lps coral	awareness 01	Campaign ended	Approved	-	4	1,335	0.30%	\$1.13	\$4.5
•	tetra fish food	awareness 01	Campaign ended	Approved	-	2	163	1.23%	\$1.91	\$3.83
	Total: All ①					84	7,262	1.16%	\$1.25	\$105.3
	Total: Ca ②					84	7,262	1.16%	\$1.25	\$105.38

#### Overview

