Phone: 804-787-3352 Email: sf8ez@virginia.edu Charlottesville,Va

#### **EDUCATION**

### **University of Virginia**

- Bachelors of Science, Engineering Science
  - An interdisciplinary degree with a focus on computer science & applied mathematics

## **University of the People**

- Masters of Education, Advanced Teaching
  - Expected Graduation December 2026

### RELEVANT EXPERIENCES

TEACHING ASSISTANT FALL 2025

**Campus** Remote

• Will begin a position as a Teaching Assistant at Campus for an intro-level computer science course, responsible for holding office hours, weekly lectures, and grading assignments.

### **SECURITY SOFTWARE ENGINEER**

2024-May 2025

CLOUDFLARE AUSTIN, TEXAS

- Responsible for approximately 3-8 pull requests a week for creating new features, deploying bug fixes, designing tests, and other software maintenance tasks for security software tool
- Applied basic data analysis and proactive data monitoring techniques to manage software usage, database memory among other issues
- Engaged with internal stakeholders in multiple weekly meetings regarding communications about new features and issues with current security tooling, while maintaining confidentiality and discretion.
- Responded to ad hoc requests from management regarding constantly updating security needs
- Tools used: Terraform, Go, Python, JS, REST APIS, Git, SQL, HTML/CSS

SOFTWARE ENGINEER 2022-2023

RAPID7 Austin, Texas

- Participated in a six-month rotation, contributing to a DevOps team focused on developing internal security protocols for SOC compliance
- Engaged in a six-month rotation as an active member of a software development team dedicated to maintaining and enhancing Java REST API Services.
- Played a key role in the design, development, testing, and initial release of an internal security auditing tool utilizing Python.
- Effectively managed and resolved complex software issues reported by customers in a prompt manner, ensuring the timely deployment of necessary software patches.
- Proficiently managed and configured AWS cloud infrastructure utilizing Terraform.
- Continually developed cloud engineering and software development skills via blog posts and tutorials.
- Technology used: Terraform, Python, Java

### **RPA (ROBOTIC PROCESS AUTOMATION) SPECIALIST**

**SUMMER 2021** 

Sirius-XM Remote

• Led oversight and development of an automation process using UiPath, achieving over \$100,000 in annual cost savings.

# SABRINA FULLER

Phone: 804-787-3352 Email: sf8ez@virginia.edu Charlottesville,Va

 Scoped business requirements and outlined workflows for new and potential automation processes.

- Collaborated with internal stakeholders to identify and prioritize RPA projects based on potential cost savings and efficiency improvements for SiriusXM.
- Identified and implemented additional RPA opportunities to optimize business processes, reduce operational costs, and drive continuous improvement for SiriusXM.

**STEM Tutor SY** 2018 -2019

John Tyler Community College Academic Resource Center

- Tutored 30-50 students weekly on a walk-in basis in Computer Science, Mathematics, Statistics, Information Technology, Chemistry, and Physics
- Assisted in the development study groups for students in STEM subjects to improve understanding and retention of course material
- Developed and delivered workshops several times per semester regarding study skills and time management techniques to help students excel in STEM subjects.
- Collaborated with faculty to develop and implement innovative tutoring strategies to enhance student learning and success in STEM subjects.
- Utilized effective communication techniques to establish a positive and supportive learning environment for students. Resulting in 2019 Excellence in STEM tutoring award

# STUDENT RESEARCH ASSISTANT GEORGIA TECH

**SUMMER 2019** 

ATLANTA GA

Researched Machine Learning methods to identify PDEs

### **TEACHING ASSISTANT**

SY 2020 -2021

### University of Virginia, Computer Science Department

- Designed weekly lessons and learning materials for students software engineering tools
- Created over 5 short video lectures and tutorials on technologies such as Git, Markdown, Python Notebooks
- Held weekly office hours to assist students with the materials

### **SKILLS**

- Strong programming experience with Go, Java, Python, R, HTML/CSS, SQL, EXCEL
- Experience with JIRA, Trello, Notion and other project management software.
- Experience with data visualization and statistical analysis techniques and QGIS
- Experience and mastery with Microsoft Office Suite, Google Office, Microsoft Teams
- Experience with AWS and Cloudflare Cloud technologies and tools
- Customer service experience as a STEM tutor, and other service roles