

Terms and conditions PENGUINS CLEAN SERVICES

Penguins clean services, is a company that is dedicated to offering cleaning, remodeling, disinfection and sanitization services for houses, offices, medical centers, professional centers, shopping centers, among others. Said company requires to send information on a recurring basis to send its clients an estimate of costs, appointments to inspect the place where the services will be performed, through its web portal (penguinscleanservices.ca) Means of communication for clients and partners of the company. The conditions that are exposed here can be updated to adapt to new situations.

1. Users must allow the registration of their email address to create their account.
2. Users are fully responsible for the debits made to their card, once they confirm the payment of a service.
3. Users are willing to receive information with links to follow quote or appointment procedures.
4. The company is responsible for the vulnerable information it receives from its customers.
5. The company undertakes to keep confidential information such as: the address of the place to carry out the services, telephone numbers, names and other information provided by the client.
6. E-mail is a tool for the exchange of information between users and the PENGUINS CLEAN SERVICES service provider; it is not a tool for the massive and indiscriminate dissemination of information.
7. The appointments will be attended once the user selects the date on which he wishes to be visited.
8. The appointment date will be confirmed by the web portal administrator once the request is received and the client will be contacted.
9. The company will comply with the established periods both on its part and those selected by the client.
10. The client must respect the agreements made prior to executing the service order, as well as the supplies that are used.
11. The company is responsible for property and real estate that will be given to them for cleaning services, they must be delivered in good condition and intact as received.
12. Clients must maintain a respectful relationship towards cleaners.