PWA-1: COURSE CONTACTS

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Assignment in WDDBS INFORMATION

INSTRUCTOR OFFICE HOURS - (AIM + E-mail)

GREETINGS!

Over the next 4 weeks, the *quickest way* to reach me throughout the day will be via AIM or via email (jgarlic@fullsail.com). Please also note the following office hours:

- The <u>best days</u> to reach me are Mondays, Tuesdays, Wednesdays, Thursdays and Fridays (BEFORE 5pm)...
- **IMPORTANT**: This means that the <u>worst days</u> to reach me are **Fridays** (--after 12:00 Noon), **Saturday and Sundays**. I will try to answer general questions, however, I most likely will not be available. Please plan your homework schedule accordingly.
- I am usually available via AIM (off & on) during the early morning, plus most late afternoons.
- You may also contact via phone using the numbers below, however, please IM or E-mail me FIRST if you need help.

If you need 1:1 help, I prefer to schedule a screen sharing (using a mic) instead of text/chats and emails back and forth. It is so much more affective and efficient to work with you while seeing your code live while discussing problem solving techniques.

- Course Director/Instructor: Jessica Garlic
- IM Screen Name: "jgarlic@fullsail.com" (AIM)
- E-mail: igarlic@fullsail.com
- NOTE: If you are sending me files please use
- Phone: 407.679.0100 x6405
- I will respond to your questions as quickly as possible (or within 24 48 hours depending on your method of contact).
- I recommend you add me to your Instant Message via AOL ASAP (---worth 2% of your grade)! Thank You.

Thanks for your professionalism:-) Scroll down to see additional support contact info listed below...





The <u>BEST Days</u> to reach me are <u>Mondays</u>, <u>Tuesdays</u>, <u>Wednesdays</u>, <u>Thursdays</u>, <u>and Fridays</u> (BEFORE 5PM)... This means that the <u>WORST</u> <u>Days</u> to reach me are <u>Fridays</u>, <u>Saturdays</u> and <u>Sundays</u>. I will try to always answer general questions on any day, however, I will not be available for debugging & troubleshooting code. Please plan your homework schedule accordingly. I am usually available via IM (off & on) during the daytime and some evenings. If I am not available, please feel free to contact Mr. Eric Silvay below... Thanks!



Eric Silvay esilvay@fullsail.com IM: esilvay@fullsail.com



<u>NOTE</u>: If you have general questions regarding WDD course content, registration, or scheduling, please send an E-mail to Mr. Scott Wainman (Department Chair) - see contact info below.





