

FATEMA SARWAR

ENTRY LEVEL SOFTWARE DEVELOPER

PERSONAL PROFILE

A detail-oriented technologist with a scientific background and a software engineering diploma. Known for strong analytical, problem-solving, and communication skills gained from IT support and tutoring. Committed to continuous growth, quick learning, and eager to contribute as a software developer in a dynamic team.

EDUCATION

Software Engineering Technician Diploma

Centennial College
Sept 2022 - May 2025

Bachelors in Liberal Science

Laurentian University
Sept 2017 - Sept 2020

TECHNICAL SKILLS

- Programming: Python, Java, C++, C#, HTML/CSS, JavaScript
- Systems: Windows, Linux, macOS
- Tools: Git, Visual Studio Code, Microsoft Office

PERSONAL INTEREST

Continuous learning in web/mobile development, community engagement in science/technology education, and collaborative creative projects.

PROFESSIONAL EXPERIENCE

Technical Support Specialist

CompuFix | Jan 2014 – Jan 2016

- Delivered troubleshooting and issue resolution for Windows, Linux, and Mac systems.
- Provided clear desk-side support to non-technical users, installed and maintained hardware/software.
- Recognized for quickly diagnosing issues and ensuring high client satisfaction.

English Teacher (Remote, Contract)

SayAbc, ON | Jan 2018 – Jan 2019

- Taught online English classes, created engaging lesson plans, adapted to varied learning needs.
- Demonstrated patience, flexibility, clear communication, and cultural understanding.

SUMMARY OF QUALIFICATIONS

- Diploma in Software Engineering Technician (2025) and B.Sc. in Liberal Science (2020).
- 2+ years' IT support (Windows, Linux, Mac) with proven technical troubleshooting expertise.
- Proficient with software installation, configuration, and user support; familiar with core programming concepts and collaborative project work.
- Experienced educator with strong customer service and communication abilities, skilled at simplifying complex topics.
- Adept at adapting to new technologies and learning independently, with a commitment to teamwork and positive outcomes

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