Mohamed Mahmoud Mohamed El-Soufi

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» Education

Bachelor Degree of Quality Education faculty of Education Technology, Ain Shams University (2017)

» Certificates and Training

- PHP Web development (YAT center 2016).
- ASP.Net Core Web API (Udemy).

» Work Experience

Back-End Laravel Developer at **Scheme Code** from May 2021 to present

- Write clean, testable, secure, and dynamic codes based on standard web development best practices
- Build and maintain innovative web applications and websites using modern development tools
- Check if the CSS, HTML, and JavaScript are accurate and consistent across different apps
- Integrate back-end data services and improve current API data services
- Document and continuously update the development process, project components, and task progress based on business requirements
- Design and maintain databases
- Optimize performance by performing UI and back-end tests
- Scale, expand and improve our websites and applications
- Perform debugging and troubleshooting on apps
- Collaborate with project managers, co-developers, software testers, and web designers to complete project requirements
- Effectively communicate with clients and other teams when needed
- Update on current industry trends and emerging technologies and apply them to the development process
- Create API services (REST and SOAP).

 Web Developer and IT Help Desk at **Egyptian Saudi Company {Sunny}** from March 2020 to May 2021

- Website and software application designing, building, or maintaining.
- Using scripting or authoring languages, management tools, content creation tools, applications and digital media.
- Conferring with teams to resolve conflicts, prioritize needs, develop content criteria, or choose solutions.
- Directing or performing Website updates.
- Developing or validating test routines and schedules to ensure that test cases mimic external interfaces and address all browser and device types.

- Editing, writing, or designing Website content Maintaining an understanding of the latest Web applications and programming practices through education, study, and participation in conferences, workshops, and groups.
- Back up files from Web sites to local directories for recovery.
- Identifying problems uncovered by customer feedback and testing, and correcting or referring problems to appropriate personnel for correction.
- Evaluating code to ensure it meets industry standards, is valid, is properly structured, and is compatible with browsers, devices, or operating systems.
- Determining user needs by analyzing technical requirements.
- Provide support and maintenance for in-house computer systems, including carrying out diagnosis, upgrade, repairs, maintenance, and installation of all equipment and hardware devices, as well as ensuring top performance of workstation
- Troubleshoot remote users' issues by applying remote monitoring and management software
- Provide solution to software, hardware, and system problems by researching problems and questions, diagnosing, troubleshooting, and applying available information and resources
- Develop and maintain documentation for technology and business processes for end user support
- Work with technical teams and end users to execute and maintain systems that apply industry best practices in achieving business objectives, while ensuring the integrity and security of the data, network, and system

ERP Consultant at **Compuscope** from May 2019 to March 2020

- Works with clients implementing ERP software to train end users on specific functionality and system workflow
- Assists with documenting detailed training guidelines and end-user documentation
- Conduct selected (set-up and transactional) standard product training on SSB ERP, either remotely or on-site, as determined by the client needs

System Administrator, Technical Support (SAP Business One) at **New City Glass** from *February 2014 to January 2018*

- Training users
- Create Crystal reports and SQL wizard reports.
- Create and manage maintenance plan task at SQL Server for company database
- Manage users
- Manage System
- Support users & Solve users problems
- Working in the following Modules (Master Data - Sales - Production)

Executive Secretary at **New City Glass** from *August 2013 to February 2014*

- Data Coding on (ERP Next) system.
- System administrator (ERP Next).
- Working in (Master Data , production , Sales) Modules

» Skills

Languages
- Arabic: Native Language
- English: Very good

Computer & Programing Skills
- PHP programing language
- Asp.Net Core 3.1 API
- Angular 7,8,9
- HTML
- CSS and CSS3
- JavaScript
- Bootstrap
- WordPress
- Laravel (php framework)
- MySQL
- SQL server 2008/2012/2014/2019
- Sybase
- Microsoft Office package: Microsoft Word, Excel, Basics of Access
- Installing new technologies and teaching end users how to operate them.
- Providing remote technical support via internet or phone.
- Backing up and restoring files.
- Maintaining operating systems by repairing hardware and configuring software

Personal Skills
- Great ability to work individually and co-operative team member
- Have a mature personality
- Capable of multitasking and prioritizing
- Excellent at meeting deadline
- Creative, self-motivated ,reliable, and dynamic
- Able to solve complex problems.

» Personal Information

- Date of birth : 23 July, 1993
- Marital status : Single
- Military Service : Serviced
- Nationality : Egyptian

» References

Available upon request.