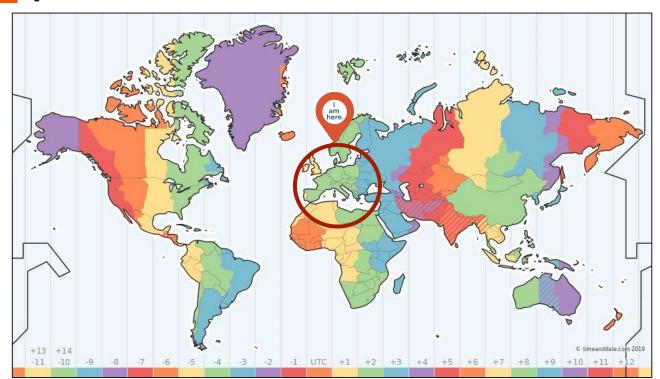
Working Together in a Global Company

My seven suggestions to effectively collaborate with remote colleagues

My experience



Know Every Collaboration Tool

#1 - Know Every Collaboration Tool

Technology is the key

Chat

Whiteboard



Wiki

Documents



Ticketing

Files



Video Conferencing

Other

Communicate Asynchronously

Start using issue mentions and chat tools

Stop writing tons of emails...

Chat and **Ticketing** tools are way better!

But remember they are **public**... ...the entire team can read them

Use these tools even when working from the same location



#2 - Communicate Asynchronously

Consider to schedule a call

Communicate asynchronously is not always the best choice

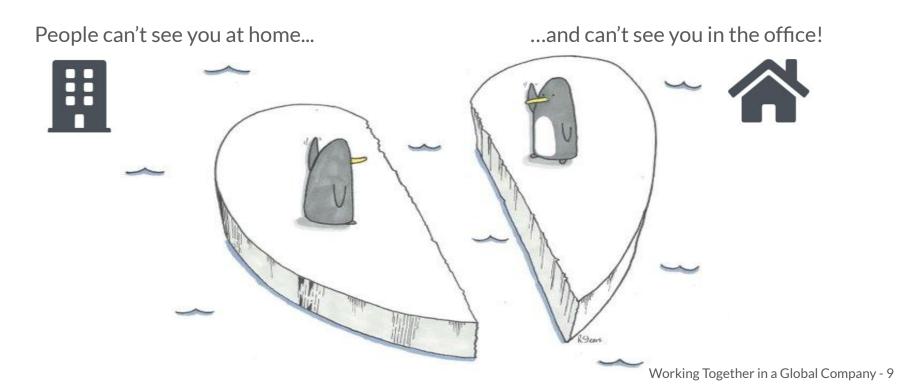
For a long discussion, consider to **schedule a call**

Remember to wear a headset!



Communicate Your Status

Keep in mind people can't see you...



Start the day like this



Declare what you are working on

```
10:21 AM Saverio Ferrara Hey, can you explain why there is no private

List<0peration> operations; in com.fsferrara.calculator.Core and it still works without?

10:21 AM Pellegrina Vittoria Let me have a look
```

Plan The Future

#4 - Plan The Future

Daily stand-up

Talk about the past...

...but focus on the future!



Do Be Seen

Do you normally wear a bag in the office?



Do you normally wear a bag in the office?

Why hide your face during an online meeting?

Non-verbal communication is missing



Set a profile picture

Many tools accept profile pictures!

Upload and/or update profiles picture with a recent photo of you.



Meet in Person

Take the time to meet your work-friend

After all, meeting in person can't be replaced :-)



Say Thank You

Publicly thank those who helped you

It is always nice to receive thanks and make future collaborations easier

Thank you!



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