

PROFILE INFO

As an experienced data analyst and computer science professional, I have honed my skills in various technical domains, from data analysis and visualization to software engineering and DevOps. My expertise in a range of programming languages and frameworks, coupled with my strong analytical and problem-solving abilities, has enabled me to make significant contributions to the companies I have worked with.

I have had the opportunity to lead teams, collaborate with cross-functional departments, and develop innovative solutions that enhance performance, improve user experience, and drive growth. I am particularly passionate about leveraging data-driven insights to inform strategic decision-making and optimize business processes.

I am currently seeking a challenging role in a forward-thinking company that values innovation, teamwork, and continuous learning. I am eager to contribute my skills and expertise to help drive meaningful change and achieve the organization's objectives while continuing to grow and develop as a professional.

WORK EXPERIENCE

Sept 2022 - Present
Massarat FZCO
Dubai, UAE

Lead Data Analyst

Led a team of data analysts to conduct data analysis and develop interactive dashboards, resulting in a 30% increase in company efficiency and saving over \$25,000 per quarter by implementing Plotly Dash in Python.

Collaborated with cross-functional teams to design and implement data governance policies, reducing data errors by 10%.

Trained team members on data analysis and visualization techniques, supporting their professional development.

Jan 2022 - Sept 2022
Massarat FZCO
Dubai, UAE

DevOps Engineer - Project Intern

Enhanced user experience and increased user retention by 15% by producing and modifying modules and user interfaces using Dittofi platform tools.

Collaborated with the design team to develop the database and back-end code using SQL, JS, and Google Go, ensuring an efficient and seamless user experience.

Developed and maintained documentation and API configurations for future development and maintenance reference.

Contributed to the implementation of a new feature, increasing the company's revenue by 20%.

May 2018 - Dec 2021
Express Parking
Charlotte, NC

Manager / Valet

Supervised, scheduled, and trained a team of 15 valets, increasing overall efficiency and customer satisfaction by 15%.


Exceeded customer satisfaction goals by providing timely assistance and vehicle retrieval, resulting in a 20% increase in repeat customers.


Developed and implemented standard operating procedures, increasing productivity by 10% and reducing errors by 15%.


FERAS
SHAMMOUT

DATA
ANALYST

CONTACT

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 Website
LinkedIn

SKILLS

CODING LANGUAGES

C/C++/C#, Java, Python, Linux, SQL,
Visual Basic, HTML/JavaScript/CS,
Angular.js, Node.js, Google Go, Dart

OTHER SKILLS, TECHNOLOGIES, & FRAMEWORKS:

Microsoft Office Suite, Azure,
Microsoft Power Apps, GitHub,
Streamlit, Flask, AWS Quicksight,
ReactNative, VMWare, WinSCP,
Microsoft ASP.Net, Dittofi, PowerBI,
Plotly Dash, Flutter, Firebase, Google
Data Studio, PostgreSQL



Dubai, UAE

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SKILLS

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C/C++/C#, Java, Python, Linux, SQL,
Visual Basic, HTML/JavaScript/CS,
Angular.js, Node.js, Google Go, Dart

OTHER SKILLS, TECHNOLOGIES, & FRAMEWORKS:

Microsoft Office Suite, Azure,
Microsoft Power Apps, GitHub,
Streamlit, Flask, AWS Quicksight,
ReactNative, VMWare, WinSCP,
Microsoft ASP.Net, Dittofi, PowerBI,
Plotly Dash, Flutter, Firebase, Google
Data Studio, PostgreSQL

May 2019 - Aug 2019 AffectEDU Dubai, UAE	Data Analyst Intern Prepared the data to develop the algorithms for analyzing 1.5 million students. Analyzed and visualized data using Microsoft Excel, Python, and PowerBI.
Jun 2014 - Jul 2014 Parc Fermé Dubai, UAE	Junior Mechanic Worked among the “supercars” of the Middle East as a summer intern by assisting the lead mechanic with various tasks and detailed cars.

PROJECTS

Park4Me.app

A mobile valet service app enabling valets to ticket and track customers using their cell phone camera and data service or Wi-Fi.

iWallet

A virtual wallet mobile app for storing credit/debit cards, IDs, and coupons, with the ability to use card features, including NFC tap.

EDUCATION



2021
B.S. in Computer Science, Concentration in Data Science
University of North Carolina at Charlotte
Charlotte, NC

Dean's List Academic Achievement Award – 2020
Chancellor's List Academic Achievement Award – 2021



2021
Minor in Mathematics
University of North Carolina at Charlotte
Charlotte, NC