**Fallon Anne Shaughnessy**

2 Bulette Road ● Acton, Massachusetts 01720 ● 978.844.2792

fshaughnessy15@gmail.com

**EDUCATION**

Senior at **Tufts University,** Medford, MA

Major in Engineering Psychology, B.S.

Minor in Film and Media Studies

*GPA: 3.72/4.00*

Dean’s List, NESCAC All-Academic Team

**RELATED COURSEWORK**   
Engineering Psychology Advanced Engineering Psychology Human Factors and Ergonomics Experimental Psychology Statistics for Behavioral Psychology Web Programming  
Computing in Engineering Computer Aided Design Human Factors in Product Design

**WORK EXPERIENCE**

**Volpe National Transportation Systems Center,** Cambridge, Massachusetts

Volpe is a national transportation and logistics center under the United States Department of Transportation. I worked on independent research for Tufts credit.

*Tufts Human Factors Researcher,* September 2018-December 2018

● Conducted research on transportation simulators and automation

● Interviewed and surveyed Tufts students, Tufts and Volpe researchers  
 ● Established project guidelines and a framework for future students conducting independent research at Volpe

**Acorio,** Boston, Massachusetts

Acorio is a ServiceNow consulting company that uses their expertise in the cloud software to transform clients’ informational technology services. Acorio’s focus is on developing a user friendly ServiceNow platform tailored to their client’s needs. I worked for Acorio as a summer intern in their User Experience Practice. My team’s primary focus was on developing unique, client tailored service portals.

*User Experience Practice Intern,* June 2018-August 2018

● Assisted the UX team in conducting user research for clients  
 ● Worked with the UX practice to develop web service portals for clients

● Aided team in creating user surveys

● Developed usability tests for client prototypes

**Countryside Trading,** Littleton, Massachusetts

Countryside Trading is a business in Littleton, Massachusetts that purchases gold, antiques, jewelry, fine art,vintage coins, and various other kinds of products for online resale. I worked at Countryside Trading primarily during my breaks off from school during the summer and winter intersession in addition to part time online work while attending school.

*Marketing Associate,* May 2015-August 2017

● Redesigned Countryside Trading website

● Created customer feedback surveys

● Conducted phone interviews with customers

**VOLUNTEER & LEADERSHIP EXPERIENCE**

**Tufts University Field Hockey,** Medford, Massachusetts  
*Team Captain,* December 2017-November 2018

● Helped lead team to National Championship game

● Managed offseason practices and workouts, communicated with coaches and administration

**SKILLS**

*Computer:* C++, HTML5, JavaScript, MATLAB, AutoCad, Revit, Inventor, 3DS Max Design, Adobe: Photoshop & Premiere Pro, SPSS, Microsoft Office *Research:* Usability testing, User Feedback, Prototyping *Language*: Proficient in Spanish