

Fang Tian, Tan

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Technical strategist with 6+ years of experience executing cross-functional initiatives, driving stakeholder enablement, and implementing solution adoption across government programs. Played key role in translating complex technical capabilities into business value, managing critical aspects of product rollouts, and coordinating across technical, business, and policy teams. Proven track record in stakeholder engagement, technical implementation, and cross-functional coordination.

Career Focus: Product Management | Go-to-Market Strategy | Cross-Functional Collaboration | Solution Adoption

CORE SKILLS

- Project Management & Delivery
- Strategic Planning & Execution
- Stakeholder & Partnership Management
- Requirements gathering & Analysis
- Data Analysis (SQL, Power BI)
- Cross-functional Team Coordination
- Multi-Agency Collaboration
- Technical Communication & Reporting

TECHNICAL SKILLS

- Data Analysis (SQL, Power BI)

CERTIFICATIONS

- Certified ScrumMaster® (CSM)
- Advanced Certified Scrum Developer® (A-CSD)

EDUCATION

Nanyang Technological University
B.Eng (Information Engineering and Media)
2014 – 2018

Republic Polytechnic
Diploma in Operations and Industrial Management
2011 – 2014

PROFESSIONAL EXPERIENCE

GovTech Singapore
Software Engineer (Stakeholder Project Leadership Focus)
Sep 2019 – Dec 2024

Project & Program Management

- Led cross-agency engagement for the GovRewards initiative, working with 10+ government partners — including director-level stakeholders — to present solution capabilities, gather operational requirements, and align integration plans with agency goals.
- Facilitated sprint demos and adoption planning sessions to support implementation, translating product workflows for diverse audiences and ensuring operational readiness ahead of launch.
- Managed cross-functional coordination between engineering, business, and data teams, ensuring the timely launch of a key internal analytics system supporting manpower and policy planning.
- Owned multi-agency onboarding and solution rollout for the GovRewards program — from initial stakeholder calls, product scoping, technical walkthroughs, to event-based project coordination and post-deployment support.

Stakeholder Engagement & Communication

- Planned and executed cross-agency event logistics (e.g. major job fairs and outreach events), liaising with 10+ external partners to align operations, tech support, and branding.
- Produced executive briefing decks and walkthrough documents used in director-level presentations and alignment meetings, ensuring clarity between policy, product, and technical implementation.
- Facilitated post-launch debriefs with internal and external partners, collecting feedback and documenting key learnings to improve rollout efficiency for future projects.

Operational Support & Data Enablement

- Collaborated with data engineers to define, test, and deliver operational datasets and ad-hoc reporting views, directly improving policy evaluation capabilities across multiple government units.
- Resolved technical and operational issues raised by agency partners within 24–48 hours on average, serving as the primary point of escalation and support liaison.
- Delivered a self-service analytics platform used by >200 internal officers, reducing reporting turnaround time from 3 days to under 1 hour by automating monthly and daily performance metrics.

BNP Paribas
Programmer Analyst
Aug 2018 – Sep 2019

- Modernized internal investment fund platforms, enhancing operational workflows and improving user navigation through collaborative work with UX and business stakeholders.
- Facilitated UAT cycles, gathering business feedback, prioritizing enhancements, and supporting rollout decisions to align system functionality with business needs.
- Led end-to-end development initiatives to deliver operational improvements and drive system adoption among relationship management teams.

Apple Singapore
Process Automation Intern
Jan 2017 – Jun 2017

- Automated supply chain reporting workflows using AppleScript and Excel macros, significantly reducing manual processing.
- Partnered with regional teams to identify inefficiencies and implement scalable reporting solutions.