

Company Policy Document

1. Refund Policy

Customers are eligible for a full refund within 14 days of purchase, provided the product is unused and in its original packaging. Refunds are processed within 5–7 business days after approval.

2. Cancellation Policy

Orders may be cancelled within 24 hours of placement. After this period, cancellations are subject to approval and may incur a processing fee.

3. Warranty Policy

All products come with a standard 6-month warranty covering manufacturing defects. Warranty claims must be supported with proof of purchase.

4. Customer Support

For any issues related to orders, refunds, or warranties, customers may contact our support team via email or phone. Support requests are typically resolved within 48 hours.