

## RAJARATA UNIVERSITY OF SRI LANKA FACULTY OF APPLIED SCIENCES

B.Sc. (General) Degree in Applied Sciences

Third Year - Semester I Examination - Oct. /Nov. 2015

## MAT 3318 - PRINCIPLES AND PRACTICES OF MARKETING

Answer Five Questions only

Time allowed: Three hours

01.

a. "Selling is marketing, but marketing is not selling" explain using a suitable definition.

4 Marks

b. What is meant by effectiveness and efficiency? Which is the most important thing? Explain using a diagram.

7 Marks

c. There are many productive ways to break down the market. List down.

2 Marks

d. What is meant bycompetition? Explain four types of competition that can be seen in the market place.

7 Marks

**Total: 20 Marks** 

02.

a. List down five types of marketing orientations and describe each of them with examples.

9 Marks

b. Explain the Stimulus – Respond model.

4 Marks

c. What kind of information sources can be used to take a purchasing decision?

4 Marks

d. Explain the factors influences on the Rate of Adoption.

3 Marks

**Total: 20 Marks** 

03.

a. Explain the meaning of market segmenting.

2 Marks

b. Explain the major segmentation variables.

4 Marks

c. Having evaluated different segments, the company can consider the five patternsof target market selection. Explain.

5 Marks

d. Briefly explain marketing mix elements.

4 Marks

e. List down and explain requirements for effective segmentation.

5 Marks

**Total: 20 Marks** 

04.

a. Why new product development is important to organizational successes?

2 Marks

b. Evaluate idea with company SWOT and reduce poor ideas and where companies must avoid two types of errors. Explain those errors.

2 Marks

c. What is the PLC? and write down each step characteristics under sales, costs per customer (unit), profits, and marketing objectives.

10 Marks

d. What is meant by discriminatory pricing? List down and explain.

6Marks

**Total: 20 Marks** 

**05.** 

a. Marketing channels produce five service outputs (customer needs). Explain them.

4 Marks

b. Explain the push - versus - pull strategy.

3 Marks

c. The marketer has to identify major alternativeswhen, taking a channel designdecision. Deeply explain each alternative.

10 Marks

d. List down channel management decisions

3 Marks

**Total: 20 Marks** 

06.

a. Explain The Boston Consulting Group Approach.

8 Marks

b. There are three levels of marketing strategies. Explain business level marketing strategies.

6 Marks

c. Explain Strategies which, are proposed to fill the strategic gap.

6 Marks

**Total: 20 Marks**