



**RAJARATA UNIVERSITY OF SRI LANKA
FACULTY OF APPLIED SCIENCES**

B.Sc. (General) Degree in Information and Communication Technology

Third Year – Semester I Examination –September/ October 2019

IDC 3202 – STANDARDS AND QUALITY MANAGEMENT STSTEMS

Time: Two hours

Answer ANY FOUR (04) questions.

1. Discuss the importance of quality concept for industry sector. **(100 marks)**

2. a) Explain the benefits of standards for any organization with relevant examples. **(60 marks)**
 b) List the types of standards known to you and provide examples for each. **(40 marks)**

3. a) Explain the types of Management System certifications giving examples. **(60marks)**
 b) List the types of conformity assessment activities with relevant examples. **(40 marks)**

4. Briefly explain the types of certification and their importance with examples. **(100 marks)**

5. a) “Internal Quality Audits add value for the organization”. Discuss this statement. **(60 marks)**
 b) Discuss the qualities to be practised by a Quality Auditor. **(40 marks)**

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