

TracBox: Quick Start Guide

Prepared for:
FTP Technologies' Customers



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Modified by **Acea Quigg**

Version History

<u>Date</u>	<u>Version</u>	<u>Author</u>	<u>Description of Change</u>
2015	1.x	Acea Quigg	TracBox 1.0
2016	2.x	Acea Quigg	TracBox 2.0
2017	3.x	Acea Quigg	TracBox 3.0
2018	5.5	Acea Quigg	TracBox 5.5
2018	5.6	Acea Quigg	TracBox 5.6
2018	5.6.1	Acea Quigg	TracBox 5.6.1
2019	v6a7	Acea Quigg	TracBox 6.0
2019	v6a7r	Mitch Kelly	TracBox 6.7 Relay
2020	V6a11	Acea Quigg	TracBox v6a11

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1 TracBox Overview

TracBox is designed to be used with the Integrated Management System to provide cost effective means of monitoring communications infrastructure, namely, the GPS location and the battery voltage of a trailer or skid.

TracBox has an inbuilt web server that serves up location and voltage information. To access this information, browse to the device's IP, 192.168.137.137/24 or 10.10.10.10/16 by default.

You will be presented with the TracBox interface:

TracBox v6a7 - hostname-unsetHelpMenu

CPU Temp 41.9°C

Location

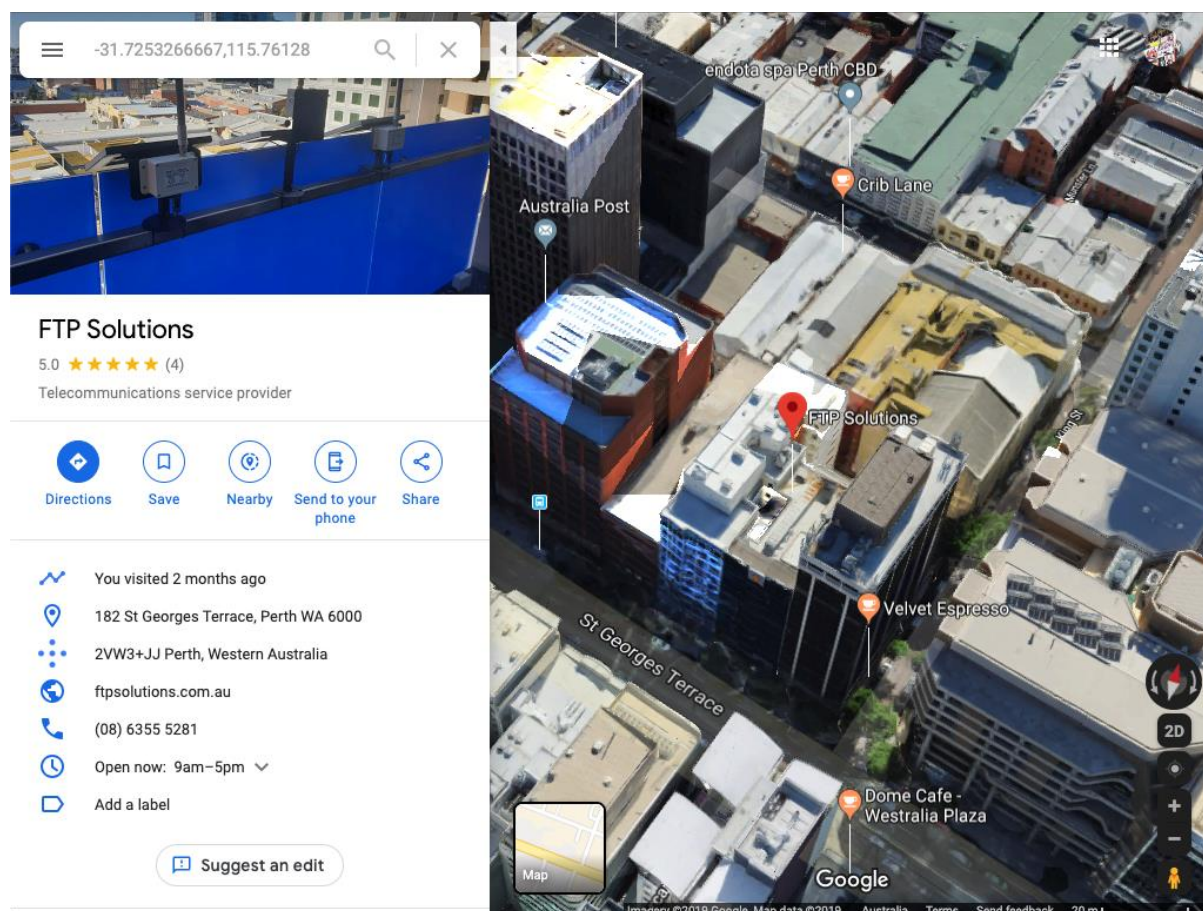
Last GPS update: Jul 15 2019 01:26PM
Last moved: Jul 15 2019 12:41PM
Latitude: -31.72533
Longitude: 115.76128
Altitude: 49.2m ASL
GPS fix type: 1.0
HDOP: 1.06
Visible satellites: 8.0
[View on map](#)
[Latest location as JSON](#)
[Click here to check GPS status](#)

History

Timestamp	Latitude	Longitude	Altitude
2019-07-15 11:41:22	-31.72528	115.76113	4.4
2019-07-15 10:41:21	-31.72528	115.76113	58.9
2019-07-15 09:41:19	-31.72542	115.76102	73.6
2019-07-15 08:50:13	-31.72491	115.76134	20.7
2019-07-15 07:50:11	-31.72521	115.76101	25.1
2019-07-15 06:50:06	-31.72535	115.76106	37.0
2019-07-15 05:50:01	-31.72529	115.76106	12.3
2019-07-15 04:50:00	-31.72523	115.76068	92.5
2019-07-15 04:20:59	-31.72529	115.76132	45.0

2 Google Maps Location

TracBox is designed to be integrated into the IMS platform, however, by clicking the 'View on map' link you can see the TracBox's location in Google Maps:




3 Sensor Data / Relay Control

Out of the box the TracBox is designed to read the voltage of 4 analog channels. These are called Battery Voltage, Battery Current, Input Voltage and Input Current.

As a minimum, TracBox needs to be connected to a voltage source, like a Trailer battery or an unregulated power system. By connecting the positive and negative terminals of the TracBox to a voltage source, the Battery Voltage channel will show the relevant voltage.

The Tracbox also includes 2 Controllable Relays via the r1i/r1o and r2i/r2o Pins, These can be controlled using the IO Control Page on the top Left Meu.

Navigating to Menu>Sensors in the header takes you to the sensor input data page:

TracBox v6a7 - hostname-unsetHelpMenu -

CPU Temp 41.9°C

Sensors

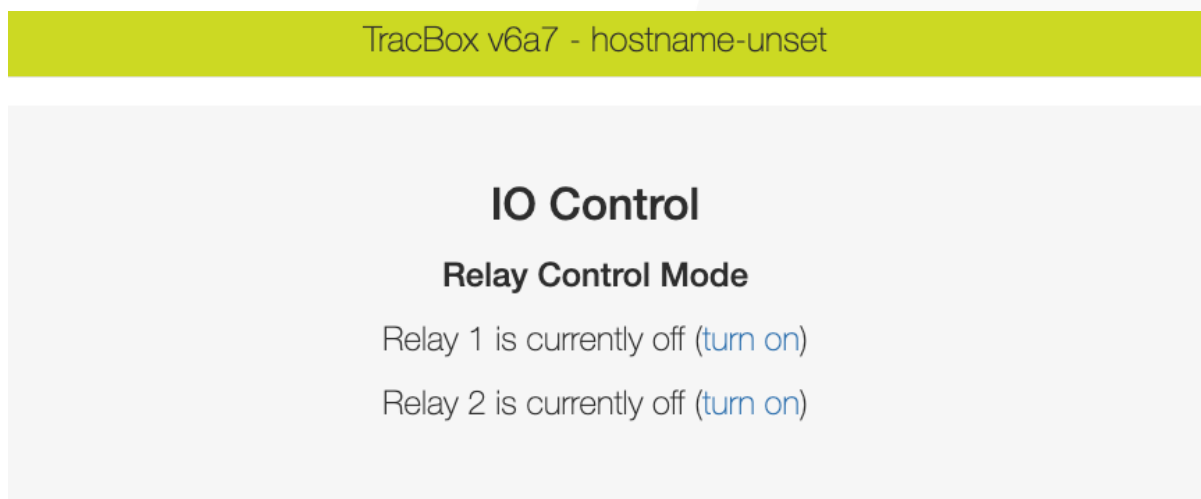
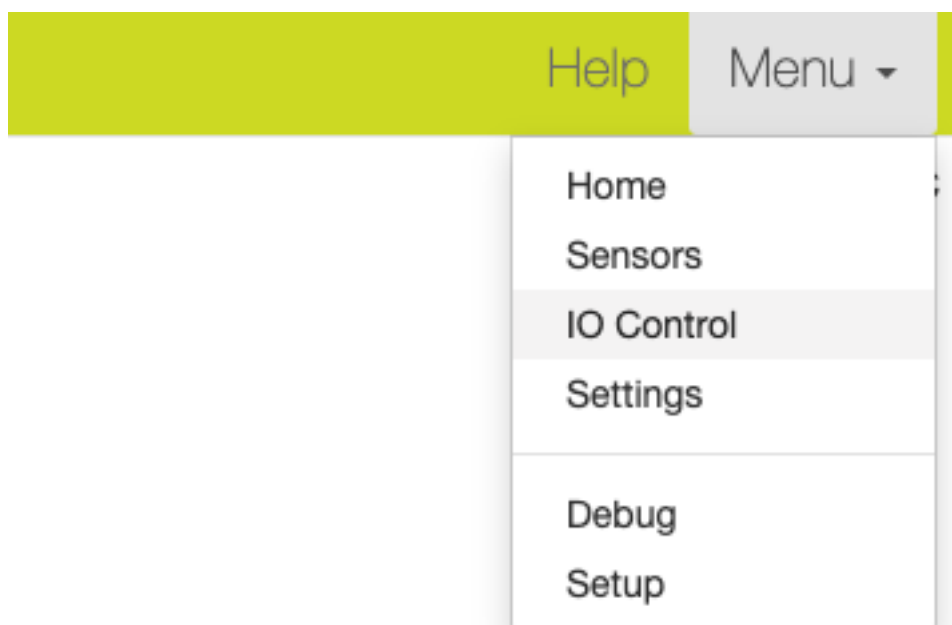
Last update: Jul 15 2019 01:44PM
Is timestamp reliable: Yes
Battery Voltage: 12.46 V
Battery Current: 0.0 A
Input Voltage: 0.0 V
Input Current: 0.0 A
Load Voltage: None V
Load Current: None A
Battery Temp: None deg C
Controller Temp: None deg C

[Latest sensor data as JSON](#)

History

Timestamp	Batt Voltage	Batt Current	Input Voltage	Input Current	Load Voltage	Load Current	Batt Temp	Controller Temp
2019-07-15 13:39:18	12.44	0.0	0.0	0.0	None	None	None	None
2019-07-15 13:34:18	12.46	0.0	0.0	0.0	None	None	None	None
2019-07-15 13:29:17	12.45	0.0	0.0	0.0	None	None	None	None
2019-07-15 13:24:16	12.45	0.0	0.0	0.0	None	None	None	None
2019-07-15 13:19:15	12.44	0.0	0.0	0.0	None	None	None	None
2019-07-15 13:14:14	12.45	0.0	0.0	0.0	None	None	None	None
2019-07-15 13:09:13	12.44	0.0	0.0	0.0	None	None	None	None
2019-07-15 13:04:12	12.45	0.0	0.0	0.0	None	None	None	None
2019-07-15 12:59:11	12.45	0.0	0.0	0.0	None	None	None	None

- Navigate to the Menu>IO Control Page to control the relays 1 and 2, These both have a Maximum Amp Rating of 1 Amp and are designed to control an external device such as an external relay for controlling other higher power devices.
- Username: ftp
- Password: tracbox




4 Hardware Configuration

The minimum requirement for a TracBox to provide value is for the unit to be powered on through the 2 or 9 pin connector with positive and negative being attached to the external power source, like a trailer or generator battery, having the GPS antenna connected, and for the TracBox to have a valid IP and be connected to an IP network.

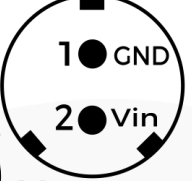
As a minimum, this configuration will provide accurate input voltage reading and GPS location data.



4.1 TracBox with a 2 pin socket

**TRACBOX**
Socket Front /
Plug Back

#



Tel: +61 1300 490 596
otsc@ftpsolutions.com.au
<http://ftpsolutions.com.au/technologies/hardware#tracbox>

60v max.

4.2 TracBox with a 9 pin socket

**TRACBOX**
Socket Front &
Plug Back

#



Tel: +61 1300 490 596
otsc@ftpsolutions.com.au
<http://ftpsolutions.com.au/technologies/hardware#tracbox>

60v max.

5 Software Configuration

In order to configure the TracBox, you can navigate to Menu>Settings or go direct to <http://192.168.137.137.137/admin> or the configured IP, where you will land on the Settings Page.

5.1 Hostname Setting

The Hostname can be used to give a 'friendly name' or a better way to visually identify a TracBox. This setting will also update the LLDP hostname configuration. Once the Hostname has been set, the TracBox will display that name in the web page header, CLI prompt and LLDP broadcasts.

5.2 SSH Firewall Setting

It is possible to completely disable SSH access to the TracBox. To do this, toggle the Allow SSH slider to the off position. After the setting has been applied, the only way to access the TracBox will be through the Web Interface.

The screenshot shows the TracBox v6a7 web interface. The top header is green with the FTP Technologies logo on the left, the title 'TracBox v6a7 - hostname-unset' in the center, and 'Help' and 'Menu' links on the right. A status bar on the far right shows 'CPU Temp 41.9°C'. On the left, a 'Sections' sidebar lists: Hostname, Firewall - SSH, Wired IP - eth0, Management IP - eth0:0, Gateway, and DNS. The main content area has a heading 'Device Host Name' with a subtext: 'View and configure the device's host name here. Only lower case letters, '-' and numbers accepted. The first character should be a letter.' Below this is a text input field labeled 'Host Name' containing 'hostname-unset'. Underneath is a heading 'Allow SSH' with a subtext 'Toggle SSH connectivity'. At the bottom of this section is a blue toggle switch labeled 'ON'.

5.3 Network Settings


The TracBox ships with two configured IP addresses, eth0 is set to 10.10.10.10/16 with a gateway of 10.10.0.1, and a DNS Server address of 8.8.8.8. The eth0 interface is designed to be used in production and will need to be changed to suite your environment. The second interface, eth0:0 is purely for management and has an IP address of 192.168.137.137/24. You can set the gateway to use this interface but generally speaking, you should only set the gateway on a production interface.

5.4 Domain Name System (DNS) Setting

TracBox can be configured to use a DNS server to resolve domain names, hostnames and FQDNs. The default is 8.8.8.8, which is the OpenDNS. You can change this to be the IP of your corporate DNS server.

5.5 Network Time Protocol (NTP) Setting

TracBox requires a valid date/time to be set. Where the GPS antenna is plugged in and the GPS has lock, the TracBox will set the time from GPS. If TracBox does not have a GPS antenna or cannot get lock, it is a requirement that a valid NTP server address be set.

TracBox v6a7 - hostname-unset

HelpMenu

CPU Temp 41.9°C

Wired Network Configuration - eth0

This interface should provide egress connectivity to an upstream switch/radio.

IP

192.168.0.99

✓

Subnet

255.255.255.0

✓

Management Network Configuration - eth0:0

This interface provides a local management IP, these settings should not be changed.

IP

192.168.137.137

✓

Subnet

255.255.255.0

✓

Gateway

Interface

Wired - eth0

⌵

IP

192.168.0.1

✓

Domain Name Server

DNS

192.168.0.1

✓

NTP Server

NTP

1.debian.pool.ntp.org

✓

5.6 Polling Agent Settings

By default, the Polling Agent Settings should not be configured or enabled. If you have not purchased a TapBox, do not enable this feature.

5.7 TracBox Maintenance Settings

If there is ever a need to shut down or restart the TracBox, the TracBox Maintenance options will allow you to do that. You can also drop the TracBox database, however, this would only be a last resort option if there are errors on the web page indicating that the Database had become corrupt.

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TracBox v6a7 - hostname-unset

Help Menu

CPU Temp 41.9°C

Polling Agent

Enable agent

☐ OFF

Wireless Manager Server IP 8.8.8.8

Core IP 8.8.8.8

Radio IP 8.8.8.8

Inbound Tap Interface eth1

Outbound Tap Interface eth1

Save and Apply

TracBox Maintenance

Here be dragons, if you shutdown this device you will need to manually power it off and back on!

Delete DB Reboot Shutdown

6 JSON Data Endpoints

The TracBox web interface provides two JSON data endpoints, in a API type manner. This allows customers to integrate the TracBox data into 3rd party applications with ease.

Note: The TracBox will update its location data once per hour when it is stationary. If the TracBox moves then the updated information will be available instantly, as long as the trailer has moved more than 50 metres.

6.1 Location Data Endpoint

The Location Data endpoint is available at http://192.168.137.137/location_data or via the configured IP using the same trailing URL parameters.

The Output looks something like:

```
{ "altitude": 25.0, "latitude": -31.9463683333, "longitude":  
115.920133333, "timestamp": "2018-01-24 10:31:32" }
```

6.2 Sensor Data Endpoint

The Location Data endpoint is available at http://192.168.137.137/sensor_data or via the configured IP using the same trailing URL parameters.

The Output looks something like:

```
{ "batt_current": null, "batt_voltage": 11.68,  
"reliable_timestamp": true, "solar_current": null,  
"solar_voltage": null, "timestamp": "2018-01-25 05:46:29.948764" }
```

6.3 Relay Control Endpoint

Relays 1 and 2 Can be controlled via an API Request. The requests are as follows:

Relay 1 On: <http://192.168.137.137/35/on>

Relay 1 Off: <http://192.168.137.137/35/off>

Relay 2 On: <http://192.168.137.137/37/on>

Relay 2 Off: <http://192.168.137.137/37/off>

7 TracBox IMS Integration

IMS has a TracBox polling engine that utilises the JSON endpoints to scrape the data from a remote TracBox device. To configure IMS to poll a TracBox follow these steps:

- Add a new IP device and configure it to be a TracBox

The left screenshot shows the 'IP Device — TracBox' configuration form. It has a header 'This IP Device has unsaved changes.' and tabs for 'General', 'Integrations (2)', and 'Comments (0)'. The 'General' tab is active, showing fields for NAME (TracBox), MONITOR IP (192.168.137.137), MAC (IP Device MAC), TYPE (FTP TracBox device (server-side)), POLL EVEN WHEN OFFLINE (checked), IGNORE STATS (unchecked), TAGS (Add tag...), and DESCRIPTION (Description...). At the bottom are 'CANCEL' and 'SAVE AND CLOSE' buttons.

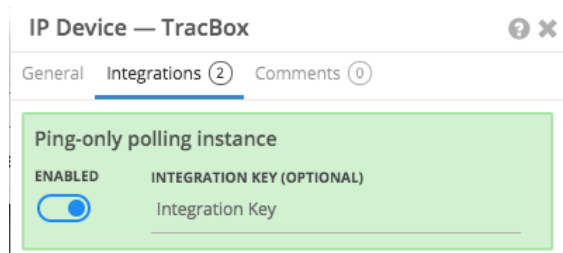
The right screenshot shows the 'Integrations' tab for the same IP device. It lists four polling instances: 'Cisco BR350 polling instance', 'Cisco switch polling instance (SNMPv2)', 'SAEtech TracBox polling instance', and 'FTP MJPEG Replay Proxy management instance'. Each instance has an 'ENABLED' toggle and an 'INTEGRATION KEY (OPTIONAL)' field. The 'SAEtech TracBox polling instance' is currently enabled.

- Create an Asset if necessary and then add the TracBox IP device to it:

The left screenshot shows the 'Asset — Rooftop TracBox' configuration form. It has a header 'This asset has unsaved changes.' and tabs for 'General', 'IP Devices (1)', 'Integrations (0)', and 'Comments (0)'. The 'General' tab is active, showing fields for NAME (TracBox Asset), TYPE (Building), TAGS (Add tag...), and DESCRIPTION (Description...). At the bottom are 'CANCEL' and 'SAVE AND CLOSE' buttons.

The right screenshot shows the 'IP Devices' tab for the same asset. It has a '+ CREATE NEW IP DEVICE' button and a list containing 'TracBox 5.5' with a trash icon next to it.

- If there is a requirement to track the latency and availability of a TracBox it can also be integrated against the 'ping only' polling instance, like so:

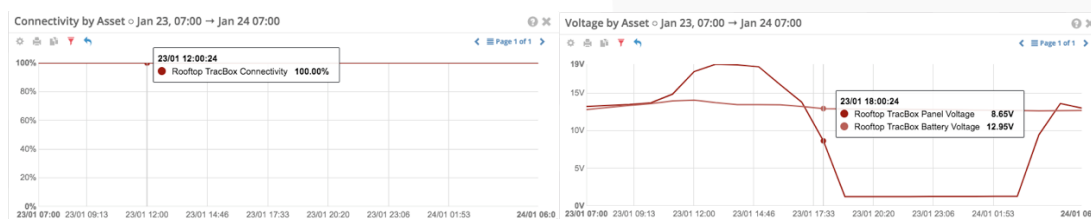


After ~60 seconds the TracBox data will be available in the IMS application, like so:

Infobox	
Rooftop TracBox	
Type:	Building
Location Timestamp:	18-01-2018 18:46:40
Location:	-31.946052,115.920418
Description:	...
FTP TracBox device (server-side)	
Name:	TracBox 5.5
MAC:	Unknown
IP Address:	10.10.10.12
Device Type:	FTP TracBox device (server-side)
Description:	...
Timestamp:	24-01-2018 06:58:32
Latency:	0.55 ms
Connectivity:	100.00%


Infobox	
Rooftop TracBox	
Type:	Building
Location Timestamp:	18-01-2018 18:46:40
Location:	-31.946052,115.920418
Battery Statistics	
Battery Temperature :	No Data
Battery Current :	0.03A
Battery Voltage :	12.68V
Panel Statistics	
Panel Current :	0.03A
Panel Voltage :	12.81V
Load Statistics	
Input Power :	No Data
Output Power :	No Data
Present Status	
Charge Status :	Discharging

And at that point the ability to graph the data will become available:



8 Recalibration and Hardware Setup

TracBox is calibrated at the time of manufacture. Each TracBox has a slightly different calibration factor, mostly to do with the variances between one piece of hardware to the next, taking into account the fact that resistors are never exactly what they say on the packet. To deal with the hardware variations, TracBox has an ability to be told what voltage is being fed into it on the GND and Vin pins. Make sure that you measure the voltage with the TracBox connected to the source voltage supply with the TracBox running and with the GPS antenna attached. Navigate to <http://192.168.137.137/setup> or to the configured IP with the trailing URL parameter. In the 'Input Voltage' input box, type in the voltage being fed to the TracBox on the GND and Vin pins, like so:

TracBox v6a7 - hostname-unset

HelpMenu

CPU Temp 41.9°C

Device Hardware Setup Page

Voltage Divider

Current voltage reading

Refresh this page to re-read the voltage value.

Input voltage ⓘ	12.4518479125 V
Voltage ADC ⓘ	803.9765625
Voltage divider ⓘ	19.2040713605
Error factor ⓘ	1.00102083333
Voltage max ⓘ	63.438129205 V

Configure voltage divider

This will calculate the voltage divider that will convert the current voltage ADC value, **803.9765625**, to the desired voltage.

To calibrate it properly, put a known voltage across Vin then type that voltage into the input below.

Input voltage

[Calculate and set new voltage divider](#)

There are other settings on this page, they should be left alone unless you have been directed by FTP to make changes.

9 Fault Finding

TracBox has a few HTML pages that can aid in the diagnosis of a fault and where the web interface does not provide enough information. It is possible to SSH into the device, check 9.2 for info.

The main debug page can be found via Menu>Debug:

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TracBox v6a7 - hostname-unset

Help Menu

CPU Temp 42.4°C

Backend Debug log

```
2019-07-15 14:20:39,408 tracbox_backend.gps.collect_gps t:Thread-1 line:190 DEBUG GPGGA fix type : 1.0
2019-07-15 14:20:39,408 tracbox_backend.gps.collect_gps t:Thread-1 line:27 DEBUG Checking if location has changed...
2019-07-15 14:20:39,409 tracbox_backend.gps.collect_gps t:Thread-1 line:29 DEBUG We've got a lat lon...
2019-07-15 14:20:39,410 tracbox_backend.gps.collect_gps t:Thread-1 line:31 DEBUG We've spun around and have a loc for comparison...
2019-07-15 14:20:39,411 tracbox_backend.gps.collect_gps t:Thread-1 line:37 DEBUG GPS update counter at : 2353
2019-07-15 14:20:39,412 tracbox_backend.gps.collect_gps t:Thread-1 line:39 DEBUG Forced GPS update at : 3600
2019-07-15 14:20:39,412 tracbox_backend.gps.collect_gps t:Thread-1 line:46 DEBUG Looped, everything looked good
2019-07-15 14:20:39,463 tracbox_backend.gps.collect_gps t:Thread-1 line:219 DEBUG Haven't moved, not updating location
2019-07-15 14:20:39,514 tracbox_backend.gps.collect_gps t:Thread-1 line:277 DEBUG GPRMC & GPGGA string are good
2019-07-15 14:20:39,566 tracbox_backend.gps.collect_gps t:Thread-1 line:282 DEBUG Saved gps status and location
2019-07-15 14:20:40,295 tracbox_backend.gps.collect_gps t:Thread-1 line:259 DEBUG Received GPRMC : $GPRMC,062040.000,A,3143.5173,S,11545.663,E,0.0,0.0,0.0,0.0,0.0,0.0
2019-07-15 14:20:40,410 tracbox_backend.gps.collect_gps t:Thread-1 line:262 DEBUG Received GPGGA : $GPGGA,062040.000,3143.5173,S,11545.6639,E,1.0,0.0,0.0,0.0,0.0

2019-07-15 14:20:40,412 tracbox_backend.gps.collect_gps t:Thread-1 line:190 DEBUG GPGGA fix type : 1.0
2019-07-15 14:20:40,412 tracbox_backend.gps.collect_gps t:Thread-1 line:27 DEBUG Checking if location has changed...
2019-07-15 14:20:40,413 tracbox_backend.gps.collect_gps t:Thread-1 line:29 DEBUG We've got a lat lon...
2019-07-15 14:20:40,413 tracbox_backend.gps.collect_gps t:Thread-1 line:31 DEBUG We've spun around and have a loc for comparison...
2019-07-15 14:20:40,414 tracbox_backend.gps.collect_gps t:Thread-1 line:37 DEBUG GPS update counter at : 2354
2019-07-15 14:20:40,415 tracbox_backend.gps.collect_gps t:Thread-1 line:39 DEBUG Forced GPS update at : 3600
2019-07-15 14:20:40,416 tracbox_backend.gps.collect_gps t:Thread-1 line:46 DEBUG Looped, everything looked good
2019-07-15 14:20:40,467 tracbox_backend.gps.collect_gps t:Thread-1 line:219 DEBUG Haven't moved, not updating location
2019-07-15 14:20:40,519 tracbox_backend.gps.collect_gps t:Thread-1 line:277 DEBUG GPRMC & GPGGA string are good
2019-07-15 14:20:40,519 tracbox_backend.gps.collect_gps t:Thread-1 line:282 DEBUG Saved gps status and location
2019-07-15 14:20:41,324 tracbox_backend.gps.collect_gps t:Thread-1 line:259 DEBUG Received GPRMC : $GPRMC,062041.000,A,3143.5173,S,11545.663,E,0.0,0.0,0.0,0.0,0.0,0.0
2019-07-15 14:20:41,406 tracbox_backend.gps.collect_gps t:Thread-1 line:262 DEBUG Received GPGGA : $GPGGA,062041.000,3143.5173,S,11545.6639,E,1.0,0.0,0.0,0.0,0.0,0.0

2019-07-15 14:20:41,407 tracbox_backend.gps.collect_gps t:Thread-1 line:190 DEBUG GPGGA fix type : 1.0
2019-07-15 14:20:41,407 tracbox_backend.gps.collect_gps t:Thread-1 line:27 DEBUG Checking if location has changed...
2019-07-15 14:20:41,408 tracbox_backend.gps.collect_gps t:Thread-1 line:29 DEBUG We've got a lat lon...
2019-07-15 14:20:41,409 tracbox_backend.gps.collect_gps t:Thread-1 line:31 DEBUG We've spun around and have a loc for comparison...
2019-07-15 14:20:41,410 tracbox_backend.gps.collect_gps t:Thread-1 line:37 DEBUG GPS update counter at : 2355
2019-07-15 14:20:41,411 tracbox_backend.gps.collect_gps t:Thread-1 line:39 DEBUG Forced GPS update at : 3600
2019-07-15 14:20:41,411 tracbox_backend.gps.collect_gps t:Thread-1 line:46 DEBUG Looped, everything looked good
2019-07-15 14:20:41,462 tracbox_backend.gps.collect_gps t:Thread-1 line:219 DEBUG Haven't moved, not updating location
2019-07-15 14:20:41,514 tracbox_backend.gps.collect_gps t:Thread-1 line:277 DEBUG GPRMC & GPGGA string are good
2019-07-15 14:20:41,566 tracbox_backend.gps.collect_gps t:Thread-1 line:282 DEBUG Saved gps status and location
2019-07-15 14:20:42,323 tracbox_backend.gps.collect_gps t:Thread-1 line:259 DEBUG Received GPRMC : $GPRMC,062042.000,A,3143.5173,S,11545.663,E,0.0,0.0,0.0,0.0,0.0,0.0
2019-07-15 14:20:42,439 tracbox_backend.gps.collect_gps t:Thread-1 line:262 DEBUG Received GPGGA : $GPGGA,062042.000,3143.5173,S,11545.6639,E,1.0,0.0,0.0,0.0,0.0,0.0
```

9.1 GPS Debug Endpoint

- http://192.168.137.137/gps_debug

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TracBox v6a7 - hostname-unset

Help Menu

GPS Debug Info

Last update: Jul 15 2019 02:21PM

GPS fix type: 1.0

HDOP: 1.04

Visible satellites: 8.0

You can also see the raw NMEA strings, specifically GPGGA and GPRMC, in the Backend Debug log.

9.2 SSH Debugging

SSH to the IP of TracBox that you would like to debug, using the following credentials:

User: pi

Pass: KJg\$R%FGV&2

```
ssh tracbox@10.10.10.10
pi@10.10.10.10's password:
Linux hostname 4.9.59-v7+ #1047 SMP Sun Oct 29 12:19:23 GMT 2017 armv7l
```

*The programs included with the Debian GNU/Linux system are free software;
the exact distribution terms for each program are described in the
individual files in /usr/share/doc/*/copyright.*

*Debian GNU/Linux comes with ABSOLUTELY NO WARRANTY, to the extent
permitted by applicable law.*
pi@hostname:~ \$

From there you can execute the following commands to check the logs:

```
tail -f /tmp/tracbox_backend_stdout.log
tail -f /tmp/tracbox_backend_stderr.log
tail -f /tmp/tracbox_frontend_stderr.log
tail -f /tmp/tracbox_frontend_stderr.log
```

If there is nothing sinister in the logs or you would like help with your issues, you will need to call the FTP support line on:
1300 490 596

For less urgent advice you can email:

otsc@ftpsolutions.com.au

To log a bug, browse to:

<https://bugs.ftpsolutions.com.au>

To get an electronic copy of this guide, browse to:

<http://ftpsolutions.com.au/hardware#tracbox>

For information regarding FTP, it's service, software or hardware, you can visit:

<http://ftpsolutions.com.au>

10 Technical Specifications

Name:	TracBox v6a11
Mounting:	DIN
Operational Temperature:	0-60 degrees C
Input Voltage:	9-60v DC
Fuse:	Self-healing 750mA poly fuse
Current Draw:	~110mA @ 24v DC (~2.5w)
Real Time Clock:	No (GPS Time Sync)
Enabled Interfaces:	Ethernet, GPS, 4 x ADC. All others are optional extras
Inbuilt Firewall:	Yes
Management IP:	192.168.137.137/24
Onboard Storage:	16GB
Onboard RAM:	1GB
CPU Cores:	4
CPU Clock Speed:	600Mhz, 1.2Ghz max.
USB Ports:	4 (software development will be required to use)
ADC Resolution:	12bit
ADC Channels:	4
Relay Channels (1A Max):	2
GPS Chipset:	uBlox M8N
GPS Channels:	77 search, 32 continuous
GPS Accuracy:	2.5m, standard
GPS Rx Sensitivity:	-167dBm tracking, -148dBm cold start
GPS Update Rate:	1Hz
External GPS Antenna:	SMA Female, active 3.3v
Dimensions:	W:70mm L:90mm H:61mm
Weight:	~200g



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