Frankie Tse

(347)-809-1873 | ftse105@gmail.com | GitHub | LinkedIn

Software Engineer/ Full Stack Web Developer with a background in Technical Support, Computer Information Systems, and Cyber Security from Baruch College. I gained experience in Ruby on Rails, JavaScript and React at Flatiron School and App Academy. I am passionate about code and bring strong skills in team building and project management that help software companies grow larger than ever.

TECHNICAL SKILLS: *Ruby, Rails, JavaScript, React, Redux, SQL, HTML5, CSS, Git*

TECHNICAL PROJECTS

B & S (Buying & Selling) *Github* | *Demo*
B&S is a full stack, e-commerce, shopify-like application
- Incorporated Authentication using B-Crypt in the back-end and Redux Authentication in the front-end
- Utilized the eBay API to receive data for the back-end and Cloudinary for image management

Snkrs-Fave *Github* | *Demo*
Snkrs-Fave is a full stack sneaker favoriting web application
- Fetched data from back-end and used React.js to migrate cards from one container to another
- Allowed users to delete from their favorites to persist in the back-end

PROFESSIONAL EXPERIENCE

Howl For Change   New York, NY
Full Stack Developer   July 2019 - September 2019
- Updated web page with design changes daily following the agile methodology
- Integrated core frameworks such as Auth to test for future usability to signup/login
- Utilized CSS media queries to make company website responsive/mobile-friendly

Astreya Partners Inc, on behalf of Google   New York, NY
Tech Support Technician   May 2018 - January 2019
- Ensured a range of 20-300 incoming Google employees had laptops/workstations prior to their start date for NYC
- Audited laptops daily to ensure they were accounted for and returned by employees
- Imaged laptops/workstations with Mac OS, Windows or Linux to ensure maximum performance and optimization

ThinkEco Inc.   New York, NY
Lead Technical Support Associate   April 2017 – May 2018
- Assisted customers through RingCentral and Desk/Salesforce to tend to their concerns
- Trained new hires to utilize material before they assisted customers
- Received Agent of the Week four times within two months for closing out 400 cases weekly

EDUCATION

Flatiron School - 2019
Full Stack Web Development, Immersive Software Engineering Track
App Academy – 2019
Bootcamp Prep, JavaScript Fundamentals to prepare for BootCamp application
CUNY Baruch College – 2018
Bachelor's in Business Administration, Major: Information Risk Management and Cybersecurity