Stephanie Giori

stephaniegiori9@gmail.com | Oslo, Norway | Portfolio: sgiori11.github.io | US & EU Citizen

WORK EXPERIENCE

Acclaro   **August 2019 - Present**
Copy Editor (Contractor)   *Remote*
- Serve as an English (U.S.) language resource for clients.

Ninito   **January 2020 - February 2020**
Web Design Intern   *Oslo, Norway*
- Created UI mockups in Sketch and a CSS numerical keypad in CodePen for a point-of-sale startup.

NETGEAR   **August 2018 - May 2019**
Knowledge Base Technical Writer   *San Jose, California*
- Wrote quarterly security advisories and 25+ knowledge base articles for NETGEAR products.
- Published troubleshooting guides for common networking issues.
- Used customer feedback and SEO analytics to identify and improve underperforming articles.
- Worked closely with engineers and support staff to document UI updates and product releases.
- Served as a liaison between customers and technical escalation teams.

UCD School of Education   **September 2015 - August 2018**
Student Assistant II   *Davis, California*
- Published research summaries and status updates on Facebook, Twitter, and departmental websites.
- Analyzed California public school data using Qualtrics and Microsoft Excel to create data-driven reports for stakeholders and program managers.

UCD Department of Plant Sciences   **February 2018 - June 2018**
Undergraduate Researcher   *Davis, California*
- Investigated the persistence of 6 *Salmonella enterica* bacterial strains in Salinas lettuce.
- Wrote the protocol for the experimental design, which has been used as a template for further research.

EDUCATION

University of California, Davis   **September 2014 - June 2018**
Bachelor of Science, Global Disease Biology   *Davis, California*
- *Took two intensive Italian Language courses in Florence, Italy during Winter Quarter 2016.*

LANGUAGES

English - *Native*
Norwegian - A2 *(in progress)*

SKILLS & INTERESTS

Skills: HTML; CSS; JS; Git; XML; SEO; Google Analytics; Sketch; Balsamiq; DitaTOO CMS; MS Excel.
Interests: Coding; traveling; baking; Italian language and culture.

References available upon request