# PCA, CA and Clustering

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# 1 Loading data and deleting columns

We will delete the columns we said that won't contained too many errors to be analyzeable.

```
df<-read.csv2("clean_data.csv")</pre>
df$X<-NULL
df$pdays<-NULL
df$previous<-NULL
df$errVar<-NULL
names(df)
    [1] "age"
                              "job"
                                                   "marital"
    [4] "education"
                              "housing"
                                                   "loan"
##
    [7] "contact"
                              "month"
                                                   "day_of_week"
##
                              "campaign"
## [10] "duration"
                                                   "poutcome"
                              "cons.price.idx"
## [13] "emp.var.rate"
                                                   "cons.conf.idx"
## [16] "euribor3m"
                                                   "y"
                              "nr.employed"
## [19] "Age_group"
                              "Campaign_contacts" "mout"
vars_con = c("age", "campaign", "emp.var.rate", "cons.price.idx", "cons.conf.idx", "euribor3m", "nr.employed"
vars_dis = c("job", "marital", "education", "housing", "loan", "contact", "month", "day_of_week")
vars_res= c("y","duration")
```

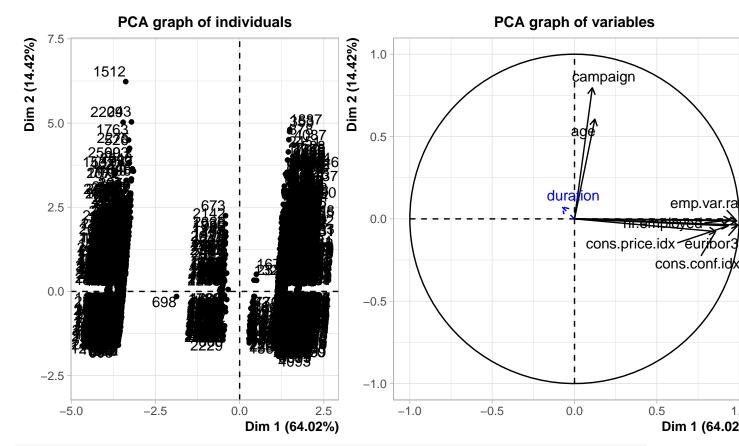
# 2 Principal Component Analysis (PCA)

We are going to do a PCA analysis in our numerical variables from our dataset, from the PCA graph we can see that the target variable, duration, has little effect and the rest of the variable are very contributive to their respective axes. As we can see, they are very near to the axes and their length are very long.

# 2.1 Eigenvalues and dominant axes analysis. How many axes we have to interpret according to Kayser and Elbow's rule?

From the Kayser's rule, all eigenvalues >1, we should consider 2 dimensions, on the other hand, with the Elbow's rule 4 dimensions is the most suitable. In our case we will take Kayser's rule into consideration because it's least number of components and the cumulative variation is almost 80%.

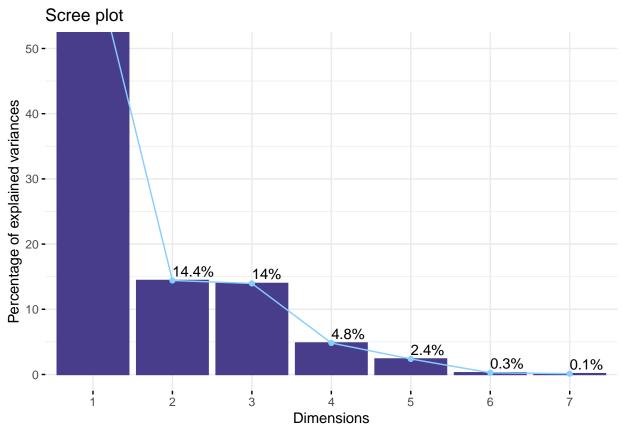
```
res.pca <- PCA(df[,c("duration",vars_con)],quanti.sup=c(1))
```



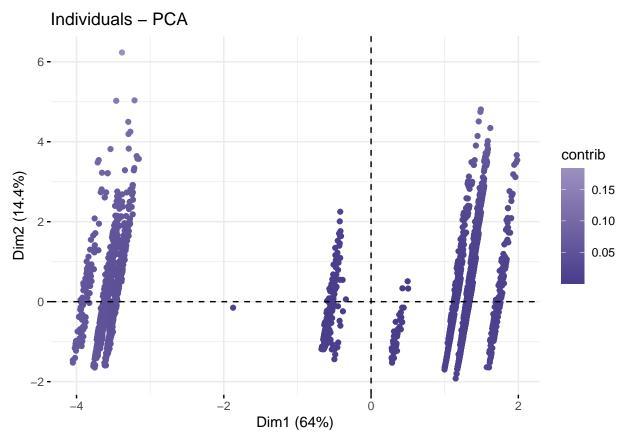
### summary(res.pca)

```
##
## Call:
## PCA(X = df[, c("duration", vars_con)], quanti.sup = c(1))
##
##
## Eigenvalues
                                   Dim.2
                                                    Dim.4
                                                                     Dim.6
##
                           Dim.1
                                           Dim.3
                                                            Dim.5
                                                                             Dim.7
                           4.481
                                   1.009
                                            0.978
                                                    0.338
                                                            0.167
                                                                     0.018
                                                                             0.009
## Variance
## % of var.
                          64.016
                                  14.419
                                          13.965
                                                    4.831
                                                            2.381
                                                                     0.264
                                                                             0.124
                                                                    99.876 100.000
## Cumulative % of var.
                          64.016
                                  78.435
                                          92.400
                                                   97.231
                                                           99.612
##
## Individuals (the 10 first)
##
                       Dist
                               Dim.1
                                        ctr
                                               cos2
                                                       Dim.2
                                                                       cos2
                                                                               Dim.3
                                                                 ctr
## 1
                     1.905 |
                               1.185
                                      0.006
                                             0.387 |
                                                       0.650
                                                              0.008
                                                                      0.116 | -0.511
## 2
                     3.706 | -3.569
                                      0.057
                                             0.928
                                                    0.579
                                                              0.007
                                                                      0.024 | -0.792
## 3
                               1.208
                                      0.007
                                             0.298
                                                   | -1.289
                                                              0.033
                                                                      0.339 \mid -0.359
                     2.215 l
## 4
                     3.640 | -3.508
                                      0.055
                                             0.929 | -0.389
                                                              0.003
                                                                      0.011 | -0.826
## 5
                     2.007 |
                              1.083
                                      0.005
                                             0.291 | -0.613
                                                              0.007
                                                                      0.093 | -0.923
                                             0.969 | -0.328
## 6
                     3.682 | -3.625
                                      0.059
                                                              0.002
                                                                      0.008 |
                                                                               0.517
                                                      1.432
                                      0.015
                                             0.421 |
## 7
                     2.790 |
                               1.810
                                                              0.041
                                                                      0.263 | -0.642
## 8
                     2.328 | -0.474
                                      0.001
                                             0.042 |
                                                      0.551
                                                              0.006
                                                                      0.056 | 1.837
## 9
                     1.968 |
                               1.072
                                      0.005
                                             0.296 | -0.917
                                                              0.017
                                                                      0.217 | -0.071
## 10
                     1.609 | -0.611
                                      0.002 0.144 | -0.522 0.005
                                                                      0.105 | -0.833
##
                      ctr
                            cos2
## 1
                   0.005 0.072 |
```

```
## 2
                  0.013 0.046 |
## 3
                  0.003 0.026 l
## 4
                  0.014 0.051 |
## 5
                  0.017 0.211 |
## 6
                  0.005 0.020 |
## 7
                  0.008 0.053 |
## 8
                  0.069 0.623 I
## 9
                  0.000 0.001 |
## 10
                  0.014 0.268 I
##
## Variables
##
                    Dim.1
                             ctr
                                   cos2
                                          Dim.2
                                                   ctr
                                                         cos2
                                                                 Dim.3
                                                                          ctr
                    0.124 0.341
                                 0.015 |
                                          0.606 36.341
                                                        0.367 | 0.786 63.161
## age
                    0.108 0.261
                                 0.012 |
                                          0.796 62.742
                                                        0.633 | -0.593 35.973
## campaign
## emp.var.rate
                    0.985 21.671
                                 0.971 | -0.012 0.015
                                                        0.000 | -0.027
                 1
## cons.price.idx |
                    0.934 19.453
                                 0.872 | -0.042
                                                 0.176
                                                        0.002 | -0.004
                                                                        0.002
## cons.conf.idx | 0.857 16.403 0.735 | -0.077
                                                 0.583
                                                        0.006 | 0.068
                                                                        0.472
                 | 0.993 21.988 0.985 | -0.037 0.138
## euribor3m
                                                        0.001 \mid -0.009
                                                                       0.009
                 | 0.944 19.882 0.891 | -0.007 0.005
## nr.employed
                                                        0.000 | -0.055
                                                                       0.311
##
                   cos2
## age
                  0.617 |
## campaign
                  0.352 |
                  0.001 |
## emp.var.rate
## cons.price.idx 0.000 |
## cons.conf.idx
                  0.005 |
## euribor3m
                  0.000 |
## nr.employed
                  0.003 |
## Supplementary continuous variable
##
                    Dim.1
                            cos2
                                   Dim.2
                                           cos2
                                                   Dim.3
                                                           cos2
                 ## duration
fviz_screeplot(
 res.pca,
 addlabels=TRUE,
 ylim=c(0,50),
 barfill="darkslateblue",
 barcolor="darkslateblue",
 linecolor = "skyblue1"
)
```



## Individuals point of view: Are they any individuals "too contributive"? From what we can see in the graph of individuals, none is "too contributive", as we can see contributions values that ranges from 0 to 0.20 more or less. So we can say in this part that almost all individuals contribute the same.

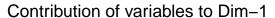


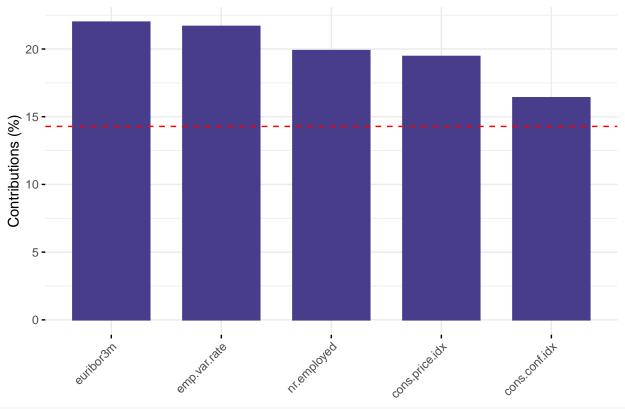
## Interpreting the axes

#### 2.1.1 Dim1

We see that in the first dimension, the variables: euribor, emp.var.rate,nr.employed,cons.price.idx and cons.conf.idx are very contributive to the dimension and we can see that all relates to the economy, so we should name the ax as economic status. We can see that all of them are positively correlated such that as all of their values grow, the other variables will follow.

```
res.des<-dimdesc(res.pca)
fviz_contrib( # contributions of variables to PC1
  res.pca,
  fill = "darkslateblue",
  color = "darkslateblue",
  choice = "var",
  axes = 1,
  top = 5)</pre>
```





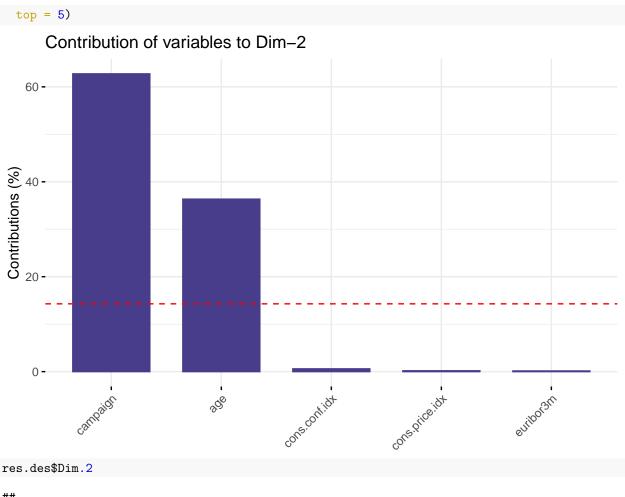
#### res.des\$Dim.1

```
##
## Link between the variable and the continuous variables (R-square)
  ______
##
##
                              p.value
               correlation
## euribor3m
                0.99263021 0.000000e+00
                0.98545330 0.000000e+00
## emp.var.rate
## nr.employed
                0.94389664 0.000000e+00
## cons.price.idx 0.93366222 0.000000e+00
## cons.conf.idx
                0.85735341 0.000000e+00
                0.12353703 1.838123e-18
## age
## campaign
                0.10813127 1.766000e-14
               -0.07640653 6.326626e-08
## duration
```

#### 2.1.2 Dim2

In this dimension we see that the only variables that contribute significantly are campaign and age, since we think that campaign is the most relevant feature, we should name this as campaign calls, and it tells us that the older the person the more calls the person will receive.

```
res.des<-dimdesc(res.pca)
fviz_contrib( # contributions of variables to PC1
  res.pca,
  fill = "darkslateblue",
  color = "darkslateblue",
  choice = "var",
  axes = 2,</pre>
```



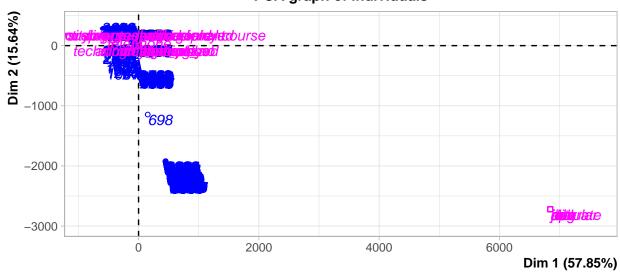
```
##
## Link between the variable and the continuous variables (R-square)
  ______
##
              correlation
                             p.value
               0.79578843 0.000000e+00
## campaign
## age
               0.60564701 0.000000e+00
               0.07248939 2.878338e-07
## duration
## euribor3m
               -0.03729857 8.347880e-03
## cons.price.idx -0.04214843 2.873808e-03
## cons.conf.idx -0.07673524 5.552160e-08
```

# 2.2 Perform a PCA taking into account also supplementary variables the supplementary variables can be quantitative and/or categorical

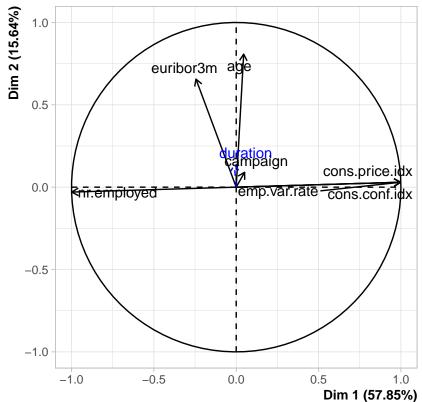
We will perform the PCA taking into account all the supplementary variables. The first we've gotten doesn't really make any sense, if we take a look at the PCA graph, we see that age is strongly correlated to euribor but we know for a fact that the euribor rates are totally independent from individuals, we can also see that the nr.employed are completely negatively correlated to all the other economic variables, which doesn't make a lot of sense either, for example, it is counterintuitive to think that the higher the number of employed people, the lower the employment variation rate.

```
11 <- which( df$mout == "YesMOut")
res.pca_sup<-PCA(df[,c(vars_res, vars_con,vars_dis)],quali.sup=c(1,10:17),quanti.sup= c(2), ind.sup = 1</pre>
```

## PCA graph of individuals

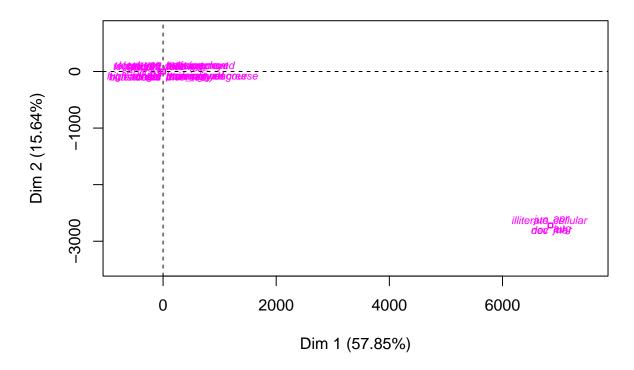


# PCA graph of variables



plot(res.pca\_sup, choix="ind",invisible=c("ind","ind.sup"), cex=0.7, graph.type = "classic")

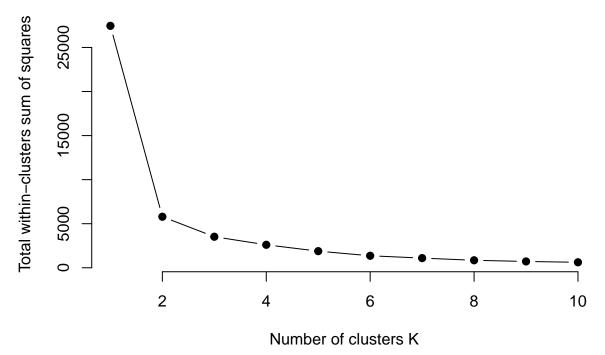
# PCA graph of individuals



## 3 KMEANS

From this graph, we apply Elbow's method which reveals that the optimal number of clusters is 4. So we will proceed to model and interpret the kMEANs with 4 clusters.

```
dclu<- res.pca$ind$coord[,1:2]; # los dos ejes</pre>
k.max <- 10
wss <- sapply(1:k.max,
              function(k){kmeans(dclu, k, nstart=50,iter.max = 15 )$tot.withinss})
WSS
##
    [1] 27452.2639
                    5791.5810
                                3520.8784
                                           2606.4789
                                                       1886.5163 1362.8296
        1097.9665
                     849.8887
                                 717.2235
                                            622.5091
plot(1:k.max, wss,
     type="b", pch = 19, frame = FALSE,
     xlab="Number of clusters K",
     ylab="Total within-clusters sum of squares")
```

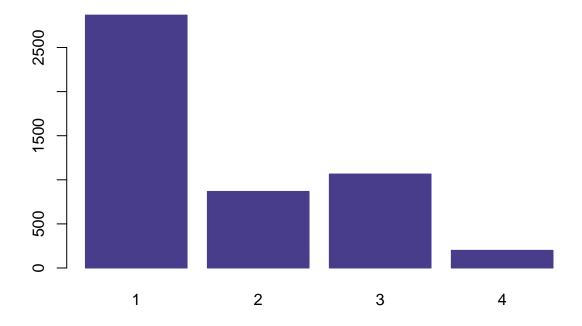


```
# coordenates are real - Euclidean metric
dist<-dist(dclu)
kc<-kmeans(dist, 4) #caclulate the distances, it turns into a matrix</pre>
```

We can see in this graph the distribution of individuals within each cluster.

```
df$claKM<-0
df$claKM<-kc$cluster
df$claKM<-factor(df$claKM)
barplot(table(df$claKM), col="darkslateblue", border="darkslateblue", main="[k-means]#observations/cluster</pre>
```

# [k-means]#observations/cluster



## 3.1 Interpret the results of the classification

### 3.1.1 The description of the clusters by the variables

- Cluster 1:
  - These are the people who will say yes to the campaign and being contacted by cellular, these people are young around the ages of 20-30 and are still students.
- Cluster 2:
  - The are people whho are more likely to say yes when they are being contacted on november by cellular.
- Cluster 3:
  - These are people who are being contacted by telephone and their response will be a no for the campaign, these people are more towards adults profiles from ages 30-50 and don't have higher degrees.
- Cluster 4:
  - These are people who are frequently contacted by campaign and are around the ages of 40-60 who will say no to a campaign.

We can see that there are two groups within the clusters, the cluster of people who will say yes and a cluster of people who will say no, in clusters 1-2 and 3-4 respectively. So the campaign will be more successful if it focuses on people of cluster's 1-2.

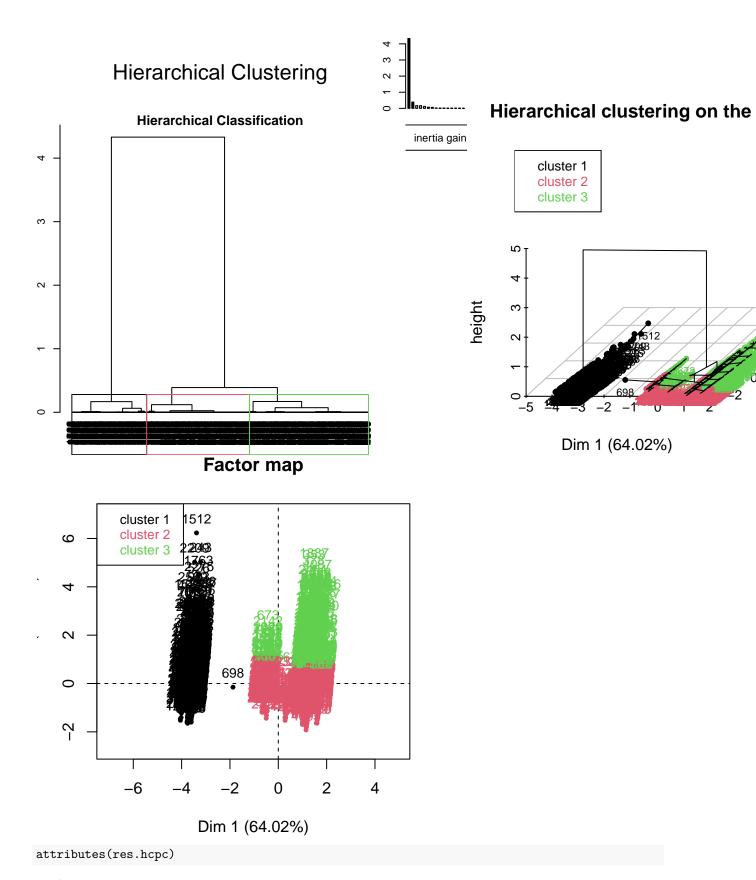
## 4 Hierarchical clustering

We've decided that numbers of cluster is the one that the algorithm gives us, with nb.clust=-1. ## Description of Clusters

- Cluster 1:
  - These are the people who will say yes to the campaign and being contacted by cellulars, and mostly single university graduates. Also, they are being called during the months of april and may, which are nearing summer seasons and these kind of people tend to have money saved.
- Cluster 2:
  - The are people who are more likely to say no when they are being contacted on november by cellular, cluster similar to the one in KMEANS. These people are divorced and don't have any housing loan.
- Cluster 3:
  - These are people who are married and retired which will most likely say no, and are most usually contacted by telephone. We see that these are people who have their life together already and aren't interested in these kind of campaigns anymore.

Following these trends, the company should focus specilly on people with chharacteristics similir to that of cluster 1. We can see something in common with these two methods which is that younger educated people are more likely to say yes.

```
res.pca<-PCA(df[,c('duration',vars_con,vars_dis,"y")],quanti.sup=1,quali.sup = c(9:17), ncp=2, graph=FA
res.hcpc<-HCPC(res.pca,order=TRUE, nb.clust = -1)
```



## \$names

```
## [1] "data.clust" "desc.var"
                                  "desc.axes" "desc.ind"
                                                             "call"
##
## $class
## [1] "HCPC"
summary(res.hcpc$data.clust)
##
       duration
                                         campaign
                                                       emp.var.rate
                          age
##
                            :18.00
                                            :1.000
                                                             :-2.9000
   Min.
          :
               4.0
                     Min.
                                      Min.
                                                      Min.
   1st Qu.: 175.0
                     1st Qu.:32.00
                                      1st Qu.:1.000
                                                      1st Qu.:-1.8000
                                                      Median : 1.1000
## Median: 342.0
                     Median :38.00
                                      Median :2.000
##
                            :39.96
                                             :2.006
  Mean
          : 479.8
                     Mean
                                      Mean
                                                      Mean
                                                             : 0.3275
   3rd Qu.: 686.0
                     3rd Qu.:47.00
                                      3rd Qu.:2.033
                                                      3rd Qu.: 1.1000
                            :88.00
                                             :8.000
##
   Max.
           :4199.0
                     Max.
                                      Max.
                                                      Max.
                                                             : 1.4000
##
##
                                        euribor3m
   cons.price.idx cons.conf.idx
                                                       nr.employed
  Min. :92.76
                    Min.
                           :-50.00
                                      Min.
                                             :1.244
                                                      Min.
                                                              :5076
##
   1st Qu.:93.08
                    1st Qu.:-42.70
                                      1st Qu.:1.811
                                                      1st Qu.:5099
   Median :93.99
                    Median :-36.40
                                      Median :4.856
                                                      Median:5191
           :93.68
##
                                             :3.965
  Mean
                    Mean
                           :-39.81
                                      Mean
                                                      Mean
                                                              :5174
   3rd Qu.:93.99
                    3rd Qu.:-36.40
                                      3rd Qu.:4.857
                                                      3rd Qu.:5191
##
   Max.
           :94.47
                    Max.
                           :-36.10
                                      Max.
                                             :5.045
                                                      Max.
                                                              :5228
##
##
                           marital
                                                      education
             job
##
   blue-collar:1248
                       divorced: 530
                                        basic
                                                           :1736
              :1214
                       married:3103
                                        high.school
                                                           :1169
##
   admin.
##
   technician: 757
                       single :1367
                                        illiterate
   services
              : 517
                                        professional.course: 631
   management: 380
                                        university.degree :1462
##
##
   retired
               : 192
               : 692
##
   (Other)
##
           housing
                             loan
                                             contact
                                                             month
                                                                         day_of_week
                       loan_no :4278
                                        cellular :2007
                                                                         fri: 849
##
  housing_no :2442
                                                         may
                                                                 :3164
##
   housing_yes:2558
                       loan_yes: 722
                                        telephone:2993
                                                                 : 442
                                                                         mon:1107
                                                         apr
##
                                                          jul
                                                                 : 407
                                                                         thu:1029
##
                                                                 : 357
                                                         jun
                                                                         tue:1073
##
                                                                 : 271
                                                                         wed: 942
                                                         aug
##
                                                                 : 190
                                                         nov
##
                                                          (Other): 169
##
                 clust
        У
##
   y_no :2400
                 1:1262
##
   y_yes:2600
                 2:2477
##
                 3:1261
##
##
##
##
attributes(res.hcpc$desc.var)
## $names
## [1] "test.chi2" "category"
                                  "quanti.var" "quanti"
                                                             "call"
##
## $class
## [1] "catdes" "list"
```

# ${\it\# Factors globally related to clustering partition}$

res.hcpc\$desc.var\$test.chi2

```
##
                    p.value df
## contact
               0.000000e+00
## month
               0.000000e+00 16
## y
               0.000000e+00
## job
               4.367799e-56 20
## marital
               1.393485e-55
## education
               5.162811e-17
## day_of_week 6.022360e-14
## housing
               1.331316e-11
```

### # Categories over/under represented in each cluster

res.hcpc\$desc.var\$category

```
## $`1`
##
                                  Cla/Mod
                                             Mod/Cla Global
                                                                  p.value
## y=y_yes
                                48.538462 100.000000 52.00
                                                             0.000000e+00
                                60.139512
                                           95.641838
                                                     40.14
                                                             0.000000e+00
## contact=cellular
## month=apr
                               100.000000
                                           35.023772
                                                       8.84 1.337796e-294
## month=mar
                               100.000000
                                            9.984152
                                                       2.52
                                                             3.535437e-78
## marital=single
                                37.820044
                                           40.966719
                                                      27.34
                                                             1.776329e-34
## month=jun
                                           13.391442
                                                       7.14
                                                             6.958630e-21
                                47.338936
## job=student
                                67.647059
                                            5.467512
                                                       2.04
                                                             1.214952e-19
## education=university.degree 32.831737
                                           38.034865 29.24
                                                             5.437955e-15
## housing=housing_yes
                                29.124316
                                           59.033281 51.16
                                                             8.970164e-11
## day_of_week=thu
                                32.555879
                                           26.545166
                                                     20.58
                                                             2.862929e-09
                                           29.952456 24.28
## job=admin.
                                31.136738
                                                             8.689279e-08
## job=retired
                                39.062500
                                            5.942948
                                                       3.84
                                                             1.759644e-05
## job=management
                                21.052632
                                            6.339144
                                                       7.60
                                                             4.795407e-02
## day_of_week=fri
                                         15.134707 16.98
                                                             4.206311e-02
                                22.497055
## job=housemaid
                                15.384615
                                            1.426307
                                                       2.34
                                                             9.955469e-03
## day_of_week=tue
                                21.528425
                                          18.304279 21.46
                                                             1.411157e-03
## job=services
                                19.535783
                                            8.003170 10.34
                                                             1.282339e-03
## month=oct
                                0.000000
                                            0.000000
                                                       0.84
                                                             4.663341e-06
                                21.171171
## housing=housing_no
                                           40.966719 48.84
                                                             8.970164e-11
## job=blue-collar
                                18.028846
                                          17.828843
                                                      24.96
                                                             4.079496e-12
## education=basic
                                19.297235
                                           26.545166 34.72
                                                             8.369367e-13
## marital=married
                                20.270706
                                           49.841521
                                                      62.06
                                                             1.241676e-24
## month=nov
                                 0.000000
                                            0.000000
                                                       3.80
                                                             2.848071e-25
## month=aug
                                 0.000000
                                            0.000000
                                                       5.42 4.405850e-36
## month=jul
                                                             9.888672e-55
                                0.000000
                                            0.000000
                                                       8.14
## month=may
                                                      63.28
                                16.561315
                                           41.521395
                                                             9.308480e-75
## y=y_no
                                0.000000
                                            0.000000 48.00
                                                             0.000000e+00
## contact=telephone
                                 1.837621
                                            4.358162 59.86 0.000000e+00
                                   v.test
## y=y_yes
                                      Inf
## contact=cellular
                                      Inf
## month=apr
                                36.683515
## month=mar
                                18.717943
## marital=single
                                12.245476
## month=jun
                                9.374376
## job=student
                                 9.067754
```

```
## education=university.degree
                                7.816344
## housing=housing_yes
                                 6.483361
## day of week=thu
                                5.939271
## job=admin.
                                5.352197
## job=retired
                                4.293391
## job=management
                               -1.977775
## day of week=fri
                               -2.032895
                               -2.577372
## job=housemaid
## day_of_week=tue
                               -3.192359
## job=services
                               -3.219903
## month=oct
                               -4.579390
## housing=housing_no
                               -6.483361
## job=blue-collar
                               -6.934400
## education=basic
                               -7.154966
## marital=married
                              -10.245355
## month=nov
                              -10.386780
## month=aug
                              -12.541851
## month=jul
                              -15.580430
## month=may
                              -18.293586
## y=y_no
                                    -Inf
## contact=telephone
                                    -Inf
##
## $`2`
##
                               Cla/Mod
                                          Mod/Cla Global
                                                               p.value
                                                                           v.test
## contact=telephone
                              65.72001 79.4105773 59.86 1.675288e-177
                                                                        28.406616
## y=y no
                              67.20833 65.1190957 48.00 8.887554e-130
                                                                        24.237822
## month=may
                              56.03666 71.5785224 63.28 1.075478e-33 12.098508
## month=nov
                              82.10526 6.2979411
                                                    3.80 2.811309e-21
                                                                         9.469521
## month=oct
                              97.61905 1.6552281
                                                    0.84 5.879586e-12
                                                                         6.882537
                                                                         6.069058
## housing=housing_no
                              53.93120 53.1691562 48.84 1.286627e-09
## job=blue-collar
                              55.52885 27.9773920
                                                   24.96 1.031806e-06
                                                                         4.885474
## month=jul
                              60.19656 9.8909972
                                                    8.14 7.028006e-06
                                                                         4.492839
## day_of_week=tue
                              54.98602 23.8191361
                                                   21.46 5.678910e-05
                                                                         4.025770
                              57.25338 11.9499394
                                                   10.34 2.111521e-04
## job=services
                                                                         3.705286
## education=high.school
                              53.63559 25.3128785
                                                   23.38 1.380871e-03
                                                                         3.198620
                              55.35055 6.0557126
                                                    5.42 4.947934e-02
## month=aug
                                                                         1.964438
## marital=divorced
                              44.33962 9.4872830 10.60 1.133578e-02 -2.532174
## day_of_week=mon
                              44.98645 20.1049657
                                                   22.14 5.936734e-04 -3.434488
## education=university.degree 45.07524 26.6047638
                                                   29.24 4.914743e-05
                                                                        -4.059645
## job=student
                                                   2.04 3.389517e-05 -4.145582
                              29.41176 1.2111425
## housing=housing yes
                              45.34793 46.8308438 51.16 1.286627e-09 -6.069058
## month=jun
                              31.37255 4.5215987
                                                    7.14 6.194346e-13 -7.196135
## job=retired
                              11.97917 0.9285426
                                                   3.84 2.957509e-29 -11.228411
                                                   2.52 7.630513e-39 -13.036054
## month=mar
                               0.00000 0.0000000
                              33.23077 34.8809043 52.00 8.887554e-130 -24.237822
## y=y_yes
                                                    8.84 3.785117e-141 -25.293301
                               0.00000 0.0000000
## month=apr
                              25.41106 20.5894227 40.14 1.675288e-177 -28.406616
## contact=cellular
##
## $`3`
##
                                Cla/Mod
                                            Mod/Cla Global
                                                                p.value
                              32.442366 77.00237906 59.86 4.062364e-49
## contact=telephone
## y=y_no
                              32.791667 62.41078509 48.00 1.642002e-32
## marital=married
                              29.745408 73.19587629 62.06 9.704644e-22
                              48.958333 7.45440127
## job=retired
                                                      3.84 5.519471e-13
```

```
## month=aug
                               44.649446 9.59555908
                                                       5.42 9.154379e-13
                               39.803440 12.84694687
                                                       8.14 1.437399e-11
## month=jul
## day of week=mon
                               31.707317 27.83505155 22.14 3.140557e-08
## education=basic
                               29.550691 40.68199841 34.72 3.357623e-07
## month=may
                               27.402023 68.75495638
                                                      63.28 2.638969e-06
## marital=divorced
                               33.773585 14.19508327 10.60 3.121665e-06
## job=management
                                                      7.60 1.125170e-03
                               32.368421 9.75416336
                                                       2.34 9.519927e-03
## job=housemaid
                               35.897436 3.33068993
## month=nov
                               17.894737 2.69627280
                                                       3.80 1.500201e-02
## job=unemployed
                               15.702479 1.50674068
                                                       2.42 1.146364e-02
## education=high.school
                               21.813516 20.22204600
                                                      23.38 1.984436e-03
## education=university.degree 22.093023 25.61459159
                                                      29.24 9.774983e-04
## job=admin.
                               21.087315 20.30134814 24.28 1.151868e-04
## month=oct
                                2.380952 0.07930214
                                                       0.84 7.697880e-05
## day_of_week=thu
                              19.144801 15.62252181 20.58 2.716028e-07
## job=student
                                2.941176 0.23790642
                                                       2.04 7.924325e-10
                                                       2.52 7.272218e-17
## month=mar
                               0.000000 0.00000000
## y=y yes
                              18.230769 37.58921491 52.00 1.642002e-32
                              11.631309 12.60904044 27.34 1.547322e-46
## marital=single
## contact=cellular
                              14.449427 22.99762094 40.14 4.062364e-49
## month=apr
                                0.000000 0.0000000
                                                     8.84 1.396587e-59
                                   v.test
## contact=telephone
                               14.731231
## y=y no
                                11.872641
## marital=married
                                9.579998
## job=retired
                                7.211855
## month=aug
                                 7.142657
## month=jul
                                 6.754085
## day_of_week=mon
                                 5.533415
## education=basic
                                 5.102180
## month=may
                                 4.697088
## marital=divorced
                                4.662648
## job=management
                                3.257200
## job=housemaid
                                2.592796
## month=nov
                                -2.432330
## job=unemployed
                                -2.528239
## education=high.school
                                -3.092552
## education=university.degree -3.296924
## job=admin.
                                -3.856150
## month=oct
                                -3.953616
## day of week=thu
                                -5.142156
## job=student
                                -6.146436
## month=mar
                                -8.342523
## y=y_yes
                               -11.872641
## marital=single
                               -14.324094
## contact=cellular
                               -14.731231
## month=apr
                               -16.278765
### desc.ind ###
### C. The description of the clusters by the individuals ###
res.hcpc$desc.var$category
## $`1`
```

Mod/Cla Global

p.value

Cla/Mod

##

```
48.538462 100.000000 52.00 0.000000e+00
## y=y_yes
## contact=cellular
                                60.139512 95.641838 40.14 0.000000e+00
                                           35.023772
## month=apr
                               100.000000
                                                       8.84 1.337796e-294
## month=mar
                                            9.984152
                                                       2.52 3.535437e-78
                               100.000000
## marital=single
                                37.820044
                                           40.966719
                                                      27.34
                                                             1.776329e-34
## month=jun
                                47.338936
                                          13.391442
                                                       7.14
                                                             6.958630e-21
## job=student
                                            5.467512
                                                       2.04 1.214952e-19
                                67.647059
## education=university.degree 32.831737
                                           38.034865 29.24
                                                             5.437955e-15
## housing=housing_yes
                                29.124316
                                           59.033281
                                                      51.16
                                                             8.970164e-11
                                                      20.58
## day_of_week=thu
                                32.555879
                                           26.545166
                                                             2.862929e-09
## job=admin.
                                31.136738
                                           29.952456 24.28
                                                             8.689279e-08
## job=retired
                                39.062500
                                            5.942948
                                                       3.84
                                                             1.759644e-05
## job=management
                                21.052632
                                            6.339144
                                                       7.60
                                                             4.795407e-02
                                          15.134707 16.98
                                                             4.206311e-02
## day_of_week=fri
                                22.497055
## job=housemaid
                                15.384615
                                            1.426307
                                                       2.34
                                                             9.955469e-03
## day_of_week=tue
                                21.528425
                                           18.304279
                                                      21.46
                                                             1.411157e-03
## job=services
                                            8.003170 10.34
                                                             1.282339e-03
                                19.535783
## month=oct
                                 0.000000
                                            0.000000
                                                       0.84
                                                             4.663341e-06
## housing=housing_no
                                21.171171 40.966719 48.84
                                                             8.970164e-11
## job=blue-collar
                                18.028846
                                           17.828843 24.96
                                                             4.079496e-12
## education=basic
                                19.297235
                                           26.545166 34.72
                                                             8.369367e-13
## marital=married
                                20.270706
                                           49.841521 62.06 1.241676e-24
## month=nov
                                                             2.848071e-25
                                 0.000000
                                            0.000000
                                                       3.80
## month=aug
                                 0.000000
                                            0.000000
                                                       5.42
                                                             4.405850e-36
                                                             9.888672e-55
## month=jul
                                            0.000000
                                 0.000000
                                                       8.14
## month=may
                                16.561315
                                           41.521395 63.28
                                                             9.308480e-75
## y=y_no
                                 0.000000
                                            0.000000
                                                      48.00
                                                             0.000000e+00
## contact=telephone
                                            4.358162 59.86
                                                             0.000000e+00
                                 1.837621
##
                                   v.test
## y=y_yes
                                      Inf
## contact=cellular
                                      Inf
## month=apr
                                36.683515
## month=mar
                                18.717943
                                12.245476
## marital=single
## month=jun
                                 9.374376
## job=student
                                 9.067754
## education=university.degree
                                 7.816344
## housing=housing_yes
                                 6.483361
                                 5.939271
## day_of_week=thu
## job=admin.
                                 5.352197
## job=retired
                                 4.293391
## job=management
                                -1.977775
## day of week=fri
                                -2.032895
## job=housemaid
                                -2.577372
## day_of_week=tue
                                -3.192359
## job=services
                                -3.219903
## month=oct
                                -4.579390
## housing=housing_no
                                -6.483361
## job=blue-collar
                                -6.934400
## education=basic
                                -7.154966
## marital=married
                               -10.245355
## month=nov
                               -10.386780
## month=aug
                               -12.541851
## month=jul
                               -15.580430
```

```
## month=may
                              -18.293586
## y=y_no
                                    -Tnf
## contact=telephone
                                    -Inf
##
## $\2\
##
                               Cla/Mod
                                          Mod/Cla Global
                                                               p.value
                                                                           v.test
## contact=telephone
                              65.72001 79.4105773 59.86 1.675288e-177
                                                                        28.406616
                              67.20833 65.1190957 48.00 8.887554e-130
## y=y_no
                                                                        24.237822
## month=may
                              56.03666 71.5785224 63.28 1.075478e-33
                                                                        12.098508
## month=nov
                              82.10526 6.2979411
                                                    3.80 2.811309e-21
                                                                         9.469521
## month=oct
                              97.61905 1.6552281
                                                    0.84 5.879586e-12
                                                                         6.882537
## housing=housing_no
                              53.93120 53.1691562 48.84 1.286627e-09
                                                                         6.069058
                                                                         4.885474
## job=blue-collar
                              55.52885 27.9773920
                                                   24.96 1.031806e-06
## month=jul
                              60.19656 9.8909972
                                                    8.14 7.028006e-06
                                                                         4.492839
## day_of_week=tue
                              54.98602 23.8191361
                                                   21.46 5.678910e-05
                                                                         4.025770
## job=services
                              57.25338 11.9499394
                                                   10.34 2.111521e-04
                                                                         3.705286
## education=high.school
                              53.63559 25.3128785
                                                   23.38 1.380871e-03
                                                                         3.198620
## month=aug
                              55.35055 6.0557126
                                                    5.42 4.947934e-02
                                                                         1.964438
                                                   10.60 1.133578e-02 -2.532174
## marital=divorced
                              44.33962 9.4872830
                                                                        -3.434488
## day of week=mon
                              44.98645 20.1049657
                                                   22.14 5.936734e-04
## education=university.degree 45.07524 26.6047638
                                                   29.24 4.914743e-05
                                                                       -4.059645
## job=student
                              29.41176 1.2111425
                                                    2.04 3.389517e-05
                                                                       -4.145582
## housing=housing_yes
                              45.34793 46.8308438 51.16 1.286627e-09 -6.069058
## month=jun
                              31.37255 4.5215987
                                                    7.14 6.194346e-13 -7.196135
## job=retired
                              11.97917 0.9285426
                                                   3.84 2.957509e-29 -11.228411
## month=mar
                              0.00000 0.0000000
                                                    2.52 7.630513e-39 -13.036054
## y=y_yes
                              33.23077 34.8809043 52.00 8.887554e-130 -24.237822
                               0.00000 0.0000000
                                                    8.84 3.785117e-141 -25.293301
## month=apr
                              25.41106 20.5894227 40.14 1.675288e-177 -28.406616
## contact=cellular
##
## $`3`
##
                                Cla/Mod
                                            Mod/Cla Global
                                                                p.value
## contact=telephone
                              32.442366 77.00237906 59.86 4.062364e-49
                              32.791667 62.41078509 48.00 1.642002e-32
## y=y_no
## marital=married
                              29.745408 73.19587629
                                                     62.06 9.704644e-22
## job=retired
                              48.958333 7.45440127
                                                      3.84 5.519471e-13
## month=aug
                              44.649446 9.59555908
                                                      5.42 9.154379e-13
## month=jul
                              39.803440 12.84694687
                                                      8.14 1.437399e-11
## day of week=mon
                              31.707317 27.83505155
                                                     22.14 3.140557e-08
## education=basic
                              29.550691 40.68199841
                                                     34.72 3.357623e-07
## month=may
                              27.402023 68.75495638 63.28 2.638969e-06
## marital=divorced
                              33.773585 14.19508327 10.60 3.121665e-06
## job=management
                              32.368421 9.75416336
                                                      7.60 1.125170e-03
## job=housemaid
                              35.897436 3.33068993
                                                      2.34 9.519927e-03
## month=nov
                              17.894737 2.69627280
                                                      3.80 1.500201e-02
## job=unemployed
                              15.702479 1.50674068
                                                      2.42 1.146364e-02
## education=high.school
                              21.813516 20.22204600
                                                     23.38 1.984436e-03
## education=university.degree 22.093023 25.61459159
                                                     29.24 9.774983e-04
## job=admin.
                              21.087315 20.30134814
                                                     24.28 1.151868e-04
## month=oct
                               2.380952 0.07930214
                                                      0.84 7.697880e-05
## day_of_week=thu
                              19.144801 15.62252181 20.58 2.716028e-07
## job=student
                               2.941176 0.23790642
                                                     2.04 7.924325e-10
                               0.000000 0.00000000
## month=mar
                                                      2.52 7.272218e-17
                              18.230769 37.58921491 52.00 1.642002e-32
## y=y_yes
```

```
## marital=single
                                11.631309 12.60904044
                                                        27.34 1.547322e-46
## contact=cellular
                                14.449427 22.99762094
                                                        40.14 4.062364e-49
## month=apr
                                 0.000000 0.0000000
                                                         8.84 1.396587e-59
##
                                    v.test
## contact=telephone
                                 14.731231
                                 11.872641
## y=y_no
## marital=married
                                  9.579998
## job=retired
                                  7.211855
## month=aug
                                  7.142657
## month=jul
                                  6.754085
## day_of_week=mon
                                  5.533415
## education=basic
                                  5.102180
## month=may
                                  4.697088
## marital=divorced
                                  4.662648
                                  3.257200
## job=management
## job=housemaid
                                  2.592796
## month=nov
                                 -2.432330
## job=unemployed
                                 -2.528239
## education=high.school
                                 -3.092552
## education=university.degree
                                 -3.296924
## job=admin.
                                 -3.856150
## month=oct
                                 -3.953616
## day_of_week=thu
                                 -5.142156
## job=student
                                 -6.146436
## month=mar
                                 -8.342523
## y=y yes
                                -11.872641
## marital=single
                                -14.324094
## contact=cellular
                                -14.731231
## month=apr
                                -16.278765
```

## 5 CA

##

We will cut the duration, which is the numerical target into 8 levels. We will study the CA obtained from the Duration-Age\_group and then Duration-education. We want to see this because in the clustering findings we discovered that young educated people are more likely to say yes, so we want to see if it affects the duration as well.

## 5.1 Eigenvalues and dominant axes(1)

543

We can see that independence test fails to refute H0 since the p-value= 0.3263>0.05, so there is no independence between duration and age. We can see that the farthest value is 10-20 from age which makes sense since teens aren't likely to be contacted. Since all the other values are around the center we can see that the duration is dependent on the age group(mostly).

```
aux2 < -c(5,60,120,150,180,240,300,1200,2100)
duration_fact<-factor(cut(df$duration,breaks=aux2,include.lowest=T))</pre>
table(duration_fact)
## duration_fact
##
                                 (60, 120]
                                                    (120, 150]
                                                                        (150, 180]
               [5,60]
##
                   175
                                       493
                                                           321
                                                                               330
                                (240,300]
##
                                                (300,1.2e+03] (1.2e+03,2.1e+03]
            (180, 240]
```

2415

274

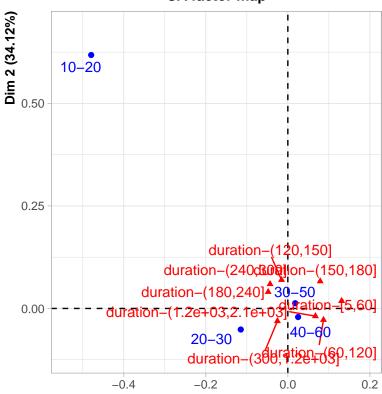
422

```
levels(duration_fact) <- paste0("duration-",levels(duration_fact))
df$duration_fact <- duration_fact

tt <- table(df[,c("Age_group","duration_fact")])
chisq.test(tt, simulate.p.value = TRUE) #to see if the rows and columns are independents. HO: Rows and

##
## Pearson's Chi-squared test with simulated p-value (based on 2000
## replicates)
##
## data: tt
## X-squared = 23.401, df = NA, p-value = 0.3048
res.ca <- CA(tt)</pre>
```

### **CA** factor map



**Dim 1 (57.21%)** The mean of eigenvalues = 0.001606341

making that only the first 2 dimensions satisfies Kaiser's criteria. So the dominant axes are 1 and 2 with a cumulative variance of 91.3%.

```
mean(res.ca$eig[,1])

## [1] 0.001606341

summary(res.ca)

##
## Call:
## CA(X = tt)
##
##
## The chi square of independence between the two variables is equal to 23.40117 (p-value = 0.3229672)
```

```
##
## Eigenvalues
##
                           Dim.1
                                   Dim.2
                                            Dim.3
                           0.003
                                   0.002
                                            0.000
## Variance
## % of var.
                          57.211
                                  34.123
                                            8.666
                          57.211 91.334 100.000
  Cumulative % of var.
## Rows
##
                                 Iner*1000
                                               Dim.1
                                                               cos2
                                                                       Dim.2
                                                                                 ctr
                                                         ctr
## 10-20
                                      1.800 | -0.479 24.043
                                                              0.368 |
                                                                       0.618 66.952
## 20-30
                                      2.121
                                            | -0.115 63.923
                                                              0.831 | -0.051 21.491
## 30-50
                                      0.402
                                               0.018
                                                      8.018
                                                              0.550
                                                                       0.013
## 40-60
                                      0.496 l
                                               0.025
                                                      4.017
                                                              0.223 \mid -0.021 \quad 4.713
##
                                 cos2
                                          Dim.3
                                                   ctr
                                0.612 |
                                         0.112
                                                 8.717
## 10-20
                                                        0.020 |
## 20-30
                                0.167 | -0.006
                                                 1.200
                                                        0.002
## 30-50
                                0.280 | -0.010 16.440
                                                        0.171
## 40-60
                                0.156 | 0.042 73.642
                                                        0.620
##
## Columns
##
                                 Iner*1000
                                               Dim.1
                                                               cos2
                                                                       Dim. 2
                                                         ctr
                                                                                 ctr
## duration-[5,60]
                                               0.131 22.057
                                                              0.968 |
                                      0.628 |
                                                                       0.018
                                                                               0.722
## duration-(60,120]
                                                              0.763 | -0.028
                                      0.987 |
                                               0.087 27.301
                                                                              4.702
## duration-(120,150]
                                      0.327 \mid -0.015
                                                     0.543
                                                              0.046 l
                                                                       0.070 18.757
## duration-(150,180]
                                     0.777
                                               0.079 14.749
                                                              0.524
                                                                       0.066 17.466
## duration-(180,240]
                                      0.437 | -0.048
                                                      8.975
                                                              0.566
                                                                       0.040 10.664
## duration-(240,300]
                                      0.582
                                            | -0.043
                                                      5.814
                                                              0.275
                                                                       0.059 18.359
## duration-(300,1.2e+03]
                                      0.790 | -0.025 11.396
                                                              0.398 | -0.031 28.135
## duration-(1.2e+03,2.1e+03]
                                      0.291 |
                                               0.067
                                                              0.869 | -0.019 1.195
                                                     9.165
##
                                          Dim.3
                                 cos2
                                                   ctr
                                                          cos2
## duration-[5,60]
                                0.019 \mid -0.015
                                                1.906
                                                        0.013
## duration-(60,120]
                                0.078 |
                                         0.040 37.519
                                                        0.159
## duration-(120,150]
                                0.942 |
                                         0.008
                                                0.974
                                                        0.012
## duration-(150,180]
                                0.370 | -0.036 19.833
                                                        0.107
## duration-(180,240]
                                0.401 \mid -0.011
                                                 3.388
                                                        0.032
## duration-(240,300]
                                0.518 l
                                         0.037 28.764
                                                        0.206
## duration-(300,1.2e+03]
                                0.585 | -0.005
                                                3.230
                                                        0.017 I
## duration-(1.2e+03,2.1e+03]
                                0.068 | -0.018 4.385
                                                        0.063 |
```

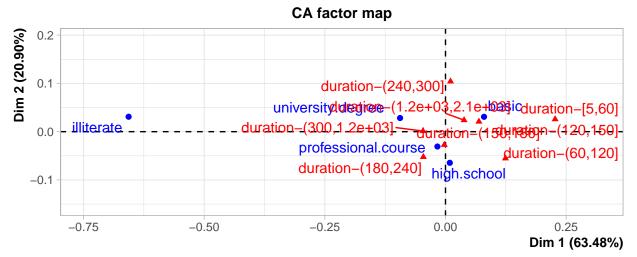
## 5.2 Eigenvalues and dominant axes(2)

We can see that independence test fails to refute H0 since the p-value=0.09445>0.05, so there is no independence between duration and education. From the factor map we can see that the farthest value is illiterate and the other values are really near from each other indicating that there is some dependence between them.

```
tt<-table(df[,c("education","duration_fact")])
chisq.test(tt, simulate.p.value = TRUE) #to see if the rows and colum

##
## Pearson's Chi-squared test with simulated p-value (based on 2000
## replicates)
##
## data: tt
## X-squared = 39.394, df = NA, p-value = 0.09345</pre>
```

#### res.ca <- CA(tt)



The mean of eigenvalues = 0.001980396 making that only the first 3 dimensions satisfies Kaiser's criteria. So the dominant axes are 1 and 2 with a cumulative variance of 97.7%.

```
mean(res.ca$eig[,1])
```

```
## [1] 0.001980396
summary(res.ca)
```

```
##
## Call:
## CA(X = tt)
##
## The chi square of independence between the two variables is equal to 39.39403 (p-value = 0.0747902
##
## Eigenvalues
##
                                                    Dim.4
                           Dim.1
                                   Dim.2
                                           Dim.3
## Variance
                           0.005
                                   0.002
                                           0.001
                                                    0.000
## % of var.
                          63.476
                                  20.902
                                          13.305
                                                    2.317
                                         97.683 100.000
## Cumulative % of var.
                          63.476
                                  84.378
##
## Rows
                                 Iner*1000
##
                                               Dim.1
                                                        ctr
                                                              cos2
                                                                       Dim.2
                                                                                ctr
## basic
                                     2.551
                                              0.080 44.065
                                                             0.868 |
                                                                      0.031 19.904
## high.school
                                     1.165
                                              0.009
                                                      0.372
                                                             0.016
                                                                     -0.065 58.748
## illiterate
                                     0.426
                                           | -0.657
                                                      3.447
                                                             0.407 I
                                                                      0.031 0.023
## professional.course
                                     0.938 | -0.017
                                                      0.705
                                                             0.038 | -0.031 7.232
## university.degree
                                     2.841 | -0.094 51.412
                                                             0.910 | 0.028 14.092
##
                                         Dim.3
                                                   ctr
                                                         cos2
## basic
                                0.129 \mid -0.004
                                               0.437
                                                        0.002 |
## high.school
                                0.835 | -0.027 16.255
                                                        0.147
## illiterate
                                0.001 | -0.476
                                                8.636
                                                        0.214
  professional.course
                                0.128 |
                                         0.078 73.242
                                               1.430
##
  university.degree
                                0.082 | -0.007
                                                        0.005
##
## Columns
##
                                 Iner*1000
                                              Dim.1
                                                        ctr
                                                              cos2
                                                                       Dim.2
                                                                                ctr
## duration-[5,60]
                                     1.927 | 0.227 36.100 0.942 |
                                                                      0.026
```

```
## duration-(60,120]
                                               0.124 30.423
                                                             0.792 | -0.055 18.306
## duration-(120,150]
                                     0.352 l
                                               0.069
                                                      6.154
                                                             0.879 I
                                                                       0.021
                                                                              1.698
## duration-(150,180]
                                                      0.008
                                     0.273 \mid -0.002
                                                             0.001 | -0.027
## duration-(180,240]
                                                      4.575
                                                             0.256 | -0.052 18.103
                                     0.900 | -0.046
## duration-(240,300]
                                     1.189
                                               0.010
                                                      0.182
                                                             0.008
                                                                       0.104 55.541
## duration-(300,1.2e+03]
                                                                       0.001 0.046
                                     1.205
                                           | -0.047 20.930
                                                             0.874
## duration-(1.2e+03,2.1e+03]
                                     0.145 l
                                               0.039
                                                      1.627
                                                             0.563 l
                                                                       0.024 1.893
##
                                 cos2
                                          Dim.3
                                                   ctr
                                                         cos2
## duration-[5,60]
                                0.012 \mid -0.049
                                                 8.165
                                                        0.045
## duration-(60,120]
                                0.157 |
                                         0.029
                                                 7.706
                                                        0.042
## duration-(120,150]
                                0.080 | -0.010
                                                0.616
                                                        0.018
## duration-(150,180]
                                0.182 | -0.046 13.112
                                                        0.506
                                0.333 |
## duration-(180,240]
                                         0.057 33.651
                                                        0.394
                                0.774 |
## duration-(240,300]
                                         0.055 24.568
                                                        0.218
## duration-(300,1.2e+03]
                                0.001 | -0.015 10.991
                                                        0.096 |
## duration-(1.2e+03,2.1e+03]
                                0.216 | -0.015 1.191
                                                        0.086 |
```

#### 5.3 Conclusions

All in all, we can see that the findings of CA relative to duration-age and duration-education are very linked to the findings of the clustering, so we can really say with a certain confidence that the age and education of an individual is really impactful on the target variables.

### 6 MCA

## 6.1 Eigenvalues and dominant axes analysis

We consider, according to the generalized Kaiser theorem, all those dimensions such that their eigenvalue is greater than the mean. We see that the average gives us 0.125. Therefore, we will take up to dimension 15, which represents the 60% of the sample.

```
mean(res.mca$eig[,1])
## [1] 0.125
```

res.mca\$eig

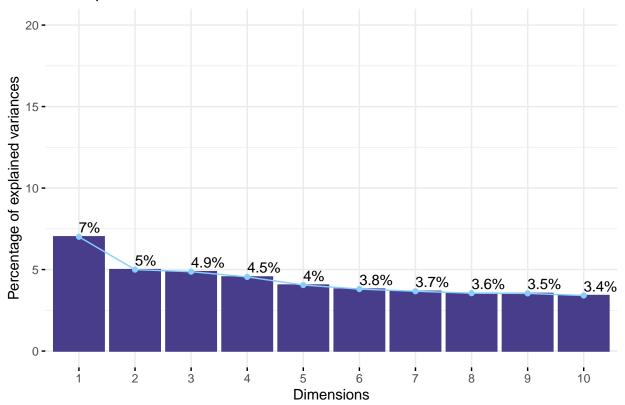
```
##
          eigenvalue percentage of variance cumulative percentage of variance
          0.27166749
                                   7.0107741
## dim 1
                                                                        7.010774
## dim 2
          0.19359439
                                   4.9959843
                                                                        12.006758
## dim 3
          0.18867610
                                   4.8690607
                                                                        16.875819
## dim 4
          0.17618335
                                   4.5466671
                                                                        21.422486
## dim 5
          0.15693106
                                   4.0498338
                                                                        25.472320
## dim 6
          0.14736533
                                   3.8029761
                                                                        29.275296
## dim 7
          0.14216283
                                   3.6687181
                                                                        32.944014
## dim 8
          0.13759710
                                   3.5508930
                                                                        36.494907
## dim 9
          0.13708679
                                                                       40.032631
                                   3.5377236
## dim 10 0.13205455
                                   3.4078594
                                                                        43.440490
## dim 11 0.13098810
                                   3.3803382
                                                                        46.820828
## dim 12 0.12938254
                                   3.3389042
                                                                        50.159733
## dim 13 0.12721618
                                                                       53.442731
                                   3.2829981
## dim 14 0.12612378
                                   3.2548073
                                                                       56.697538
## dim 15 0.12500640
                                   3.2259716
                                                                       59.923509
## dim 16 0.12417242
                                   3.2044496
                                                                        63.127959
## dim 17 0.12346130
                                   3.1860981
                                                                        66.314057
```

```
## dim 18 0.12142900
                                   3.1336516
                                                                       69.447709
## dim 19 0.12056091
                                   3.1112492
                                                                      72.558958
## dim 20 0.11866219
                                   3.0622501
                                                                      75.621208
## dim 21 0.11547654
                                                                      78.601248
                                   2.9800397
## dim 22 0.11277008
                                   2.9101955
                                                                      81.511443
## dim 23 0.11020115
                                   2.8439007
                                                                      84.355344
## dim 24 0.10911690
                                   2.8159200
                                                                      87.171264
## dim 25 0.10703430
                                   2.7621755
                                                                      89.933439
## dim 26 0.09307584
                                   2.4019571
                                                                      92.335397
## dim 27 0.08887914
                                   2.2936552
                                                                      94.629052
## dim 28 0.07182627
                                   1.8535813
                                                                      96.482633
## dim 29 0.05912249
                                   1.5257418
                                                                      98.008375
## dim 30 0.04113547
                                                                      99.069935
                                   1.0615606
## dim 31 0.03604000
                                   0.9300646
                                                                      100.000000
```

We can also visualize the percentages of inertia explained by each MCA dimensions:

```
fviz_screeplot(
  res.mca,
  addlabels=TRUE,
  ylim=c(0,20),
  barfill="darkslateblue",
  barcolor="darkslateblue",
  linecolor="skyblue1"
)
```

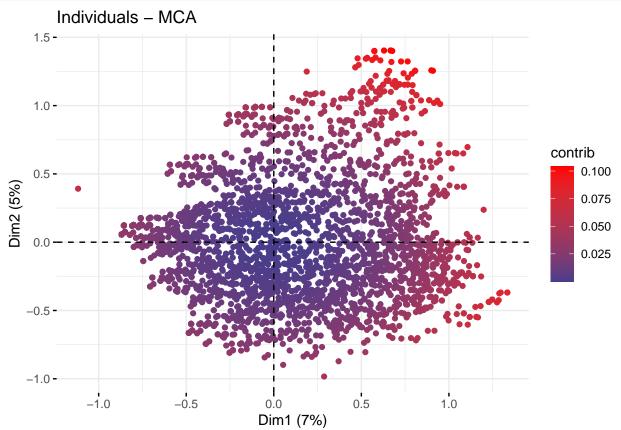
## Scree plot



## 6.2 Individuals point of view

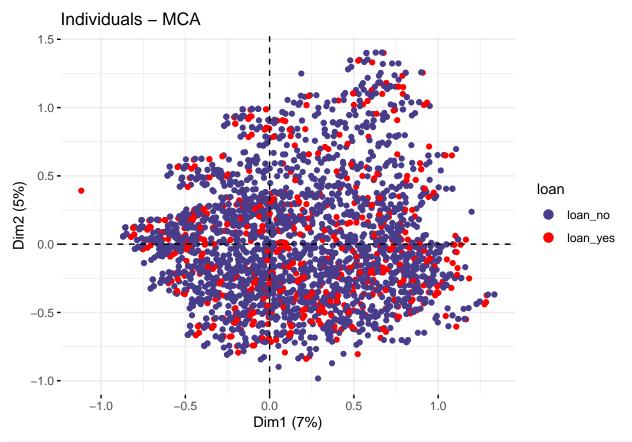
We can see in the legend that thhe contributions goes from 0.025 to 0.1 so we can't say that there are individuals who are too contributive.

```
fviz_mca_ind(
  res.mca,
  geom=c("point"),
  col.ind="contrib",
  gradient.cols=c("darkslateblue", "red")
)
```

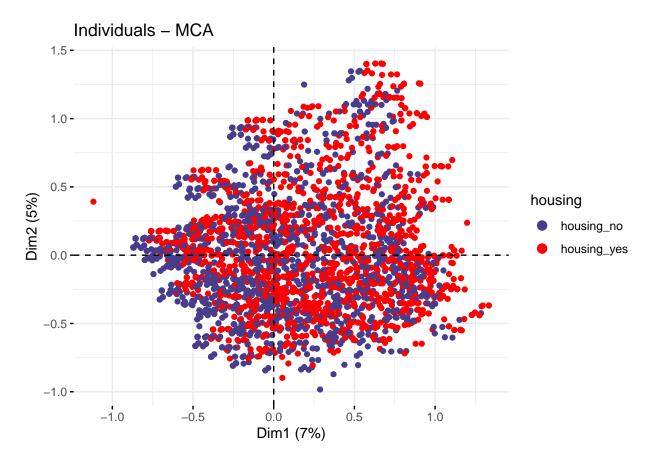


We've tried many variables but as we can see with these two they are mostly homogenous across the factorial map, that is, evenly distributed.

```
fviz_mca_ind(res.mca, label="none", habillage="loan", palette=c("darkslateblue", "red"))
```



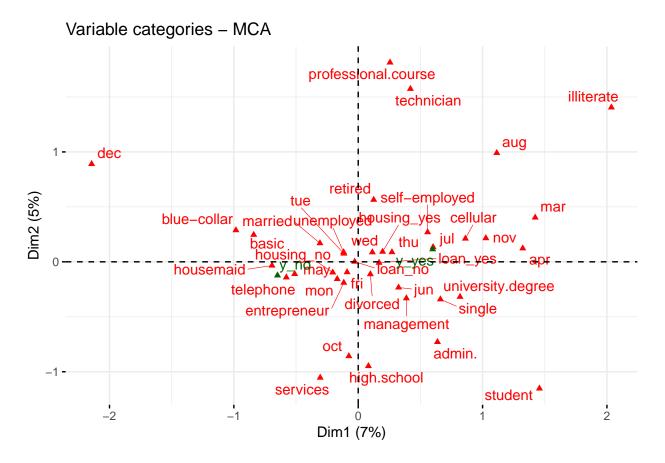
fviz\_mca\_ind(res.mca, label="none", habillage="housing", palette=c("darkslateblue", "red"))



# 6.3 Interpreting map of categories: average profile versus extreme profiles (rare categories)

We can see that the month-december, education-illiterate are extreme profiles from the DIM1 and professional course and technician are etreme profiles from DIM2. All the remaining categories are all gravitating towards the center, we can clearly see the separation of categories respect to the variable "y", the ones near "yes" will make it more likely that the individual with those characteristic will says yes, and the same logics is applied for no.

fviz\_mca\_var(res.mca, repel=TRUE)



## 6.4 Interpreting the axes association to factor map

```
res.desc <- dimdesc(res.mca, axes = c(1,2))
```

#### 6.4.1 Description of dimension 1

The first dimension of the MCA plot is primarily driven by the contact type, education, and whether or not the client subscribed to a term deposit. Clients who were contacted via cellular communication, had a university degree, and subscribed to a term deposit are more likely to be positively associated with this dimension, while those who were contacted via telephone, had a lower level of education, and did not subscribe to a term deposit are more likely to be negatively associated with this dimension.

```
res.desc[[1]]
```

```
##
## Link between the variable and the categorical variable (1-way anova)
##
                                 p.value
## y
                            0.00000e+00
               0.388798633
               0.454019225
                            0.00000e+00
  job
  education
               0.452808059
                            0.000000e+00
## contact
               0.498061874
                            0.000000e+00
## month
               0.516277391
                            0.00000e+00
## marital
               0.179201680 5.245561e-215
## housing
                           2.001070e-46
               0.040126746
## day_of_week 0.028106884
                            8.505113e-30
## loan
               0.004738099 1.105581e-06
```

```
##
## Link between variable abd the categories of the categorical variables
##
                                   Estimate
                                                 p.value
## contact=cellular
                                0.375209177 0.000000e+00
## education=university.degree
                               0.181682749 0.000000e+00
                                0.325258697 0.000000e+00
## y=y yes
## month=apr
                                0.511046411 3.415216e-204
## marital=single
                               0.266172640 4.043475e-197
## job=admin.
                               0.267302547 1.238292e-153
## month=aug
                                0.402184394 3.366440e-82
                                0.563181378 2.130686e-60
## month=mar
## job=student
                               0.694645091 4.436658e-51
## month=nov
                                0.356349157 4.177682e-48
## housing=housing_yes
                               0.104436599 2.001070e-46
## month=jul
                                0.135213586 2.341728e-37
## job=technician
                               0.153932743 1.385318e-36
## day of week=thu
                              0.140160364 1.035432e-22
                               0.137101268 3.289527e-15
## job=management
                               0.226136196 3.172369e-13
## job=self-employed
## loan=loan_yes
                              0.051035445 1.105581e-06
## day of week=wed
                              0.058158164 1.030385e-04
## education=illiterate
                              0.815840512 3.977185e-03
## month=dec
                               -1.295868353 3.204833e-02
## marital=divorced
                              -0.027470225 1.761693e-02
## day of week=fri
                               -0.047788642 4.270685e-03
## education=high.school
                               -0.202385914 1.329667e-03
## day_of_week=tue
                               -0.061292801 2.020357e-05
## loan=loan_no
                               -0.051035445 1.105581e-06
## month=jun
                               -0.009469419 1.858941e-10
## day_of_week=mon
                               -0.089237085 1.787286e-10
## education=professional.course -0.111933787 5.757979e-12
## job=services
                               -0.224117923 1.891021e-13
## job=housemaid
                               -0.426172378 2.782137e-14
## housing=housing no
                               -0.104436599 2.001070e-46
## marital=married
                              -0.238702415 5.327177e-185
## month=may
                              -0.444877259 0.000000e+00
## contact=telephone
                               -0.375209177 0.000000e+00
## education=basic
                               -0.683203561 0.000000e+00
                               -0.577497794 0.000000e+00
## job=blue-collar
## y=y no
                               -0.325258697 0.000000e+00
```

#### 6.4.2 Description of dimension 2

The dimension 2 appears to be strongly influenced by the type of job and level of education of the respondents, with some additional contribution from the month of last contact and marital status variables.

```
res.desc[[2]]
```

```
## month
             0.079818846 9.388966e-85
          0.050964218 1.739981e-57
## marital
## contact 0.029940676 6.615411e-35
## y
              0.014137106 3.303438e-17
## day_of_week 0.011153159 1.972311e-11
## housing
              0.008898955 2.330139e-11
## Link between variable abd the categories of the categorical variables
##
                                   Estimate
                                                 p.value
## education=professional.course 0.604588052 0.000000e+00
## job=technician
                                0.720719739 0.000000e+00
## month=aug
                               0.359914771 7.414765e-65
                                0.116201309 3.211613e-54
## marital=married
## contact=cellular
                                0.077658706 6.615411e-35
## job=blue-collar
                                0.154955587 3.277243e-32
## y=y_yes
                                0.052356952 3.303438e-17
## job=retired
                               0.276720638 1.240984e-15
                               0.041517652 2.330139e-11
## housing=housing_yes
## month=mar
                                0.101335181 4.567219e-06
## job=self-employed
                               0.146859347 4.499815e-04
## day of week=thu
                               0.038775635 1.526750e-03
## month=nov
                               0.018736054 2.495384e-03
## day of week=wed
                              0.038303385 3.045035e-03
## day_of_week=tue
                              0.033092483 5.489247e-03
## education=illiterate
                               0.424733650 4.691648e-02
## job=entrepreneur
                               -0.055252227 7.917238e-03
## month=apr
                               -0.022002410 6.965792e-03
## marital=divorced
                               -0.007768646 6.241464e-03
## month=jul
                               -0.016880733 4.732601e-03
## day_of_week=fri
                               -0.041388290 2.597441e-03
## month=jun
                               -0.178674277 4.587300e-06
## month=oct
                               -0.453580636 2.224987e-08
## day_of_week=mon
                               -0.068783213 3.484534e-09
## housing=housing no
                               -0.041517652 2.330139e-11
## job=management
                               -0.117563670 1.602679e-11
## y=y no
                               -0.052356952 3.303438e-17
## month=may
                               -0.124631199 5.180098e-25
## job=student
                               -0.478780854 2.410154e-32
## contact=telephone
                               -0.077658706 6.615411e-35
## education=basic
                               -0.085245402 2.245510e-37
## education=university.degree
                               -0.333427014 2.157554e-48
## marital=single
                               -0.108432663 1.404283e-50
## job=services
                               -0.435419880 5.021304e-151
## job=admin.
                               -0.292540341 3.198180e-205
                               -0.610649285 0.000000e+00
## education=high.school
```

#### 6.5 Perform a MCA taking into account also supplementary variables

#### 6.5.1 Description of dimensions

```
res.desc <- dimdesc(res.mca_sup, axes = c(1,2))
```

**6.5.1.1 Description of dimension 1** The first dimension is positively correlated with the duration of the last contact, which means that clients who had longer contacts are more likely to be positioned towards the positive end of the first dimension. The first dimension is negatively correlated with the age and the economic indicators, such as the number of employees, employment variation rate, consumer price index, consumer confidence index, and the euribor 3 month rate. This means that older clients and clients with higher economic indicators are more likely to be positioned towards the negative end of the first dimension. The first dimension is negatively correlated with the binary variable that indicates whether the client subscribed to a term deposit or not. This means that clients who did not subscribe to a term deposit are more likely to be positioned towards the negative end of the first dimension.

```
res.desc[[1]]
```

```
##
## Link between the variable and the continuous variables (R-square)
  ______
                                 p.value
                correlation
                            1.997449e-62
## duration
                  0.2326336
                 -0.1860164 3.645494e-40
## age
  nr.employed
                 -0.3244683 6.414285e-123
  emp.var.rate
                  -0.4649930 9.507227e-267
## euribor3m
                  -0.4682708 5.380749e-271
## cons.conf.idx
                  -0.5659700 0.000000e+00
## cons.price.idx
                 -0.5734473 0.000000e+00
##
## Link between the variable and the categorical variable (1-way anova)
  _____
##
                      R2
                               p.value
## y
             0.388798633
                          0.000000e+00
## job
              0.454019225
                         0.000000e+00
## education
              0.452808059
                          0.00000e+00
## contact
              0.498061874
                          0.000000e+00
## month
              0.516277391 0.000000e+00
## marital
              0.179201680 5.245561e-215
## housing
              0.040126746
                         2.001070e-46
## day of week 0.028106884 8.505113e-30
##
  loan
              0.004738099
                         1.105581e-06
##
## Link between variable abd the categories of the categorical variables
##
##
                                  Estimate
                                                 p.value
                                0.375209177
## contact=cellular
                                            0.000000e+00
## education=university.degree
                                0.181682749
                                            0.000000e+00
## y=y_yes
                                0.325258697
                                            0.000000e+00
## month=apr
                                0.511046411 3.415216e-204
## marital=single
                                0.266172640 4.043475e-197
## job=admin.
                                0.267302547 1.238292e-153
## month=aug
                                0.402184394 3.366440e-82
## month=mar
                                0.563181378 2.130686e-60
## job=student
                                0.694645091 4.436658e-51
## month=nov
                                0.356349157
                                           4.177682e-48
## housing=housing_yes
                                0.104436599 2.001070e-46
## month=jul
                                0.135213586 2.341728e-37
## job=technician
                                0.153932743 1.385318e-36
## day_of_week=thu
                                0.140160364
                                            1.035432e-22
## job=management
                                0.137101268 3.289527e-15
```

```
## job=self-employed
                                  0.226136196 3.172369e-13
## loan=loan yes
                                  0.051035445 1.105581e-06
## day of week=wed
                                  0.058158164
                                              1.030385e-04
## education=illiterate
                                  0.815840512 3.977185e-03
## month=dec
                                 -1.295868353
                                               3.204833e-02
## marital=divorced
                                 -0.027470225 1.761693e-02
## day of week=fri
                                 -0.047788642 4.270685e-03
## education=high.school
                                 -0.202385914
                                               1.329667e-03
## day of week=tue
                                 -0.061292801
                                               2.020357e-05
## loan=loan_no
                                 -0.051035445
                                               1.105581e-06
## month=jun
                                 -0.009469419
                                               1.858941e-10
## day_of_week=mon
                                 -0.089237085
                                               1.787286e-10
## education=professional.course -0.111933787
                                               5.757979e-12
                                 -0.224117923
                                               1.891021e-13
## job=services
## job=housemaid
                                               2.782137e-14
                                 -0.426172378
## housing=housing_no
                                 -0.104436599
                                               2.001070e-46
## marital=married
                                 -0.238702415 5.327177e-185
## month=may
                                 -0.444877259
                                              0.000000e+00
## contact=telephone
                                 -0.375209177
                                               0.000000e+00
## education=basic
                                 -0.683203561
                                               0.000000e+00
## job=blue-collar
                                 -0.577497794
                                              0.000000e+00
## y=y_no
                                 -0.325258697
                                               0.000000e+00
```

6.5.1.2 Description of dimension 2 Age is weakly positively correlated with the second dimension of the MCA, meaning that it has some association with the categorical variables being analyzed. Duration has a weak positive correlation with the second dimension of the MCA, indicating that it also has some relationship with the categorical variables being analyzed. The number of employees and consumer confidence index have a weak positive and negative correlation, respectively, with the second dimension of the MCA, suggesting that they have some association with the categorical variables being analyzed. Education and job have the strongest association, with an R-squared value of around 0.67-0.69, followed by month, marital, contact, and housing. The variable "y" (indicating whether or not the client subscribed to a term deposit) has a relatively weak association with the categorical variables, with an R-squared value of 0.014. Among the categories of the categorical variables, several have a relatively strong association with the dimension, either positively or negatively. For example, professional course education, technician job, and August month are negatively associated with the dimension, while illiterate education, entrepreneur job, and October month are negatively associated with the dimension.

```
res.desc[[2]]
```

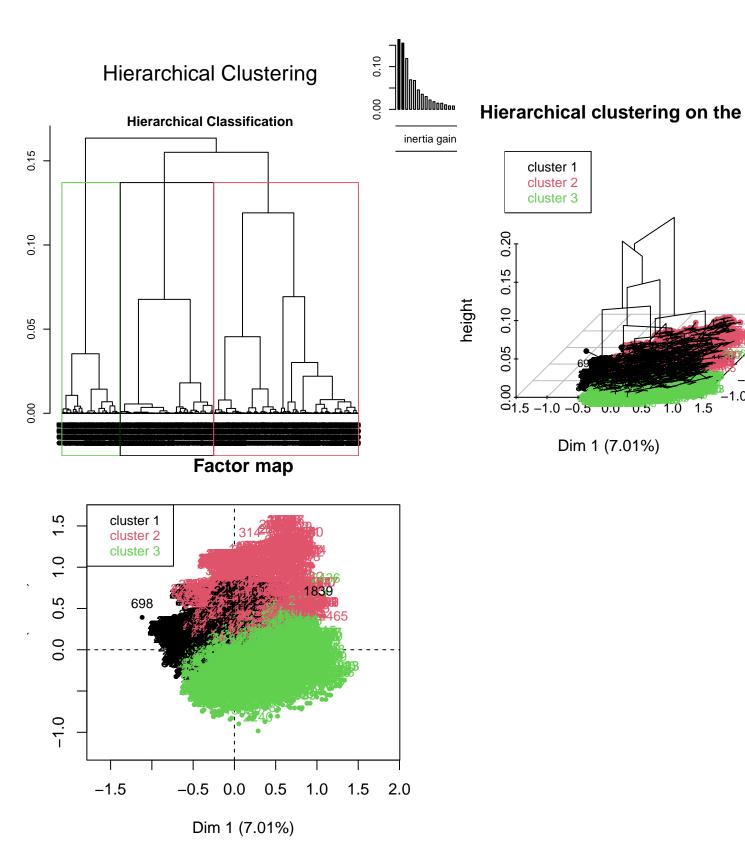
```
##
## Link between the variable and the continuous variables (R-square)
  ______
##
               correlation
                              p.value
                0.16111055 1.992409e-30
## age
                0.08057452 1.161164e-08
## duration
## nr.employed
                0.02812660 4.672916e-02
## cons.conf.idx -0.05189257 2.416841e-04
##
  cons.price.idx -0.10615595 5.241665e-14
## Link between the variable and the categorical variable (1-way anova)
##
                     R2
                            p.value
## job
             0.691224421 0.000000e+00
## education
             0.676742542 0.000000e+00
## month
             0.079818846 9.388966e-85
```

```
## marital
             0.050964218 1.739981e-57
## contact
             0.029940676 6.615411e-35
              0.014137106 3.303438e-17
## day_of_week 0.011153159 1.972311e-11
## housing 0.008898955 2.330139e-11
##
## Link between variable abd the categories of the categorical variables
##
                                                 p.value
                                   Estimate
## education=professional.course 0.604588052 0.000000e+00
## job=technician
                                0.720719739 0.000000e+00
                                0.359914771 7.414765e-65
## month=aug
## marital=married
                                0.116201309 3.211613e-54
## contact=cellular
                                0.077658706 6.615411e-35
## job=blue-collar
                               0.154955587 3.277243e-32
## y=y_yes
                                0.052356952 3.303438e-17
## job=retired
                                0.276720638 1.240984e-15
## housing=housing_yes
                              0.041517652 2.330139e-11
                               0.101335181 4.567219e-06
## month=mar
## job=self-employed
                               0.146859347 4.499815e-04
## day_of_week=thu
                              0.038775635 1.526750e-03
## month=nov
                              0.018736054 2.495384e-03
                              0.038303385 3.045035e-03
## day_of_week=wed
## day of week=tue
                               0.033092483 5.489247e-03
## education=illiterate
                              0.424733650 4.691648e-02
## job=entrepreneur
                               -0.055252227 7.917238e-03
## month=apr
                               -0.022002410 6.965792e-03
## marital=divorced
                               -0.007768646 6.241464e-03
## month=jul
                               -0.016880733 4.732601e-03
## day_of_week=fri
                               -0.041388290 2.597441e-03
## month=jun
                               -0.178674277 4.587300e-06
## month=oct
                               -0.453580636 2.224987e-08
## day_of_week=mon
                               -0.068783213 3.484534e-09
                               -0.041517652 2.330139e-11
## housing=housing_no
## job=management
                               -0.117563670 1.602679e-11
                               -0.052356952 3.303438e-17
## y=y_no
## month=may
                               -0.124631199 5.180098e-25
## job=student
                               -0.478780854 2.410154e-32
## contact=telephone
                               -0.077658706 6.615411e-35
## education=basic
                               -0.085245402 2.245510e-37
## education=university.degree
                               -0.333427014 2.157554e-48
## marital=single
                               -0.108432663 1.404283e-50
## job=services
                               -0.435419880 5.021304e-151
## job=admin.
                               -0.292540341 3.198180e-205
## education=high.school
                               -0.610649285 0.000000e+00
```

# 7 Hierarchical Clustering (from MCA)

We've decided that numbers of cluster is the one that the algorithm gives us, with nb.clust=-1.

```
res.hcpcMCA <- HCPC(res.mca, nb.clust = -1, order = TRUE)
```



cluster 1 cluster 2 cluster 3

Dim 1 (7.01%)

#### Description of clusters 7.1

• Cluster 1:

- The first cluster are people who are more likely to say no contacted via telephone and have a basic type of education and have a blue-collar kind of job and are married.
- Cluster 2:
  - The second cluster are people who are more likely to say yes being contacted by cellular and are educated from a professional course and are technicians. They are also married and young.
- Cluster 3:
  - The first cluster are people who are almost guaranteed to say say yes, they are university educated and are working on more technical jobs such as managment and administration, they are young and most likely single as well.

From this clustering analysis, we can see that the clusters aren't very different than the previous ones, young university graduates are still the people who are more likely to say yes.

res.hcpcMCA\$desc.var\$category # description of each cluster by the categories ## \$`1` ## Cla/Mod Mod/Cla Global p.value ## education=basic 88.536866 93.4346505 34.72 0.000000e+00 ## job=blue-collar 90.544872 68.6930091 24.96 0.000000e+00 ## marital=married 43.022881 81.1550152 62.06 8.588297e-90 ## month=may 39.475348 75.9270517 63.28 6.253971e-40 ## contact=telephone 39.859673 72.5227964 59.86 1.923064e-38 ## y=y no 40.875000 59.6352584 48.00 7.647273e-31 ## job=retired 3.84 2.478293e-19 64.062500 7.4772036 ## job=housemaid 65.811966 4.6808511 2.34 2.179802e-13 ## housing=housing\_no 36.650287 54.4072948 48.84 3.509902e-08 ## loan=loan no 33.543712 87.2340426 85.56 1.763566e-02 ## loan=loan yes 29.085873 12.7659574 14.44 1.763566e-02 ## month=jun 26.330532 5.7142857 7.14 5.442846e-03 ## month=oct 11.904762 0.3039514 0.84 2.044557e-03 ## job=self-employed 21.951220 2.1884498 3.28 1.829562e-03 ## marital=divorced 24.339623 7.8419453 10.60 5.904849e-06 ## month=mar 12.698413 0.9726444 2.52 1.551889e-07 ## housing=housing\_yes 29.319781 45.5927052 51.16 3.509902e-08 ## month=aug 18.081181 2.9787234 5.42 2.320910e-08 ## month=nov 15.263158 1.7629179 3.80 2.243860e-08 ## month=apr 16.742081 4.4984802 8.84 1.588880e-15 ## job=student 0.000000 0.0000000 2.04 1.266359e-18 ## job=services 10.34 4.919823e-24 14.313346 4.4984802 ## job=management 9.210526 2.1276596 7.60 2.317436e-29 25.538462 40.3647416 52.00 7.647273e-31 ## y=y\_yes ## contact=cellular 22.521176 27.4772036 40.14 1.923064e-38 ## marital=single 13.240673 11.0030395 27.34 1.071892e-81 ## education=professional.course 1.743265 0.6686930 12.62 8.741972e-99 ## education=high.school 7.271172 5.1671733 23.38 9.106072e-121 ## job=technician 1.453104 0.6686930 15.14 5.026176e-124 ## job=admin. 4.036244 2.9787234 24.28 6.683809e-169 ## education=university.degree ## v.test ## education=basic Inf ## job=blue-collar Inf ## marital=married 20.092469 ## month=may 13.225476 ## contact=telephone 12.965368 ## y=y\_no 11.546966

```
## job=retired
                                  8.989734
## job=housemaid
                                  7.337279
## housing=housing_no
                                  5.513889
## loan=loan_no
                                  2.373180
## loan=loan_yes
                                 -2.373180
## month=jun
                                 -2.779585
                                 -3.083682
## month=oct
## job=self-employed
                                 -3.116589
## marital=divorced
                                 -4.529768
## month=mar
                                 -5.246294
## housing=housing_yes
                                 -5.513889
## month=aug
                                 -5.586201
## month=nov
                                 -5.592064
## month=apr
                                 -7.969834
                                 -8.808673
## job=student
## job=services
                                -10.111357
## job=management
                                -11.249942
## y=y yes
                                -11.546966
                                -12.965368
## contact=cellular
## marital=single
                                -19.144683
## education=professional.course -21.095530
## education=high.school
                                -23.367708
## job=technician
                                -23.686006
## job=admin.
                                -27.701574
## education=university.degree
                                -36.296721
## $`2`
                                             Mod/Cla Global
                                  Cla/Mod
                                                                  p.value
## education=professional.course 98.256735 64.3153527 12.62 0.000000e+00
## job=technician
                                98.546896 77.3858921 15.14 0.000000e+00
## month=aug
                                33.948339 9.5435685
                                                      5.42 4.370508e-09
## contact=cellular
                                21.674141 45.1244813 40.14 4.695792e-04
## housing=housing_yes
                                20.914777 55.4979253 51.16 2.701465e-03
                                20.769231 56.0165975 52.00 5.442728e-03
## y=y_yes
## marital=single
                                21.433797 30.3941909 27.34 1.876250e-02
                                21.435228 23.8589212 21.46 4.520494e-02
## day_of_week=tue
## job=self-employed
                                13.414634 2.2821577
                                                      3.28 4.683164e-02
## marital=married
                                18.175959 58.5062241 62.06 1.172465e-02
## y=y_no
                                17.666667 43.9834025 48.00 5.442728e-03
## housing=housing_no
                                17.567568 44.5020747 48.84 2.701465e-03
## month=may
                                17.951960 58.9211618 63.28 1.890152e-03
                                                      3.84 7.639167e-04
## job=retired
                                10.416667 2.0746888
## contact=telephone
                                17.674574 54.8755187 59.86 4.695792e-04
## job=housemaid
                                 5.982906 0.7261411
                                                      2.34 4.085151e-05
## job=student
                                 2.941176 0.3112033
                                                      2.04 8.064158e-07
                                                      3.76 2.337388e-08
                                 5.319149 1.0373444
## job=entrepreneur
## education=university.degree
                                12.722298 19.2946058 29.24 6.788955e-15
## job=management
                                 4.473684 1.7634855
                                                      7.60 2.825998e-18
## job=services
                                 5.996132 3.2157676 10.34 1.657293e-19
## education=high.school
                                 7.784431 9.4398340 23.38 1.357278e-34
                                 4.086538 5.2904564
                                                      24.96 1.033624e-69
## job=blue-collar
## job=admin.
                                 3.377265 4.2531120 24.28 2.510399e-75
## education=basic
                                 3.859447 6.9502075 34.72 9.461812e-110
##
                                    v.test
```

```
## education=professional.course
                                       Inf
## job=technician
                                        Tnf
                                  5.869523
## month=aug
## contact=cellular
                                  3.497535
## housing=housing_yes
                                  2.999812
## y=y yes
                                  2.779592
## marital=single
                                  2.350216
## day_of_week=tue
                                  2.002742
## job=self-employed
                                 -1.987820
## marital=married
                                 -2.520325
## y=y_no
                                 -2.779592
## housing=housing_no
                                 -2.999812
## month=may
                                 -3.106971
## job=retired
                                 -3.365548
                                 -3.497535
## contact=telephone
## job=housemaid
                                 -4.102610
                                 -4.933808
## job=student
## job=entrepreneur
                                 -5.584971
## education=university.degree
                                 -7.788351
## job=management
                                 -8.718224
## job=services
                                 -9.033854
## education=high.school
                                -12.267285
                                -17.649115
## job=blue-collar
## iob=admin.
                                -18.364872
## education=basic
                                -22.257880
## $`3`
                                            Mod/Cla Global
##
                                  Cla/Mod
                                                                 p.value
## job=admin.
                                 92.586491 47.009619 24.28 1.130221e-317
## education=university.degree
                                 86.525308 52.906734 29.24 5.568529e-293
## education=high.school
                                84.944397 41.530740
                                                     23.38 2.823746e-198
## job=management
                                 86.315789 13.718110
                                                      7.60 9.214754e-60
## job=services
                                79.690522 17.231284 10.34 1.601752e-55
                                65.325530 37.348390 27.34 1.298027e-52
## marital=single
## job=student
                                97.058824 4.140527
                                                      2.04
                                                            1.769413e-28
## contact=cellular
                                55.804684 46.842325 40.14 2.043330e-20
## y=y yes
                                53.692308 58.385613 52.00 4.690501e-18
## month=apr
                                64.027149 11.836052
                                                     8.84 7.929581e-13
## job=self-employed
                                64.634146 4.433292
                                                      3.28 1.144098e-05
## month=nov
                                62.631579 4.976997
                                                      3.80 3.082353e-05
## job=entrepreneur
                                62.234043 4.893350
                                                      3.76 5.529699e-05
## marital=divorced
                                55.471698 12.296110 10.60 1.953103e-04
## month=mar
                                63.492063 3.345880
                                                      2.52 3.648824e-04
## month=jun
                                55.742297 8.322877
                                                      7.14 1.906125e-03
## housing=housing_yes
                                49.765442 53.241322 51.16 4.835333e-03
                                66.666667 1.171058
                                                     0.84 1.472746e-02
## month=oct
## day_of_week=tue
                                44.920783 20.158929
                                                     21.46
                                                            3.192193e-02
                                45.782146 46.758678 48.84
## housing=housing_no
                                                            4.835333e-03
## job=housemaid
                                28.205128 1.380176
                                                      2.34 1.320427e-05
## job=retired
                                25.520833 2.049352
                                                      3.84
                                                            1.204909e-10
                                41.458333 41.614387 48.00 4.690501e-18
## y=y_no
                                42.465753 53.157675 59.86 2.043330e-20
## contact=telephone
## month=may
                                42.572693 56.336261 63.28 1.736625e-22
## marital=married
                                38.801160 50.355500 62.06 2.422605e-60
```

```
## education=professional.course 0.000000 0.000000 12.62 4.520998e-197
                   0.000000 0.000000 15.14 2.066279e-241 5.368590 2.802175 24.96 4.677485e-309
## job=technician
## job=blue-collar
                              7.603687 5.520703 34.72 0.000000e+00
## education=basic
                                  v.test
## job=admin.
                                38.103288
## education=university.degree 36.581805
                            30.041448
## education=high.school
                               16.304193
## job=management
## job=services
                              15.696359
## marital=single
                              15.265513
## job=student
                               11.069216
## contact=cellular
                                9.260052
## y=y_yes
                               8.660658
## month=apr
                                7.162367
## job=self-employed
                               4.387977
## month=nov
                               4.167295
## job=entrepreneur
                               4.032031
## marital=divorced
                               3.725006
                               3.564261
## month=mar
## month=jun
                               3.104482
## housing=housing_yes
                            2.817804
                               2.439012
## month=oct
## day of week=tue
                               -2.145387
## housing=housing_no
                              -2.817804
## job=housemaid
                              -4.356692
## job=retired
                               -6.438713
                               -8.660658
## y=y_no
## contact=telephone
                              -9.260052
## month=may
                               -9.756126
## marital=married
                               -16.385626
## education=professional.course -29.949094
## job=technician
                   -33.180374
                               -37.579332
## job=blue-collar
## education=basic
                                     -Inf
res.hcpcMCA$desc.var$test.chi2  # categorical variables which characterizes the clusters
##
                 p.value df
          0.000000e+00 20
## job
## education 0.000000e+00 8
## marital 6.642756e-90 4
## month 1.440972e-42 16
## contact 1.954621e-36 2
## y 6.175640e-30 2
## housing 1.237023e-07 2
     Parangons and class-specific individuals.
res.hcpcMCA$desc.ind$para # representative individuals of each cluster
```

1223

## Cluster: 1

2836

4098

## 0.09147034 0.09147034 0.09147034 0.14811486 0.16283767

```
## Cluster: 2
        2942
##
                    478
                             2056
                                       1367
                                                   660
## 0.2780758 0.3440311 0.3548909 0.3577262 0.4071450
## Cluster: 3
                             1389
##
        1938
                  1515
                                         31
                                                   566
## 0.1828545 0.2159257 0.2336711 0.2483546 0.2483755
```

What we obtain are the more representative individuals, paragons, for each cluster. We get the rownames of each paragon in every single cluster.

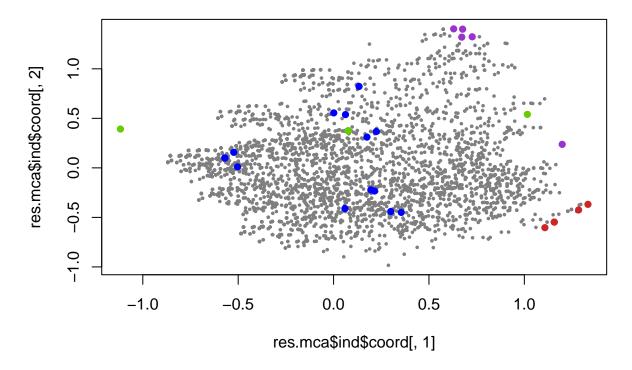
```
res.hcpcMCA$desc.ind$dist # individuals distant from each cluster
```

```
## Cluster: 1
##
        698
                1839
                           269
                                   1541
                                             2063
## 2.251399 2.244362 1.675209 1.675209 1.675209
## Cluster: 2
##
       2465
                1602
                         2162
                                     23
                                               94
## 2.296221 1.918623 1.891750 1.867893 1.866062
## Cluster: 3
         76
##
                 144
                           586
                                   1978
                                            1813
## 2.574272 2.527872 2.524225 2.524225 2.492180
```

We get the graphical representation for the individuals that characterize classes (para and dist).

```
# characteristic individuals
para1<-which(rownames(res.mca$ind$coord)%in%names(res.hcpcMCA$desc.ind$para[[1]]))
dist1<-which(rownames(res.mca$ind$coord)%in%names(res.hcpcMCA$desc.ind$dist[[1]]))
para2<-which(rownames(res.mca$ind$coord)%in%names(res.hcpcMCA$desc.ind$para[[2]]))
dist2<-which(rownames(res.mca$ind$coord)%in%names(res.hcpcMCA$desc.ind$dist[[2]]))
para3<-which(rownames(res.mca$ind$coord)%in%names(res.hcpcMCA$desc.ind$para[[3]]))
dist3<-which(rownames(res.mca$ind$coord)%in%names(res.hcpcMCA$desc.ind$dist[[3]]))

plot(res.mca$ind$coord[,1],res.mca$ind$coord[,2],col="grey50",cex=0.5,pch=16)
points(res.mca$ind$coord[para1,1],res.mca$ind$coord[para1,2],col="blue",cex=1,pch=16)
points(res.mca$ind$coord[dist1,1],res.mca$ind$coord[dist1,2],col="chartreuse3",cex=1,pch=16)
points(res.mca$ind$coord[dist2,1],res.mca$ind$coord[para2,2],col="blue",cex=1,pch=16)
points(res.mca$ind$coord[dist2,1],res.mca$ind$coord[dist2,2],col="blue",cex=1,pch=16)
points(res.mca$ind$coord[para3,1],res.mca$ind$coord[para3,2],col="blue",cex=1,pch=16)
points(res.mca$ind$coord[dist3,1],res.mca$ind$coord[dist3,2],col="firebrick3",cex=1,pch=16)</pre>
```



# 7.3 Comparison of clusters obtained after ihierachical clustering (based on PCA) on target duration and binary target.

Given the following description from clusters in MCA:

- Cluster 1:
  - The first cluster are people who are more likely to say no contacted via telephone and have a basic type of education and have a blue-collar kind of job and are married.
- Cluster 2:
  - The second cluster are people who are more likely to say yes being contacted by cellular and are educated from a professional course and are technicians. They are also married and young.
- Cluster 3:
  - The first cluster are people who are almost guaranteed to say say yes, they are university educated and are working on more technical jobs such as managment and administration, they are young and most likely single as well.

#### and then PCA:

- Cluster 1:
  - These are the people who will say yes to the campaign and being contacted by cellulars, and mostly single university graduates. Also, they are being called during the months of april and may, which are nearing summer seasons and these kind of people tend to have money saved.
- Cluster 2:
  - The are people who are more likely to say no when they are being contacted on november by cellular, cluster similar to the one in KMEANS. These people are divorced and don't have any housing loan.
- Cluster 3:
  - These are people who are married and retired which will most likely say no, and are most usually contacted by telephone. We see that these are people who have their life together already and aren't interested in these kind of campaigns anymore.

We can compare the clusters, but we can't say anything about the duration but we can clearly see some trends on the binary target: \* In both methods we can see that the people who will say yes are young people, who are highly educated with most of them having university degrees and having good jobs and are contacted by cellular, a clear indication they are young. And the people who say no are tending towards older people who are married and have their life together already, the majority of them being retired and are contacted with a telephone.