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1 agents

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
agent_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
admin_id	int		No					
dept_id	bigint	UNSIGNED	No			-> departments.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

2 assignwithdepts

Creation: Feb 05, 2021 at 05:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
ticket_id	bigint	UNSIGNED	No			-> tickets.id ON UPDATE RESTRICT ON DELETE CASCADE		
dept_id	bigint	UNSIGNED	No			-> departments.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

3 assign\_tickets

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
agent_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
ticket_id	bigint	UNSIGNED	No			-> tickets.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

4 case\_types

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
name	varchar(255)		No					
admin_uuid	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

5 comments

Creation: Feb 05, 2021 at 05:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
ticket_id	bigint	UNSIGNED	No			-> tickets.id ON UPDATE RESTRICT ON DELETE CASCADE		
user_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
comment	text		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

6 companies

Creation: Feb 05, 2021 at 05:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
admin_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
company_name	varchar(255)		No					
company_short_form	varchar(255)		No					
company_logo	text		No					
company_address	text		No					
company_email	varchar(255)		No					
company_phone	double		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

7 countdowns

Creation: Feb 05, 2021 at 05:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
ticket_id	varchar(255)		No					
endtime	datetime		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				



## 8 customers

Creation: Feb 05, 2021 at 05:08 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
customer_id	varchar(255)		No					
profile	text		Yes	NULL				
customer_name	varchar(255)		No					
phone	double		No					
email	varchar(255)		No					
position	bigint	UNSIGNED	No			-> positions.id ON UPDATE RESTRICT ON DELETE CASCADE		
department	varchar(255)		No					
company_id	bigint	UNSIGNED	No			-> customer_companies.id ON UPDATE RESTRICT ON DELETE CASCADE		
address	text		No					
admin_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
report_to	varchar(255)		No					
admin_company_id	bigint	UNSIGNED	No			-> companies.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

## 9 customer\_companies

Creation: Feb 05, 2021 at 05:07 PM  
Last update: Feb 10, 2021 at 11:43 AM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
company_id	varchar(255)		No					
name	varchar(255)		No					
logo	text		Yes	NULL				
company_registry	text		No					
company_mission	text		No					
company_vision	text		No					
type_of_business	varchar(255)		No					
name_ofCEO	varchar(255)		No					
facebookpage	text		No					
linkedin	text		No					
parent_company	varchar(255)		No					
phone	double		No					
hotline	double		No					
email	varchar(255)		No					
company_website	text		No					
company_address	text		No					
admin_id	bigint	UNSIGNED	No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

10 departments

Creation: Feb 05, 2021 at 05:06 PM  
Last update: Feb 10, 2021 at 05:17 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
dept_name	varchar(255)		No					
admin_uuid	varchar(255)		No					
dept_id	varchar(255)		No					
dept_head	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

## 11 employees

Creation: Feb 05, 2021 at 05:07 PM  
 Last update: Feb 10, 2021 at 05:17 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
emp_profile	text		Yes	NULL				
employee_id	varchar(255)		No					
name	varchar(255)		No					
email	varchar(255)		No					
nrc	text		No					
gender	text		No					
nationality	varchar(255)		Yes	NULL				
religion	varchar(255)		Yes	NULL				
dob	datetime		Yes	NULL				
marital_status	varchar(255)		Yes	NULL				
join_date	datetime		No					
address	text		Yes	NULL				
report_to	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
dept_id	bigint	UNSIGNED	No			-> departments.id ON UPDATE RESTRICT ON DELETE CASCADE		
phone	double		No					
dept_head	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
company_id	bigint	UNSIGNED	No			-> companies.id ON UPDATE RESTRICT ON DELETE CASCADE		
emp_post	bigint	UNSIGNED	No			-> positions.id ON UPDATE RESTRICT ON DELETE CASCADE		
admin_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

12 failed\_jobs

Creation: Feb 05, 2021 at 05:05 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
connection	text		No					
queue	text		No					
payload	longtext		No					
exception	longtext		No					
failed_at	timestamp		No	CURRENT_TIMESTAMP	DEFAULT_GENERATED			

13 lead\_followers

Creation: Feb 05, 2021 at 05:08 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
follower_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
lead_id	bigint	UNSIGNED	No			-> lead_models.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

# 14 lead\_models

Creation: Feb 05, 2021 at 05:08 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
lead_id	varchar(255)		No					
title	varchar(255)		No					
company_id	bigint	UNSIGNED	No			-> companies.id ON UPDATE RESTRICT ON DELETE CASCADE		
customer_id	bigint	UNSIGNED	No			-> customers.id ON UPDATE RESTRICT ON DELETE CASCADE		
priority	int		No					
description	text		No					
is_qualified	tinyint		No					
sale_man_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
tags_id	bigint	UNSIGNED	No			-> tags_industries.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

15 leead\_comments

Creation: Feb 05, 2021 at 05:08 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
lead_id	bigint	UNSIGNED	No			-> lead_models.id ON UPDATE RESTRICT ON DELETE CASCADE		
user_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
comment	text		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				



16 migrations

Creation: Feb 05, 2021 at 05:05 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	int	UNSIGNED	No		auto_increment			
migration	varchar(255)		No					
batch	int		No					

17 model\_has\_permissions

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
permission_id	bigint	UNSIGNED	No			-> permissions.id ON UPDATE RESTRICT ON DELETE CASCADE		
model_type	varchar(255)		No					
model_id	bigint	UNSIGNED	No					

18 model\_has\_roles

Creation: Feb 05, 2021 at 05:06 PM  
Last update: Feb 10, 2021 at 05:17 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
role_id	bigint	UNSIGNED	No			-> roles.id ON UPDATE RESTRICT ON DELETE CASCADE		
model_type	varchar(255)		No					
model_id	bigint	UNSIGNED	No					

19 next\_plans

Creation: Feb 05, 2021 at 05:08 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
lead_id	bigint	UNSIGNED	No			-> lead_models.id ON UPDATE RESTRICT ON DELETE CASCADE		
description	text		No					
to_date	timestamp		No					
from_date	timestamp		No					
work_done	tinyint		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

20 password\_resets

Creation: Feb 05, 2021 at 05:05 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
email	varchar(255)		No					
token	varchar(255)		No					
created_at	timestamp		Yes	NULL				

21 permissions

Creation: Feb 05, 2021 at 05:05 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
name	varchar(255)		No					
guard_name	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

22 positions

Creation: Feb 05, 2021 at 05:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
emp_position	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

23 priorities

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
priority	varchar(255)		No					
color	varchar(255)		No					
admin_uuid	varchar(255)		No					
hours	int		No					
minutes	int		No					
seconds	int		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				



## 24 products

Creation: Feb 05, 2021 at 05:08 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
name	varchar(255)		No					
tax	bigint	UNSIGNED	No			-> product_taxes.id ON UPDATE RESTRICT ON DELETE CASCADE		
description	text		No					
sale_price	double		No					
purchase_price	double		No					
cat_id	bigint	UNSIGNED	No			-> product_categories.id ON UPDATE RESTRICT ON DELETE CASCADE		
enable	tinyint		No					
company_id	bigint	UNSIGNED	No			-> companies.id ON UPDATE RESTRICT ON DELETE CASCADE		
image	text		No					
currency_unit	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

25 product\_categories

Creation: Feb 05, 2021 at 05:08 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
name	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

26 product\_taxes

Creation: Feb 05, 2021 at 05:08 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
name	varchar(255)		No					
rate	int		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

27 roles

Creation: Feb 05, 2021 at 05:05 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
name	varchar(255)		No					
guard_name	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

28 role\_has\_permissions

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
permission_id	bigint	UNSIGNED	No			-> permissions.id ON UPDATE RESTRICT ON DELETE CASCADE		
role_id	bigint	UNSIGNED	No			-> roles.id ON UPDATE RESTRICT ON DELETE CASCADE		

29 solved\_times

Creation: Feb 05, 2021 at 05:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
agent_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
priority	bigint	UNSIGNED	No			-> priorities.id ON UPDATE RESTRICT ON DELETE CASCADE		
ticket_id	bigint	UNSIGNED	No			-> tickets.id ON UPDATE RESTRICT ON DELETE CASCADE		
startedTime	timestamp		No					
endTime	timestamp		Yes	NULL				
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

30 sources

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
sources	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

31 statuses

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
status	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				



32 tags\_industries

Creation: Feb 05, 2021 at 05:08 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
tag_industry	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

33 tickets

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
user_id	varchar(255)		No					
ticket_id	varchar(255)		No					
userinfo_id	bigint	UNSIGNED	No			-> user_informations.id ON UPDATE RESTRICT ON DELETE CASCADE		
phone	double		No					
message	text		No					
title	varchar(255)		No					
status	bigint	UNSIGNED	No			-> statuses.id ON UPDATE RESTRICT ON DELETE CASCADE		
case_type	bigint	UNSIGNED	No			-> case_types.id ON UPDATE RESTRICT ON DELETE CASCADE		
product	text		No					
priority	bigint	UNSIGNED	No			-> priorities.id ON UPDATE RESTRICT ON DELETE CASCADE		
photo	text		No					
source	bigint	UNSIGNED	No			-> sources.id ON UPDATE RESTRICT ON DELETE CASCADE		
isassign	tinyint		No					
lat	double		No					
lng	double		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

34 ticket\_followers

Creation: Feb 05, 2021 at 05:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
ticket_id	bigint	UNSIGNED	No			-> tickets.id ON UPDATE RESTRICT ON DELETE CASCADE		
emp_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

35 users

Creation: Feb 05, 2021 at 05:05 PM  
Last update: Feb 10, 2021 at 05:17 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
name	varchar(255)		No					
email	varchar(255)		No					
email_verified_at	timestamp		Yes	NULL				
password	varchar(255)		No					
uuid	varchar(255)		No					
profile	text		Yes	NULL				
remember_token	varchar(100)		Yes	NULL				
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

36 user\_employees

Creation: Feb 05, 2021 at 05:07 PM  
Last update: Feb 10, 2021 at 05:17 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
user_id	bigint	UNSIGNED	No			-> users.id ON UPDATE RESTRICT ON DELETE CASCADE		
emp_id	bigint	UNSIGNED	No			-> employees.id ON UPDATE RESTRICT ON DELETE CASCADE		
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

37 user\_informations

Creation: Feb 05, 2021 at 05:06 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	bigint	UNSIGNED	No		auto_increment			
name	varchar(255)		No					
admin_id	varchar(255)		No					
email	varchar(255)		No					
created_at	timestamp		Yes	NULL				
updated_at	timestamp		Yes	NULL				

