

William Entriken
410 Keats Rd
Huntingdon Vy, PA 19006

March 31, 2017

SEPTA Railroad
ATTN: Michael Dobson
1234 Market Street
10th Floor
Philadelphia, PA 19107

Dear Mr. Dobson:

I have been riding the Regional Rail for many years and always appreciate the ability to ride with SEPTA directly to a large number of places that I may want to go. This letter is in response to your "Regional Rail Service Improvement Program" and the on-time performance (OTP) page where you state:

... we continue to look at schedules, train performance, and feedback from customers to make further refinements for upcoming schedule changes including the next timetable change that will go into effect on Sunday, April 23, 2017.

Since 2008, I have independently collected statistics on OTP performance for all SEPTA rail lines and I have submitted reports in 2009, 2011 and 2014 with proposed schedules changes and analysis for every train. Many of these recommendations have directly resulted in schedule changes for the next update.

Please find enclosed my analysis of the most current schedule and my recommendations of refinements for upcoming schedule changes.

Thanks again for all your effort in keeping SEPTA running safely and conveniently.

Best regards,

William Entriken

entriken@phor.net
267-738-4201

encl.

CC: Michael Dobson

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410 Keats Rd
Huntingdon Vy, PA 19006

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SEPTA Railroad
ATTN: Jeffrey Knueppel
1234 Market Street
10th Floor
Philadelphia, PA 19107

Dear Mr. Knueppel:

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CC: Jeffrey D. Knueppel