



459-07-01-00 36007 9 C 001 30 S 66 002  
CINEMATIC PRODUCTIONS LLC  
10244 REDTAIL CT  
NEW MARKET MD 21774-2915

## Your account statement

For 07/31/2025

### Contact us



Truist.com



(844) 4TRUIST or  
(844) 487-8478

### ■ TRUIST SIMPLE BUSINESS CHECKING 1210009169685

#### Account summary

Your previous balance as of 06/30/2025	\$32,976.14
Checks	- 87,940.57
Other withdrawals, debits and service charges	- 129,289.04
Deposits, credits and interest	+ 434,135.35
Your new balance as of 07/31/2025	= \$249,881.88

#### Checks

DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)
07/17		300.00	07/14	1118	2,500.00	07/18	1121	2,655.00
07/25	*1116	28,800.00	07/22	1119	12,000.00	07/21	*1123	21,635.57
07/22	1117	12,000.00	07/21	1120	6,250.00	07/29	1124	1,800.00
* indicates a skip in sequential check numbers above this item								Total checks = \$87,940.57

#### Other withdrawals, debits and service charges

DATE	DESCRIPTION	AMOUNT(\$)
07/01	DEBIT CARD PURCHASE ACI*LENDMARK FINAN 06-30 866-413-8340 GA 1311	249.81
07/01	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/01	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W246	899.40
07/01	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W247	1,071.00
07/02	DEBIT CARD PURCHASE EXTRA SPACE 3033 06-30 888-5869658 MD 1311	369.00
07/02	DEBIT CARD PURCHASE SAFEWAY 1559 06-30 MIDDLETOWN MD 1311	8.93
07/02	DEBIT CARD PURCHASE DD *DOORDASH BJSRE 07-01 DOORDASH.COM CA 1311	57.34
07/02	DEBIT CARD RECURRING PYMT Google GSUITE_cine 07-01 650-2530000 CA 1311	76.32
07/02	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/02	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W248	899.40
07/02	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W249	1,071.00
07/02	ZELLE BUSINESS PAYMENT TO Lisa Mikitarian PAYMENT ID BBT318382933	1,250.00
07/03	DEBIT CARD PURCHASE DD *DOORDASH SAISA 07-02 DOORDASH.COM CA 1311	105.00
07/03	DEBIT CARD PURCHASE DD *DOORDASH DUNKI 07-02 DOORDASH.COM CA 1311	7.64
07/03	DEBIT CARD MISC DEBIT CASH APP*CARLO 07-02 Oakland CA 1311	50.00
07/03	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/03	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/03	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W250	899.40
07/03	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W251	1,071.00
07/03	ZELLE BUSINESS PAYMENT TO Lisa Glorioso PAYMENT ID BBT318521510	1,500.00
07/03	ZELLE BUSINESS PAYMENT TO Lisa Glorioso PAYMENT ID BBT318521631	1,350.00
07/07	DEBIT CARD PURCHASE ONLYFANS.COM*B 07-03 8886880458 FL 1311	3.18

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■ TRUIST SIMPLE BUSINESS CHECKING 1210009169685 (continued)

DATE	DESCRIPTION	AMOUNT(\$)
07/07	DEBIT CARD PURCHASE DOORDASH*07/03-2 O 07-04 DOORDASH.COM CA 1311	25.00
07/07	DEBIT CARD PURCHASE AMAZON MKTPL*N39LI 07-04 Amzn.com/bill WA 1311	20.97
07/07	DEBIT CARD PURCHASE Onlyfans.com*F 07-04 Onlyfans.com* 1311	10.60
07/07	DEBIT CARD PURCHASE DD *DOORDASH BURGE 07-05 DOORDASH.COM CA 1311	52.52
07/07	DEBIT CARD PURCHASE DOORDASH*07/04-2 O 07-05 DOORDASH.COM CA 1311	94.59
07/07	DEBIT CARD RECURRING PYMT Experian* Credit R 07-05 479-3436237 CA 1311	26.49
07/07	DEBIT CARD PURCHASE DD *DOORDASH ROYRO 07-06 DOORDASH.COM CA 1311	78.17
07/07	DEBIT CARD PURCHASE TOWN OF MIDDLETOWN 07-06 301-371-6171 MD 1311	228.75
07/07	DEBIT CARD PURCHASE-PIN 07-05-25 SAN JOSE 1311 EBAY COMMERCE INC.	6.24
07/07	DEBIT CARD PURCHASE DD *DOORDASH MCDON 07-07 DOORDASH.COM CA 1311	28.74
07/07	DEBIT CARD RECURRING PYMT Adobe Inc 07-06 San Jose CA 1311	42.39
07/07	ZELLE BUSINESS PAYMENT TO Jesus Romero PAYMENT ID BBT319298882	1,000.00
07/07	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/07	INT'L SERVICE ASSESSMENT FEE Onlyfans.com*F 07-04 Onlyfans.com* 1311	0.32
07/07	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W252	899.40
07/07	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W253	1,071.00
07/08	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/08	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W254	899.40
07/08	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W255	1,071.00
07/09	DEBIT CARD RECURRING PYMT VZWRLSS*BILL PAY 07-07 800-9220204 CA 1311	257.70
07/09	DEBIT CARD PURCHASE-PIN 07-08-25 FREDERICK MD 1311 SHEETZ 2696	51.60
07/09	DEBIT CARD PURCHASE SQ *BEANS AND DREA 07-08 MIDDLETOWN MD 1311	14.50
07/09	DEBIT CARD PURCHASE SQ *BEANS AND DREA 07-08 MIDDLETOWN MD 1311	19.72
07/09	DEBIT CARD PURCHASE DD *DOORDASHDASHPA 07-08 DOORDASH.COM CA 1311	9.99
07/09	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/09	INTERNET PAYMENT CREDITCARD BARCLAYCARD US 1286383883	750.00
07/09	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W256	899.40
07/09	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W257	1,071.00
07/09	ZELLE BUSINESS PAYMENT TO Lisa Glorioso PAYMENT ID BBT319803516	500.00
07/10	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/10	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W258	899.40
07/10	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W259	1,071.00
07/11	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/11	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W260	899.40
07/11	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W261	1,071.00
07/11	ZELLE BUSINESS PAYMENT TO Lisa Glorioso PAYMENT ID BBT320315118	1,000.00
07/14	DEBIT CARD PURCHASE ONLYFANS.COM*B 07-11 8886880458 FL 1311	13.78
07/14	DEBIT CARD PURCHASE DD *DOORDASH IHOP 07-13 DOORDASH.COM CA 1311	100.56
07/14	DEBIT CARD RECURRING PYMT Google One 07-14 650-2530000 CA 1311	2.11
07/14	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/14	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W262	899.40
07/14	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W263	1,071.00
07/15	DEBIT CARD PURCHASE MMG*e-monkeypay.co 07-14 Praha 1311	34.95
07/15	ZELLE BUSINESS PAYMENT TO Lisa Mikitarian PAYMENT ID BBT321038285	1,250.00
07/15	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/15	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W264	899.40
07/15	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W265	1,071.00
07/15	ZELLE BUSINESS PAYMENT TO Lisa Glorioso PAYMENT ID BBT321141448	1,000.00
07/15	INT'L SERVICE ASSESSMENT FEE MMG*e-monkeypay.co 07-14 Praha 1311	1.05
07/16	DEBIT CARD PURCHASE DD *DOORDASH LOSTR 07-15 DOORDASH.COM CA 1311	23.46
07/16	DEBIT CARD PURCHASE DD *DOORDASHDOUBLE 07-16 DOORDASH.COM CA 1311	31.00
07/16	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/16	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W266	899.40
07/16	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W267	1,071.00
07/17	DEBIT CARD PURCHASE DD *DOORDASHDOUBLE 07-16 DOORDASH.COM CA 1311	132.20
07/17	DEBIT CARD PURCHASE DD *DOORDASH LOSTR 07-17 DOORDASH.COM CA 1311	19.07
07/17	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/17	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W268	899.40
07/17	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W269	1,071.00
07/17	ZELLE BUSINESS PAYMENT TO Lisa Glorioso PAYMENT ID BBT321521910	1,000.00
07/18	DEBIT CARD RECURRING PYMT WAREHOUSECINEMAS.C 07-17 WAREHOUSECINE MD 1311	66.36
07/18	DEBIT CARD PURCHASE-PIN 07-17-25 SAN FRANCISCO 1311 BG42P0D0CVAP7NL	29.15

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■ TRUIST SIMPLE BUSINESS CHECKING 1210009169685 (continued)

DATE	DESCRIPTION	AMOUNT(\$)
07/18	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/18	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W270	899.40
07/18	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W271	1,071.00
07/18	ZELLE BUSINESS PAYMENT TO Lisa Glorioso PAYMENT ID BBT321836330	500.00
07/21	DEBIT CARD PURCHASE DD *DOORDASH CUCIN 07-18 DOORDASH.COM CA 1311	121.00
07/21	DEBIT CARD PURCHASE DD *DOORDASHDOUBLE 07-19 DOORDASH.COM CA 1311	34.00
07/21	DEBIT CARD RECURRING PYMT CARE.COM* CARE.COM 07-19 CARE.COM TX 1311	41.33
07/21	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/21	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W272	899.40
07/21	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W273	1,071.00
07/21	SERVICE CHARGES - PRIOR PERIOD	303.35
07/22	DEBIT CARD PURCHASE DD *DOORDASHDOUBLE 07-22 DOORDASH.COM CA 1311	33.11
07/22	DEBIT CARD PURCHASE Onlyfans.com*F 07-21 Onlyfans.com* 1311	5.29
07/22	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/22	ACH CORP DEBIT ACHPAYMENT EMMYCAPITALGROUP Cinematic Productions CUSTOMER ID W274	899.40
07/22	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W275	1,071.00
07/22	INT'L SERVICE ASSESSMENT FEE Onlyfans.com*F 07-21 Onlyfans.com* 1311	0.16
07/22	ZELLE BUSINESS PAYMENT TO Lisa Glorioso PAYMENT ID BBT322701117	500.00
07/23	DEBIT CARD PURCHASE FINAL DRAFT 07-22 818-995-8995 CA 1311	79.99
07/23	DEBIT CARD PURCHASE DD *DOORDASH THEBI 07-23 DOORDASH.COM CA 1311	47.00
07/23	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/23	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W277	1,071.00
07/24	ACH CORP DEBIT ONLINE PMT CAPITAL ONE Carl Glorioso CUSTOMER ID CA0A91C7DEE079A	100.00
07/24	ACH CORP DEBIT MOBILE PMT CAPITAL ONE Carl Glorioso CUSTOMER ID CA09F8DF9A60A58	150.00
07/24	ACH CORP DEBIT ONLINE PMT CAPITAL ONE Carl Glorioso CUSTOMER ID CA091C9221D3638	200.00
07/24	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/24	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W278	1,071.00
07/24	ACH CORP DEBIT 9173009856 LCS FUNDING CINEMATIC PRODUCTIONSCUSTOMER ID 917-755-9493	1,699.99
07/24	BUS ONLINE ACH SETTLEMENT	2,265.63
07/25	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/25	ACH CORP DEBIT ONLINE PMT CAPITAL ONE Carl Glorioso CUSTOMER ID CA045510C0D29E1	2,393.60
07/25	ACH CORP DEBIT MOBILE PMT CAPITAL ONE Carl Glorioso CUSTOMER ID CA0FBACF3B424A5	2,475.00
07/25	ACH CORP DEBIT ONLINE PMT CAPITAL ONE Carl Glorioso CUSTOMER ID CA0DAF8D49397D2	2,744.65
07/25	ACH CORP DEBIT 2127561297 MantisFund CINEMATIC PRODUCTIONS CUSTOMER ID 129509687	799.00
07/25	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W280	1,071.00
07/25	ZELLE BUSINESS PAYMENT TO Lisa Glorioso PAYMENT ID BBT323274786	3,000.00
07/25	ZELLE BUSINESS PAYMENT TO Cory Eskridge PAYMENT ID BBT323274978	1,500.00
07/25	ZELLE BUSINESS PAYMENT TO Kyle Shreeves PAYMENT ID BBT323381424	140.00
07/25	ACH CORP DEBIT 9173009856 LCS FUNDING CINEMATIC PRODUCTIONSCUSTOMER ID 917-755-9493#2	1,699.99
07/28	DEBIT CARD PURCHASE P&B CAPITAL GROUP 07-25 888-5699635 NY 1311	1,000.00
07/28	DEBIT CARD RECURRING PYMT Adobe Inc 07-25 800-8336687 CA 1311	63.59
07/28	ZELLE BUSINESS PAYMENT TO Matthew Servitto PAYMENT ID BBT323734161	2,500.00
07/28	ZELLE BUSINESS PAYMENT TO Kyle Shreeves PAYMENT ID BBT323834029	600.00
07/28	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/28	ACH CORP DEBIT 2127561297 MantisFund CINEMATIC PRODUCTIONS CUSTOMER ID 129519986	799.00
07/28	INTERNET PAYMENT CREDITCARD BARCLAYCARD US 1293026123	835.42
07/28	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W281	1,071.00
07/28	ACH CORP DEBIT 9173009856 LCS FUNDING CINEMATIC PRODUCTIONSCUSTOMER ID 917-755-9493#3	1,699.99
07/29	DEBIT CARD PURCHASE DD *DOORDASH THEBI 07-28 DOORDASH.COM CA 1311	86.73
07/29	DEBIT CARD PURCHASE DD *DOORDASH THEBI 07-29 DOORDASH.COM CA 1311	48.00
07/29	ACH CORP DEBIT 2127561297 MantisFund CINEMATIC PRODUCTIONS CUSTOMER ID 129618039	799.00
07/29	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/29	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W282	1,071.00
07/29	ACH CORP DEBIT 9173009856 LCS FUNDING CINEMATIC PRODUCTIONSCUSTOMER ID 917-755-9493#4	1,699.99
07/30	DEBIT CARD PURCHASE OLNEY DENTAL WELLN 07-28 OLNEY MD 1311	3,999.50

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■ TRUIST SIMPLE BUSINESS CHECKING 1210009169685 (continued)

DATE	DESCRIPTION	AMOUNT(\$)
07/30	ACH CORP DEBIT 2127561297 MantisFund CINEMATIC PRODUCTIONS CUSTOMER ID 129655364	799.00
07/30	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/30	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W283	1,071.00
07/30	ACH CORP DEBIT 9173009856 LCS FUNDING CINEMATIC PRODUCTIONSCUSTOMER ID 917-755-9493#5	1,699.99
07/31	ZELLE BUSINESS PAYMENT TO Kyle Shreeves PAYMENT ID BBT324447245	523.00
07/31	ACH CORP DEBIT 2127561297 MantisFund CINEMATIC PRODUCTIONS CUSTOMER ID 129692308	799.00
07/31	ACH CORP DEBIT CINEMATIFG FORD GLOBAL OPS CINEMATIFG CUSTOMER ID CINEMATIFG	1,284.85
07/31	ACH CORP DEBIT ACHPAYMENT CAPITALSHACK Cinematic Productions CUSTOMER ID W284	1,071.00
07/31	ACH CORP DEBIT 9173009856 LCS FUNDING CINEMATIC PRODUCTIONSCUSTOMER ID 917-755-9493#6	1,699.99
07/31	PC BOOK TRANSFER WIRE REF# 20250731-00005796 CDT ACCT: XXXXXXXXX0187	9,250.00
Total other withdrawals, debits and service charges		= \$129,289.04

**Deposits, credits and interest**

DATE	DESCRIPTION	AMOUNT(\$)
07/01	REVERSAL Mastercard XXXX Charles Kitchens	0.35
07/01	REVERSAL SUNWARD KENNETH HILL	1,000.00
07/01	REVERSAL SUNWARD KENNETH HILL	1,000.00
07/01	VISA MONEY TRANSFER CREDIT 07-01-25 NEW YORK CITY NY 1311 VENMO*GLORIOSO CARLO	3,275.00
07/11	DEPOSIT	25,000.00
07/11	DEPOSIT	25,000.00
07/17	DEPOSIT	13,500.00
07/21	VISA MONEY TRANSFER CREDIT 07-18-25 VISA DIRECT NY 1311 VENMO*GLORIOSO CARLO	1,475.00
07/21	DEPOSIT	9,621.00
07/22	INCOMING WIRE TRANSFER WIRE REF# 20250722-00016554	20,000.00
07/23	DEPOSIT	9,525.00
07/24	INCOMING WIRE TRANSFER WIRE REF# 20250724-00027974	57,000.00
07/24	INCOMING WIRE TRANSFER WIRE REF# 20250724-00017315	67,500.00
07/25	CINEMATIC CAPITAL SHACK CINEMATIC PRODUCTIONS CUSTOMER ID	33,239.00
07/25	DEPOSIT	62,000.00
07/28	INCOMING WIRE TRANSFER WIRE REF# 20250728-00022448	40,000.00
07/31	DEPOSIT	65,000.00
Total deposits, credits and interest		= \$434,135.35



## Questions, comments or errors?

For general questions/comments or to report errors about your statement or account, please call us at 1-844-4TRUIST (1-844-487-8478) 24 hours a day, 7 days a week. Truist Contact Center teammates are available to assist you from 8am – 8pm EST Monday-Friday and 8am – 5pm EST on Saturday. You may also contact your local Truist branch. To locate a Truist branch in your area, please visit [Truist.com](#).

### **Electronic fund transfers (For Consumer Accounts Only. Commercial Accounts refer to the Commercial Bank Services Agreement.)**

Services such as Bill Payments and Zelle® are subject to the terms and conditions governing those services, which may not provide an error resolution process in all cases. Please refer to the terms and conditions for those services.

In case of errors or questions about your electronic fund transfers, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, IMMEDIATELY call 1-844-487-8478 or write to:

Fraud Management  
P.O. Box 1014  
Charlotte, NC 28201

Tell us as soon as you can, if you think your statement or receipt is wrong, or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the problem or error appeared.

- Tell us your name and deposit account number (if any)
- Describe the error or transfer you are unsure of, and explain as clearly as you can why you believe it is an error or why you need more information
- Tell us the dollar amount of the suspected error

If you tell us orally, we may require that you also send us your complaint or question in writing within ten (10) business days. We will tell you the results of our investigation within ten (10) business days after we hear from you, and we will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or questions for ATM transactions made within the United States and up to ninety (90) days for new accounts, foreign initiated transactions and point-of-sale transactions. If we decide to do this, we will re-credit your account within ten (10) business days for the amount you think is in error, minus a maximum of \$50. If we ask you to put your complaint in writing, and we do not receive it within ten (10) business days, we may not re-credit your account and you will not have use of the money during the time it takes us to complete our investigation.

Tell us AT ONCE if you believe your access device has been lost or stolen, or someone may have electronically transferred money from your account without your permission, or someone has used information from a check to conduct an unauthorized electronic fund transfer. If you tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, you can lose no more than \$50 if someone makes electronic transfers without your permission.

If you do NOT tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, and we can prove we could

have stopped someone from making electronic transfers without your permission if you had told us, you could lose as much as \$500. Also, if your periodic statement shows transfers you did not make, tell us at once. If you do not tell us within sixty (60) days after the statement was mailed to you, you may not get back any money you lost after sixty (60) days if we can prove we could have stopped someone from taking the money if you had told us in time.

### **Important information about your Truist Ready Now Credit Line Account**

Once advances are made from your Truist Ready Now Credit Line Account, an INTEREST CHARGE will automatically be imposed on the account's outstanding "Average daily balance." The INTEREST CHARGE is calculated by applying the "Daily periodic rate" to the "Average daily balance" of your account (including current transactions) and multiplying this figure by the number of days in the billing cycle. To get the "Average daily balance," we take the beginning account balance each day, add any new advances or debits, and subtract any payments or credits and the last unpaid INTEREST CHARGE. This gives us the daily balance. Then we add all of the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "Average daily balance."

### **Billing Rights Summary**

**In case of errors or questions about your Truist Ready Now Credit Line statement**  
If you think your statement is incorrect, or if you need more information about a Truist Ready Now Credit Line transaction on your statement, please call 1-844-4TRUIST or visit your local Truist branch. To dispute a payment, please write to us on a separate sheet of paper at the following address:

Card and Direct to Consumer Lending  
PO Box 200  
Wilson NC 27894-0200

We must hear from you no later than sixty (60) days after we sent you the FIRST statement on which the error or problem appeared. You may telephone us, but doing so will not preserve your rights. In your letter, please provide the following information:

- Your name and account number
- Describe the error or transfer you are unsure about, and explain in detail why you believe this is an error or why you need more information
- The dollar amount of the suspected error

During our investigation process, you are not responsible for paying any amount in question; you are, however, obligated to pay the items on your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question.

### **Mail-in deposits**

If you wish to mail a deposit, please send a deposit ticket and check to your local Truist branch. Visit [Truist.com](#) to locate the Truist branch closest to you. Please do not send cash.

### **Change of address**

If you need to change your address, please visit your local Truist branch or call Truist Contact Center at 1-844-4TRUIST (1-844-487-8478).

How to Reconcile Your Account		Outstanding Checks and Other Debits (Section A)			
Line	Description	Date/Check #	Amount	Date/Check #	Amount
1.	List the new balance of your account from your latest statement here:				
2.	Record any outstanding debits (checks, check card purchases, ATM withdrawals, electronic transactions, etc.) in section A. Record the transaction date, the check number or type of debit and the debit amount. Add up all of the debits, and enter the sum here:				
3.	Subtract the amount in Line 2 above from the amount in Line 1 above and enter the total here:				
4.	Record any outstanding credits in section B. Record the transaction date, credit type and the credit amount. Add up all of the credits and enter the sum here:				
5.	Add the amount in Line 4 to the amount in Line 3 to find your balance. Enter the sum here. This amount should match the balance in your register.				
Outstanding Deposits and Other Credits (Section B)					
		Date/Type	Amount	Date/Type	Amount

For more information, please contact your local Truist branch, visit [Truist.com](#) or contact us at 1-844-4TRUIST (1-844-487-8478). MEMBER FDIC

