

User Guide

# SCENTUAIRE

NEBULIZING DIFFUSER



SCENTUAIRE

— SCENTS —

Your home is your sanctuary, make it smell divine.

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# Enhance Your Atmosphere

## Style your home with scent

Whether it's your friends, family, loved ones, or visitors; whenever someone enters your home, the first thing they typically notice is the scent. With the power of the latest diffusion technology and aroma oils, you can now choose what scent your visitors can smell when entering your abode!

With a combination of cold-air nebulizing technology and stunning aromas, the Scentuaire home and business diffuser can create the ultimate olfactory experience, with options that allow you to adjust your scent for the perfect conditions.

At Scentuaire, we understand the power of smell and how it can affect our moods and lifestyles. Using cold-air nebulization and a commitment to quality manufacturing, the Scentuaire home and business diffuser provides a pure and consistent environment using the best aroma oils to support your desired ambiance.

So, whether you're trying to create a cozy home environment, an energizing workplace, or a quiet nook to focus on your hobbies, the Scentuaire home and business diffuser is ideally suited to helping elevate your lifestyle to its greatest potential!

## Features

- Cold-Air Nebulizing Technology
- Pure and Consistent Scent Diffusion
- Customizable Scent Experience
- Near-Silent Operation
- Convenient App Control
- Environmentally Conscious Construction
- Zero Heat
- Zero Water
- Zero Residue

### PRODUCT NAME

Coverage  
Connectivity  
Capacity  
Refill  
Dimensions  
Weight  
Input Voltage  
Output Voltage

### BT1000

1000SQ FT  
Bluetooth  
120ml / 4.5oz  
As Required  
3.4"W X 12"H  
1.36kgs / 3lbs  
110-240V AC  
12V DC

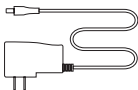
## Technology

The Scentuaire home and business diffuser uses a robust cold-air diffusion process designed to release our aroma oils on a nanoparticle scale, leaving no residue behind as a result. Through the latest in nebulizing technology, our home and business diffuser distributes your selected scent evenly and heat-free, delivering a pure and pristine experience every time without the use of alcohol or water solutions.

For ideal results, we recommend only using one of our Scentuaire Scents aroma oils when operating the diffuser. As the home and business diffuser does not require the desired aroma oil to be diluted before use, only the Scentuaire Scents aroma oils are designed to be used without alteration.

To enjoy your favorite scent, simply fill the provided bottle with a Scentuaire Scents aroma oil of your choice before setting your preferred intensity.

## Diagram of Parts



Power adapter



Manual



Bottle

Front

Back

Fragrance export

Increase  
Display Screen

Decrease  
Power switch

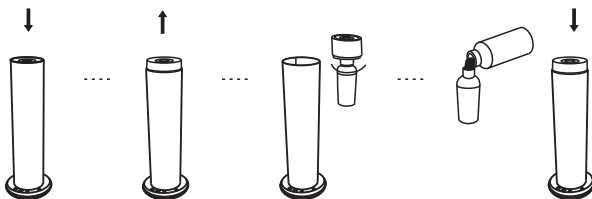


Power indicator  
DC connector

## Quick start

Thank you for choosing Scentuaire Scents! Our home and business diffuser is easy to set up in just a few steps:

1. Remove your diffuser from the packaging
2. Plug in your diffuser and ensure the power indicator displays "OFF"
3. Push the head of the diffuser down before pulling it up. This should expose the 15ml Aroma Bottle.
4. Unscrew the lid from the bottle and fill it with your favorite Scentuaire Scents aroma oil..
5. Screw the Aroma Bottle back into the diffuser.
6. Ensure the air nozzle is aligned with the notches indicated.
7. Push the lid back down until you hear a click. This will indicate that the lid has been securely inserted.
8. Set your diffuser to "ON" status, as shown by the power indicator.
9. Set the intensity of your scent using the control panel.
10. Relax and enjoy your Scentuaire Scents aromatic experience!





## **Where to Place**

### **COVERAGE**

The Scentuaire home and business diffuser can be adjusted to cover an area between 10 - 1,000sq.ft (or 1 - 100sq.m)

### **LOCATION**

Do not place the diffuser on surfaces with a fine or delicate finish. Ideally the Scentuaire home and business diffuser is designed to be placed on table-tops, counter-tops, or shelving units.

### **DEVICE POSITIONING**

For ideal results, ensure your diffuser is positioned correctly to optimize scent coverage and distribution.

When choosing a location, spaces with good airflow are recommended to allow the nebulized aroma oil particles can spread more efficiently.

Do not position the diffuser next to any air intakes, exhausts, or HVAC return grills. It is also recommended to ensure the diffuser is not placed next to open windows or screen doors, as this will allow the aroma particles to escape the desired space.

Position your diffuser while considering the intensity settings, as different settings may be required for different rooms depending on your desired experience.

## Setting Scent Intensity

Once you have successfully positioned your device, you should consider adjusting the settings to match your desired experience with the size of your diffuser's room.

Simply turn your diffuser **ON** using the scent intensity panel by switching the machine to **LEVEL 1**. Within a few minutes, your desired space should fill with your chosen scent. Adjust the levels up or down until you achieve a desirable aromatic experience.

Keep your nose clear of the scent diffuser output nozzle when the diffuser is operating. Instead, allow the scent to enter the nose by wafting ambient air towards yourself.

**Note:** When changing the level of scent intensity, allow for a few minutes between each change in scent level, as this will allow the nebulized particles to adequately fill the room and give you an accurate experience.

### USER PROFILES

LOW - LEVELS 1 - 3 - APPROX. 2 HOURS OPERATION

MEDIUM - LEVELS 4 - 6 - APPROX 4 HOURS OPERATION

HIGH - LEVELS 7 - 9 - APPROX 8 HOURS OPERATION

## Intensity Levels & Aroma Oil Consumption Rate

| LEVEL | RUN TIME<br>(SEC) | PAUSE TIME<br>(SEC) | OIL<br>CONSUMPTION<br>(ML/HR) |
|-------|-------------------|---------------------|-------------------------------|
| 1     | 5                 | 240                 | 0.03                          |
| 2     | 10                | 220                 | 0.08                          |
| 3     | 15                | 200                 | 0.13                          |
| 4     | 15                | 180                 | 0.18                          |
| 5     | 20                | 160                 | 0.23                          |
| 6     | 20                | 120                 | 0.28                          |
| 7     | 25                | 100                 | 0.33                          |
| 8     | 25                | 80                  | 0.38                          |
| 9     | 25                | 60                  | 0.44                          |

\*The data presented above is an estimate based on ideal conditions and may change depending on choice of aroma oil.

To ensure an even spread of the nebulized particles, the diffuser will cycle between an ON and OFF state. This will allow users to experience the scent as accurately as possible.

## **Cleaning your diffuser**

The Scentuaire Scents home and business diffuser is designed to work best with our line of signature aroma oils and provide an ideal aromatic experience. It is not recommended to use other aroma oil brands is not recommended as this can clog up the diffuser over repeated uses. Using an aroma oil not affiliated with Scentuaire Scents in your diffuser will, unfortunately, result in a void warranty.

To ensure the diffuser operates optimally, ensure you clean the unit after every refill of the Aroma Oil Bottle.

1. Ensure the diffuser is in the OFF position
2. Push down on the head of the diffuser and pull up to reveal the Aroma Bottle.
3. Unscrew the bottle and fill  $\frac{3}{4}$  of the bottle with Diffuser Cleaner or Isopropyl Alcohol.
4. Screw the Aroma Bottle back onto the top.
5. Remove residue by swirling the cleaning solution or Isopropyl Alcohol around the bottle; this should also help clean the outside of the intake tube.
6. Align the air nozzle with the indicated notch.
7. Push down until you hear a click. This indicates that the lid is correctly inserted.
8. Turn on the diffuser and set to the highest intensity level (LEVEL 9) and leave on for approximately 5-10 minutes. This should clean the diffuser thoroughly.
9. Turn the diffuser off and remove the cleaning solution or Isopropyl Alcohol before filling with your next aroma oil.

## Scenting App

For added features and expanded functionality for your Scentuaire Scents home and business diffusers, simply download the app, available on the Apple App Store and Google Play.



Use the QR Code below to easily connect and set up your machine using the Scentuaire Scents App:



## Warnings

- Only use the supplied power adaptor when operating the unit
- Do not operate the diffuser if the power adaptor is damaged.
- Do not use the diffuser if any part of the unit is broken
- Do not attempt to repair, disassemble, or service the unit in any way beyond what is indicated to clean and refill the Aroma Bottle.
- Always keep the unit upright when moving or repositioning the diffuser.
- When moving the unit, ensure you carry it securely with both hands firmly gripping the diffuser.
- Ensure the unit is always placed on a stable and level surface.
- Do place the unit within 2 feet of any ceiling.
- NEVER dilute the recommended Scentuaire Scents oils
- NEVER operate the unit with wet hands or expose the unit to running water.
- Ensure the diffuser is not covered by other objects or materials when in use.
- Do not block or cover the power adaptor with objects or materials when plugged in.
- Keep clear of the diffusers scent output panels with the unit in operation.
- Do not place within reach of small children and pets.
- For ideal operation, ensure the unit is stored in rooms with an ambient temperature of 68-75 F (20-23 C) and 30-35% Humidity

In the event of an incident or if you require additional guidance, please contact us at **hello@scentuaire.com**

## Trouble shooting

| Symptom                                    | Possible cause   | Solution   |
|--|--|--|
| Device fails to respond.                   | The device may be connected to another Bluetooth device.   | Disconnect power cord and re-connect carefully.  |
| Diffuser is on, but no scent is coming out | <ol style="list-style-type: none"> <li>1. Not enough scent oil in bottle</li> <li>2. The top of the unit is not pushed down securely</li> </ol>          | <ol style="list-style-type: none"> <li>1. Wait for device to turn back on by itself after pause in cycle.</li> <li>2. Turn device off and on to restart cycle.</li> </ol>  |
| Diffuser is making a gurgling noise        | The bottle is filled too high  | Make sure the oil does not exceed the max fill line.   |
| The diffuser has turned off by itself.     | The unit is functioning as designed as the diffuser operates in intermittent cycles.   | Turn your diffuser on and then wait for a complete cycle of approx. 10 min. If you do not see any mist coming from the machine, please reach out to <a href="mailto:hello@scentuaire.co">hello@scentuaire.co</a> |
| Diffuser does not turn on                  | <ol style="list-style-type: none"> <li>1. The device is not connected to the power outlet.</li> <li>2. Power cord is not connected correctly.</li> </ol> | Disconnect the power cord and re-connect carefully.  |

| Symptom   | Possible cause   | Solution   |
|---|--|--|
| The diffuser is turned on, but not diffusing, I can't hear the air pump.                        | The diffuser is in pause/rest mode between cycles.   | <ol style="list-style-type: none"> <li>1. Wait for the diffuser to turn back on by itself after pausing in a cycle.</li> <li>2. Turn the diffuser off and on to restart the cycle.</li> </ol>  |
| The diffuser is on but no mist is visible and/or cannot smell the scent                         | <ol style="list-style-type: none"> <li>1. The diffuser core could be clogged.</li> <li>2. The diffuser is in pause/rest mode between cycles.</li> <li>3. Oil level could be low.</li> </ol>            | <ol style="list-style-type: none"> <li>1. Replace oil with Diffuser cleaner/rubbing alcohol and run on LEVEL 9 for 10 minutes.</li> <li>2. Wait for the diffuser to cycle back on</li> <li>3. Replace oil over MIN level</li> </ol>  |
| Unusual or loud noise   |  | Contact customer care  |
| Oil is leaking  | <ol style="list-style-type: none"> <li>1. The diffuser is overfilled</li> <li>2. The bottle is not screwed on firmly and straight.</li> <li>3. The diffuser has been tilted or tipped over.</li> </ol> | <ol style="list-style-type: none"> <li>1. Make sure the oil is always filled below the MAX level indicated.</li> <li>2. Unscrew the bottle and re-screw while ensuring the bottle is firmly and securely sealed.</li> <li>3. Ensure the diffuser is placed on an even and stable surface.</li> </ol> |
| For any further questions or concerns, <b>PLEASE</b> contact Customer care as any issues arise. |  |  |



## **Warranty and Support**

For added peace of mind, all Scentuaire Scents products come with a 1-year limited warranty. Failure to use Scentuaire Scents branded oils may cause your diffuser to malfunction or diffuse incorrectly, in which case the warranty will be void.

If you have any questions or issues, please contact Customer Care at:

[hello@scentuaire.com](mailto:hello@scentuaire.com)

# SCENTUAIRE

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DESIGNED IN THE USA