



# Juan Carlos C. Cordova

## CAREER OBJECTIVE

---

Seeking a challenging career with a progressive organization that can benefit from my technical skills and abilities in the field of Customer Service and Information Technology (IT).

## WORK EXPERIENCE

---

### **Working as a Team Member - for Kenny Rogers Roasters The District Imus by Ayala Malls Branch**

- **Working as a Dining Waitstaff**

- Provides assistance with the labor related to the restaurant's dining area, such as customer facing. I am in-charge of assisting with the guest's every need as soon as they enter the restaurant, this includes: escorting the guests to their seats, taking their orders, serving their orders, assisting with their payment and change, and thanking them as for when they leave the store. Cleaning the area: I am also responsible with making sure that the dining area is clean from when I bus out guest's tableware and utensils to cleaning the area and the materials related to it for when I'm assigned in the opening or closing shifts to make sure that they are sanitized.

### **Worked as a Technical Support Intern - IT Department for STI College Bacoor's ICT Work Immersion Practicum**

- **Provided Level 1 Support**

- Provided assistance with technical difficulties. In charge of logging all incidents and service requests, troubleshooting basic to mid-level technical difficulties such as software issues.

- **Assisted with Hardware Conditioning, Maintenance and Installment.**

- Provided assistance with building computer units and repairing units. Checking in on computer unit conditions, performing maintenance if necessary. Building from stock hardware components and/or replacing malfunctioned parts and installing/reinstalling them for use.

## SOFT SKILLS

---

- **Adaptability**

- I am able to adjust to changing circumstances. I can keep up with active priorities, plans, markets, and technology.

- **Motivation**

- I am able to consistently retain my drive in-order to achieve my goals.

- **Communication**

- I am able to communicate confidently and effectively. I am proficient in engaging conversation, and I am able to achieve my communicative goals.

- **Problem-solving**

- I am able to pin-point problems, brainstorm and analyze answers, and apply the top solutions.

- **Critical Thinking**

- I can think clearly and rationally, and I understand logical connections between ideas.

- 
- **Organization**
    - I am able to make efficient and effective use of my time and resources. I can manage my time, energy, and physical workspace to complete tasks successfully.
  - **Creativity**
    - I am able to look at things from various angles and perspectives and be able to bring to life impactful ideas.

---

## **HARD SKILLS**

- **Proficiency in various programming languages**
  - The following are Java, JavaScript, HTML, CSS, XML, and C#.
- **Proficiency in programming Console Applications**
  - I am an expert in creating Console Applications using IDEs such JDoodle and Visual Studio. I am also able to do so manually with the Windows OS' command prompt.
- **Proficiency in Web-Development**
  - I am an expert in front-end development using the languages html and CSS and back-end development with the language JavaScript and the library jQuery. For this, I use the IDEs Brackets and Visual Studio Code.
- **Proficiency in Mobile App Development.**
  - I am able to develop mobile applications using Android Studio and Xamarin with Visual Studio.

---

## **TRAININGS ATTENDED**

(2023, October 11) Attended training as a Dining Waitstaff for Kenny Rogers Roasters The District Imus by Ayala Malls Branch.

(2023, August 4) Completed Solo Learn's "Introduction to Python" Course

(2021-2023) Member of STI College Bacoor's Technobytes Club

(2023, January 20) Attended Day 2 of Technobytes' Programming Tutorial: Introduction to Windows Forms App Development

(2022, May 27) Attended Episode 3 of Technobytes' TechTalk Series: Fundamentals of Web Design and Development

(2022, March 25) Attended Episode 2 of Technobytes' TechTalk Series: Front-End Web Development

(2022, January 28, 2022) Attended Day 9 of Technobytes' Programming Tutorial: Cross-Platform Mobile Application Development

(2022, January 21, 2022) Attended Day 8 of Technobytes' Programming Tutorial: Introduction to Cross-Platform Mobile Application Development

(2022, January 7) Attended Episode 1 of Technobytes' TechTalk Series: Getting Started with Arduino: Bytes per Bytes

(2021, December 17) Attended Day 7 of Technobytes' Programming Tutorial: C# Programming Language — Strings and Math Class

(2021, December 10) Attended Day 6 of Technobytes' Programming Tutorial: C# Programming Language — Arrays and ArrayList Class

(2021, December 3) Attended Day 5 of Technobytes' Programming Tutorial: C# Programming Language — Loops and Jump Statements

(2021, November 26) Attended Day 4 of Techobytes' Programming Tutorial: C# Programming Language — Selection Statements

(2021, November 19) Attended Day 3 of Technobytes' Programming Tutorial: C# Programming Language — Operators and Expressions

(2021, November 5) Attended Day 2 of Technobytes' Programming Tutorial: C# Programming Language — Variables and Data Types

(2021, October 29) Attended Day 1 of Technobytes' Programming Tutorial: Introduction to C# Programming Language

---

## HISTORY OF EDUCATION

---

**Senior High School:** (2021-2023) STI College Bacoor

**High School:** (2017-2021) APEC Schools

**Elementary:** (2010-2017) Our Lady of The Pillar Catholic School

**Pre-school:** (2009-2010) Morrison Ridge Academy

---

## PERSONAL INFORMATION

---

**Nickname:** Rou

**Nationality:** Filipino

**Date and Place of Birth:** December 19, 2004 / Mandaluyong City

**Address:** Block 17 Lot 10, Cadiz ST., Montefaro West, Alapan 1-B, Imus Cavite

**Cell-Phone Number:** 0999-946-4351

**E-mail:** cordovajuancarlosc@gmail.com

**Social Status:** Single

**Weight:** 54 kg / 119 lbs

**Height:** 169 cm / 5'6 ft

**Physical Health:** Physically fit; fully vaccinated

---

## HOBBIES / INTERESTS

---

Playing Chess

Programming

Drawing

Video Gaming

Video Streaming

---

## CHARACTER REFERENCES

---

**Name:** Ms. Catherine C. Casals, LPT

**Position:** ICT Teacher

**Company:** STI College Bacoor

**Office Address:** Unit 3, Solid Manila Bldg., Tirona Highway, Bacoor, 4012 Cavite.

**Email Address:** catherine.casals@bacoor.sti.edu.ph

---

**Name:** Sir Eugene Ivan S. Orbeta

**Position:** ICT Teacher

**Company:** STI College Bacoor

**Office Address:** Unit 3, Solid Manila Bldg., Tirona Highway, Bacoor, 4012 Cavite.

**Email Address:** eugeneivan.orbeta@bacoor.sti.edu.ph

---

**Name:** Engr. Roland S. Doctolero, LPT

**Position:** Assistant Principal

**Company:** STI College Bacoor

**Office Address:** Unit 3, Solid Manila Bldg., Tirona Highway, Bacoor, 4012 Cavite.

**Email Address:** roland.doctolero@bacoor.sti.edu.ph