

# FUMNANYA OBI

Software Engineer

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<https://profolio-website-seven.vercel.app/>

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Winnipeg, MB, R3T2W9, Canada

I am a recent Computer Science graduate, Experienced software engineer skilled in full-stack development, API integration, and database management. Proficient in building dynamic web applications and utilizing strong analytical skills for effective data analysis and enhancing user experiences. Equipped with a solid foundation in Computer Science, prepared to contribute to organizational success by leveraging technical knowledge and problem-solving abilities.

## Work Experience

### Customer Service Representative

Dec 2019 - Sep 2024

*Skip the Dishes | Winnipeg, MB*

Coordinated operations between customers, restaurants, and couriers, ensuring smooth communication and timely deliveries while providing excellent customer service support to resolve issues and enhance user experience.

- Ensure the delivery between the courier and customer is moving smoothly by providing assistance and clarity for customers.
- Learned customer needs and assist them in finding solutions.
- Escalated customer satisfaction ratings by offering valuable insights to customers' needs and expectations.
- Deescalating problems and proposing ideal solutions.
- Ensuring the feedback of the quality of the food is sent back to the restaurant.
- Increased customer satisfaction by 20% through effective problem-solving and solution-based approaches.

## Projects

### Personal Project(Spotify App)

Present

Developed an app to create a personalized playlist based on user listening data.

- Developed a web application using Flask to integrate with the Spotify API, enabling secure OAuth-based user authentication.
- Designed and implemented a responsive UI using HTML, CSS, and JavaScript, providing a seamless user experience across devices.
- Built functionality to fetch, store, and analyze user listening patterns, paving the way for personalized playlist generation.
- Utilized MongoDB for efficient storage of user data.
- For more details, visit: <https://github.com/fumnanya12/Playlist.git>

## Volunteer Experience

### Leader peer advisor

Apr 2017 - Jun 2018

*International College of Manitoba*

Led training and coordination for 5+ peer advisors, enhancing student orientation success.

- Responsible for coordinating and training of the new peer advisors.
- Organizing presentation for the new international student for orientation.
- Worked collectively with education professionals to deliver in-school support for identified students in courses.
- Coordinated the development and implementation of students' Individualized Education Programs (IEPs).

## Core Skills

Python, Java, Web Technologies : HTML, CSS, Flask, JavaScript, MongoDB, Git, API integration, PostgreSQL Software Development, Problem-solving, Debugging, Organizational & Analytical Skills

Education

University of Manitoba	Oct 2024
Bachelor of Science -Major Computer Science	
International College of Manitoba	Jan 2017 - May 2018
Computer Science and Programming	
Stee high school	Jul 2016
High School Diploma	