



INF501 – IT for Business and Management

IntMA-1; IntMAk-1

Estonian Business School

Information Systems Security





We have reached a point where all aspects of our lives have some internet component

Almost all records in recent times are stored on computers, making them available to compromise:

- How is the information stored safeguarded?
- What are the vulnerabilities to these systems that store them? and
- What **steps** can be taken to ensure some level of safety?

2017 This Is What Happens In An Internet Minute



Potential Threats

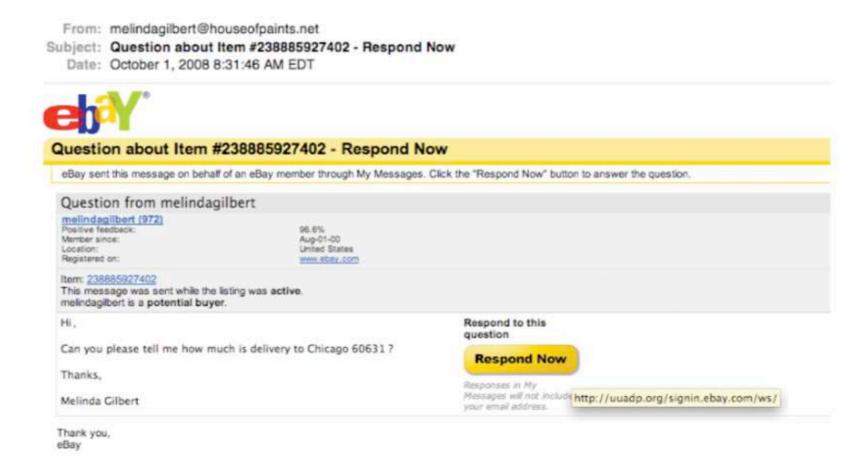
Account theft and illegal funds transfer
Stealing personal or financial data
Compromising computing assets for use in other crimes
Extortion
Espionage
Cyberwarfare
Terrorism
Pranksters
Protest hacking (hacktivism)
Revenge (disgruntled employees)



Cyber Fraud Schemes

- Investment Offers/scams (CIA of US refers to it as 'Nigerian Letters')
- Auction Fraud
- > Identity Theft
- > Phishing
- Cyber Stalking







Users/Administrators Physical Threats Bad apple · Dumpster diving Social engineering · Eavesdropping (key Phishing loggers, cameras, mics, Weak or easily devices mailed or left on compromised passwords premises) Careless or uninformed · Destruction of property user (insecure "sharing" settings, (terror, disaster) no encryption, software updates turned off, poor configuration) Network · Sniffers, compromised relays, and equipment DNS redirects Weak user authentication/ open hotspots

Client Software

- OS holes
- Application weaknesses
- Languages in applications
- Applets in applications

Computing Hardware

- Removable media (USB, DVD, etc.) insert malware or steal data
- · PC/device theft
- Physical access (break into room)





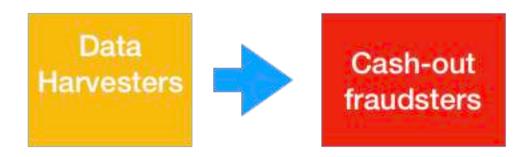
Server Software

- OS holes
- Application weaknesses
- Languages in applications
- Applets in applications
- Applications poorly coded (allow for SQL injection, cross-site scripting)
- Unfederated systems (entering one system allows access to others)



Potential Threats

Cybercrime underworld market



Cybercriminals who infiltrate systems and collect data for illegal resale.

firms that purchase assets from data harvesters. Actions may include using stolen credit card numbers to purchase goods, creating fake accounts via identity fraud, and more.



Most attacks can be categorized as one of these broad classes:

A.MALWARE

B.SECURITY BREACHES



Cyber Hygiene Group Task

20 mins

Your task is to read/watch quickly the videos in *Canvas*, as a precursor and answer, in about 5-10 points the following question(s):

What are the biggest behavior/hygiene problems facing:

- the single and collective citizen(s) Team 1
- companies by way of cyber-threats Team 2
- Regulations and national-level frameworks on cyber-security - Team 3



A. MALWARE: This is a generic term for software that has a malicious purpose. It includes <u>virus attacks</u>, <u>worms</u>, <u>adware</u>, <u>Trojan horses</u>, <u>and spyware</u>.

Trojan horses and viruses are the most widely encountered.

<u>Viruses</u>

- A virus is "a small program that replicates and hides itself inside other programs, usually without your knowledge" (Symantec, 2003). similar to a biological virus, designed to replicate and spread.
- Some viruses don't actually harm the system itself, but all cause network slowdowns (heavy network traffic from virus replication)



Trojan Horses

Name from story of city of Troy, which was besieged.





<u>Spyware</u>: A spyware can be as simple as a *cookie* - a text file that your browser creates and stores on your hard drive - that a website you have visited downloads to your machine and uses to recognise you when you return to the site. The means other sites can access your browsing history.





• <u>Logic bomb</u>: is a software that lays dormant until some specific condition is met (such as date and time). Software then deletes files, alters system configuration or releases a virus.

• <u>Key logger</u>: records all your keystrokes. Some take periodic screenshots of your PC, which can be sent back to you as email for fraud.



B. SECURITY BREACHES

- Cracking Passwords,
- elevating privileges,
- unauthorised access

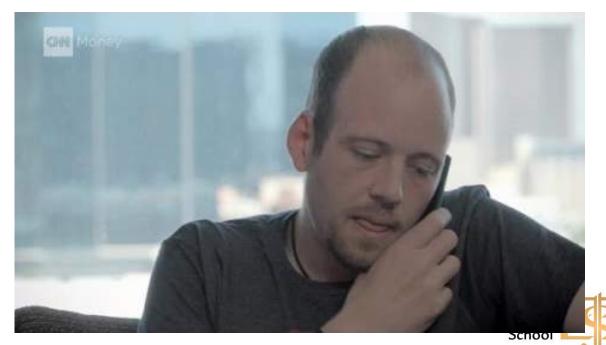


Compromising System Security B. SECURITY BREACHES

main types:

1. <u>Hacking</u>: breaching a system's security White hacker, Black hacker and Gray Hacker);

2. Phreaking: breaking into telephone systems Phone hacking video



Identifying Types of Threats Hacking





Compromising System Security B. SECURITY BREACHES

3. Cracking: is intruding into a system without permission, usually with malevolent intent. Any attack designed to breach security via some OS flaw or others means.

(e.g. OphCrack; https://cracksoftwarex.com/;crackfind.com, etc)



2. SOCIAL ENGINEERING



Compromising System Security B. SECURITY BREACHES

Social Engineering: is a technique for breaching a system's security by exploiting human nature rather than technology.

> Uses standard con techniques to get users to give up info needed to gain access to a target

system.





Compromising System Security B. SECURITY BREACHES

<u>War-dialing</u>: attack where a hacker sets up a computer to call phone numbers in sequence until another computer answers, to try to gain entry to its system.

<u>War-driving</u>: hacker simply drives around trying to locate vulnerable wireless networks to breach. (Wireless networks extend at least 100 feet)

C. DENIAL OF SERVICE (DoS)



[Distributed] Denial of Service (DDoS) Attacks: attacker does not actually access the system, simply blocks owner's access.

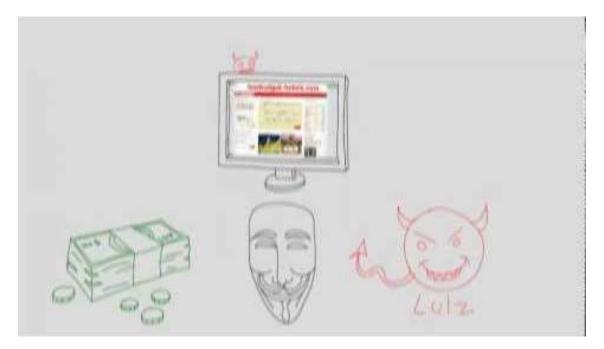
<u>Flooding</u>: flood targeted system with so many false connection requests so that the system cannot respond to legitimate requests. This is the most common attack on the web.

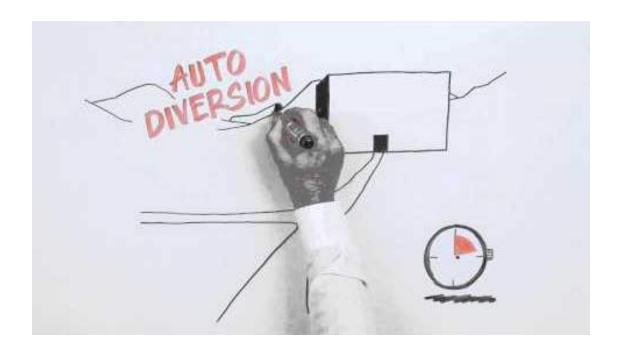


[Distributed] Denial of Service (DDoS) Attacks:

DDoS video; Mitigate DDos Attacks

-ipconfig; ping







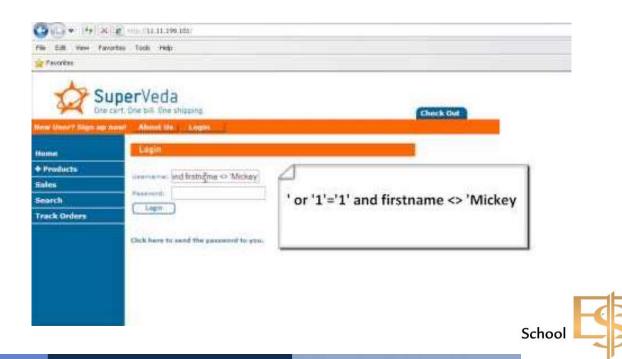
D. WEB ATTACKS



<u>Web Attacks</u>: web servers have to allow communications, which is a potential point for webbased attacks.

• <u>SQL injection</u>: Passing SQL query language commands to a web application and getting the website to execute the statement.(username, PW in SQL)



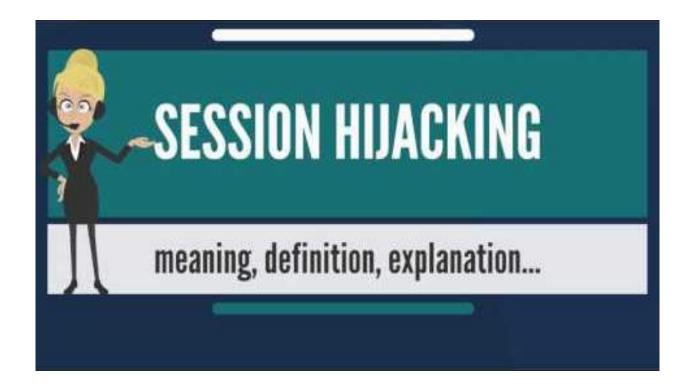


E. SESSION HIJACKING



E. SESSION HIJACKING

- ➤ Not a common form of attack because, it is very complex.
- Attacker monitors an authenticated session between client machine and the server and takes over the session.





F. DNS POISONING



F. DNS POISONING:

- Most of the communication on the Internet involves Domain Name Service (DNS).
- DNS translates the domain names (e.g. www.yahoo.com) into IP addresses that computers and routers understand.
- DNS poisoning uses one of several techniques to compromise that process and redirect traffic to an illicit site for stealing information.





The Security Requirements Triad

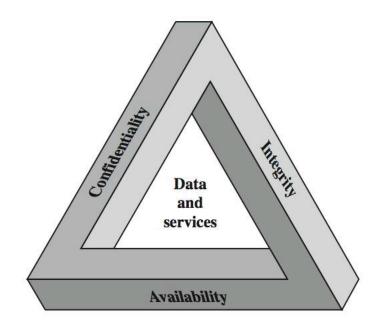


Figure 1.1 The Security Requirements Triad

NST

National Institute of Standards and Technology
Technology Administration, U.S. Department of Commerce

Computer Security

The protection afforded to an automated information system in order to attain the applicable objectives of preserving the *integrity*, *availability* and *confidentiality* of information system resources (includes hardware, software, firmware, information/data, and telecommunications)

http://csrc.nist.gov/publications/fips/fips199/F IPS-PUB-199-final.pdf

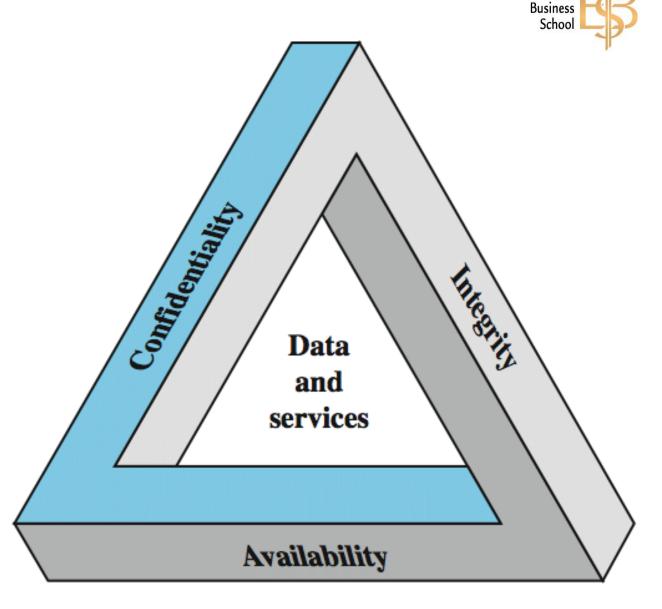


Concepts and Approaches

CIA Triangle

three pillars of security:

- 1. Confidentiality- are you keeping the data confidential?
- 2. Integrity Does your approach help guarantee the integrity of data? and
- 3. Availability does your approach still make the data readily available to authorized users?





Security Requirements



Confidentiality

 Preserving authorized restrictions on information access and disclosure, including means for protecting personal privacy and proprietary information.

Integrity

 Guarding against information *modifications* or *destruction*, including ensuring information non-repudiation and authenticity.

Availability

Ensuring timely and reliable access to and use of information



Security Attacks, Mechanisms & Services

Security *Attack*

 Any action that compromises the security of information

Security *Mechanism*

 A process / device that is designed to detect, prevent or recover from a security attack.

Security Service

 A service intended to counter security attacks, typically by implementing one or more mechanisms.



Threats & Attacks

Table 1.1 Threats and Attacks (RFC 2828)

Threat

A potential for violation of security, which exists when there is a circumstance, capability, action, or event that could breach security and cause harm. That is, a threat is a possible danger that might exploit a vulnerability.

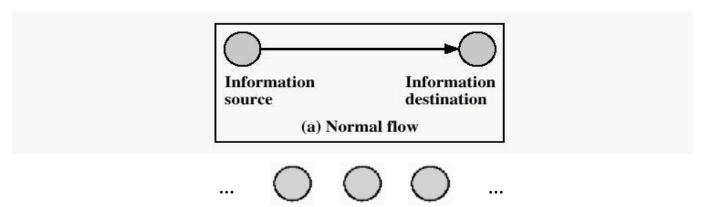
Attack

An assault on system security that derives from an intelligent threat; that is, an intelligent act that is a deliberate attempt (especially in the sense of a method or technique) to evade security services and violate the security policy of a system.

... but threat and attack used nearly interchangeably

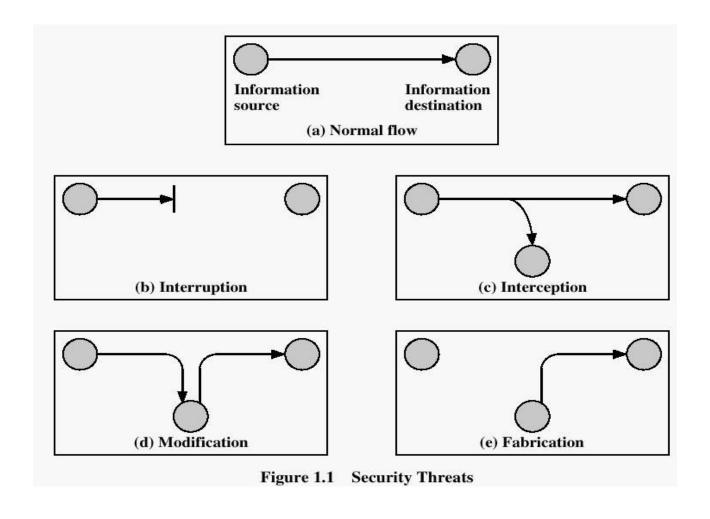


Security Threats / Attacks



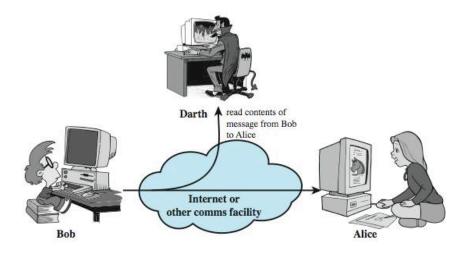


Security Threats / Attacks

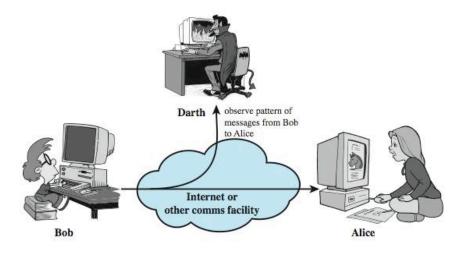




Passive Attacks



(a) Release of message contents



(b) Traffic analysis

Figure 1.2 Passive attacks.



Active Attacks (1)

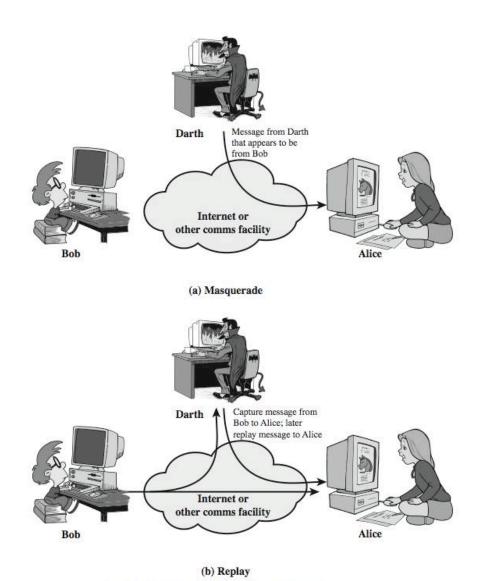
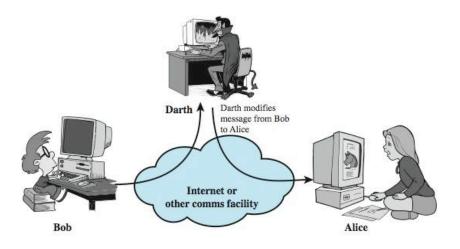


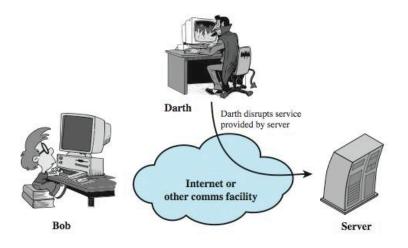
Figure 1.3 Active attacks (page 1 of 2)



Active Attacks (2)



(c) Modification of messages



(d) Denial of service

Figure 1.3 Active Attacks (page 2 of 2)



Security Services (X.800)

Authentication

• The assurance that the communicating entity is the one it claims to be

Access Control

- The prevention of unauthorized use of a resource
 - who can have access to a resource,
 - under what conditions access can occur,
 - what those accessing the resource are allowed to do

Data Confidentiality

• The protection of data from unauthorized disclosure

Data Integrity

• The assurance that data received are exactly as sent by an authorized entity (i.e., contains no modification, insertion, deletion or replay).

Non-Repudiation

• Provides protection against denial by one of the entities involved in a communication of having participated in all/part of the communication.





Security Mechanisms (X.800)

Table 1.4 Relationship Between Security Services and Mechanisms

Mechanism

Service	Enciph- erment	Digital signature	Access	Data integrity	Authenti- cation exchange	Traffic padding	Routing control	Notari- zation
Peer entity authentication	Y	Y			Y			
Data origin authentication	Y	Y						
Access control			Y					
Confidentiality	Y						Y	
Traffic flow confidentiality	Y					Y	Y	
Data integrity	Y	Y		Y				
Nonrepudiation		Y		Y				Y
Availability				Y	Y			<u> </u>

Estonian Business School

Model for Network Security

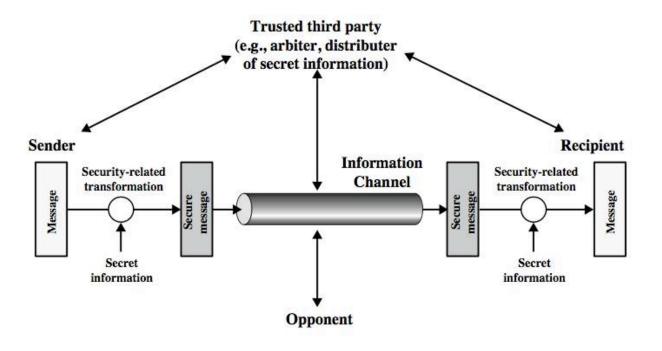


Figure 1.4 Model for Network Security



Access Control

Access Control Overview

Identification, Authentication, Authorization, Accountability

Single Sign-on and **Kerberos**

Access Control Models

Access Control Techniques and Technologies

Access Control Administration

Access Control Monitoring: Intrusion Detection

Threats to Access Control



Access Control Overview

<u>Access control</u> is a system which enables an authority to control access to areas and resources in a given physical facility or computer-based information system.

In computer security, access control includes authentication, authorization and audit.

It also includes measures such as **physical devices**, including biometric scans and metal locks, hidden paths, digital signatures, encryption, social barriers, and **monitoring** by humans and automated systems.

In any access control model, the **entities that can perform actions** in the system are called **subjects**, and the **entities representing resources to which access may need to be controlled** are called **objects** (see also Access Control Matrix). Subjects and objects should both be considered as software entities and as human users



Access Control



Access control **models** used by current systems tend to fall into one of two classes: **those based on capabilities** and those based on **access control lists (ACLs).**



In a <u>capability-based model</u>, holding an <u>unforgeable</u> reference or <u>capability</u> to an object provides access to the object



Access is conveyed to another party by **transmitting such** a **capability** over a **secure channel**.



In an ACL-based model, a subject's access to an object depends on whether its identity is on a list associated with the object



Identification, Authentication, Authorization



Access control systems provide the essential services of *identification* and *authentication* (*I&A*), *authorization*, and *accountability* where:



<u>identification and authentication</u> determine who can log on to a system, and the association of users with the software subjects that they are able to control as a result of logging in;



authorization determines what a subject can do;



<u>accountability</u> identifies what a subject (or all subjects associated with a user) did.



Identification, Authentication, Authorization

Authenticators are commonly based on at least one of the following **four factors**:

- <u>Something you know</u>, such as a <u>password</u> or a personal identification number (PIN). This assumes that only the owner of the account knows the password or PIN needed to access the account.
- <u>Something you have</u>, such as a <u>smart card</u> or <u>security token</u>. This assumes that only the owner of the account has the necessary smart card or token needed to unlock the account.
- **Something you are**, such as **fingerprint**, **voice**, **retina**, or **iris** characteristics.
- Where you are, for example inside or outside a company firewall, or proximity of login location to a personal GPS device.



Identification, Authentication, Authorization

Authorization: Authorization applies to subjects. Authorization determines what a subject can do on the system.

Most modern operating systems define sets of permissions that are variations or extensions of three basic types of access:

- Read (R): The subject can
 - Read file contents, List directory contents
- Write (W): The subject can change the contents of a file or directory with the following tasks:
 - Add, Create, Delete, Rename
- Execute (X): If the file is a program, the subject can cause the program to be run. (In Unix systems, the 'execute' permission doubles as a 'traverse directory' permission when granted for a directory.)

Business School

Intrusion Detection System

For the purpose of dealing with IT, there are **two main types of IDS's**: **network-based** and **host-based IDS**.

- ➤ In a network-based intrusion-detection system (NIDS), the sensors are located at choke points in the network to be monitored, often in the demilitarized zone (DMZ) or at network borders. The sensor captures all network traffic and analyzes the content of individual packets for malicious traffic.
- ➤ In a host-based system, the sensor usually consists of a software agent, which monitors all activity of the host on which it is installed, including file system, logs and the kernel. Some application-based IDS are also part of this category.



Threats to Access Control













Cryptography



Definition of Cryptography



Important concepts

Symmetric and Asymmetric, Hash, Digital Signature etc.



Steganography and Digital watermarking



Algorithms



Attacks



Definitions



Cryptography

Mathematical manipulation of information that prevents the information being disclosed or altered



Cryptanalysis

Defeating the protected mechanisms of cryptography



Cryptology

Study of Cryptography and Cryptanalysis



Goals of Cryptography



Confidentiality



Integrity



Authenticity



Non-repudiation



Access Control



Make compromise difficult



Process



Input (also called Plaintext or Clear Text)



Cryptosystem (device that performs encryption/decryption)



Cryptographic Algorithms (Mathematical functions)



Output (Cipher text or Cryptogram)



Key (Crypto variable)



What is Network Security

- Network security consists of the (1) provisions made in an underlying computer network infrastructure, (2) policies adopted by the network administrator to protect the network and the network-accessible resources from unauthorized access, and (3) consistent and continuous monitoring and measurement of its effectiveness
- ➤ Network security starts from authenticating the user, commonly with a username and a password.
- ➤ Once authenticated, a **firewall enforces access policies** such as what services are allowed to be accessed by the network users.
- Though effective to prevent unauthorized access, this component <u>may fail to check potentially harmful</u> <u>content</u> such as computer worms or Trojans being transmitted over the network.



What is Network Security

Communication between two hosts using a network could be **encrypted** to maintain privacy.

- Honeypots essentially decoy network-accessible resources, could be deployed in a network as surveillance and early-warning tools. Techniques used by the attackers that attempt to compromise these decoy resources are studied during and after an attack to keep an eye on new exploitation techniques. Such analysis could be used to further tighten security of the actual network being protected by the honeypot.
- A Botnet is a collection of software agents, or robots, that run autonomously and automatically. The term is most commonly associated with malicious software, but it can also refer to a network of computers using distributed computing software.



Network Forensic

Network forensics is essentially about monitoring network traffic and determining if there is an attack and if so, determine the nature of the attack

- Key tasks include <u>traffic capture</u>, <u>analysis</u> and <u>visualization</u>
- Many tools are now available
- Works together with IDs, Firewalls and Honeynets
- Expert systems solutions show promise



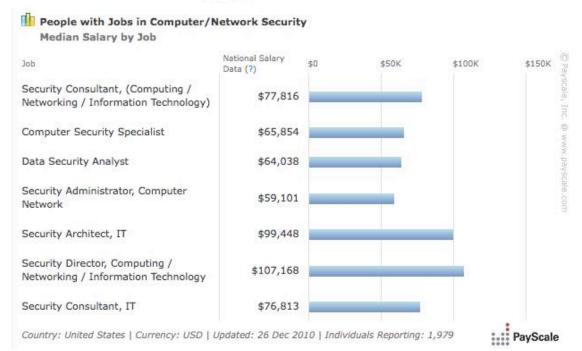
Network Security Jobs





Rank	Job title	Best Jobs rank	10-year growth	Total jobs	
1	Telecommunications Network Engineer	30	53%	21,000	
2	Systems Engineer	1	45%	88,000	
3	Personal Financial Advisor	N.A.	41%	20,000	
4	Veterinarian	25	35%	68,000	
5	Senior Financial Analyst	21	34%	127,000	
6	Business Analyst, IT	17	29%	125,000	
7	Software Development Director	N.A.	28%	12,000	
8	Physical Therapist	7	27%	181,000	
9	Physician Assistant	2	27%	82,000	
10	Computer/Network Security Consultant	8	27%	13,000	









Questions?

