

[Raul Funes]

[11 Stanley Place] | [Yonkers, NY 10705] | [914-433-9215] | [funesraul95@yahoo.com]

Responsible student, proficient in time management. Passionate and motivated, with a drive for excellence.

Education

[Sacred Heart High School], [Yonkers], [NY] [High School Diploma 2013]

[College of Westchester], [Yonkers], [NY] [Associates Degree]

Skills

Bilingual [Spanish] - Fast learner - Time Management - Handle stress - Conflict resolution - Physical agility - Communication skills - Neat professional appearance
Professionalism - Customer and Personal Service - Hospitality

Experience

[9/21-Present]

[Ramp Agent] | [Delta Airlines] | [Dallas, TX] [404-226-4925]

Ensure I myself am always familiar with all safety protocol

Guide aircraft in and out of the gate safely

Keep myself and my team safe from the numerous hazards that an aircraft can bring to the ramp while powered on or off

Have an accurate bag count to ensure safety of aircraft

[04/22-04/23]

[Server] | [Salsa TexMex] | Anna, TX] [214-831-4566]

Issue receipts, refunds, credits, or change due to customers.

Take orders over the phone or in person

Assist customers by providing information and resolving their complaints.

Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.

Greet customers entering establishments.

Serve customers drinks/food they have ordered

[12/22-04/22]

[Server] | [Applebees] | [New Rochelle, NY] [914-654-0991]

Issue receipts, refunds, credits, or change due to customers.

Take orders over the phone or in person

Assist customers by providing information and resolving their complaints.

Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.

Greet customers entering establishments.

Serve customers drinks/food they have ordered

[9/21-3/22]

[Ramp Agent] | [Delta Airlines] | [Queens, NY] [404-226-4925]

Ensure I myself am always familiar with all safety protocol

Keep myself and my team safe from the numerous hazards that an aircraft can bring to the ramp while powered on or off

Guide aircraft into and out of the gate safely

Have an accurate bag count to ensure safety of aircraft

[5/20-5/21]

[Server] | [Bistro12] | [Terrytown, NY] [914-909-2770]

Issue receipts, refunds, credits, or change due to customers.

Take orders over the phone or in person

Assist customers by providing information and resolving their complaints.

Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.

Greet customers entering establishments.

Serve customers drinks/food they have ordered

[12/15-3/20]

[Server] | [Applebees] | [Hawthorne, NY] [914-345-1555]

Issue receipts, refunds, credits, or change due to customers.

Take orders over the phone or in person

Assist customers by providing information and resolving their complaints.

Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.

Greet customers entering establishments.

Serve customers drinks/food they have ordered

[2/18-3/19]

[Flight Attendant] | [Piedmont Airlines] | [Philadelphia] [1-434-422-2503]

Ensure all passengers know the safety protocols

Ensure passengers know where necessary safety equipment is located and how to use

Ensure all passengers feel comfortable and satisfied with hospitality from the moment they step aboard aircraft

Pass out refreshments when possible during flights

Clean up trash and plane for next flight or for next flight attendant

Ensure I myself am always familiar with safety protocols for planned/unplanned landing or ditching

[5/2014 – 9/2015]

[Lifeguard] | [Hudson North] [Yonkers, NY] [914-374-9703]

Keep all patrons of the pool safe

Checked water pH, chlorine, and water levels hourly and observed the pool and in the rare case of emergency examined injured persons and administer first aid or cardiopulmonary resuscitation, if necessary, using training and medical supplies and equipment.

[1/2014 – 4/2014]

[Life Guard] | [Total Pool Management] [Portchester, NY]

Keep all patrons of the pool safe

Checked water pH, chlorine, and water levels hourly and observed the pool and in the rare case of emergency examined injured persons and administer first aid or cardiopulmonary resuscitation, if necessary, using training and medical supplies and equipment.

[5/2013-7/2013]

[Life Guard] [Total Pool Management] [Yonkers, NY]

Keep all patrons of the pool safe

Checked water pH, chlorine, and water levels hourly and observed the pool and in the rare case of emergency examined injured persons and administer first aid or cardiopulmonary resuscitation, if necessary, using training and medical supplies and equipment.