1. Project Members:

* *Karim Mahmoud*
* *Jonathan Fung*
* *Taylor Tran*
* *Sanidhya Desai*

1. Accomplishments for the week -- and which team members participated/contributed

* *Learning about Amazon Connect to initiate the project – Karim Mahmoud, Jonathan Fung, Taylor Tran, Sanidhya Desai*
* *Creating basic Front-end design for Customer and Agent – Karim Mahmoud, Jonathan Fung, Taylor Tran, Sanidhya Desai*

1. List of Milestones to be completed and anticipated date (indicate which ones are in danger of not being met)

* *Design the front end of the website – Karim Mahmoud, Jonathan Fung, Taylor Tran, Sanidhya Desai*

*– Sep 17, 2021*

* *Watch python tutorials on how to use flask – Karim Mahmoud, Jonathan Fung, Taylor Tran, Sanidhya Desai*

*– October 31, 2021*

* *Have a Grasp on AWS*

*- Sept 30th, 2021*

* *Have Prototype Finished before End of Semester*

*- December 2021*

1. List of issues, problems, or concern(s)

* *Acquiring knowledge on how to connect AWS and Front-End– Karim Mahmoud, Jonathan Fung, Taylor Tran, Sanidhya Desai*
* *Deciding what technology to use Python or Angular– Karim Mahmoud, Jonathan Fung, Taylor Tran, Sanidhya Desai*