

Welcome

Dear Guest

Below we have listed some information to make your stay more comfortable and help us protect our environment.

Heating

The heating comes on at set times and the temperature is controlled on the valve at the side of your radiator. An additional electric radiator is available on request, please do not leave it on when you leave the room.

Electric

We are a small establishment and do not have modern key cards that switch the electric off. Please do not leave electrical appliances and lights on when your room is unoccupied.

Towels

Please use the heated towel rail and if towels have only been lightly used, we will replace any that are left in the shower for our collection.

Tea/Coffee

Tea Coffee making is available in your room. If you would like some fresh milk, please ask staff.

Pillows

Each bed has a soft and firm option.



WIFI

Username: Moira Guest House Password: enjoyyourstay0117

Noise

Long-haul travellers may wish to rest on arrival, sometimes this is during the day. Our village centre location results in occasional disturbance to sleep from outside noise. For your comfort and to ensure that you have the best rest possible, we have provided complimentary ear plugs which can be found in the bedside cabinet.

Check-out

Our reception desk is not covered until after 10am while breakfast is on-going, so we prefer guests please settle their account at time of arrival or the evening before departure, then they can simply leave the room key in the drop box on the way out. Hopefully a member of staff will be in the dining room area to say goodbye!

Breakfast

Serving Times: Weekdays 07:30 – 09:30 Weekends 08:00 – 10:00

As we have a small staff we prefer if possible, guests order breakfast and note approximate time the night before. If you did not get a Menu sheet on arrival, please ask a member of staff.

Orders may be placed at the table, but there may a longer wait.

Further information can be found on our website www.ralphsmoira.com and notice board downstairs.

Staff assistance is 24/7 please just call duty manager on 07436266506

We hope to see you back again, please contact us directly for the best deals, thank you for choosing to stay at Ralphs'!

Set in an architecturally stunning, B1 listed building in the heart of Moira, our 12-room luxury guesthouse is a tranquil haven in this bustling and energetic town – and the perfect base for your getaway. County Down hospitality at its best.