



Tin Whiskers Brewing Company is a new microbrewery and taproom in downtown Saint Paul Minnesota at the Rossmor Building at 125 9th Street E Unit 127. We will be opening May 2014. We are looking for (4) Beertenders to join our team who are hardworking, customer focused, flexible, capable of problem solving, passionate about learning, knowledgeable about beer and brewing, and excited to be a part of the growing craft beer industry.

Tin Whiskers will have 5-6 beers on tap including 1-2 taps rotating weekly. We will be offering our guests flights, 10oz pours, pints, growlers, and merchandise. We do not have a kitchen, but our guests can order food from restaurants in the Rossmor building or any other food they like or bring in whatever food they like. We will be open Wednesday 3-7pm, Thursday-Friday from 3-11pm, and Saturday from 12-11pm. Hours are subject to change.

The ideal candidate will embrace and thrive in our collaborative work environment.

Summary of Beertender Position:

The most qualified candidate(s) will become part of the Tin Whiskers team and will report directly to the Taproom Manager or President. Beertenders are responsible for maintaining a welcoming, exciting, inviting, and educational experience. With the goal of gaining enthusiastic and loyal customers, our beertenders in the taproom not only sell our award winning beer and merchandise, they also strive to delight customers with our compelling culture and spirit and unique customer experience.

Duties and Responsibilities :

- Assume 100% responsibility for a quality experience for our guests
- Thank guests for their visit and invite them to return
- Learn the names of and personally recognize regular guests
- Notify Taproom Manager any time a guest is not 100% satisfied with their experience
- Exceed customer expectations of Tin Whiskers and create an emotional bond that reinforces the brand position and brand strategy.
- Take orders from guests; pour beer from tap, cask, or beer engine; provide beverages to fulfill orders
- Record orders accurately and immediately into point-of-sale system
- Accept guest payment, process credit card charges and make change (if necessary)
- Maintain cleanliness in all areas of the bar including counters, sinks, utensils, shelves and storage areas.

- Clean and sanitize bar area after every shift, as well as during shift when necessary to maintain cleanliness
- Wash and sterilize glassware
- Rinse all beer glasses prior to pouring beer into them
- Clear glasses from bar and taproom tables
- Check on the cleanliness of the bathrooms and provide restocking of supplies and cleaning as needed
- Maintain safe, healthy and sustainable tap room environment
- Report all equipment problems and bar maintenance issues to Taproom Manager or President
- Sell merchandise and manage inventory
- Assist in taking inventory and restocking items as needed
- Attend all scheduled employee meetings and bring suggestions for improvement. Tin Whiskers is a very collaborative environment
- Explain, describe, and recommend Tin Whiskers beers to guests, including beer pairings to accompany food from local restaurants
- Explain and talk about the story of Tin Whiskers, including the origin of the name
- Be able to explain basics of brewing process to guests

Qualifications:

- Be 18 years of age or older
- Possess a positive attitude and work well with other team members in a collaborative environment
- Be available to work as early as 3pm and as late as 12am Wednesday-Friday and 12pm-12am on Saturdays
- Must have ability to handle money and operate a point-of-sale system (POS)
- Be able to properly pour beer
- Be able to work in a standing position for long periods of time (up to 5 hours)
- Be able to work in a fast paced taproom environment
- Being a homebrewer, having knowledge or brewing, or strong knowledge of craft beer is preferred
- Previous bartending or taproom experience is preferred
- Previous experience with using POS systems is preferred
- Certified as a Beer Server, Cicerone, or Master Cicerone is preferred
- Secondary skills such as book keeping or any brewery or winery lab experience is preferred

Tin Whiskers Brewing Company is an Equal Opportunity Employer. This position is part time and is paid hourly. Compensation will be based on past experience. Paid holidays and health insurance benefits are not part of the compensation package.

Please note that this job description is not definitive and may be modified to reflect changing needs.