

# A Net Zero Roadmap for Sustainable IT

Kristin Moyer

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A photograph of a winding asphalt road through a dense forest. The road curves from the bottom center towards the right. Tall, thin trees line both sides of the road, their tops shrouded in a light mist or fog. The foliage is lush green, and the ground is covered with fallen leaves and ferns.

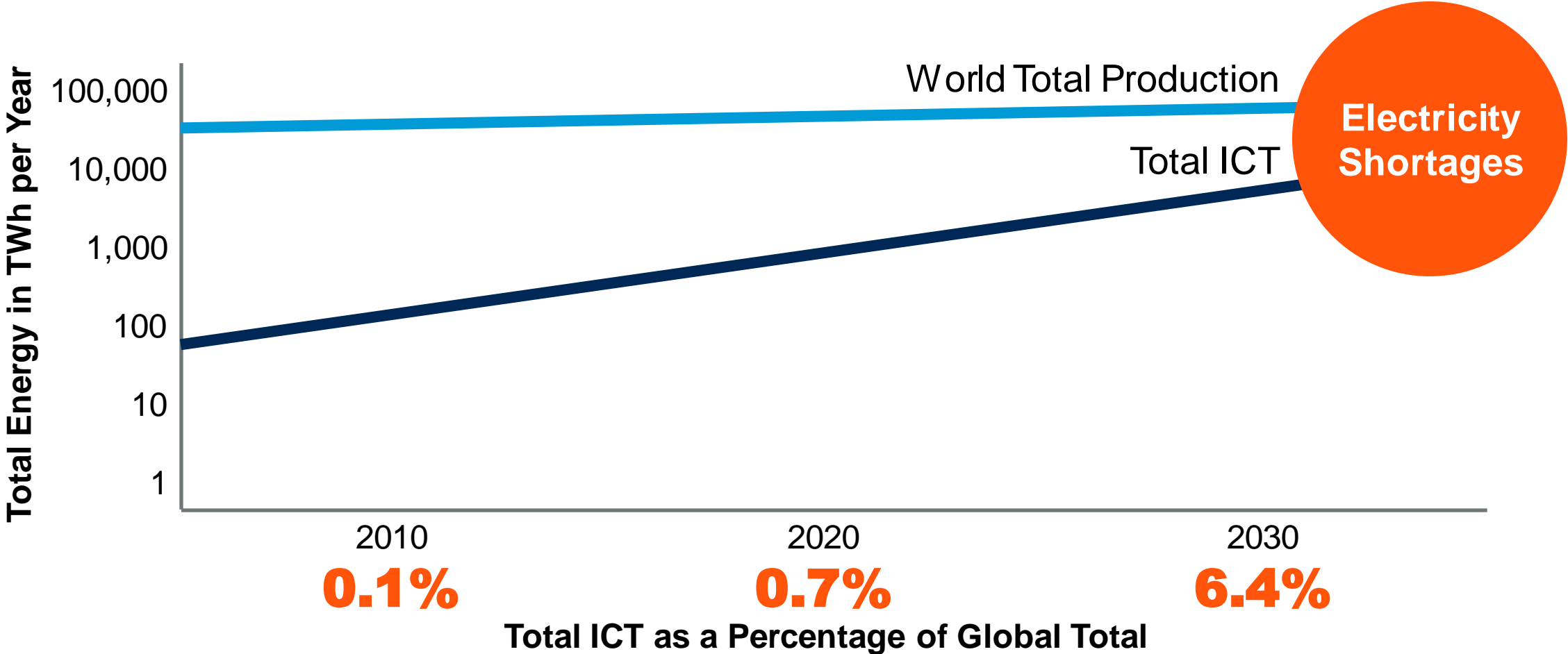
**If the Organization Has a  
Net Zero Roadmap ...**

**... IT Should Have a  
Net Zero Roadmap**



# Tech-Related Energy Demand Is Unsustainable

## World Generation Capacity vs. ICT Energy Requirements

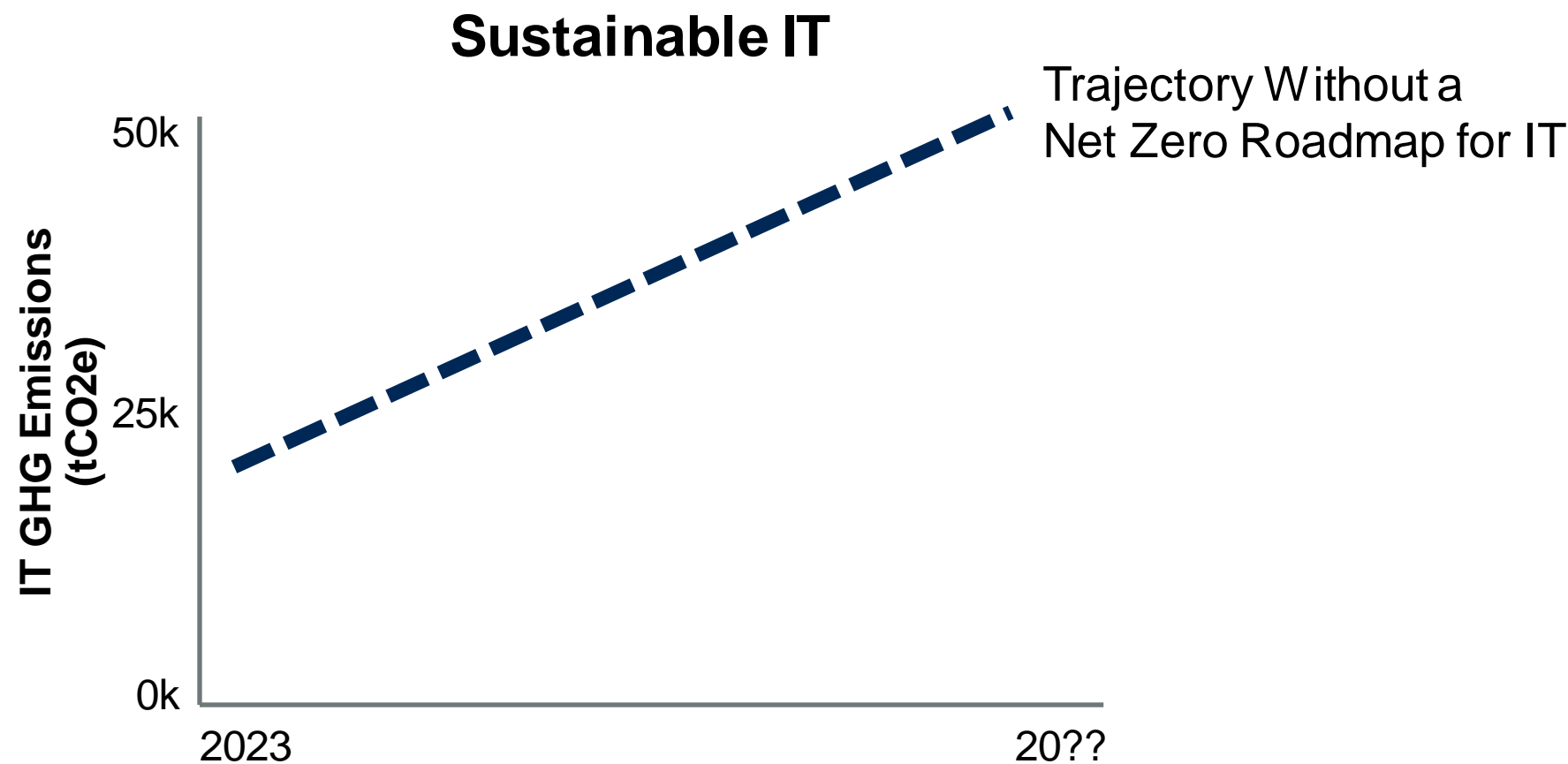


Source: [SRC's Decadal Plan Update](#), SRC; [World Energy Outlook 2022](#), International Energy Agency

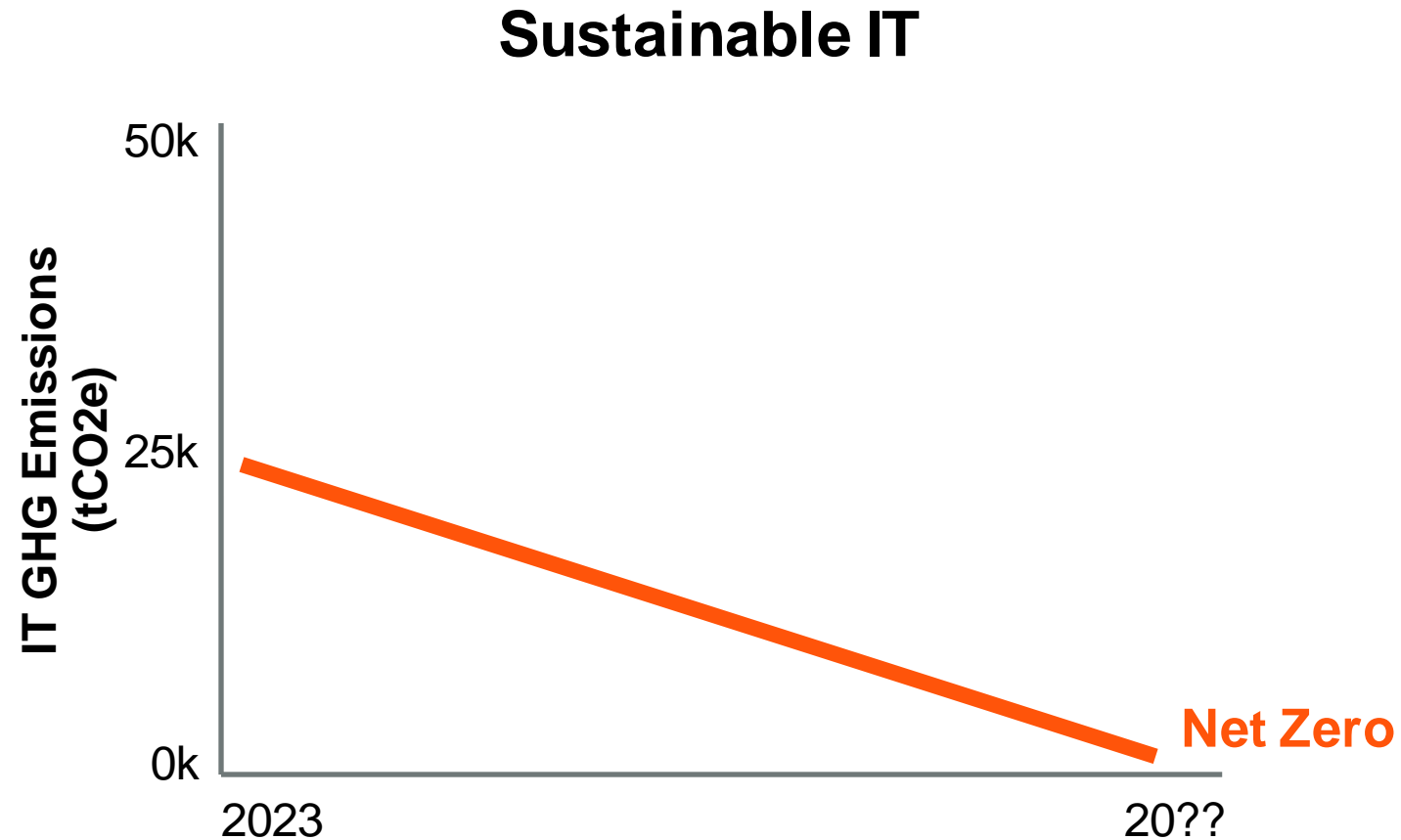


**By 2025, 75% of organizations will experience  
ongoing electricity shortages,  
accelerating the push for sustainable IT.**

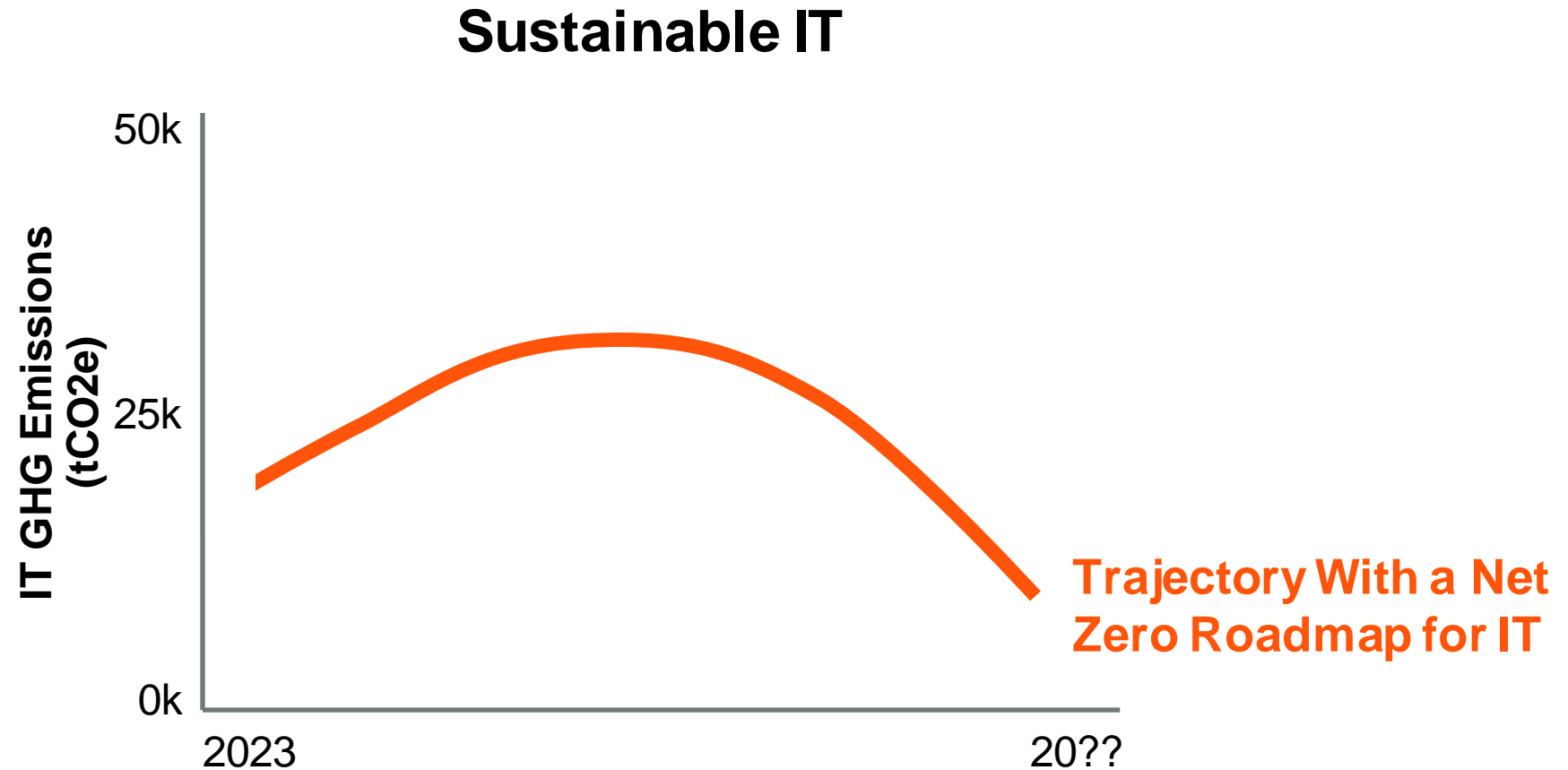
# IT Is Currently Not Sustainable



# This Is **Not** a Realistic Net Zero Roadmap for IT

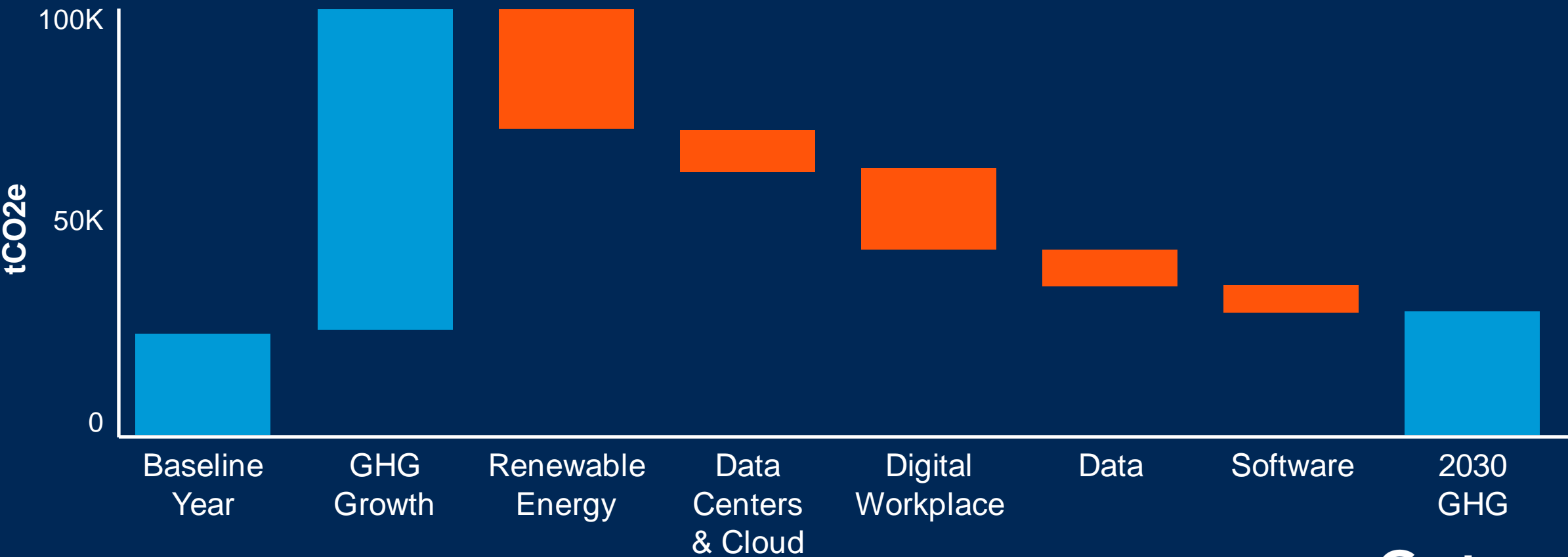


# This **Is** a More Realistic Net Zero Roadmap for IT



# CIO Action: Build a **Net Zero Roadmap** for Sustainable IT

Net Zero Roadmap for Sustainable IT (Illustrative)  
*Assumes 30% CAGR GHG Increase Through 2030*

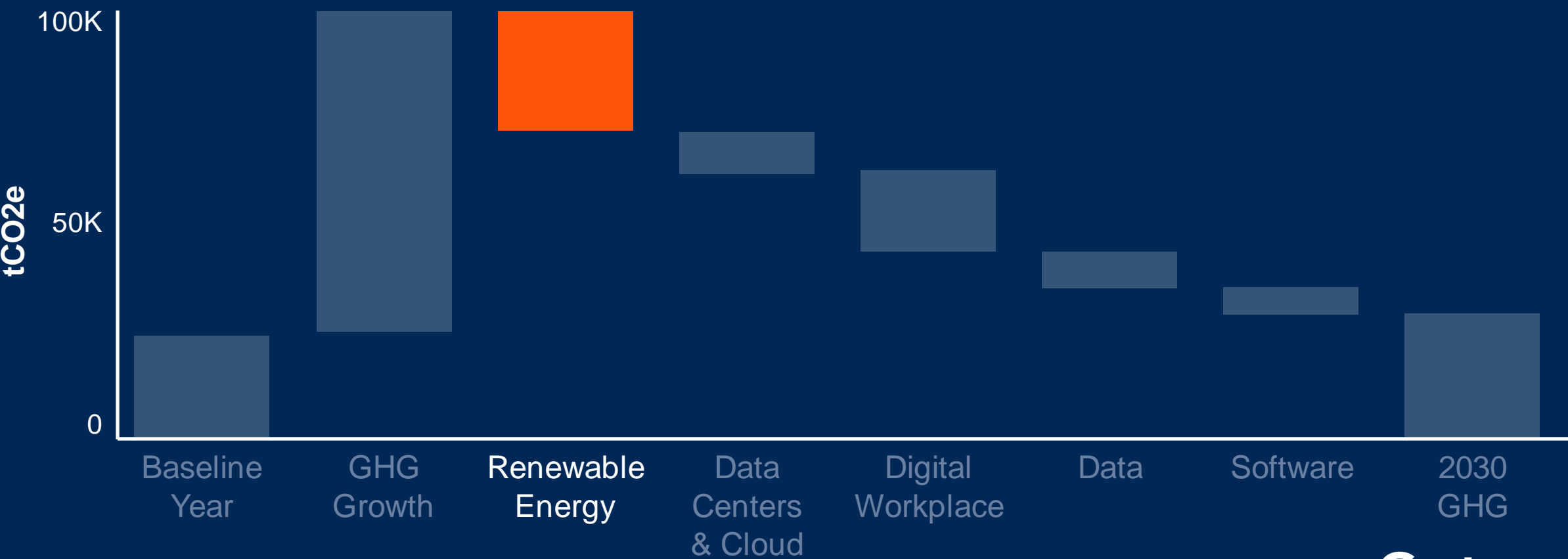




# Renewable Energy

## Net Zero Roadmap for Sustainable IT (Illustrative)

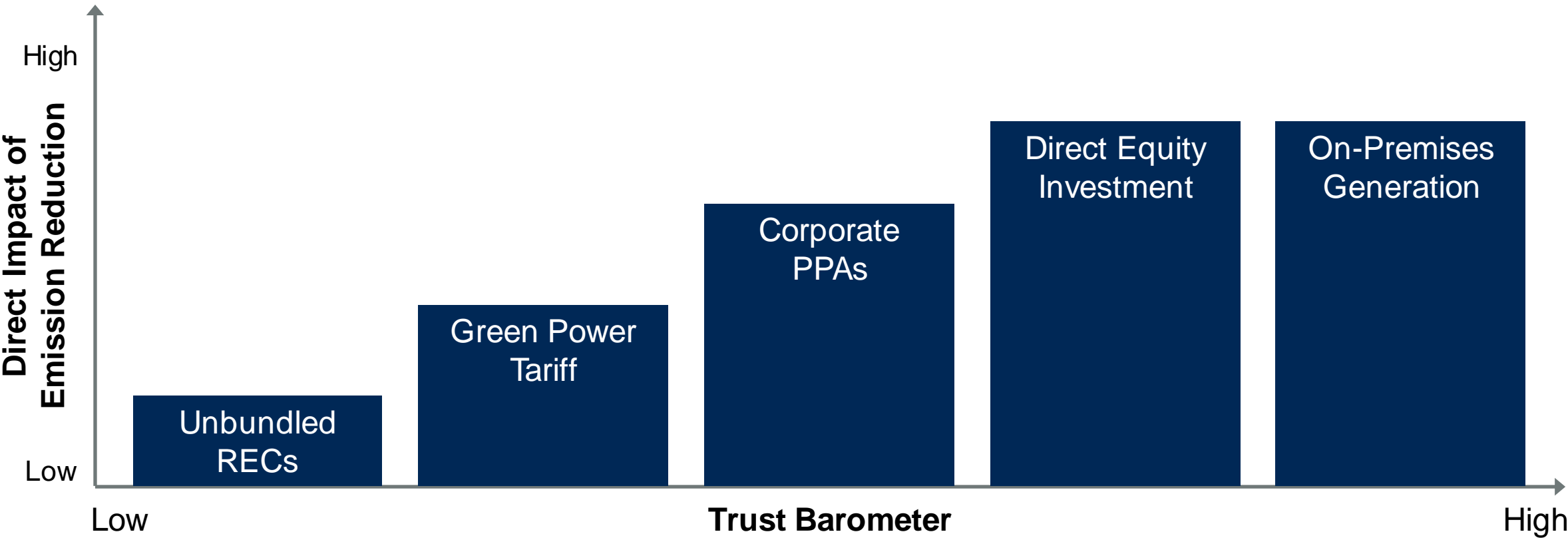
*Assumes 30% CAGR GHG Increase Through 2030*



# Create a Policy for IT-related Renewable Energy Procurement

## Renewable Energy Sourcing Methods

*Illustrative*

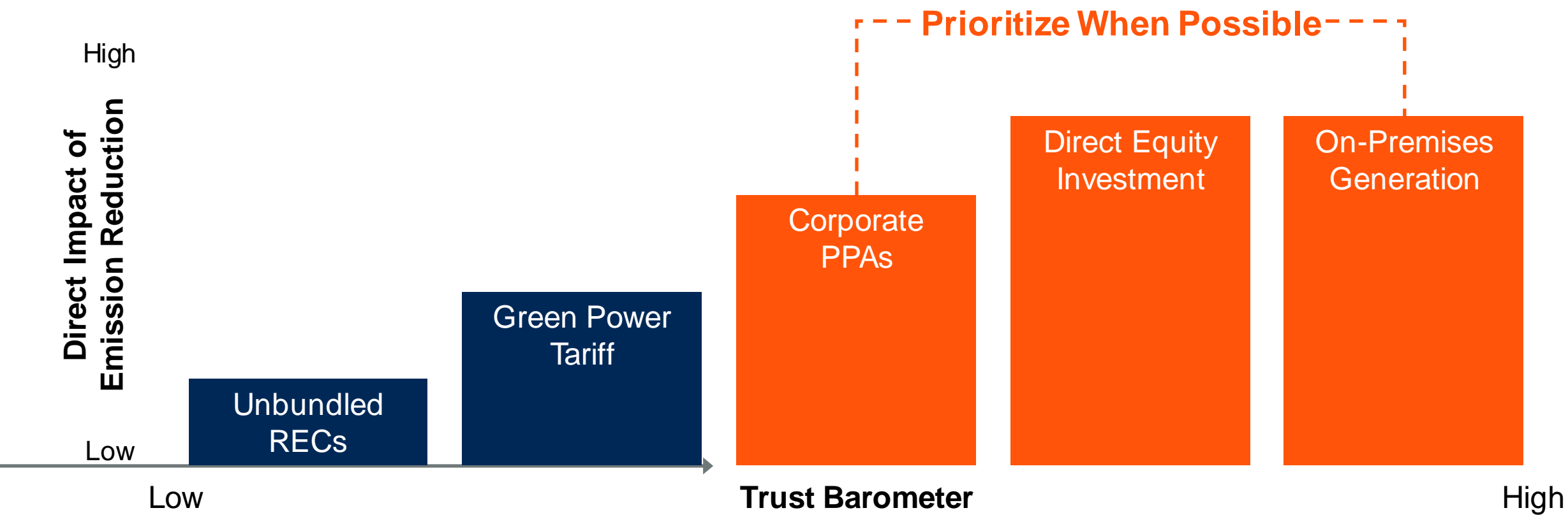


Source: Gartner  
Procurement complexity can include contractual structure, duration of contract, financial obligations, return on investment and reputational risk.

# Create a Policy for IT-related Renewable Energy Procurement

## Renewable Energy Sourcing Methods

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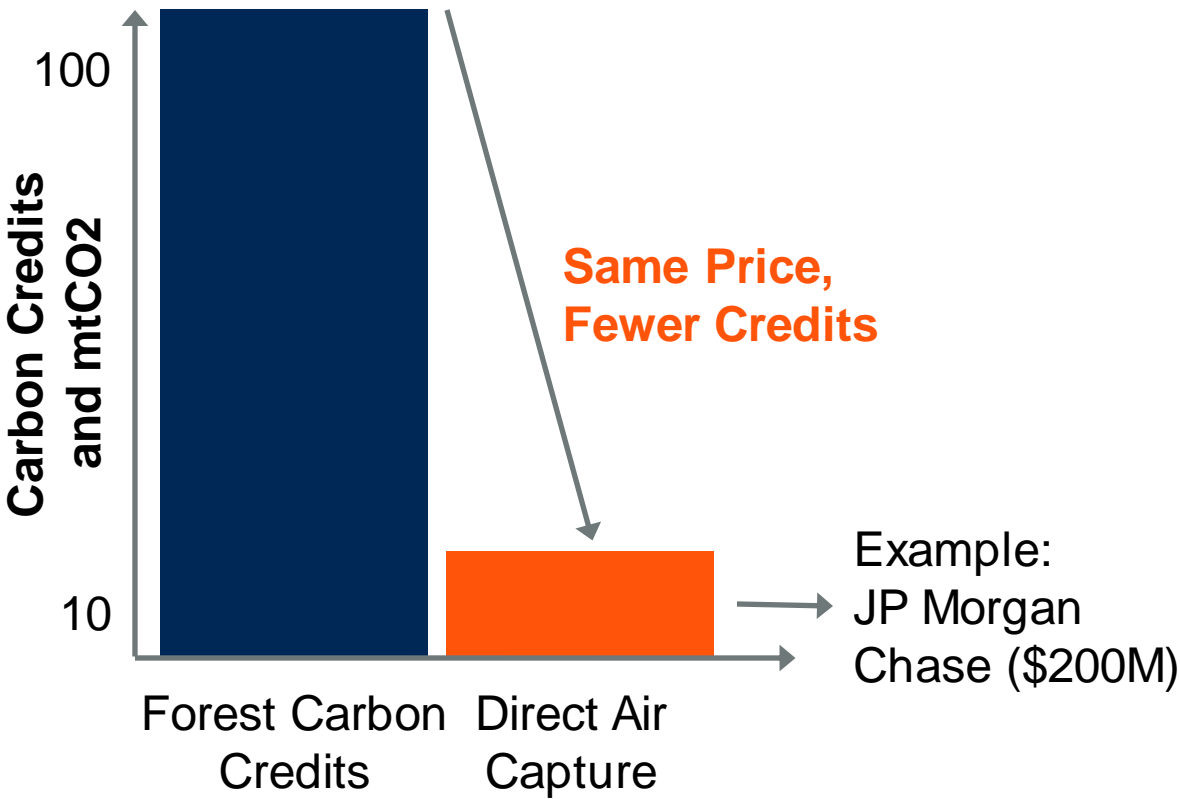
Source: Gartner  
Procurement complexity can include contractual structure, duration of contract, financial obligations, return on investment and reputational risk.

# Use Carbon Offsets as a Last Resort

## Verra

- 90% of Rainforest Offset Credits Are “Phantom Credits”
- 94% of Credits Had No Benefit to the Climate

## Flight to Quality (and Higher Prices)



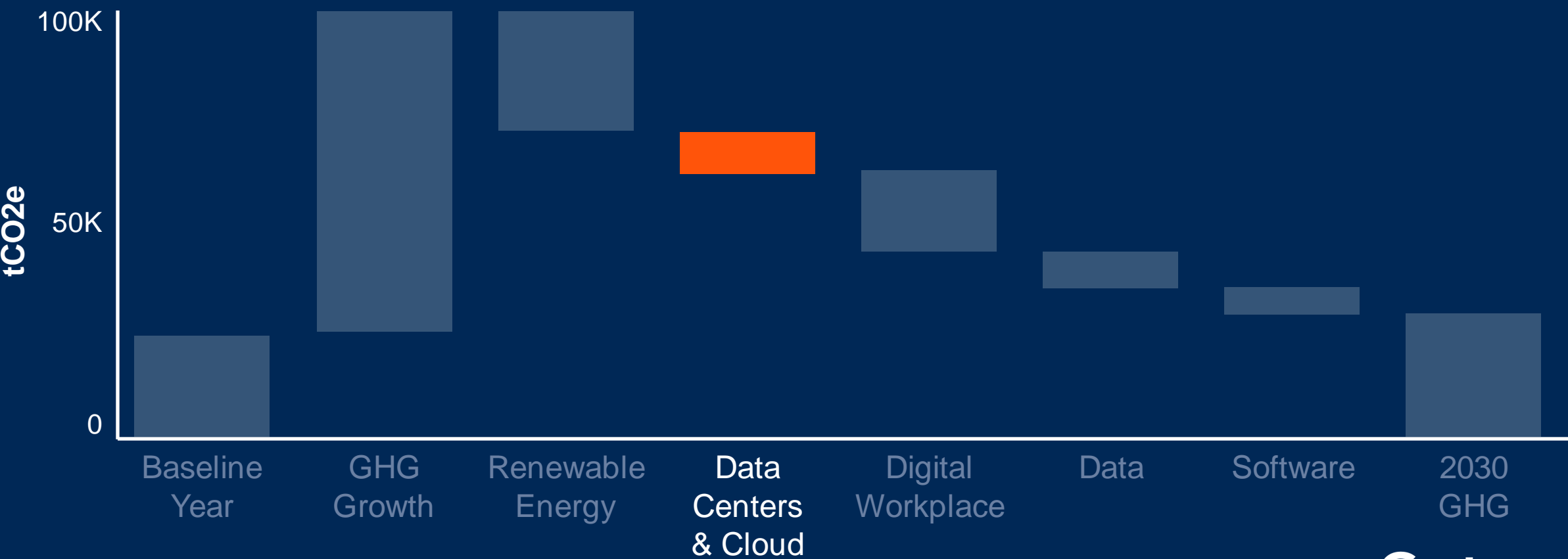
Source: [Revealed: More Than 90% Of Rainforest Carbon Offsets By Biggest Certifier Are Worthless, Analysis Shows, The Guardian](#); [A Spotlight on Shoddy Offsets #152, CTVC](#); [JPMorgan Chase Seeks to Scale Investment in Emerging Carbon Removal Technologies, Announces Agreements Intended to Durably Remove and Store 800,000 Tons of Carbon, JPMorgan Chase](#)



# Data Centers and Cloud

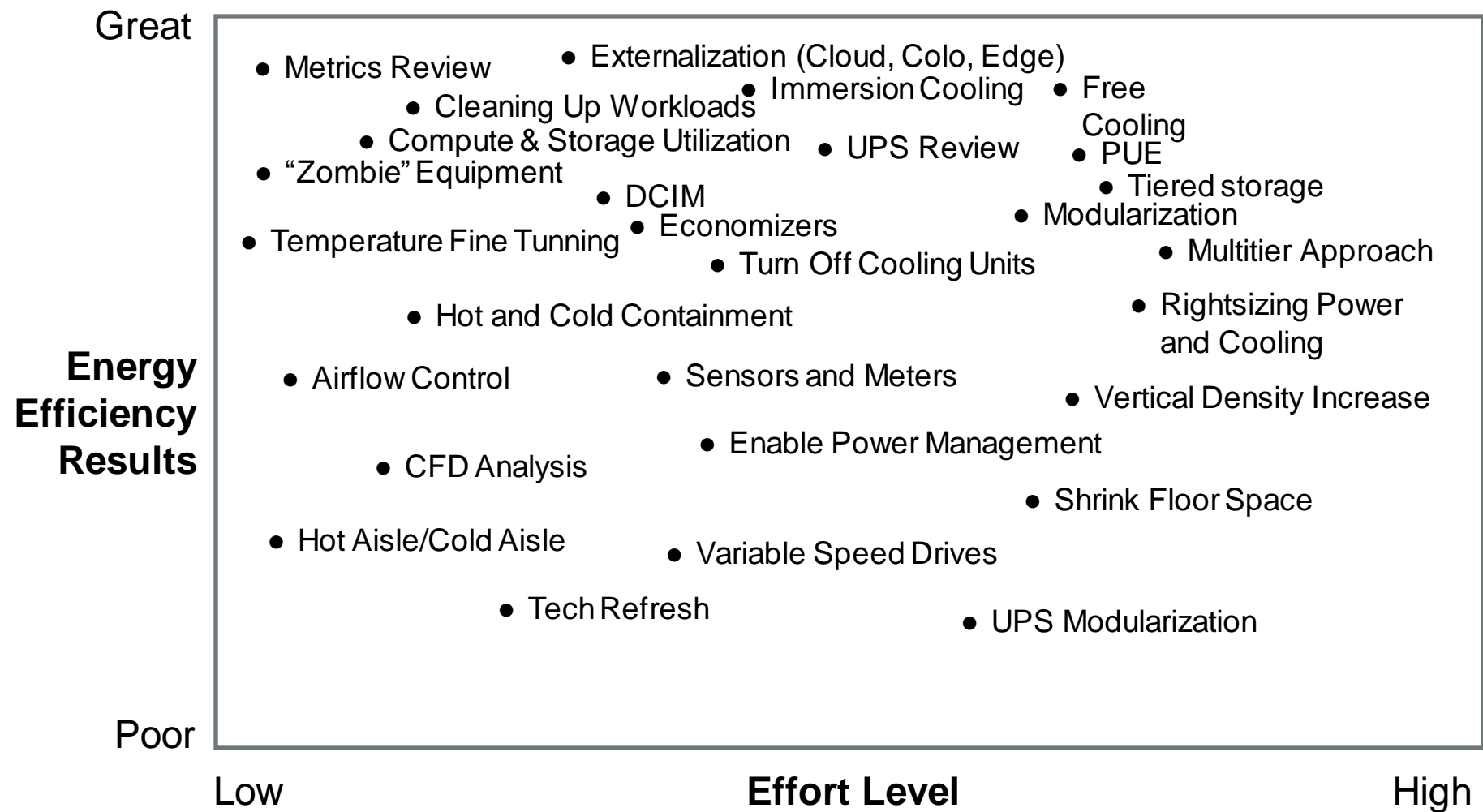
## Net Zero Roadmap for Sustainable IT (Illustrative)

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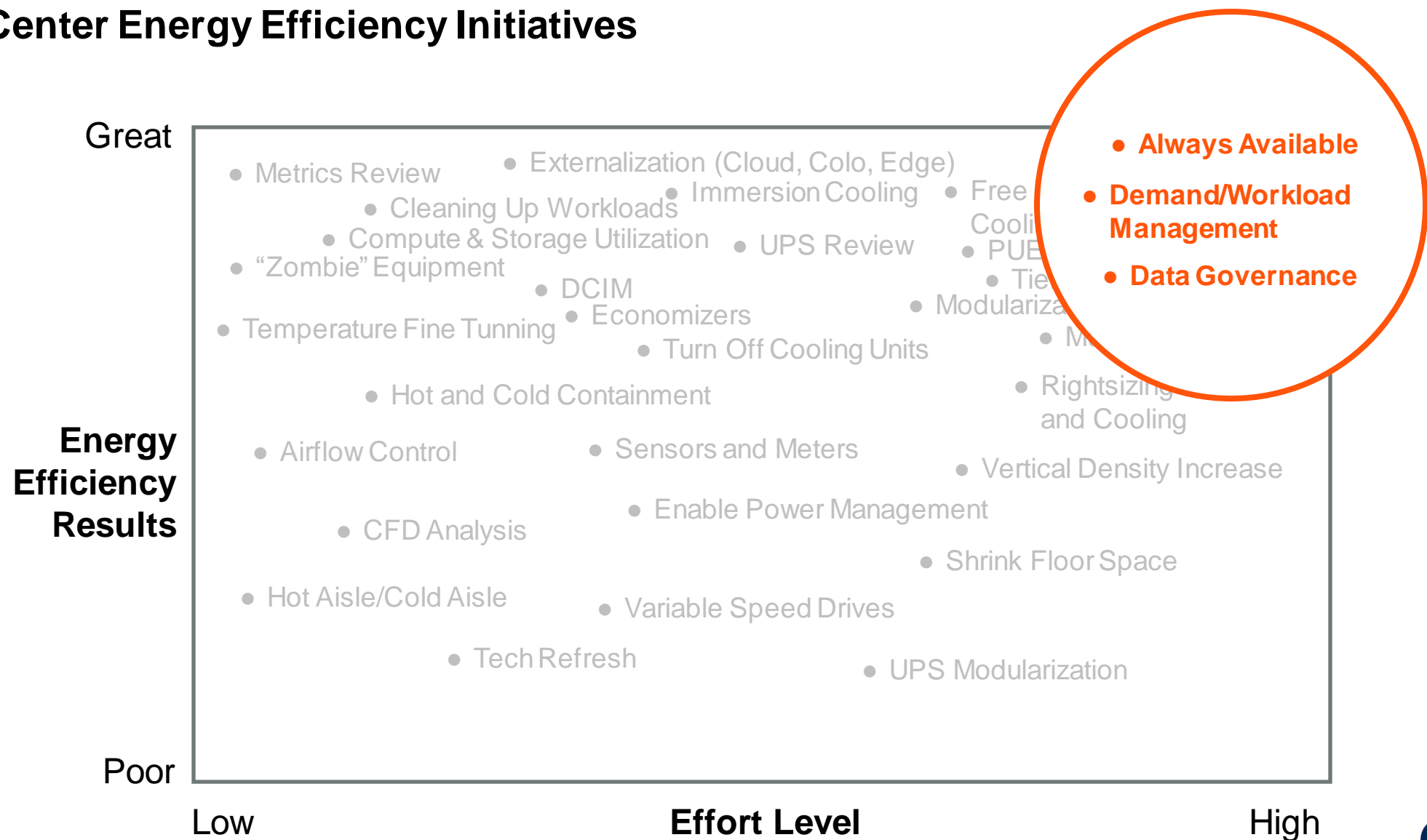
# From Efficiency of Supply to Demand Management

## Data Center Energy Efficiency Initiatives



# From Efficiency of Supply to Demand Management

## Data Center Energy Efficiency Initiatives



# Move From “Always-On” to “Always-Available”

## Sustainability Rating – S

Enhancement to workload classification structure: CIA-S



Sustainability Rating (S)	Resource Dynamics Archetypes / Characteristics Applicable on Product, Workload and/or Business process level	Typical / background
0 Label A	<b>‘Always-off or default-off’</b> Resources scaling back to 0, when no workload present/needed. Resources dynamically (de)allocated when workload in use *	Excl. listener/orchestrator/backup(s) Compute scaling down to 0 Data scaling down to 0 *Driven by sessions/transactions/analytics/etc.
1 Label B	<b>‘Always-off or default-off’</b> Resources not scaling back to 0, when no workload present/needed. Resources dynamically (de)allocated when workload in use *	Excl. listener/orchestrator/backup(s) Compute scaling down to 0 Data not scaling down to 0 (persistent data, footprint remains)
2 Label C	<b>‘Partly-off’ - minimal 3 of 3:</b> 1. No permanently allocated DTA resources 2. No permanently allocated DR resources 3. No permanent allocated Peak load resources	Resources typically reside in shared platform(s) Typical On demand provisioning
3 Label D	<b>‘Partly-off’ - minimal 2 of 3:</b> 1. No permanently allocated DTA resources 2. No permanently allocated DR resources 3. No permanent allocated Peak load resources	Resources typically reside in shared platform(s) Typical On demand provisioning
4 Label E	<b>‘Partly-off’ - minimal 1 of 3:</b> 1. No permanently allocated DTA resources 2. No permanently allocated DR resources 3. No permanent allocated Peak load resources	Resources typically reside in shared platform(s) Typical On demand provisioning
5 Label F	<b>‘Always-on or Default-on’</b> All workload resources permanently allocated and active. (incl. DR/Peakload/DTA**)	Resources (capabilities/capacities) are continuously allocated and active. ** DTA=Development, Test, Acceptance

WvdZee Febr. 2020



**Public cloud can reduce GHG by  
70% to 90%.**

Source: [Quick Answer: How Green Are Public Cloud Providers?](#) (G00777481)

# Take Responsibility for Cloud Sustainability

**Vendor is responsible for making cloud sustainable.**



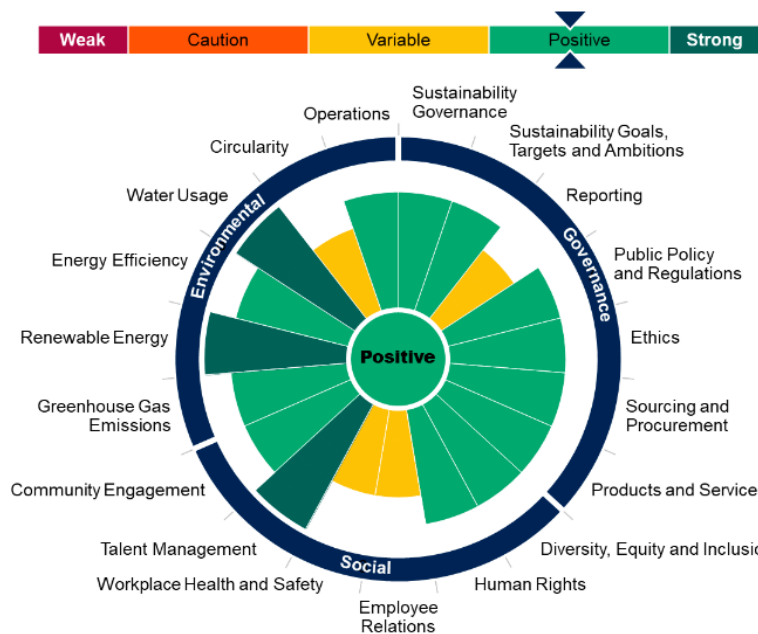
**Organization is responsible for using cloud sustainably.**

- Host cloud powered by renewable energy.
- Use the cloud operating model (elasticity, turning off compute instances when possible).
- Track sustainability metrics with the same diligence paid to costs.

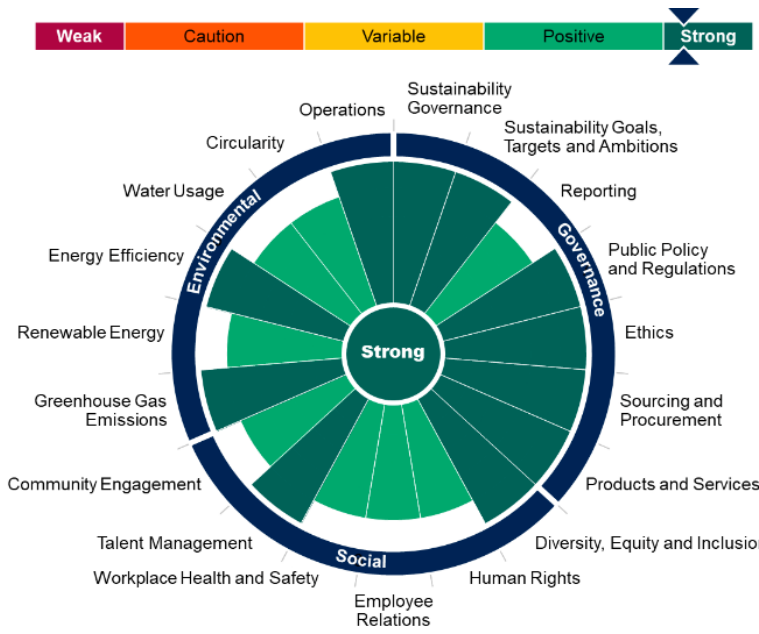
# Assess Cloud Vendor Sustainability

## Gartner Sustainability Assessment

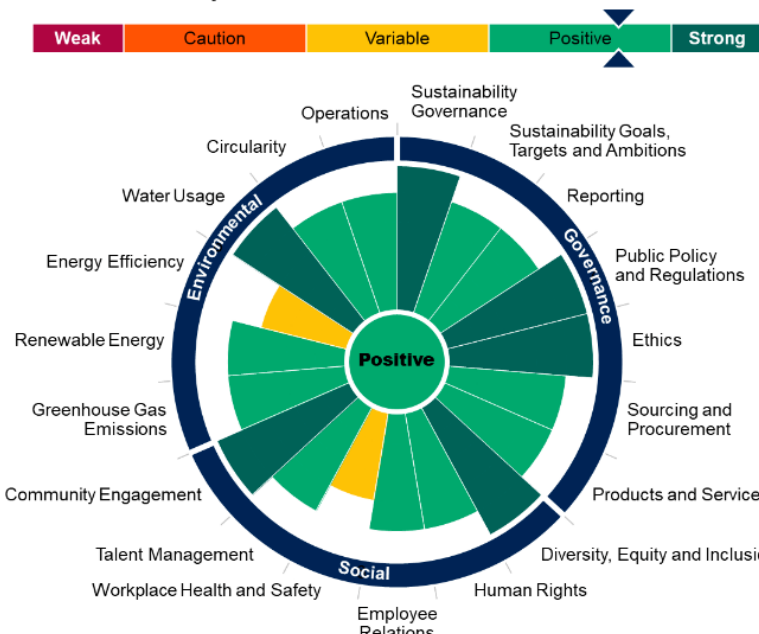
### Amazon



### Google



### Microsoft

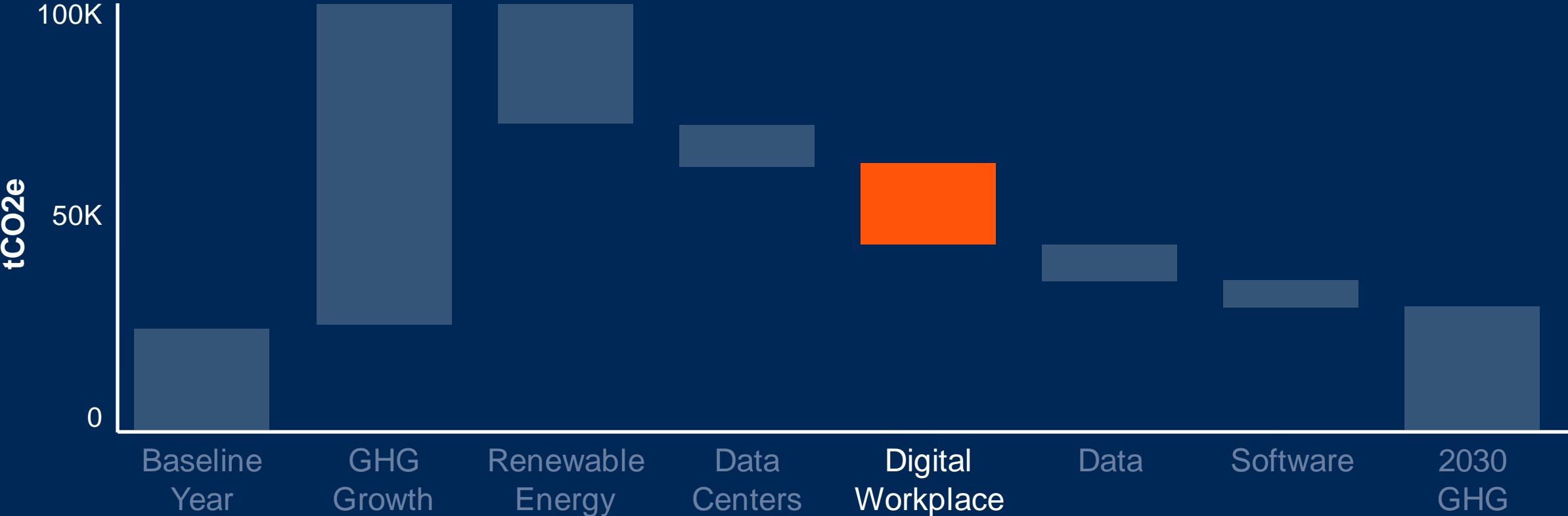


Source: [SustainabilityAssessment:Amazon](#) (G00780305), [SustainabilityAssessment:Google](#) (G00780808), [SustainabilityAssessment:Microsoft](#) (G00780709)

# Digital Workplace

## Net Zero Roadmap for Sustainable IT (Illustrative)

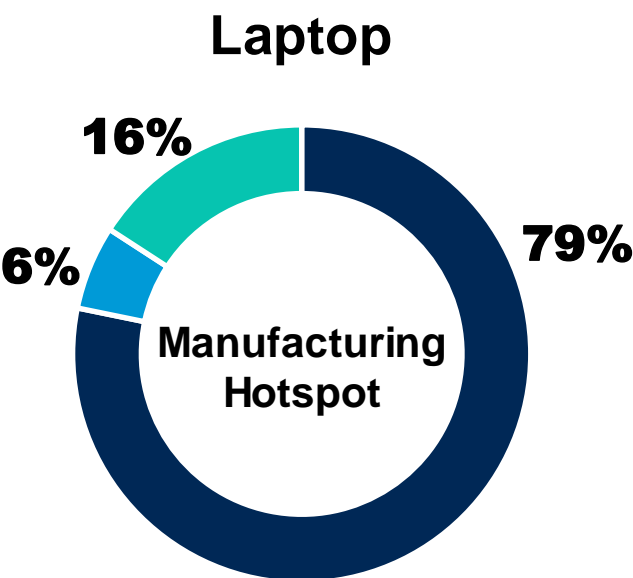
*Assumes 30% CAGR GHG Increase Through 2030*



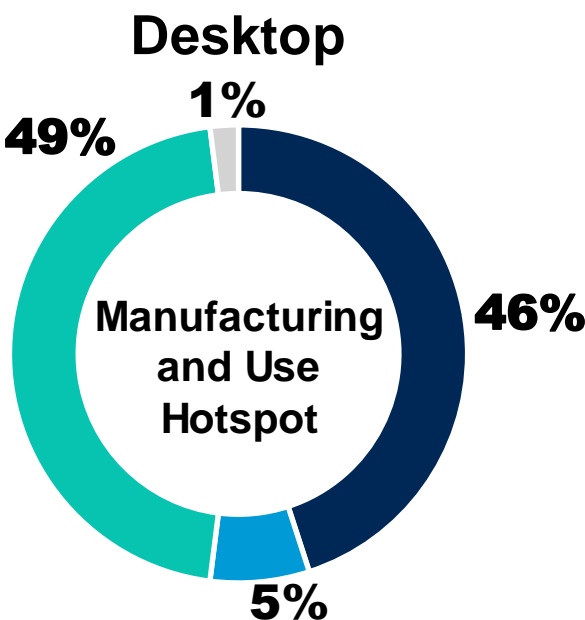


# Tackle Your Digital Workplace Emissions Footprint

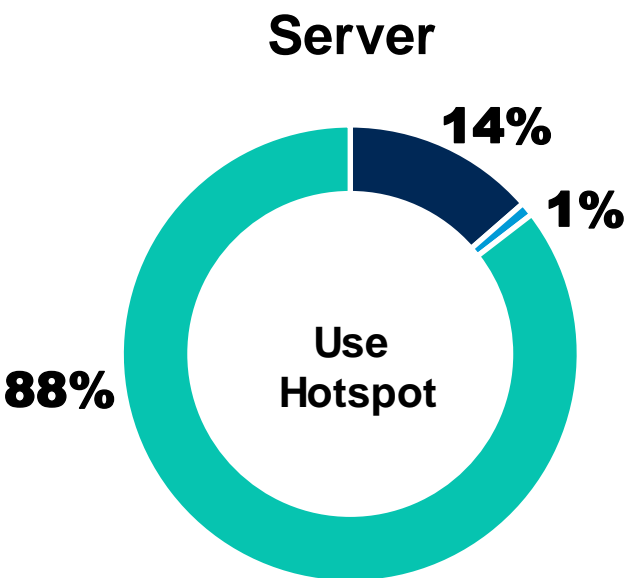
**GHG Emissions**   ■ Manufacturing   ■ Distribution   ■ Use   ■ End of Life



**Avg. GHG Emissions:**  
316kg CO2e  
**Typical Life Span:**  
4 years



**Avg. GHG Emissions:**  
605 kg CO2e  
**Typical Life Span:**  
4 years



**Avg. GHG Emissions:**  
8,104 kg CO2e  
**Typical Life Span:**  
4 years

# Educate Employees












**Nudge  
Trigger  
Gamify**

**Reminder: Shut Your Laptop  
Down at the End of the Day**

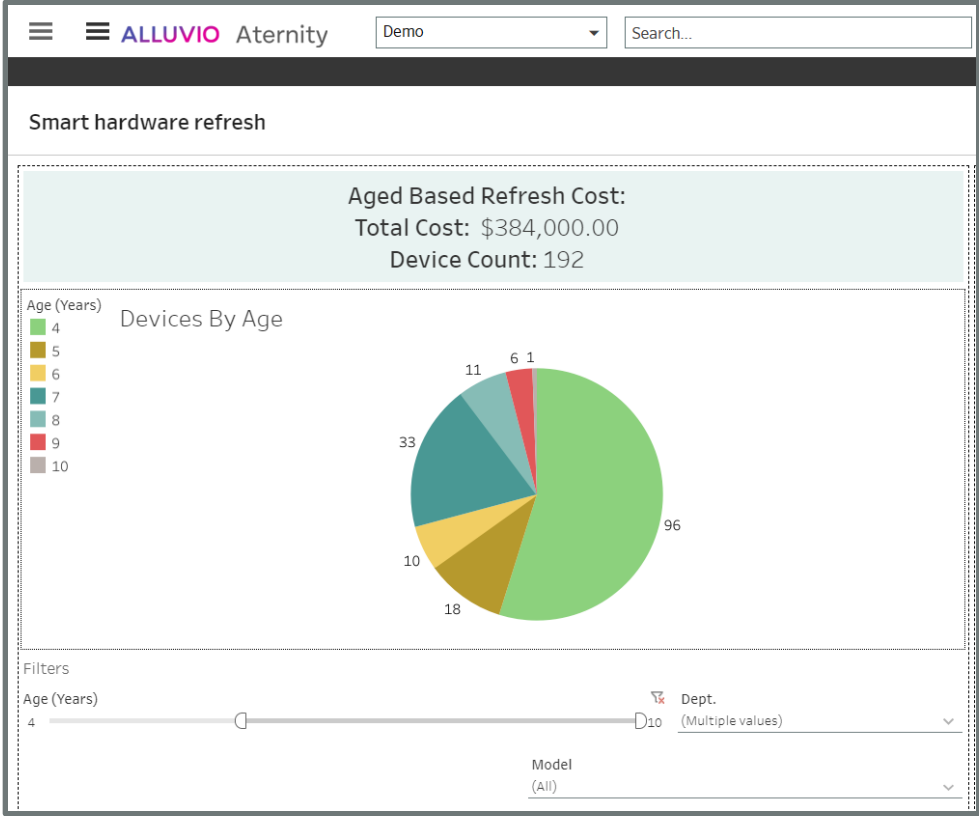
**Question of the Week on  
Employee Sustainability Impact**

# Use Two Strategies to Accelerate Digital Workplace Progress

## Modularity

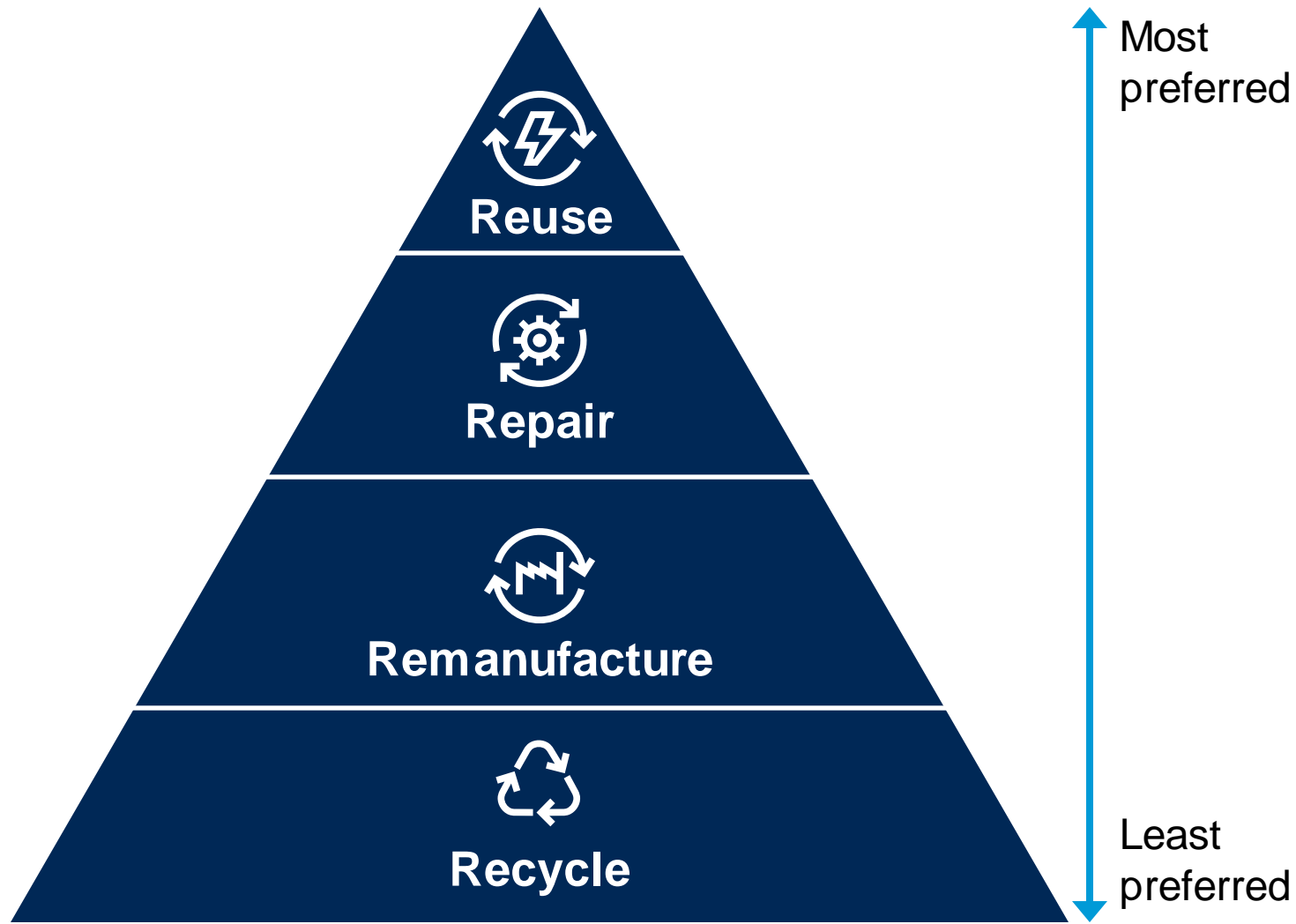
-  **Structure (Chassis)**
-  **Memory**
-  **Processors (CPU, GPU, NPU)**
-  **Disk**
-  **Motherboards**
-  **Screen and keyboard**
-  **Battery and Power**

## Analytics-Driven Refresh





# Drive Circular Economy Principles Into IT

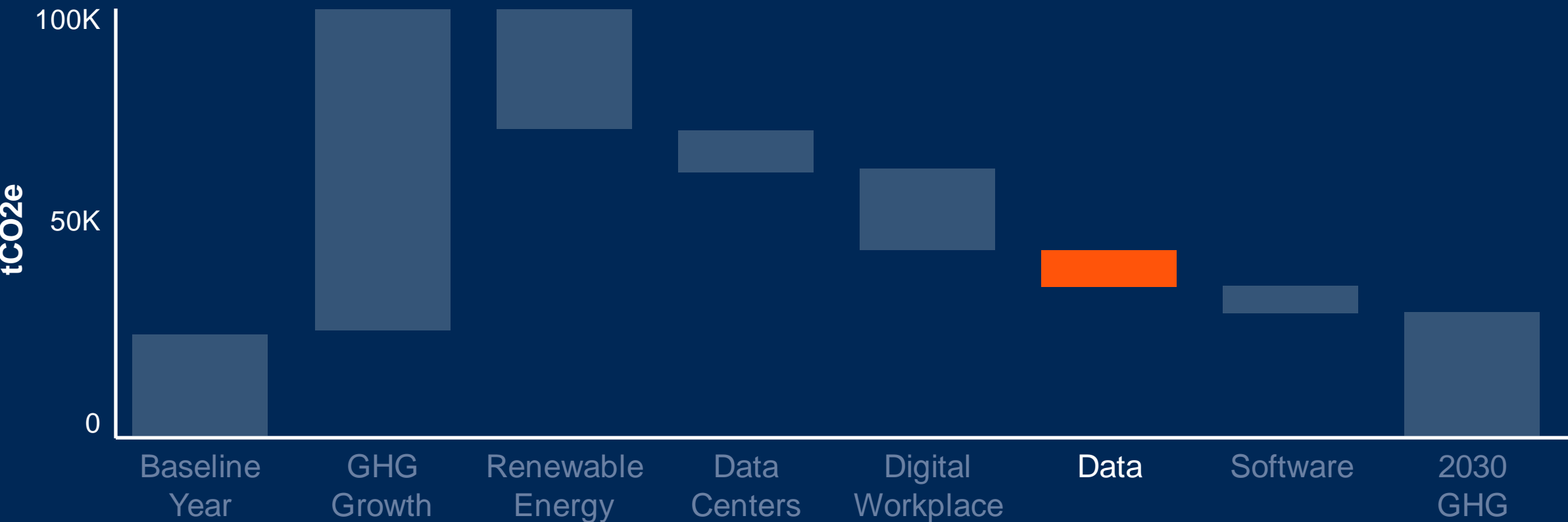


- Use EPEAT and TCO certified ecolabels.
- Pressure vendors to increase the certified range.
- Get detailed data from your ITAD providers and agreed performance.
- Analyze the device as a service benefits.
- Start innovating with select vendors on BOMs and materials flows.

# Data

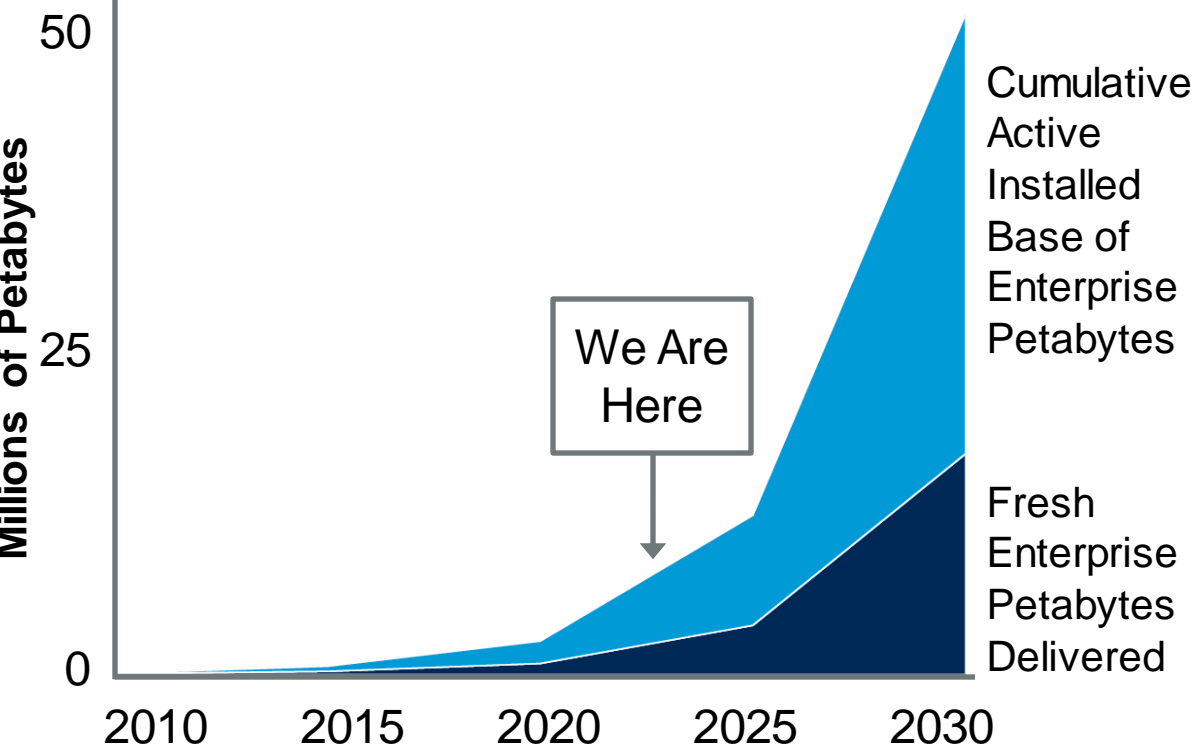
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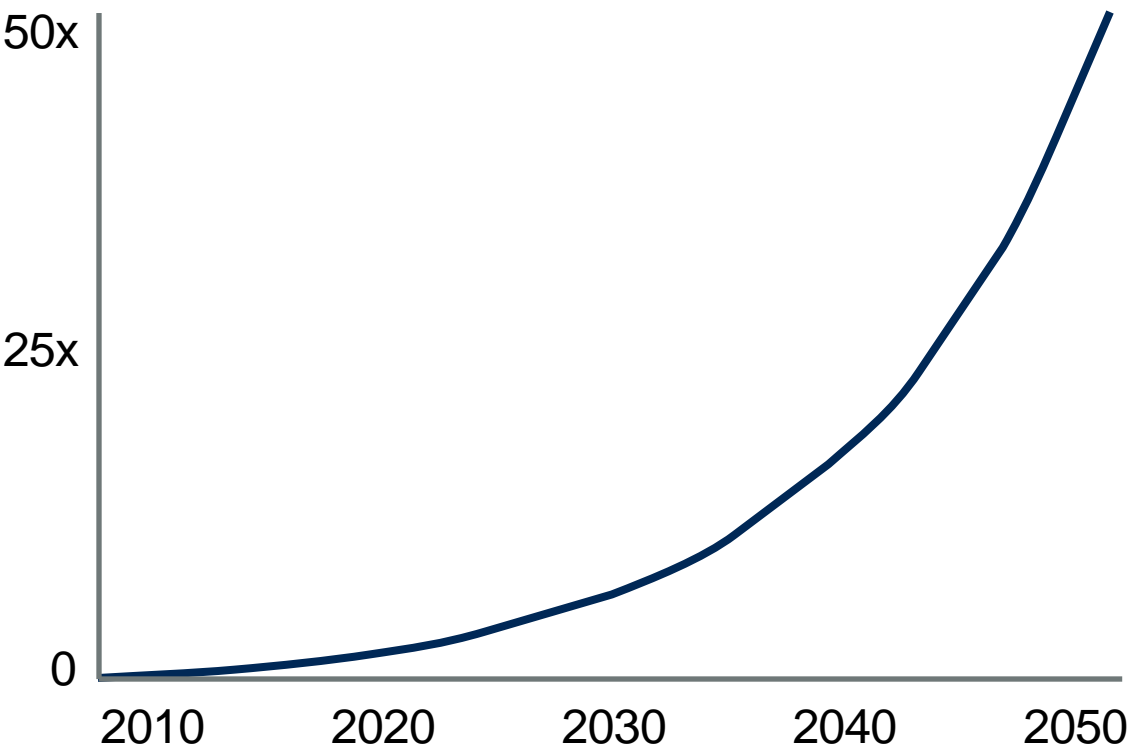


# Data Is an Asset With Ongoing Costs

The Active Installed Base of Enterprise Petabytes, 2010-2030



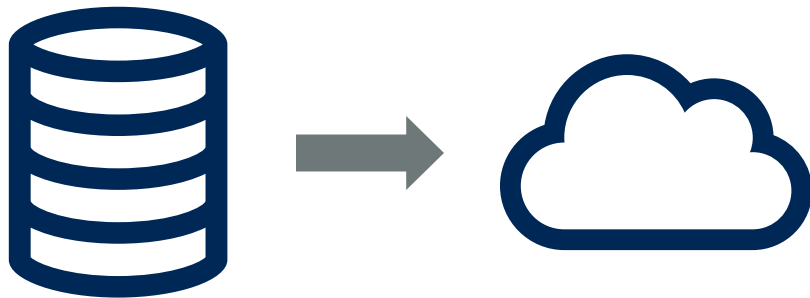
Storage Power Consumption Relative to 2010



Source: Gartner

# Drive Data Hygiene

**Don't** Rely on Cloud to Solve the Problem



**Do** Treat the Underlying Issues

Don't Over (or Under) Deliver

Avoid Unnecessary Duplication

Optimize Data Movement

Reduce Processing Cycles

Host Data in Low Carbon Locations

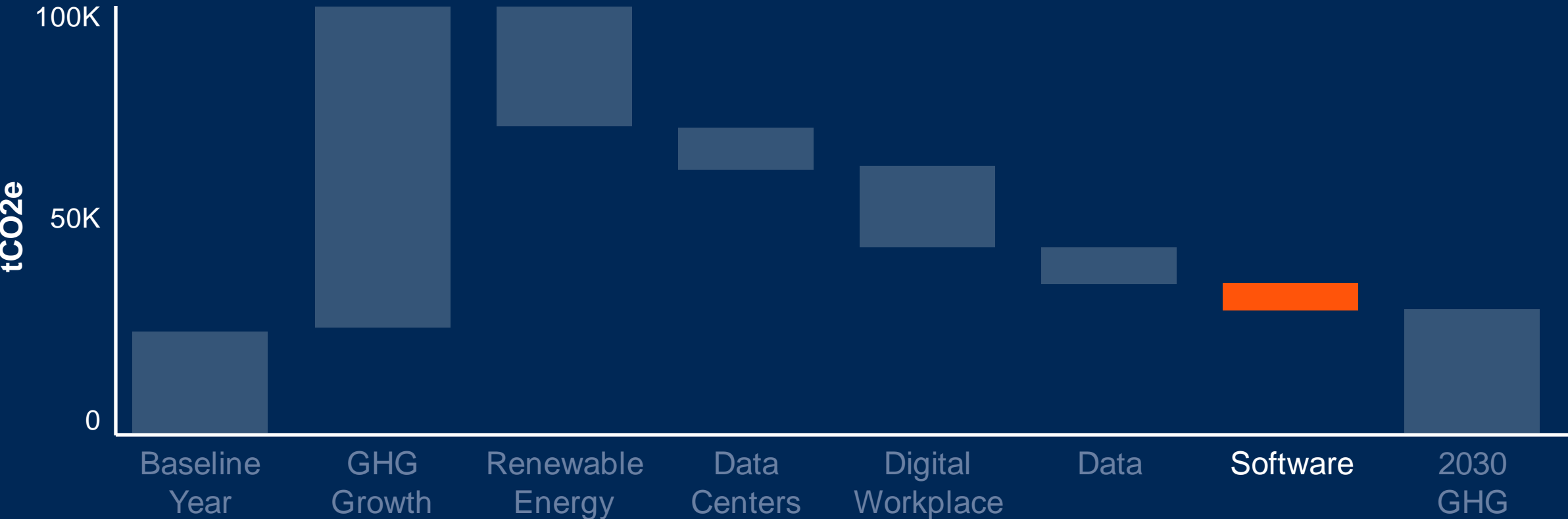
Leverage Passive Storage Media

Index Data Appropriately

# Software

## Net Zero Roadmap for Sustainable IT (Illustrative)

Assumes 30% CAGR GHG Increase Through 2030



# **Sustainable Software Is ...**

## **Energy Efficient:**

- Design
- UX
- Software and Algorithms
- Architecture  
and Networking

# **... and Adapts to New Contexts**

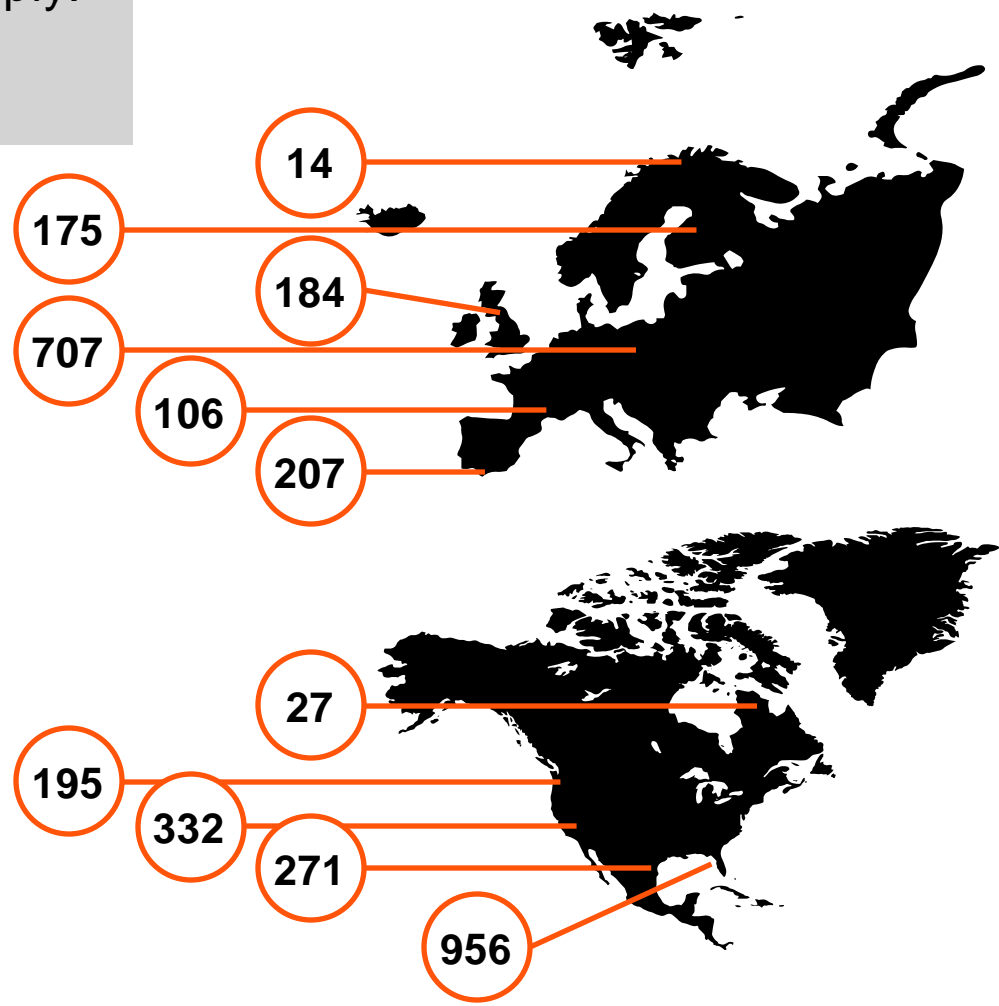
## **Sustainable:**

- Ecosystem Partners
- Cloud & Data Centers
- Energy Awareness



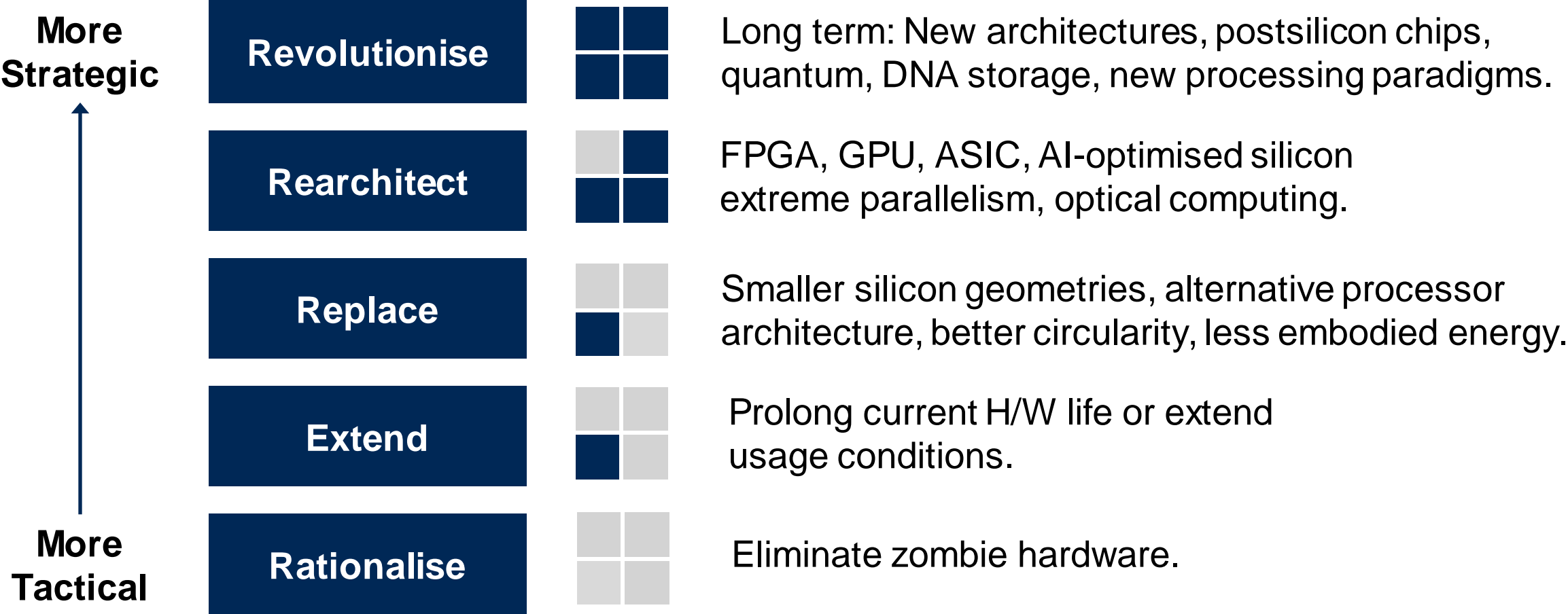
# Run Software in the Right Place at the Right Time

Carbon intensity of electricity supply:  
gm of CO2 per Kwh,  
13:10 GMT, 4 February 2023.





# Don't Separate Software and Hardware Actions

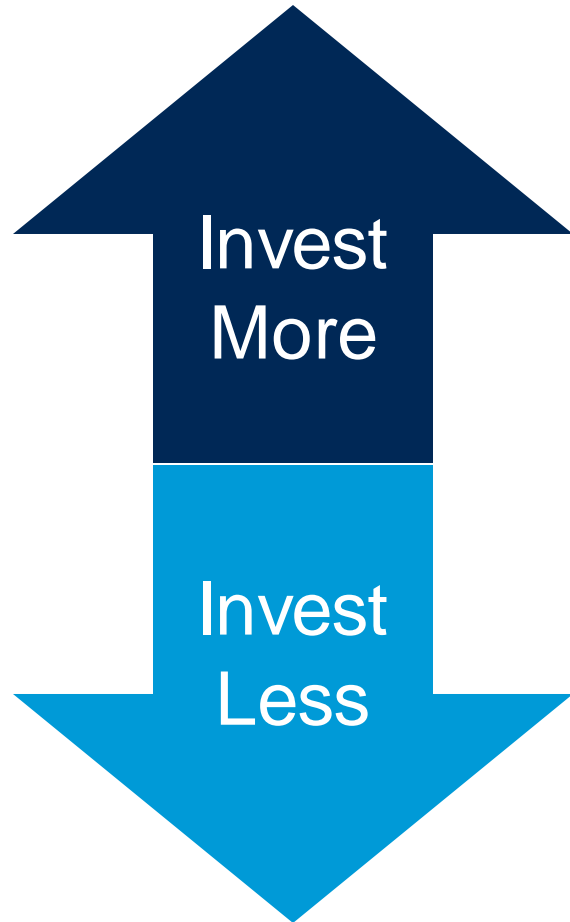


ASIC = application-specific integrated circuit; FPGA = field-programmable gate array; GPU = graphics processing unit



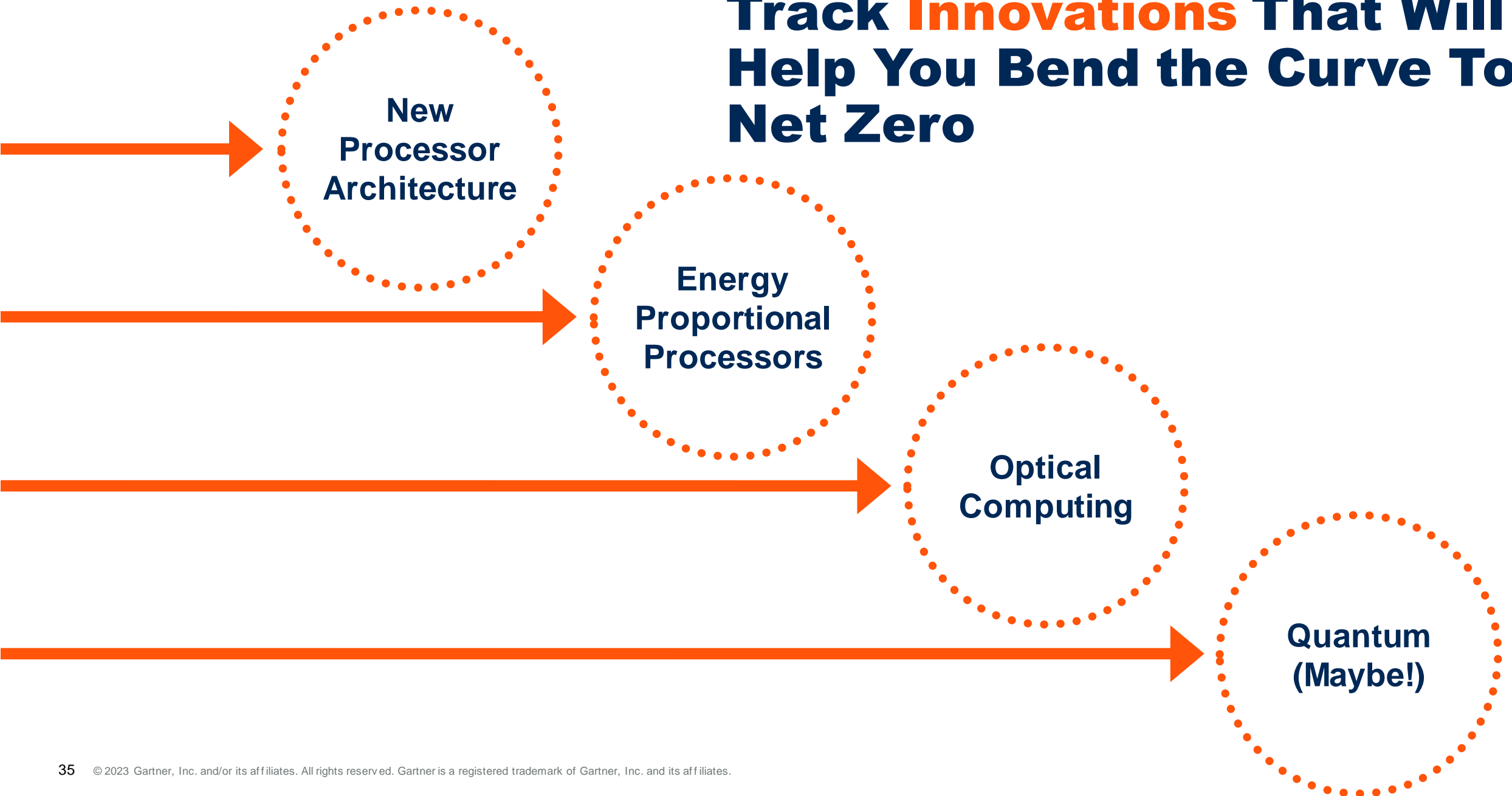
# Two More Parting Thoughts

# Determine the Right Level of **Net Zero** **IT Investment**



- Net zero goal has been set.
  - IT intensity is high.
- 
- The main objective is regulatory compliance.
  - Sustainability is not a top business priority.

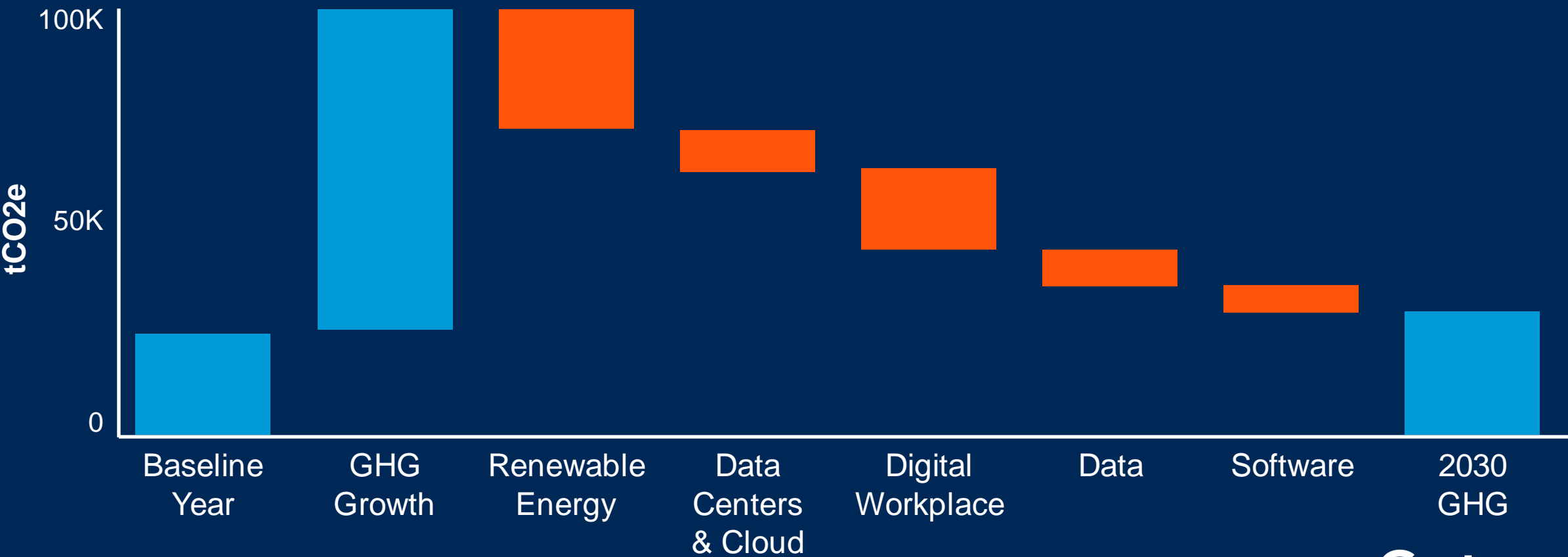
# Track **Innovations** That Will Help You Bend the Curve To Net Zero



# CIO Action: Build a **Net Zero Roadmap** for Sustainable IT

## Net Zero Roadmap for Sustainable IT (Illustrative)

*Assumes 30% CAGR GHG Increase Through 2030*



# Build a Net Zero Roadmap for Sustainable IT

## Summary of Gartner Advice



### Renewable Energy

- Create a policy for renewable energy.
- Use as few carbon offsets as possible.



### Data Centers

- Shift from supply efficiency to demand management.
- Always-available (not always-on).
- Take responsibility for cloud sustainability.



### Digital Workplace

- Educate employees.
- Leverage modularity and analytics-based refresh.
- Tackle Scope 3 emissions.
- Drive circular economy principles.



### Data

- Share data GHG footprint.
- Stop overdelivering.
- Optimize data movement.
- Reduce processing cycles.
- Host in low carbon data locations.



### Software

- Leverage sustainability by design.
- Use low carbon energy sources.
- Design sustainable UX.
- Run software in the right place at the right time.





**The Organization Has a  
Net Zero Roadmap**

**IT Has a  
Net Zero Roadmap**



# Recommendations

- ④ Focus on extreme efficiency. Data center capacity and efficiency is already becoming a constraint.
- ④ Drive the best renewable energy strategy for your enterprise and your most carbon-intensive suppliers.
- ④ Optimize the demand placed on the data center(s).
  - Start the journey from always-on to always-available.
  - Innovate and collaborate on energy-efficient architectures and software.
- ④ Extend the life of digital workplace assets and reduce device intensity.

# Recommended Gartner Research

- 🔍 [Unlock the Business Benefits of Sustainable IT Infrastructure](#)  
Autumn Stanish, Jonathan Forest and Bob Gill
- 🔍 [Is Sustainable Software a Distraction or an Imperative?](#)  
Nick Jones
- 🔍 [Sustainability Assessment: Amazon](#)  
Ed Anderson, Mike Dorosh and Michael Warrilow
- 🔍 [Sustainability Assessment: Google](#)  
Ed Anderson, Sid Nag and Michael Warrilow
- 🔍 [Sustainability Assessment: Microsoft](#)  
Ed Anderson, Brandon Medford and Michael Warrilow

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