Furcation Recruitment Role: Welfare Steward

EURCATION .

Type: VOLUNTARY

Essential Requirements:

- Excellent Communication Skills
- Excellent Organisational skills
- Excellent Customer Service Skills
- Ability to remain calm under pressure

Desirable Requirements:

• Level 2 Spectator Safety Qualification or Higher

Duties and Responsibilities

- Working with the Stewarding team
- Assisting with Queue Management and Crowd Control
- Providing good customer service to attendees and signposting queries
- Recording incidents inline with Team Policies
- Communication with colleagues via Radio and Instant Messaging

Reports to:

- Welfare Manager
- Head and Deputy Head of Security
- Senior Stewards

How to Apply

Please email <u>security@furcation.org.uk</u> with "Steward Volunteer" in the subject line.

Privacy Notice

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