Furcation Recruitment Role: Welfare Steward

Type: VOLUNTARY



Essential Requirements:

- Excellent communication skills.
- Excellent organisational skills
- Excellent customer service skills
- Ability to remain calm under pressure.

Desirable Requirements:

• Level 2 Spectator Safety Qualification or Higher

Duties and Responsibilities

- Working with the Stewarding team
- Assisting with queue management and crowd control
- Providing good customer service to attendees and signposting queries
- Recording incidents in line with team policies
- Communication with colleagues via radio and instant messaging

Reports to:

- Welfare Manger
- Head & Deputy head of Security
- Lead Steward

How to Apply

Please go to the website https://support.furcation.org.uk/open.php and choose "recruitment" form the drop-down menu then fill out the application form adding in "Steward Volunteer".