



Furcation Recruitment

Role: Welfare Steward

Type: VOLUNTARY

Essential Requirements:

- SIA Door Supervisor Licence (In date)
- Excellent Communication Skills
- Excellent Organisational skills
- Excellent Customer Service Skills
- Ability to remain calm under pressure

Desirable Requirements:

- Level 2 Spectator Safety Qualification or Higher
- SIA CCTV Operator Licence (In date)

Duties and Responsibilities

- Working with the Security team
- Assisting with Queue Management and Crowd Control
- Responding to Security Incidents
- Providing good customer service to attendees and signposting queries
- Recording incidents inline with Team Policies
- Communication with colleagues via Radio and Instant Messaging

Reports to:

- Welfare Manager
- Head and Deputy Head of Security

How to Apply

Please email security@furcation.org.uk with "SIA Volunteer" in the subject line.

Privacy Notice

Your e-mail address and any personal information will be processed under strict guidelines enforced by the GDPR (Data Protection Act 2018). Your details will only be held for as long as required to process your application and will be securely erased once we have satisfied our legal requirements. For further information, contact our Data Protection Officer at dpo@furcation.org.uk.

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