# **Alexander Smirnov**

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### **WORK EXPERIENCE**

AskGuru Remote

Co-Founder Apr 2023 - Present

• AskGuru is an AI toolkit for customer support and knowledge management software. Check out our journey here: asmirnov.xyz/askguru

Yandex Remote

Machine Learning Engineer

Oct 2022 - Mar 2023

• Participated in improving the underlying language model of the Alice virtual assistant

Booking.com Amsterdam, Netherlands

Machine Learning Engineer

Jul 2022 - Sep 2022

Worked on enhancing machine learning related backend logic

Neiro Tbilisi, Georgia

Deep Learning Researcher

Feb 2022 - Jun 2022

- Fine-tuned large GPT-like models (GPT-Neo, OPT) on dialogue data to create open-domain dialogue engine
- Deployed models to the production environment
- Collected and processed dialogue datasets
- Invented and implemented dialogue engagement mechanics

Ten Square Games Wrocław, Poland

Data Scientist

May 2021 - Nov 2021

- Conducted research on players' purchase activity using A/B testing to implement in-game item recommendations reaching 50M+ consumers, resulting in a 6% increase in revenue from in-game items
- Built forecast models by engineering new features to predict player churn with a 0.8 F1 score

yarus.ru Saint Petersburg, Russia

Machine Learning Engineer

Aug 2020 - Apr 2021

- Pioneered news & video recommender systems by analyzing customer engagement, designing system architecture end-to-end, and deploying all modules to increase average session duration on news feed by 20%
- Optimized product by solving cold start, data sparsity, and delayed recommender reaction on users' actions problems to improve CTR by 15%

JetBrains Saint Petersburg, Russia

Machine Learning Engineer (Intern)

Sep 2019 - Dec 2019

• Applied segmentation algorithms to 10k core sample images in order to predict core properties

Belkasoft Saint Petersburg, Russia

Machine Learning Engineer (Intern)

Jul 2019 - Aug 2019

• Trained NSFW detection models and augmented data to boost the model performance by 10%

#### **EDUCATION**

# **Moscow Institute of Physics and Technology**

Moscow, Russia

Master of Science, Artificial Intelligence

2023

• Degree Thesis: Developing a natural language response system for customer support knowledge bases

### Saint Petersburg State University

Saint Petersburg, Russia

Bachelor of Science, Computer Science

2021

- Degree Thesis: A hybrid approach for news recommender system
- Course Thesis: Core sample image segmentation

## ADDITIONAL EXPERIENCE

Projects: TrumpBot, Meme App, Terminal Tetris, Siamese Neural Networks, and more

**Hackathons**: Participant in 6+ hackathons, including multiple top 3 awards

Online Courses: Statistics, Supervised / Unsupervised Learning, Sequence Models, and more