Christian Malpass
+358 46 5210436| christiangaugemalpass@gmail.com| Helsinki
Portfolio: https://christianmalpass.me
LinkedIn: https://www.linkedin.com/in/christian-malpass

ABOUT ME

I have work experience in full-stack software development (C#, .NET, React Native, and PHP) alongside advanced technical support. I can break down complex problems quickly and work alongside colleagues and clients to help identify and resolve their needs. I love all things technology and solving real world problems!

SKILLS

Databases / Frameworks: SQL, Mongo DB, My SQL, AWS, .NET, Azure
Programming Languages: **JavaScript (4 years)**, **C# (2 years), .NET (2 years),** React Native, TypeScript
Software: **GitHub**, **Figma**, Jira, SQL Work Bench, Excel, Google Suite

WORK EXPERIENCE

Full Stack Software Developer
Atea **|** Helsinki, Finland   *February 2024 – August 2024*
- Tasked with implementing designs for android / iOS apps and backend endpoints in React Native, C#, .NET, and PHP / Silverstripe Technology stacks
- Deployed applications to test and production servers, alongside deploying to the google play store.
- Upgraded backend for several applications to meet dependency requirements. (Ex. .Net Framework to .NET 8.0)
- Designed custom web templates for Silverstripe (PHP Framework that I similar to WordPress)

PACT (Porting Activation Credit / Tech Support)
Verizon Wireless **|** Wilmington, N.C. U.S.A   *February 2018 – July 2023*
- Started as a customer service agent and was promoted four times to the highest technical support position in the company
- Assisted store agents by resolving complex system errors quickly and efficiently. Worked with store agents and customers to make sure phone numbers were transferred successfully across phone providers.
- Participated in a voluntary role to document and notify trending system issues to the company's operation teams. Then to help resolve them by closely working with operations and my colleagues.
- Part of an offline team to help colleagues solve advanced system issues. Was the main point of contact for colleagues and supervisors for escalated technical issues.

PERSONAL PROJECT EXPERIENCE

- Built a chrome extension via JavaScript and published it to chrome web store. Improved it to use Typescript and automated testing via Jest and integrated pipeline in GitHub. It automatically sorts chrome user tabs based on custom rules users can set. Currently Has more than 800 users. Is also

featured on chrome web store for following best coding practices. Updated to Typescript and CI/CD pipeline. (https://bit.ly/autotabgroup)

EDUCATION

Bachelor of Science in Software Development
Graduated: November2022
Western Governors University | Salt Lake City, UT (U.S.A)
- Studies focused on web development technologies, Java and OOP principles, and algorithm analysis.
- Courses included Business of IT-Project Management, Data Structure and Algorithms, Scripting and Programming, and Network and Security – Foundations.