

## Terms and Conditions

**Effective Date:** 1-12-24

Welcome to [www.fushionai.com](http://www.fushionai.com). These Terms and Conditions govern your use of Fushion AI, a company registered in the Netherlands under KVK number 93696450. By accessing or using the Website, you agree to comply with these Terms. If you do not agree, please do not use our services.

### 1. General Information

- **Company Name:** Fushion AI
- **KVK Registration Number:** 93696450
- **Contact Email:** info@fushionai.com
- **Phone Number:** + 1 (31) 36-2036297

### 2. Services Offered

The Website offers Dutch real estate data and consultation services to users. Our services include:

- Access to and purchase of Dutch housing market data.
- Real estate consultation services.
- Users may submit personal information (name, company name, email, and telephone number) to request consultations or further communication.

### 3. Eligibility

- By using this Website, you affirm that you are at least 18 years old or have the legal capacity to enter into these Terms under applicable law.
- The Website is intended for users located in the Netherlands. If you are accessing it from outside the Netherlands, you are responsible for complying with local laws.

### 4. Intellectual Property

- All content on the Website, including but not limited to text, data, graphics, logos, images, and software, is the property of Fushion AI or its licensors and is protected by Dutch and international intellectual property laws.
- You may not reproduce, distribute, modify, or create derivative works from any of the materials on the Website without prior written consent from Fushion AI.

### 5. Use of Website

- Users may access the Website for lawful purposes only.
- You agree not to:
  - Use the Website in any way that violates applicable laws or regulations.
  - Attempt to gain unauthorized access to any portion of the Website.
  - Engage in any activity that could disrupt the functionality of the Website or its services.

## 6. Purchasing Real Estate Data

- **Data Availability:** We provide access to Dutch real estate data. The specific datasets, reports, or tools available for purchase will be listed on the Website.
- **Pricing:** The prices for data products are listed on the Website and are subject to change at any time. All prices include VAT unless otherwise stated.
- **Payment Methods:** We accept the following payment methods:
  - iDEAL
  - Mastercard
  - PayPal
  - Other payment methods as listed on the Website.
- **Immediate Payment:** Payments must be made in full at the time of purchase to access the data. Once payment is received, the data will be made available to the customer immediately or as soon as possible.
- **Refund Policy:** We generally do not offer refunds after the data has been delivered. However, if there is a technical issue or a mistake in the data provided, we will review refund requests on a case-by-case basis. Please contact [info@fushionai.com](mailto:info@fushionai.com) within 5 days if there are issues.

## 7. Consultation Services

- Users may request consultation services by submitting personal information (name, phone number, and email) via the Website.
- **First Consultation:** The first consultation is offered free of charge.
- **Subsequent Consultations:** After the first consultation, fees for additional consultations will depend on the specific project and will be invoiced to the client. The fee structure will be communicated and agreed upon before any paid consultations begin.
- **Cancellation and Rescheduling:** Users may cancel or reschedule consultations up to 24 hours before the scheduled time. Cancellations made after this period may incur a fee.

## 8. User-Submitted Information

- By submitting personal information through the Website (such as name, phone number, and email), you agree to our Privacy Policy, which explains how we collect, use, and store your information.
- We do not store personal information or create user accounts on the Website. Personal information is only used to respond to inquiries or schedule consultations. No cookies or other tracking technologies are used on the Website.
- You represent and warrant that all information you submit is accurate and up to date. You are solely responsible for maintaining the confidentiality of your personal data.

## **9. Limitation of Liability**

- The services and data provided by Fushion AI are offered "as-is" without warranties of any kind, either express or implied.
- To the fullest extent permitted by law, Fushion AI will not be liable for any indirect, incidental, special, or consequential damages arising from the use of the Website or its services.
- We do not guarantee the accuracy, completeness, or timeliness of the data provided on the Website, and users are advised to use the data for informational purposes only.

## **10. Termination**

- Fushion AI reserves the right to terminate or suspend your access to the Website at any time if you violate these Terms.
- If your access is terminated, you will still be responsible for any outstanding payments or obligations owed under these Terms.

## **11. Governing Law**

- These Terms and Conditions are governed by the laws of the Netherlands, without regard to conflict of laws principles.
- Any disputes arising from or related to these Terms shall be resolved in the courts of Amsterdam, Netherlands.

## **12. Changes to the Terms**

- Fusion AI reserves the right to modify these Terms at any time. Changes will be effective immediately upon posting the updated Terms on the Website.
- Users are encouraged to review the Terms periodically for updates.

## **13. Contact Information**

- For questions or concerns about these Terms, you may contact us at:
  - **Email:** [info@fushionai.com](mailto:info@fushionai.com)
  - **Phone:** + 1 (31) 06-10991835