

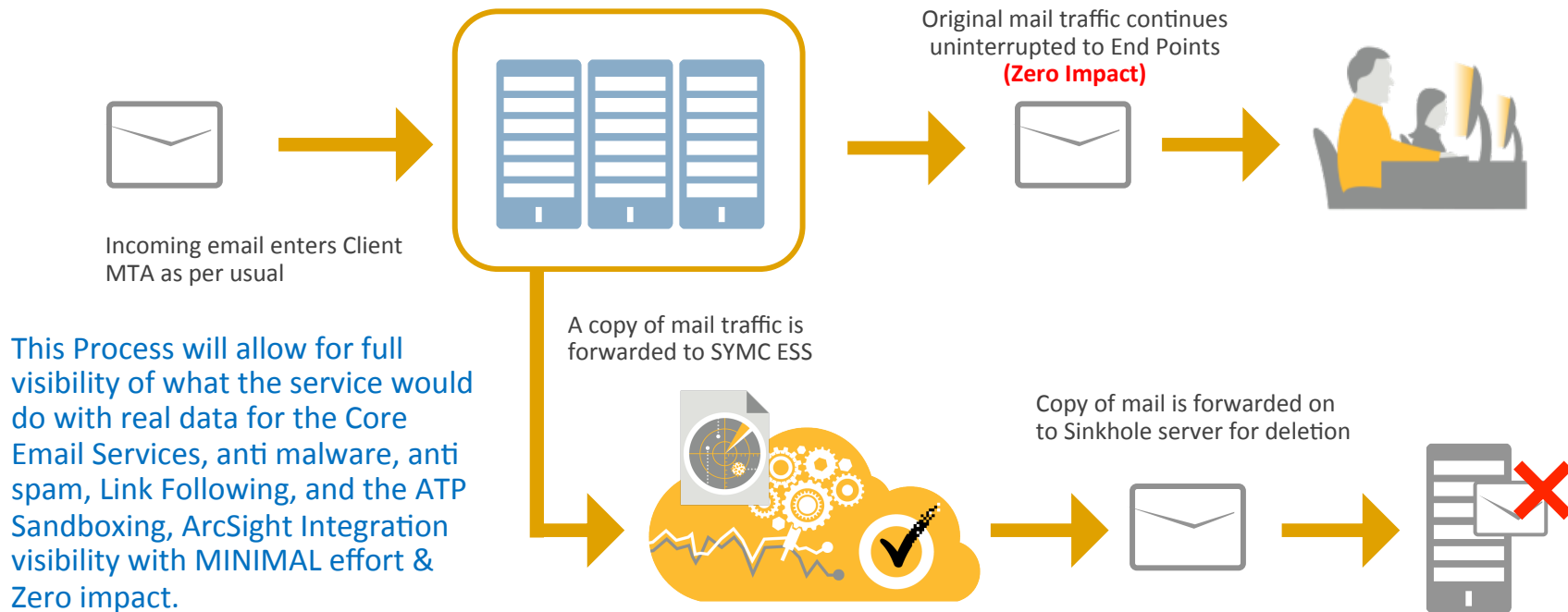
## ESS Trials| **POC Sinkhole Plan**

### **Why a Sinkhole Process?**

- The purpose of the sinkhole (Blackhole) POC method is to enable customers who do not wish to change MX records in order to trial Email Security.cloud.
- Instead of changing MX records, client mail is routed to a Symantec “sinkhole” server for deletion after scanning, without being routed further on to a real endpoint.
- This is a copy of the customer traffic, allowing them to retain their original MX record configurations on their networks

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### How does it work?



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### Process: Here is how you do it...

**Sinkhole URL:** smtpsink.messagelabs.net

- Log into ClientNet
- Under **Services > Email Services > Domain**
  - Add a dummy domain.
  - Follow the prompts for setting up the domain.
  - **Configure** the inbound address (or the MTA where we deliver to for clean emails) to the *Sinkhole Server Address* so that the emails are deleted. (smtpsink.messagelabs.net)
  - **Ensure** that AR is **turned off**.
- Send a **copy of the production of email** to the Symantec Email.cloud infrastructure – either by BCC or Journal Mode.
  - Alternately, update the MX record if email is sent to a mailbox on the domain registered in Email.cloud.