# Samantha Raynor

Data Analyst - Healthcare Operations

samantha.raynor87@gmail.com | (555) 123-4567 | Chicago, IL | linkedin.com/in/samantharaynor | samantharaynor.dev/

#### PROFESSIONAL SUMMARY

Data Analyst with 3 years in healthcare analytics, skilled in SQL, Python, and Tableau. Proven track record in developing dashboards, identifying care gaps, and supporting quality improvement initiatives for enhanced patient outcomes.

#### WORK EXPERIENCE

Data Analyst 2023-07-04 - Present

Mercy Hospital & Medical Center, Chicago

- Enhanced healthcare data analysis using SQL and Python, resulting in a 30% increase in the identification of care gaps and operational inefficiencies.
- Developed and implemented interactive dashboards using Power BI, improving data visualization clarity and supporting a 15% increase in performance.
- · Collaborated with interdisciplinary teams to interpret large datasets, facilitating advancements in patient outcomes by providing actionable insights.
- · Conducted exploratory data analysis that achieved a 20% reduction in data processing time, optimizing healthcare operations and quality improvement.
- Assisted in quality improvement projects by leveraging healthcare data, leading to a 25% improvement in operational efficiency and patient care standards.

#### **Data Intern - Clinical Quality**

2023-01-19 - 2023-09-0

Cook County Health, Aurora

- · Analyzed large healthcare datasets using SQL and Python to identify care gaps, enhancing patient outcomes by 15% through targeted interventions.
- · Developed interactive dashboards with Power BI, improving clinical teams' performance monitoring and driving a 20% improvement in quality metrics.
- · Collaborated with interdisciplinary teams to conduct exploratory data analysis, resulting in actionable insights that streamlined operational processes by.
- Assisted in quality improvement initiatives by providing data-driven recommendations, leading to a 25% reduction in operational inefficiencies.
- · Interpreted healthcare data in compliance with HIPAA standards, ensuring data integrity and supporting healthcare analytics for performance improvement.

#### **Medical Records Coordinator**

2020-08-12 - 2021-08-30

Oak Street Health, Michigan

- Streamlined medical records management by implementing data organization techniques, enhancing data retrieval efficiency by 30% and ensuring compliance with.
- Collaborated with interdisciplinary teams to identify care gaps and operational inefficiencies, contributing to performance improvement initiatives in.
- · Analyzed large datasets to support quality improvement initiatives, leveraging SQL and Python to deliver actionable insights that increased operational.
- Developed and maintained dashboards and visualizations using Power BI and Tableau, enabling clinical teams to monitor key performance indicators effectively.
- Ensured adherence to HIPAA and healthcare data standards by conducting regular audits, thus maintaining data integrity and confidentiality across all medical.

### SKILLS

#### **Technical Skills**

SQL, Python, Data Analysis, Healthcare Analytics, Data Visualization, Power Bi, Tableau, Exploratory Data Analysis, Quality Improvement Initiatives, Performance Improvement, R, Microsoft Excel, Sas, Healthcare Data Analytics, Statistical Analysis, Data Mining

#### **Soft Skills**

Detail-oriented, Analytical, Collaborating, Develop Dashboards and Visualizations, Analytical Thinking, Problem-solving, Attention to Detail, Communication Skills, Team Collaboration, Time Management, Adaptability, Critical Thinking, Project Management, Stakeholder Engagement

#### **PROJECTS**

#### **Predicting Patient Readmission Risk**

2023-01-01 - 2023-03-05

Technologies: Python, Scikit-learn, Pandas, Jupyter

Used logistic regression to identify patients at high risk of 30-day hospital readmission.

 $\textbf{URL:} \ https://samantharaynor.dev/readmission-risk$ 

# **CERTIFICATIONS**

# Certified Health Data Analyst (CHDA)

2023-07-05

American Health Information Management Association (AHIMA)

#### **HIPAA** for Healthcare Professionals

2023-01-30

Udemy

## **EDUCATION**