# Samantha Raynor

Data Analyst - Healthcare Operations

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# PROFESSIONAL SUMMARY

Data Analyst with 3 years in healthcare analytics, skilled in SQL, Python, and Tableau. Proven track record in developing dashboards, identifying care gaps, and supporting quality improvement initiatives for enhanced patient outcomes.

## WORK EXPERIENCE

Data Analyst 2023-07-04 - Present

Mercy Hospital & Medical Center, Chicago

- Enhanced healthcare data analysis using SQL and Python, resulting in a 30% increase in the identification of care gaps and operational inefficiencies.
- Developed and implemented interactive dashboards using Power BI, improving data visualization clarity and supporting a 15% increase in performance.
- · Collaborated with interdisciplinary teams to interpret large datasets, facilitating advancements in patient outcomes by providing actionable insights.
- Conducted exploratory data analysis that achieved a 20% reduction in data processing time, optimizing healthcare operations and quality improvement.
- Assisted in quality improvement projects by leveraging healthcare data, leading to a 25% improvement in operational efficiency and patient care standards.

#### **Data Intern - Clinical Quality**

2023-01-19 - 2023-09-06

Cook County Health, Aurora

- Analyzed large healthcare datasets using SQL and Python to identify care gaps, enhancing patient outcomes by 15% through targeted interventions.
- Developed interactive dashboards with Power BI, improving clinical teams' performance monitoring and driving a 20% improvement in quality metrics.
- · Collaborated with interdisciplinary teams to conduct exploratory data analysis, resulting in actionable insights that streamlined operational processes by.
- · Assisted in quality improvement initiatives by providing data-driven recommendations, leading to a 25% reduction in operational inefficiencies.
- Interpreted healthcare data in compliance with HIPAA standards, ensuring data integrity and supporting healthcare analytics for performance improvement.

#### Medical Records Coordinator

2020-08-12 - 2021-08-30

Oak Street Health, Michigan

- Streamlined medical records management by implementing data organization techniques, enhancing data retrieval efficiency by 30% and ensuring compliance with
- Collaborated with interdisciplinary teams to identify care gaps and operational inefficiencies, contributing to performance improvement initiatives in.
- · Analyzed large datasets to support quality improvement initiatives, leveraging SQL and Python to deliver actionable insights that increased operational.
- Developed and maintained dashboards and visualizations using Power BI and Tableau, enabling clinical teams to monitor key performance indicators effectively.
- Ensured adherence to HIPAA and healthcare data standards by conducting regular audits, thus maintaining data integrity and confidentiality across all medical.

#### **EDUCATION**

# **Master of Science in Health Informatics**

2021-08-11 - 2023-05-09

University of Illinois at Chicago

# **Bachelor of Science in Biology**

Loyola University Chicago

2016-08-08 - 2020-09-18

# **SKILLS**

## **Technical Skills**

SQL, Python, Data Analysis, Healthcare Analytics, Data Visualization, Power Bi, Tableau, Exploratory Data Analysis, Quality Improvement Initiatives, Performance Improvement, R, Microsoft Excel, Sas, Healthcare Data Analytics, Statistical Analysis, Data Mining

#### Soft Skills

Detail-oriented, Analytical, Collaborating, Develop Dashboards and Visualizations, Analytical Thinking, Problem-solving, Attention to Detail, Communication Skills, Team Collaboration, Time Management, Adaptability, Critical Thinking, Project Management, Stakeholder Engagement

# **PROJECTS**

## **Predicting Patient Readmission Risk**

2023-01-01 - 2023-03-05

Technologies: Python, Scikit-learn, Pandas, Jupyter

Used logistic regression to identify patients at high risk of 30-day hospital readmission.

URL: https://samantharaynor.dev/readmission-risk

### CERTIFICATIONS

## **Certified Health Data Analyst (CHDA)**

2023-07-05

American Health Information Management Association (AHIMA)

# **HIPAA** for Healthcare Professionals

2023-01-30

Udemy