



JAMES BARCLAY
UX DESIGNER | WEB DESIGNER | ILLUSTRATOR

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Experience



Certified Specialist
Security and Mobility 10.6



Certified
Technical Coordinator 10.7



Certified
Mac Technician



Certified
Associate
Mac Integration 10.6

Senior IT Consultant, The Linde Group, Inc. Berkeley, CA 2012 -

Provide strategic IT support for enterprises, startups, and government agencies. Write software and automate processes including PC to Mac migrations, directory migrations, and global server and workstation deployments. Architect enterprise-level backup solutions. Deploy and administer JAMF's Casper Suite on multiple platforms, including RHEL and Ubuntu Server running on Amazon EC2. Design and implement enterprise WLAN networks. Provide senior-level network, server, and workstation support.

Engineer, Macprofessionals, Inc. Novi, MI 2010 - 2012

Worked as a pre-sales and field engineer to design and implement enterprise WLAN solutions for educational institutions and businesses. Lead teams of field technicians in large scale imaging and deployment of Apple technologies. Provided remote support for Apple at-home tech support agents. Wrote scripts that solved problems and saved time. Maintained a Web-based inventory tracking system using the Twisted Python framework and the Nevow Web application framework. Maintained and deployed servers with Puppet. Used and administered JAMF's Casper Suite for Desktop and Mobile Device Management. Used Git and Bazaar for source code management. Built Websites for clients and internal use with a variety of tools and content management systems.

Systems Administrator, University of Michigan-Flint Flint, MI 2010 - 2011

Used Mac OS X Server and related technologies to deploy a computer lab in the Visual Communications department. Set up an Open Directory Master and Network Accounts, managed users and groups via MCX, configured a NetRestore/NetBoot server for imaging. Resolved networking and authentication issues for faculty, staff, and students.

Mac Genius, Apple Inc. Novi, MI 2007 - 2010

Was an Apple Certified Macintosh Technician, (ACMT), that worked under extreme amounts of pressure to resolve technical problems quickly and efficiently. Performed repairs on desktops, notebooks, and portable devices. Handled difficult customer service situations on a daily basis. Built and managed our location's internal communications site based on the Drupal CMS.

Freelance Web Designer/Developer Flint, MI 2005 -

Built multiple WordPress and Drupal sites for clients and personal use, (everythingisgray.com, lamooreworksofart.com, flintcast.com, takanindustries.com). Designed and developed a WordPress theme which has been downloaded ~10,000 times, (see wordpress.org/extend/themes/simplicity).

Technical Certifications

ACS - SaM - Apple Certified Specialist - Security and Mobility

ACTC - Apple Certified Technical Coordinator

ACSP - Apple Certified Support Professional

ACMT - Apple Certified Macintosh Technician

ACA - MIB - Apple Certified Associate - Mac Integration

ASP - Apple Sales Professional

ACWA - Aerohive Certified WLAN Administrator

Education

University of Michigan-Flint — BFA in Visual Communications, 2008-2011

**UX Designer, Undergraduate Research Opportunity Program (UROP),
Locusono iOS application** UM-Flint, 2011

Worked with Professor Joseph Reinse (Communication and Visual Arts) and several UM-Flint graduate students from the computer science department to design and develop a functional prototype iOS application. Was responsible for devising user interaction scenarios, usability testing, and designing all visual elements of the application — including the icons and layout. Worked within the constraints of Apple's Human Interface Guidelines (HIG). Presented on the project at the UM-Flint Student Research Conference and the Meeting of Minds Undergraduate Research Conference at Oakland University.