

Service Specifications/Price List

◎= included in standard plan    ○= with additional charge —=not available		FutureWeb Malaysia			FutureWeb VPS Malaysia		FutureWeb Pro Malaysia	
		S1	S 2	S 3	V1	V2	Standard	Premium
Initial cost		RM 0			RM1,000		RM1,000	
Monthly charge		RM200	RM400	RM600	RM600	RM800	RM1,300	RM2,600
Contract term	Monthly contract	—			—		—	
	Annual contract	◎			◎		◎	
Minimum term of usage		12 months			12 months		12 months	
Due date for server construction		at least 3 business days			at least 5 business days		at least 3 weeks	
Application Procedure		Application form only			◎		Application form only	
Payment method * Only in MYR	Check	◎			◎		◎	
	Bank Transfer	◎			◎		◎	
Support	Support by e-mail	◎			◎		◎	
Basic specifications	Server type	Shared server			Virtual dedicated server		Dedicated server	
	Disc capacity (Web+e-mail+DB) (*1)	10GB	20GB	50GB	SAS 100GB	SAS 200GB	SAS300GB	SAS600GB
	Additional disc capacity (Web+e-mail+DB)	—			○ every 100GB RM100/month/100GB		○ every 300GB	
	OS	CentOS 6.x			CentOS 7.x		CentOS 6.x	
	CPU	—			Virual 2core	Virual 2core	xeon 4 core	xeon 4 core × 2
	Memory	—			2GB	4GB	8GB	16GB
	RAID construction	RAID1			RAID10	RAID10	RAID1	RAID10
	Data transfer limit	—			◎no limit		◎no limit	
	Number of Fixed IP Addresses	—			1		2	
	Root Right	—			— *Assignable		— *Assignable	
	SSH Connection	—			◎		◎	
Control Panel	Plesk11	◎			Plesk12 Web PRO Edition		◎	
Domain	Multi domain	—			◎		◎	
	Sub domain	◎up to 10			◎up to 30		◎	
Web	Basic Authentication	◎			◎		◎	
	Permission Setting	◎			◎		◎	
DNS	DNS Setting	◎			◎		◎	
SSL	Exclusive SSL	○			○		○	
E-mail	Send and Receive E-mails	◎Up to 10MB per e-mail			◎Up to 10MB per e-mail		◎Up to 10MB per e-mail	
	Creation of Mail Account	◎Unlimited			◎Unlimited		◎Unlimited	
	Mailbox Size	◎Unlimited within Disc Capacity			◎Unlimited within Disc Capacity		◎Unlimited within Disc Capacity	
	Virus Check	◎			◎		◎	
	Spam Check	◎			◎		◎	
	Submission Port (*2)	◎			◎		◎	
	Transmission Authentication (*3)	◎			◎		◎	
	Mail forwarding	◎			◎		◎	
	Automatic Answering	◎			◎		◎	
	Mailing List (*4)	◎10ML			◎		◎	
	Web Mail / Scheduler	◎			◎		◎	
Log Analysis	AWStats/Webalizer (*5)	◎			◎		◎	
	Access Log Provision	◎			◎		◎	
FTP	FTP Account Creation	◎Up to 10 accounts			◎		◎	
	File Manager	◎			◎		◎	
OS	OS kernel	Linux 2.x (64bit)			Linux 2.x (64bit)		Linux 2.x (64bit)	
Application Provided	Apache	◎			◎		◎	
	ProFTPD (*6)	◎			◎		◎	
	Postfix	◎			◎		◎	
	Mailman	◎			◎		◎	
	Horde	◎			◎		◎	
Program	Perl (/usr/bin/perl)	◎			◎		◎	
	PHP (/usr/bin/php) (*7)	◎			◎		◎	
	CGI / SSI	◎			◎		◎	
	Sendmail (/usr/sbin/sendmail)	◎			◎		◎	
	ImageMagick	◎			◎		◎	
Data Base	MySQL/PostgreSQL	◎Standard 3 DB			◎		◎	
	phpMyAdmin/phpPgAdmin	◎Adjunct to the use of DB			◎		◎	
Standard Application Provided	MovableType (*8)	◎			◎		◎	
	WordPress	◎			◎		◎	
	ZenCart	◎			◎		◎	
	osCommerce	◎			◎		◎	
	Magento	◎			◎		◎	
Backup	Self Backup (*9)	◎			◎		◎	
	Self Restore (*9)	◎			◎		◎	
	External backup	◎			◎		◎	
Facility	Location	Data center in Cyber Jaya, Malaysia			Data center in Cyber Jaya, Malaysia		Data center in Cyber Jaya, Malaysia	
Monitoring	Monitoring (24/7)	◎			◎		◎	
Operation/Maintenance	Security Patch Update (*10)	◎			◎		◎	
	Function Enhancement Update (*11)	◎			◎		◎	
	Troubleshooting (24/7)	◎			◎		◎	

\*1 Including log and backup data  
\*2 Setting of TLS should be done through customer's email sof  
\*3 SMTP-AUTH  
\*4 If used for bulk e-mail, other service may be recommended.  
\*5 Either AWStats (English version) or Webalizer (English version) is chosen at your option.  
\*6 Just FTPS is available.  
\*7 Execution-mode of PHP is FastCGI.  
\*8 Changing of permission of "mt.cgi" is required through control panel.  
\*9 Setting should be done through customer's control panel.  
\*10  
\*11

In case a security hole occurs, OS or applications provided by our company may be upgraded at our company's discretion.  
Upgrading will change operating environment, which may affect operation of the programs, software or contents prepared individually by the customer.  
Any correction necessary due to the change in operating environment shall be made by the customer.  
\*11  
Hardware, programs, applications provided in this service may be upgraded, from time to time, for function enhancement at our company's discretion.  
Upgrading will change operating environment, which may affect operation of the programs, software or contents prepared individually by the customer.  
Any correction necessary due to the change in operating environment shall be made by the customer.

\* The price above excludes GST (Goods and Service Tax).  
\* The price may change due to exchange fluctuation, etc.