

## Service in 1 year



What will the service be in 1 year, 2 years from now

## Outside scope



What is the biggest thing which is outside the scope of this project

## PM triangle



What are the constraints?

*Schedule, Scope, Budget.*

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## Access to end users



Do we have direct access to end users?

## Unfettered access



Can we contact the end users directly or does the customer act as proxy?

## Contact end users



How can we contact the end users?

*Essential for SVS/concepting,  
important for other project types.*

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## Customer in SVS



Is the customer part of the SVS?

## Customer in SVS.



Who of the customer is part of the SVS and how much?

## Right people.



Can we have the right people to cover all aspects in the SVS: desirability, feasibility,

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