

## Contract clauses



## Warranty: time



## LCM plans



Are there any conditional clauses?

How long do the warranty obligations last?

Will there be an LCM continuation?

*Like we get 20% more if the userbase growth with 10000 daily users.*



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## Special NDA



## Overrun Pain



## Product Owner



Are there any special NDA concerns?

We spend 250 extra hours on the project.  
Who pays?

Who is the PO?

*Like for example is there a 100.000€ damages clause?*



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## Autonomy



## Verify feedback



## Current service



Who has autonomy to change the scope, budget or schedule?

How can we verify customer satisfaction from higher up in the organization?

What is the current service/application?

*It can happen that the PO/PM, we are working with is happy, but the higher up management is not.*



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