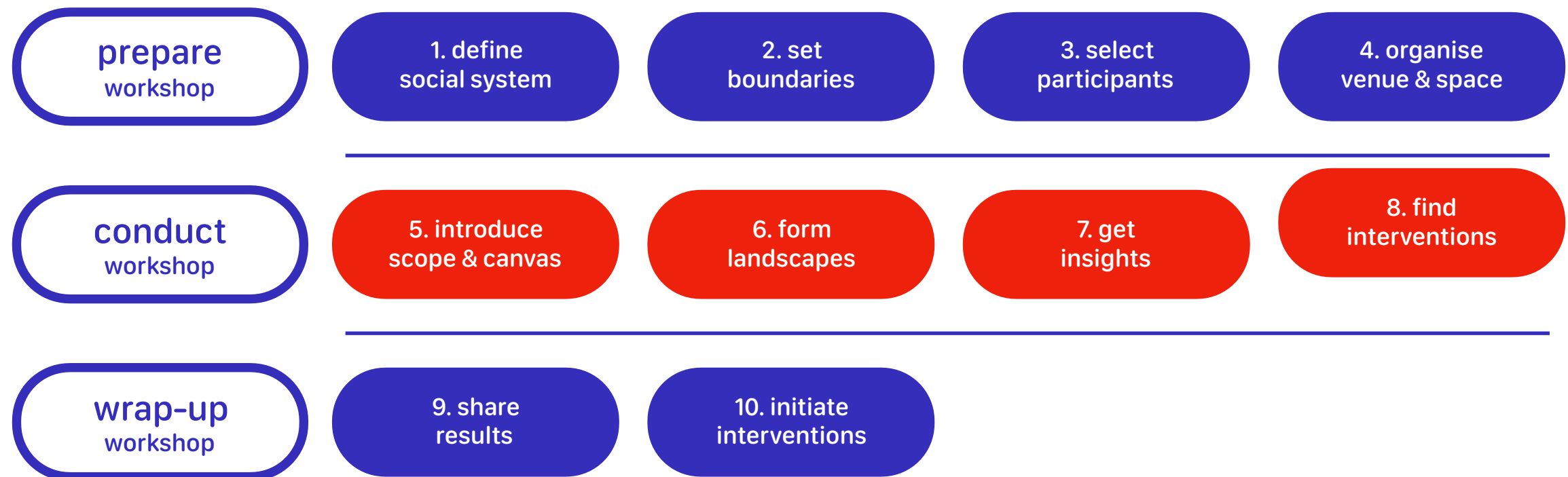


# VUCA Canvas Process

There are three stages for preparing, conducting and wrapping-up a workshop using the VUCA CANVAS. For each stage the various tasks are described in more detail on the next pages.



# Prepare workshop

## 1. define social system

Agree about the scope of the social system to be explored. A social system is a network of individuals, groups and institutions. A structure that shapes a stable group; a team, an organisation, a social platform or place.

## 2. set boundaries

Define the boundaries of the social system to explore and organise. This is important as workshop participants have to dialogue about the same dynamics and interactions between people, groups and institutions.

## 3. select participants

Select people who are participating in the workshop. It is important to have different stakeholders and perspectives at work. Complex phenomena can only be uncovered by a variety of insights.

## 4. organise venue & space

Find a place where creativity can flourish. The space should be large enough to host 6 tables (1m<sup>2</sup>) and a maximum of about 30 people. There should be space for walking around and placing 6 flip-charts.

# Conduct workshop

## 5. introduce scope & canvas

The facilitator communicates the social system to be developed and the associated boundaries. The VUCA canvas with the key capacities is introduced. Explain the 3-step workshop format in detail.



## 6. form landscapes

People in small teams (4-6) explore the current state of the social system. Each capacity is divided in four sub-capacities. Physical building blocks visualise the state of capacities and sub-capacities.



## 7. get insights

Each team dialogues about what they see in their landscape. Complex realities will become visible by sharing perspectives. The team formulates their Top-3 insights on a flip-chart and present to the other teams.



## 8. find interventions

A plenary conversation about all (6x3) insights uncovers the patterns in the social system. A Top-3 of interventions emerge from a structured dialogue. Interventions which will change / shift patterns in the social system



# Wrap-up workshop

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## 9. share results

## 10. initiate interventions

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Make pictures of all canvasses during the workshop step 'Form Landscape'. Picture the flip-overs from the steps 'Get Insights' and 'Find Interventions'. Summarise all material in a presentation format.

Start to intervene in the social system. Choose small fail-save steps to keep track on the emerging changes. Beware not to use traditional project management approaches. Embrace VUCA.