



March 11,2020

**Rental Date:** 02/17/2020  
**Rental Number:** U302865673  
**VCR Number:** VCR3271710

Dear Awais Sultan,

Thank you for renting a vehicle with Budget Rent-A-Car on 02/17/2020 . Please be advised that during the course of the rental, our vehicle incurred Tire Damage damage.

In accordance with the terms and conditions of the rental contract, please note that you are responsible for the costs to repair this damage. Please be assured that we will only bill actual cost of repair that is necessary to return the vehicle to a safe condition. If your vehicle required assistance from our Emergency Roadside Service team, or we had to tow the vehicle, please be advised that you may be responsible for these costs as well.

Please kindly review the information below that pertains to your rental:

|   |        |
|---|--------|
| <b>Vehicle Repair Cost:\$</b>                     | 102.74 |
| <b>Emergency Roadside Cost/Towing Cost:\$</b>     | 189.00 |
| <b>Administrative Costs: \$</b>                   | 29.00  |
| <b>Total Expense for Services and Repairs: \$</b> | 320.74 |

Please be advised that the expense listed above will be applied to the credit or debit card that you presented at the time of rental approximately one week after the mailing date of this letter. Please feel free to supply this billing information to your insurance company for reimbursement purposes.

If you require additional information, or have any questions, please contact 1-800-984-9123 or email us at [ersbillingteam@avisbudget.com](mailto:ersbillingteam@avisbudget.com). Our dedicated team members will be very happy to assist you.

Thank you again for choosing Budget Rent-A-Car. We appreciate your business and look forward to another opportunity to serve your rental needs.

Sincerely,

Nora Henry  
Emergency Road Service Specialist  
Budget Rent-A-Car