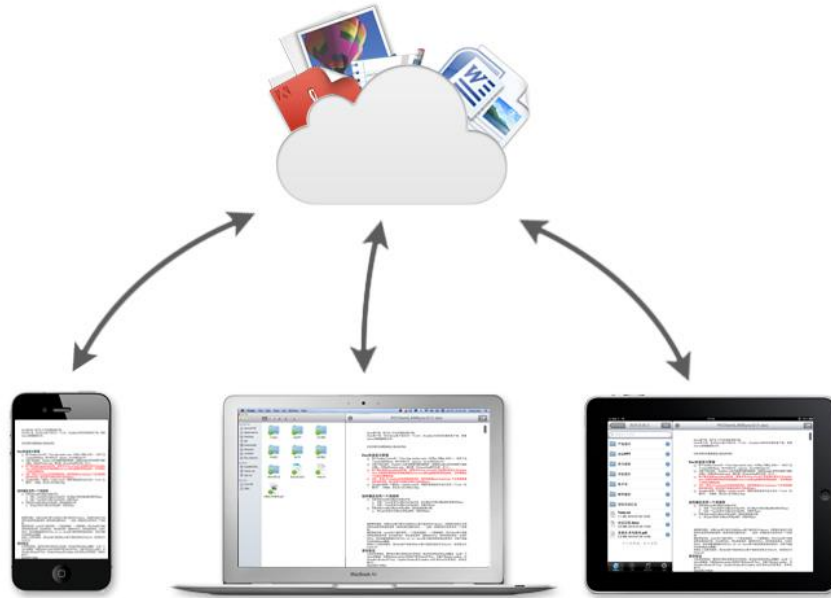


什么是坚果云？

坚果云提供便捷、安全的**文件共享、备份管理和移动办公服务**。

上传到坚果云中的文件，会被自动保存到您的电脑、手机和平板上。这意味着，您在公司电脑上编辑一个文件，回到家可继续编辑完成，无需再用邮件或者 U 盘等方式拷贝文件。



任何设备上传的文件，会被自动下载到其他设备

文件保存在坚果云的可靠云存储中，可保证永不丢失。

坚果云还可帮您将文件自动传送给工作伙伴，供其随时查看和编辑，方便协同办公。

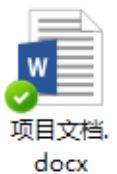
“我的坚果云” 文件夹

[安装坚果云客户端](#)后，一个名叫“我的坚果云”文件夹将会被自动创建。本文档就放在该文件夹中。

“我的坚果云”文件夹与其他文件夹完全一致。唯一的区别是，该文件夹下的文件，会自动上传到坚果云，并保存到其他电脑，手机和平板的相同文件夹下。您也可从坚果云网站访问该文件夹。在该文件夹下，每个文件上都有一个表示同步状态的小图标：



文件正在被保存到坚果云中。



文件已经成功保存到坚果云中。



文件正被其他程序使用，暂时不会同步。该程序关闭后，文件会被自动保存到坚果云中。

当文件被保存到坚果云后，坚果云将尽可能快速的将文件保存到其他电脑，手机和平板上。

坚果云状态栏图标

在操作系统的任务栏区域，可找到类似如下的坚果图标：



正在将文件同步到云端。



所有文件已成功同步到云端。



网络连接断开。

将鼠标放置在该图标上，可看到文件的同步状态，包括传输速度和预计剩余时间等。

- 左击图标：快速打开坚果云应用程序
- 右击图标：打开功能菜单

开始使用坚果云

将一些文件放到“我的坚果云”文件夹中，然后登陆[坚果云网站](#)，您的文件将出现在网页上。

然后，在手机和平板上安装坚果云客户端，更好的体验坚果云的便捷。

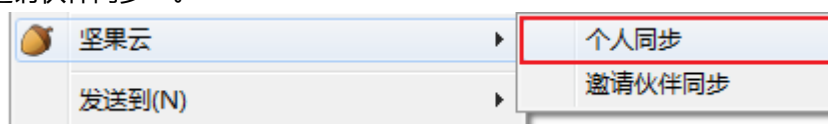
常见问题：

Q：什么叫同步？

A：是将一台设备上的文件，保存到另外设备的过程。同步可保证两台设备上文件内容一模一样。

Q：是否可以同步“我的坚果云”外的其他文件？

A：可以，坚果云可同步电脑上的任意文件夹，符合您的电脑操作习惯，非常简单易用。在文件夹上点击右键，在弹出菜单上选择“个人同步”即可；如果您想要将此文件夹与同事、朋友共享，可以选择“邀请伙伴同步”。



Q：什么叫“同步文件夹”？

A：“同步文件夹”是指其下文件将被自动保存到坚果云的文件夹。“我的坚果云”就是一个同步文件夹。每个用户至多可以创建 100 个同步文件夹。

Q：坚果云允许存放多少文件？

A：不同类型的用户可存储的文件数目不同。个人用户可登陆[网站](#)查看详情，如果你希望在企业或团队内部使用坚果云，欢迎[联系我们](#)。

Q：坚果云是否安全？

A：坚果云对用户数据采用 AES 加密，保证任何人无法看到用户数据。AES 是在军事和金融行业广泛使用的加密算法。同时采用多链路加密、手机身份验证等方式，多重上锁保障数据安全。

Q：哪里可以获得更详细的帮助信息？

A：访问[坚果云帮助中心](#)，有更多详尽帮助。也可登陆[坚果云论坛](#)或关注[坚果云微博](#)。此外，您也可以通过点击以下链接，详细查看坚果云的演示视频。

多人同步：<http://www.jianguoyun.com/s/tutorial#others>

权限设置：<http://www.jianguoyun.com/s/tutorial#permission>

分享文件：<http://www.jianguoyun.com/s/tutorial#share>

恢复已删除文件：<http://www.jianguoyun.com/s/tutorial#restore>

在线编辑文件：<http://www.jianguoyun.com/s/tutorial#view>

搜索文件：<http://www.jianguoyun.com/s/tutorial#search>

管理成员：<http://www.jianguoyun.com/s/tutorial#member>

管理公司组织结构：<http://www.jianguoyun.com/s/tutorial#company>

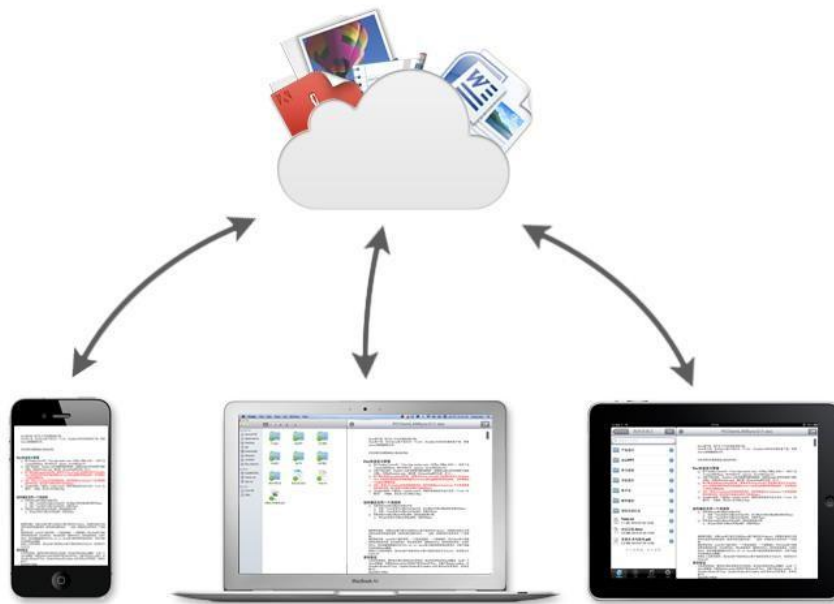
扫码关注坚果云微信公众号，及时获取使用帮助：



What Is Nutstore?

Nutstore is a cloud storage service which provides the convenient and safe file **synchronization, backup and sharing**.

Any file you save to your Nutstore will be automatically synchronized to your PC, mobile phone and pad. That means if you edit a file on your computer in office, you still can edit it after backing home as long as you save it to your Nutstore, instead of using email to send the file or use USB to copy it.



The file uploaded to the Nutstore on one device will be automatically downloaded to all your other devices.

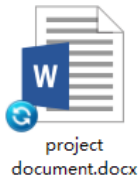
The cloud storage of Nutstore is reliable, which guarantees the forever access of the file you uploaded. In addition, Nutstore can automatically send the file to your colleague or family for viewing and editing.

"My Nutstore" Folder

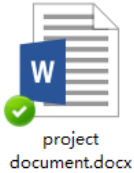
After the Nutstore is installed, a folder named "My Nutstore" will be automatically created. The Nutstore Quick Guide is in this folder.

"My Nutstore" folder is totally the same as other folders except that the files in this folder will be automatically uploaded to Nutstore and saved to the same folder in other computers, mobile phones and tablets. Those files also can be accessed from the

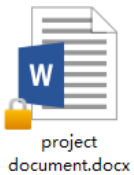
Nutstore website. Under this folder, there is a small icon on each file



The file is being saved to Nutstore.



The file is successfully saved to Nutstore.



The file is used by other programs, and will not be synchronized temporarily. The file will be automatically saved to Nutstore after the program used this file is closed.

After the file is saved to Nutstore, Nutstore will synchronize the file to other computers, mobile phones and tablets as soon as possible.

Icons of Nutstore's Status Bar

The following icons can be found at the status bar of the operation system:



The file is being saved to Nutstore.



All files are successfully saved to Nutstore.



Network is disconnected. Move the cursor to the icon, and you can see the synchronization status of the file, including transmission speed and estimated time.

- Left-click the icon: Fast-open the "My Nutstore" folder.
- Right-click the icon: Open the function menu.

Start to Use Nutstore

Put some files into "My Nutstore" and then log in [Nutstore Website](#). You can see your files on the web page.

Install Nutstore on your mobile phone and pad and you can better enjoy the convenience of using Nutstore.

Frequently Asked Questions

Q: What is synchronization?

A: It is the process to save the file in one device to another device. Synchronization can ensure the consistency of the file content in those two devices.

Q: Whether other folders other than "My Nutstore" can be synchronized?

A: Yes. Right-click the folder and select "Personal Synchronization" on the menu popped up.

Q: What is synchronization folder?

A: Synchronization folder means that all files in it will be automatically saved to Nutstore. "My Nutstore" is a synchronization folder. One user can create 100 synchronization folders at most.

Q: How many files can be stored in Nutstore?

A: The number of files can be stored is different due to different user type. Please refer to the Nutstore Website for details.

Q: Is Nutstore safe?

A: Nutstore adopts AES encryption for users' data, which can ensure that the data of the users cannot be seen by anyone else. AES encryption is widely used by military and financial industries.

Q: Where can user get more help information?

A: Please access Nutstore Help Center for details. You also can log in Nutstore Forum, Nutstore Microblog or Nutstore Wechat for more information. Click the following links to watch the demonstration videos for how to use Nutstore.

File synchronization: <http://www.jianguoyun.com/s/tutorial#sync>

Multiple people synchronization: <http://www.jianguoyun.com/s/tutorial#others>

Permission setting: <http://www.jianguoyun.com/s/tutorial#permission>

File sharing: <http://www.jianguoyun.com/s/tutorial#share>

Deleted file recovery: <http://www.jianguoyun.com/s/tutorial#restore>

Online file editing: <http://www.jianguoyun.com/s/tutorial#view>

File searching: <http://www.jianguoyun.com/s/tutorial#search>

Member management: <http://www.jianguoyun.com/s/tutorial#member>

Organization structure management: <http://www.jianguoyun.com/s/tutorial#company>