Q: Why is this version 19.4 rather than 20.1?

A: We are longer using the year as part of the release

Q: Recovery verification available for FileSystem and DB backup too?

A: Only for PPDM Image level backups

Q: How soon can we expect to see these updates in the Demo Center labs and Demos?

A: By RTS (3/31)

Q: Do we plan to have "Secure Copy" and "Validate" in a single schedule/workflow ?

A: Not in this release but we are planning

Q: with CBR 19.3 using CyberSense 7.1 - all copies were shown as good copies in CBR, even when infected. Can only tell by looking at the CyberSense reports. Do u know if this integration issue is fixed in 19.4? Thanks

A: Need to find out why its showing good for infected copies. You can email me the details

Q: Typically running cleaning too often impacts deduplication and performance. what impact does the

   on demand cleaning have on the DD in the vault?

A: Its not DD cleaning. We are telling DD to mark the unlocked copies for deletion. You will see space getting reclaimed upon next cleaning cycle

Q: The title of that email needs to change - to ATTENTION NEEDED.Having is read success or just generic will not be reviewed

A: Thanks for the feedback. Will check on this

Q: Does the CS licensing report say how much capacity isn't covered to help us know what amount of extra licensing is needed?

A: Yes. It will show you how much you oversubscribed

Q: Is there any internal insights to show underlicense conditions - or does the software stop after the condition persist

A: You will have 90 days grace period and post the grace period, analysis will not run

Q: Does CC tell you how much you are over drafted?

A: Yes, it will

Q: Will recovering PPDM affect additional NICs or IP addresses added?

A: It will just go back to your previous DR state which is replicated to Vault DD

Q: Does 19.4 officially include support for multiple IP addresses?

A: CR always supported multiple IP addresses. You can now choose different replication interfaces for each context

Q: In regards to having this in a customer environment that have VxBlocks and VxRacks with Vscale and their current data domain solution is at technology extension is there any issues having the CR solution included in the technology extension? the underlying hardware code does not seem to change and can follow existing RCM code levels but I do see that the CR software is being upgraded often which is more of an application function correct? or is CR directly tied to the HW code and they both have to be upgraded together?

A: CR is not tied to HW code. We need to check compatibility of Linux OS if you are installing CR rpm and OVA is supported only for VMware

Q: Does SH issue that Registration Key or Dell ?

A: SH

Q: Does the the policy enable/disable the network link to the source or is the link always active and the target just locks the data?

A: It will disable the policy and replication context only in Vault DD. So Prod DD will keep trying to send the data but the Vault DD is not ready to receive because its isolated with airgap now

Q: These certificates will be provided by customer right ?

A: Yes

Q: Big question seems to be confirming the actual release number - 19.4? 20.1? etc?

A: We are not following those release versions now