

Quick Guide
Cisco Secure Client VPN Upgrade For Windows
Version 2.0 (Nov 2024)

Section	Slides
Cisco Secure Client VPN Upgrade	3 to 7
Frequently Asked Questions	8

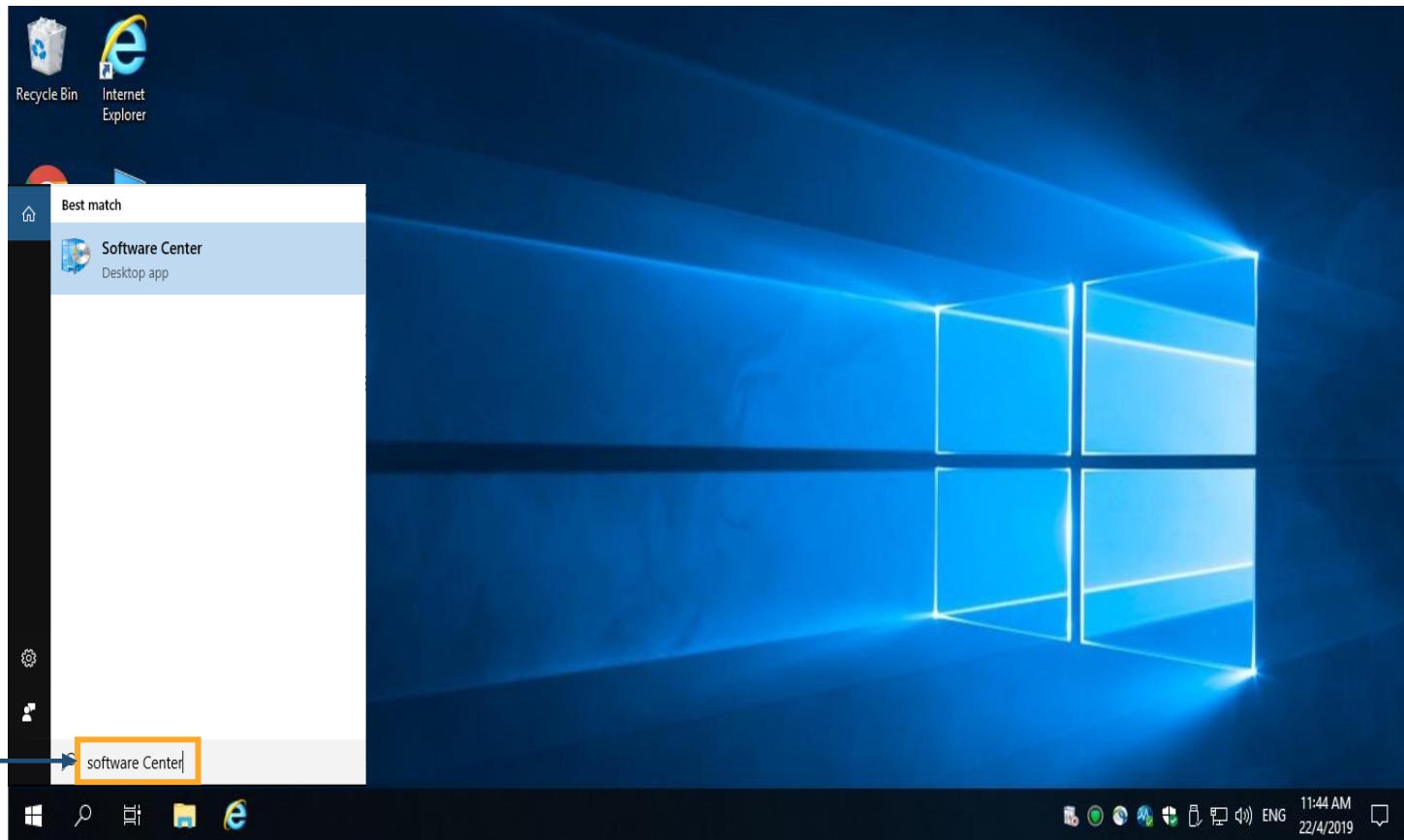


Please take note of the following before proceeding with the upgrade:

- Please connect your machine to Internet on either SSOE 2 network or your home network for at least 10 minutes for the software upgrade.
- **Save all your work, close all the software applications** (e.g., MS Outlook, MS Edge) before proceeding.
- If you are currently connected to Cisco Secure Client, please **disconnect your VPN** to avoid conflicting with the installation process.
- Please do not:
 - Log off or shut down the machine,
 - Switch to sleep or hibernate mode,
 - Unplug the power cord during installation process.
- Please reboot your machine and perform the installation again if there are issues during the installation process.

1

Click on the **Search Windows** Button and type Software Center.
Click **Software Center**.



2

Click on
Applications
and double
click on **Cisco
Secure Client
5.1.6.103–
Upgrade.**

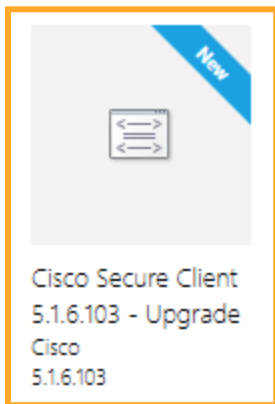
All Required Featured

Filter:

All

Sort by:

Most recent



3
Click **Install**.


Software Center

SSOE 2

Applications 1

- Updates
- Operating Systems
- Installation status
- Device compliance

Applications > Application details

 Cisco Secure Client 5.1.6.103 - Upgrade

Published by Cisco

Install

The screenshot shows the 'Software Center' application window. At the top, there's a blue header with 'SSOE 2'. Below it, a left-hand navigation pane contains several options: 'Applications' (highlighted in blue with a '1' badge), 'Updates', 'Operating Systems', 'Installation status', and 'Device compliance'. An arrow points from the '3 Click Install.' instruction to the 'Install' button. The main content area shows the details for the 'Cisco Secure Client 5.1.6.103 - Upgrade' application, published by Cisco. The 'Install' button is a blue rectangle with white text, outlined in orange.

4

The upgrade will be initiated – it may take **5-10 minutes** to complete.



Cisco Secure Client 5.1.6.103 - Upgrade

Published by Cisco

Cancel



Installing...

Status: Waiting to install

Version: 5.1.6.103

Date published: 7/11/2024

Restart required: No

Download size: 62 MB

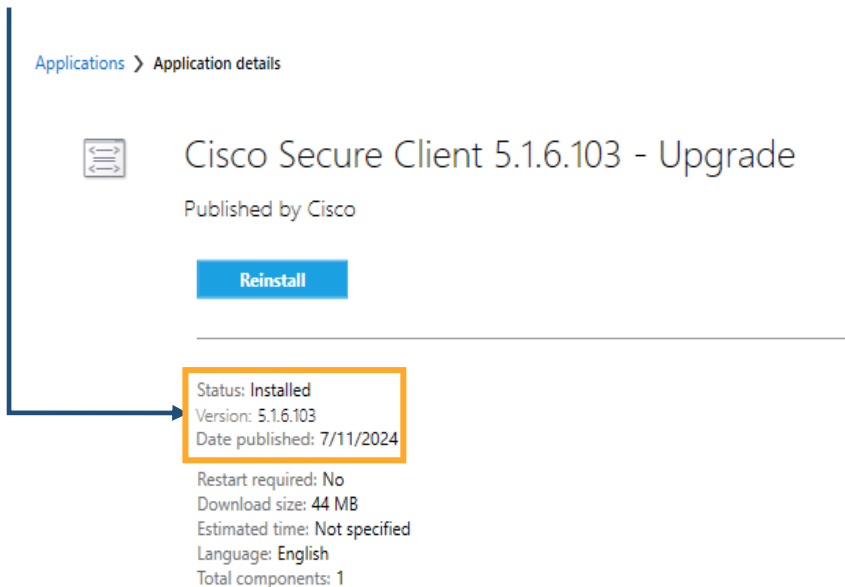
Estimated time: Not specified

Language: English

Total components: 1

5

Once completed, status will be shown as **“Installed”** with the latest version 5.1.6.103



6

To connect to VPN, go to Windows Search > **Cisco Secure Client**

