```
In [1]: %info
```

```
Current session configs: {'conf': {'spark.pyspark.python': 'python3', 'spark.pyspark.virtualenv.enabled': 'true', 'spark.pyspark.virtualenv.type': 'native', 'spark.pyspark.virtualenv.bin.path': '/usr/bin/virtualenv'}, 'kind': 'pyspark'}

No active sessions.
```

#### **Analysis of Yelp Business Intelligence Data**

We will analyze a subset of Yelp's business, reviews and user data. This dataset comes to us from Kaggle although we have taken steps to pull this data into a publis s3 bucket: s3://sta9760-yelpdataset/yelp-light/\*business.json

#### Part I: Installation and Initial Set

1.3.4

nose

Begin by installing the necessary libraries that you may need to conduct your analysis. At the very least, you must install pandas and matplotlib

```
sc.list packages()
In [2]:
         Starting Spark application
         ID
                      YARN Application ID
                                            Kind State Spark UI Driver log Current session?
          0 application_1606177671994_0001 pyspark
                                                   idle
                                                            Link
                                                                      Link
         SparkSession available as 'spark'.
         Package
                                       Version
         beautifulsoup4
                                       4.9.1
         boto
                                       2.49.0
         click
                                       7.1.2
         jmespath
                                       0.10.0
         joblib
                                       0.16.0
         lxml
                                       4.5.2
         mysglclient
                                       1.4.2
                                       3.5
         nltk
```

```
1.16.5
        numpy
        pip
                                   9.0.1
        py-dateutil
                                   2.2
        python37-sagemaker-pyspark 1.4.0
                                   2020.1
        pytz
                                   5.3.1
        PyYAML
                                   2020.7.14
        regex
        setuptools
                                   28.8.0
                                   1.13.0
        six
        soupsieve
                                   1.9.5
                                   4.48.2
        tqdm
        wheel
                                   0.29.0
        windmill
                                   1.6
        sc.install pypi package("pandas==1.1.4")
In [3]:
         sc.install pypi package("matplotlib==3.3.3")
         sc.install pypi package("seaborn==0.11.0")
        Collecting pandas==1.1.4
          Downloading https://files.pythonhosted.org/packages/bf/4c/cb7da76f3a5e077e545f9cf8575b8f488a4e8ad60490838f8
        9c5cdd5bb57/pandas-1.1.4-cp37-cp37m-manylinux1 x86 64.whl (9.5MB)
        Requirement already satisfied: numpy>=1.15.4 in /usr/local/lib64/python3.7/site-packages (from pandas==1.1.4)
        Requirement already satisfied: pytz>=2017.2 in /usr/local/lib/python3.7/site-packages (from pandas==1.1.4)
        Collecting python-dateutil>=2.7.3 (from pandas==1.1.4)
          Downloading https://files.pythonhosted.org/packages/d4/70/d60450c3dd48ef87586924207ae8907090de0b306af2bce5d
        134d78615cb/python dateutil-2.8.1-py2.py3-none-any.whl (227kB)
        Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.7.
        3->pandas==1.1.4)
        Installing collected packages: python-dateutil, pandas
        Successfully installed pandas-1.1.4 python-dateutil-2.8.1
        Collecting matplotlib==3.3.3
          Downloading https://files.pythonhosted.org/packages/30/f2/10c822cb0ca5ebec58bd1892187bc3e3db64a867ac26531c6
        204663fc218/matplotlib-3.3.3-cp37-cp37m-manylinux1 x86 64.whl (11.6MB)
        Requirement already satisfied: numpy>=1.15 in /usr/local/lib64/python3.7/site-packages (from matplotlib==3.3.
        3)
        Requirement already satisfied: python-dateutil>=2.1 in /mnt/tmp/1606178038470-0/lib/python3.7/site-packages
        (from matplotlib==3.3.3)
        Collecting pyparsing!=2.0.4,!=2.1.2,!=2.1.6,>=2.0.3 (from matplotlib==3.3.3)
          Downloading https://files.pythonhosted.org/packages/8a/bb/488841f56197b13700afd5658fc279a2025a39e22449b7cf2
        9864669b15d/pyparsing-2.4.7-py2.py3-none-any.whl (67kB)
        Collecting pillow>=6.2.0 (from matplotlib==3.3.3)
          Downloading https://files.pythonhosted.org/packages/af/fa/c1302a26d5e1a17fa8e10e43417b6cf038b0648c4b79fcf23
        02a4a0c5d30/Pillow-8.0.1-cp37-cp37m-manylinux1 x86 64.whl (2.2MB)
        Collecting cycler>=0.10 (from matplotlib==3.3.3)
          Downloading https://files.pythonhosted.org/packages/f7/d2/e07d3ebb2bd7af696440ce7e754c59dd546ffe1bbe732c8ab
        68b9c834e61/cycler-0.10.0-py2.py3-none-any.whl
```

```
Collecting kiwisolver>=1.0.1 (from matplotlib==3.3.3)
 Downloading https://files.pythonhosted.org/packages/d2/46/231de802ade4225b76b96cffe419cf3ce52bbe92e3b092cf1
2db7d11c207/kiwisolver-1.3.1-cp37-cp37m-manylinux1 x86 64.whl (1.1MB)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.1-
>matplotlib==3.3.3)
Installing collected packages: pyparsing, pillow, cycler, kiwisolver, matplotlib
Successfully installed cycler-0.10.0 kiwisolver-1.3.1 matplotlib-3.3.3 pillow-8.0.1 pyparsing-2.4.7
Collecting seaborn==0.11.0
 Downloading https://files.pythonhosted.org/packages/bc/45/5118a05b0d61173e6eb12bc5804f0fbb6f196adb0a20e0b16
efc2b8e98be/seaborn-0.11.0-py3-none-any.whl (283kB)
Requirement already satisfied: numpy>=1.15 in /usr/local/lib64/python3.7/site-packages (from seaborn==0.11.0)
Collecting scipy>=1.0 (from seaborn==0.11.0)
 Downloading https://files.pythonhosted.org/packages/dc/7e/8f6a79b102calea928bae8998b05bf5dc24a90571db13cd11
9f275ba6252/scipy-1.5.4-cp37-cp37m-manylinux1 x86 64.whl (25.9MB)
Requirement already satisfied: matplotlib>=2.2 in /mnt/tmp/1606178038470-0/lib/python3.7/site-packages (from
seaborn==0.11.0)
Requirement already satisfied: pandas>=0.23 in /mnt/tmp/1606178038470-0/lib/python3.7/site-packages (from sea
born==0.11.0)
Requirement already satisfied: python-dateutil>=2.1 in /mnt/tmp/1606178038470-0/lib/python3.7/site-packages
(from matplotlib>=2.2->seaborn==0.11.0)
Requirement already satisfied: pyparsing!=2.0.4,!=2.1.2,!=2.1.6,>=2.0.3 in /mnt/tmp/1606178038470-0/lib/pytho
n3.7/site-packages (from matplotlib>=2.2->seaborn==0.11.0)
Requirement already satisfied: pillow>=6.2.0 in /mnt/tmp/1606178038470-0/lib/python3.7/site-packages (from ma
tplotlib>=2.2->seaborn==0.11.0)
Requirement already satisfied: cycler>=0.10 in /mnt/tmp/1606178038470-0/lib/python3.7/site-packages (from mat
plotlib>=2.2->seaborn==0.11.0)
Requirement already satisfied: kiwisolver>=1.0.1 in /mnt/tmp/1606178038470-0/lib/python3.7/site-packages (fro
m matplotlib>=2.2->seaborn==0.11.0)
Requirement already satisfied: pytz>=2017.2 in /usr/local/lib/python3.7/site-packages (from pandas>=0.23->sea
born==0.11.0)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.1-
>matplotlib>=2.2->seaborn==0.11.0)
Installing collected packages: scipy, seaborn
Successfully installed scipy-1.5.4 seaborn-0.11.0
```

#### **Importing**

Now, import the installed packages from the previous block below.

```
In [4]: import pandas as pd
import seaborn as sns
import matplotlib.pyplot as plt
```

#### **Loading Data**

We are finally ready to load data. Using spark load the data from S3 into a dataframe object that we can manipulate further down in our analysis.

```
In [5]: business_data = spark.read.json('s3://stat9760fifi/yelp_academic_dataset_business.json')
```

#### Overview of Data

Display the number of rows and columns in our dataset.

```
print("'Columns:"+' '+str(len(business_data.columns))+' '+'|'+ \
In [6]:
               ' '+'Rows:'+' '+str(business_data.count())+ "'")
        'Columns: 14 | Rows: 209393'
       Display the DataFrame schema below.
         business_data.printSchema()
In [7]:
        root
          -- address: string (nullable = true)
          -- attributes: struct (nullable = true)
               -- AcceptsInsurance: string (nullable = true)
               -- AgesAllowed: string (nullable = true)
               -- Alcohol: string (nullable = true)
               -- Ambience: string (nullable = true)
               -- BYOB: string (nullable = true)
               -- BYOBCorkage: string (nullable = true)
               -- BestNights: string (nullable = true)
               -- BikeParking: string (nullable = true)
               -- BusinessAcceptsBitcoin: string (nullable = true)
               -- BusinessAcceptsCreditCards: string (nullable = true)
               -- BusinessParking: string (nullable = true)
               -- ByAppointmentOnly: string (nullable = true)
               -- Caters: string (nullable = true)
               -- CoatCheck: string (nullable = true)
               -- Corkage: string (nullable = true)
```

```
-- DietaryRestrictions: string (nullable = true)
     -- DogsAllowed: string (nullable = true)
     -- DriveThru: string (nullable = true)
     -- GoodForDancing: string (nullable = true)
     -- GoodForKids: string (nullable = true)
     -- GoodForMeal: string (nullable = true)
     -- HairSpecializesIn: string (nullable = true)
     -- HappyHour: string (nullable = true)
     -- HasTV: string (nullable = true)
     -- Music: string (nullable = true)
     -- NoiseLevel: string (nullable = true)
     -- Open24Hours: string (nullable = true)
     -- OutdoorSeating: string (nullable = true)
     -- RestaurantsAttire: string (nullable = true)
     -- RestaurantsCounterService: string (nullable = true)
     -- RestaurantsDelivery: string (nullable = true)
     -- RestaurantsGoodForGroups: string (nullable = true)
     -- RestaurantsPriceRange2: string (nullable = true)
     -- RestaurantsReservations: string (nullable = true)
     -- RestaurantsTableService: string (nullable = true)
     -- RestaurantsTakeOut: string (nullable = true)
     -- Smoking: string (nullable = true)
     -- WheelchairAccessible: string (nullable = true)
     -- WiFi: string (nullable = true)
-- business id: string (nullable = true)
-- categories: string (nullable = true)
-- city: string (nullable = true)
-- hours: struct (nullable = true)
     |-- Friday: string (nullable = true)
     -- Monday: string (nullable = true)
     -- Saturday: string (nullable = true)
     -- Sunday: string (nullable = true)
     -- Thursday: string (nullable = true)
     -- Tuesday: string (nullable = true)
     -- Wednesday: string (nullable = true)
-- is open: long (nullable = true)
-- latitude: double (nullable = true)
-- longitude: double (nullable = true)
-- name: string (nullable = true)
-- postal code: string (nullable = true)
-- review count: long (nullable = true)
-- stars: double (nullable = true)
-- state: string (nullable = true)
```

Display the first 5 rows with the following columns:

```
name
city
state
categories
In [8]: business_data.select('business_id','name','city','state','categories').show(5)
```

#### Part II: Analyzing Categories

Let's now answer this question: how many unique categories are represented in this dataset?

Essentially, we have the categories per business as a list - this is useful to quickly see what each business might be represented as but it is difficult to easily answer questions such as:

How many businesses are categorized as Active Life, for instance What are the top 20 most popular categories available?

#### **Association Table**

We need to "break out" these categories from the business ids? One common approach to take is to build an association table mapping a single business id multiple times to each distinct category.

What this does is allow us to then perform a myriad of rollups and other analysis on this association table which can aid us in answering the questions asked above. Implement the code necessary to derive the table described from your original yelp

dataframe.

```
In [9]: from pyspark.sql.functions import split, explode
business_association = business_data.withColumn('category',explode(split('categories',', ')))
```

Display the first 5 rows of your association table below.

```
In [10]: business_association.select('business_id','category').show(5)
```

#### **Total Unique Categories**

Finally, we are ready to answer the question: what is the total number of unique categories available?

Below, implement the code necessary to calculate this figure.

```
In [11]: business_association.select("category").distinct().count()
```

1336

#### **Top Categories By Business**

Now let's find the top categories in this dataset by rolling up categories.

## Counts of Businesses / Category

So now, let's unroll our distinct count a bit and display the per count value of businesses per category.

```
In [12]: business_association.groupby("category").count().show()
```

+	<del>-</del>
category	count
Paddleboarding	36
Dermatologists	341
Aerial Tours	28
Hobby Shops	828
Bubble Tea	720
Embassy	13
Tanning	938
Handyman	682
Aerial Fitness	29
Falafel	159
Outlet Stores	399
Summer Camps	318
Clothing Rental	55
Sporting Goods	2311
Cooking Schools	118
College Counseling	15
Lactation Services	50
Ski & Snowboard S	50
Museums	359
Doulas	45
only showing top 20 ro	tt DWS

### **Bar Chart of Top Categories**

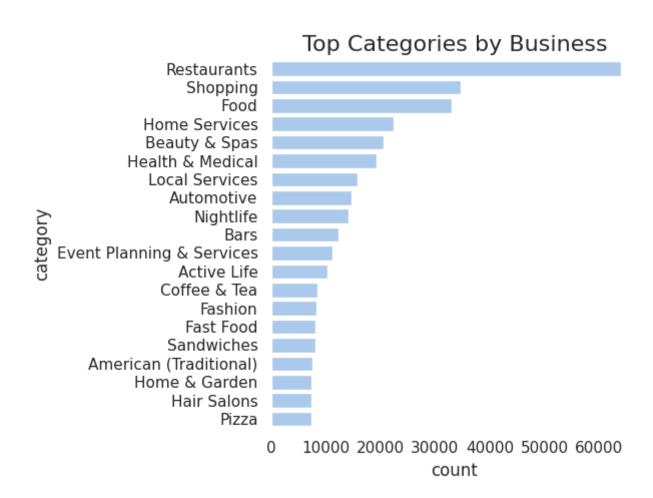
With this data available, let us now build a barchart of the top 20 categories.

HINT: don't forget about the matplotlib magic!

%matplot plt

```
In [13]: count_of_category=business_association.groupby("category").count().orderBy('count',ascending=False).limit(20
pdf = count_of_category.toPandas()
```

```
In [14]: sns.set(style='white',palette="pastel", color_codes=True)
    sns.barplot(data=pdf,x='count',y='category',color="b")
    plt.title('Top Categories by Business',fontsize=16)
    plt.tight_layout()
    sns.despine(left=True, bottom=True)
    %matplot plt
```



# Part III: Do Yelp Reviews Skew Negative?

Oftentimes, it is said that the only people who write a written review are those who are extremely dissatisfied or extremely satisfied with the service received.

How true is this really? Let's try and answer this question.

#### **Loading Review Data**

Begin by loading the review data set from S3 and printing schema to determine what data is available.

```
review_data = spark.read.json('s3://stat9760fifi/yelp_academic_dataset review.json')
In [15]:
          review data.printSchema()
         root
           -- business id: string (nullable = true)
           -- cool: long (nullable = true)
           -- date: string (nullable = true)
           -- funny: long (nullable = true)
           -- review id: string (nullable = true)
           -- stars: double (nullable = true)
           -- text: string (nullable = true)
           -- useful: long (nullable = true)
           -- user id: string (nullable = true)
        review_data = spark.read.json('s3://stat9760fifi/yelp_academic_dataset_review.json') review_data.printSchema()
        Let's begin by listing the business_id and stars columns together for the user reviews data.
          review_data.select('business_id','stars').show(5)
In [16]:
                   business id stars
          -MhfebM0QIsKt87iD...
                                  2.0
          |lbrU8StCq3yDfr-QM...| 1.0
          HQ128KMwrEKHqhFrr... 5.0
          | 5JxlZaqCnk1MnbgRi... | 1.0 |
          |IS4cv902ykd8wj1TR...| 4.0|
         +----+
         only showing top 5 rows
        Check for null value before aggreation
In [17]:
          from pyspark.sql import functions as F
          review data.where(F.isnull(F.col("text"))).count()
```

Now, let's aggregate along the stars column to get a resultant dataframe that displays average stars per business as accumulated by users who took the time to submit a written review.

```
In [18]: review_agg=review_data.groupBy("business_id").avg('stars')
    review_agg.show(5)
```

Now the fun part - let's join our two dataframes (reviews and business data) by business\_id.

```
In [19]: joint_data = review_agg.join(business_data, review_agg.business_id == business_data.business_id)
```

Let's see a few of these:

Compute a new dataframe that calculates what we will call the skew (for lack of a better word) between the avg stars accumulated from written reviews and the actual star rating of a business (ie: the average of stars given by reviewers who wrote an actual

review and reviewers who just provided a star rating).

The formula you can use is something like:

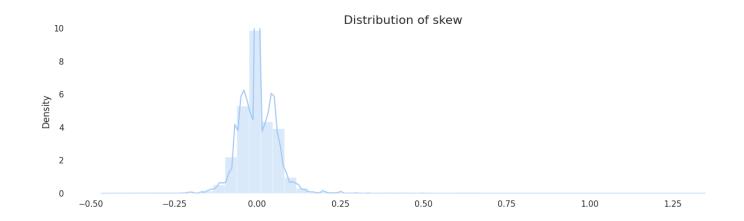
```
(row['avg(stars)'] - row['stars']) / row['stars']
```

If the skew is negative, we can interpret that to be: reviewers who left a written response were more dissatisfied than normal. If skew is positive, we can interpret that to be: reviewers who left a written response were more satisfied than normal.

And finally, graph it!

```
In [22]: pdf_skew = joint_skew.select('skew').toPandas()
```

```
In [23]: sns.set(style='white', palette="pastel",color_codes=True)
figure, ax = plt.subplots(figsize = (16,4))
sns.distplot(pdf_skew, color = 'b', kde= True)
plt.title('Distribution of skew',fontsize=16)
plt.ylim([0,10])
sns.despine(left=True, bottom=True)
%matplot plt
```



#### Further analysis

# So, do Yelp (written) Reviews skew negative? Does this analysis actually prove anything? Expound on implications / interpretations of this graph.

From the summary, the means of stars for written review and actual business ratings are very close. However, Since the skewness of the ditribution plot is more than 1, the Yelp written reviews actually skew positive. It means that reviewers who left a written response were more satisfied than normal. High kurtosis indicates outliers when average wrritten review for a business is much higher than actual business rating. However, we need more than descriptive statistics to prove. We need to do hypothesis testing.

```
In [24]: joint_skew.select('stars', 'avg(stars)','skew').describe().show()
```

+	+	t	+
summary	stars	avg(stars)	skew
+	+	F	·+
count	209393	209393	209393
mean	3.5380552358483808	3.5343042366202604	0.001235344665268
stddev	1.023543034622585	1.01520884751682	0.05523522538149906
min	1.0	1.0	-0.45454545454545453
max	5.0	5.0	1.333333333333333
+	+	<b>⊦</b> -	<b></b> +

Find the skewness and kurtosis

```
In [25]: print("Skewness: %f" % pdf_skew.skew())
print("Kurtosis: %f" % pdf_skew.kurt())
```

Skewness: 1.336517 Kurtosis: 16.880116

# Part IV: Should the Elite be Trusted? (Or, some other analysis of your choice)

For the final portion - you have a choice:

Try and analyze some interesting dimension to this data. The ONLY requirement is that you must use the Users dataset and join on either the business\* or reviews\*\* dataset

Or, you may try and answer the question posed: how accurate or close are the ratings of an "elite" user (check Users table schema) vs the actual business rating.

Feel free to use any and all methodologies at your disposal - only requirement is you must render one visualization in your analysis Begin by loading the user data set from S3 and printing schema to determine what data is available.

```
In [26]: user_data = spark.read.json('s3://stat9760fifi/yelp_academic_dataset_user.json')
    user_data.printSchema()
```

```
root
  -- average stars: double (nullable = true)
 -- compliment cool: long (nullable = true)
 -- compliment cute: long (nullable = true)
 -- compliment funny: long (nullable = true)
 -- compliment hot: long (nullable = true)
 -- compliment list: long (nullable = true)
 -- compliment more: long (nullable = true)
  -- compliment note: long (nullable = true)
 -- compliment photos: long (nullable = true)
 -- compliment plain: long (nullable = true)
  -- compliment profile: long (nullable = true)
  -- compliment_writer: long (nullable = true)
  -- cool: long (nullable = true)
  -- elite: string (nullable = true)
 -- fans: long (nullable = true)
  -- friends: string (nullable = true)
 -- funny: long (nullable = true)
 -- name: string (nullable = true)
 -- review count: long (nullable = true)
 -- useful: long (nullable = true)
 -- user id: string (nullable = true)
 -- yelping since: string (nullable = true)
```

Check the distribution of elite colum and order by count

```
In [27]: user_data.groupby('elite').count().orderBy('count',ascending=False).show()
```

```
+----+----+
| elite| count|
+-----
```

```
1892742
                2018
                      11611
           2017,2018
                       10196
      2016,2017,2018
                        6369
2015,2016,2017,2018
                        4762
           2016,2017
                        2273
                        2236
2014,2015,2016,20...
2012,2013,2014,20...
                        1902
                        1871
           2015,2016
      2015,2016,2017
                        1618
2013,2014,2015,20...
                        1552
                        1380
                2017
                2012
                        1101
2011,2012,2013,20...
                        1021
           2012,2013
                         950
      2012,2013,2014
                         932
           2014,2015
                         894
           2011,2012
                         894
2010,2011,2012,20...
                         877
           2010,2011
                         836
```

only showing top 20 rows

Move the rows where elite is empty and show the distribution again

```
user_data_filter=user_data.filter(user_data.elite != "")
user_data_filter.groupby('elite').count().orderBy('count',ascending=False).show()
```

```
elite | count |
                2018 | 11611 |
           2017,2018 | 10196 |
      2016,2017,2018 | 6369
 2015,2016,2017,2018 | 4762
                      2273
           2016,2017
2014,2015,2016,20...
                      2236
2012,2013,2014,20...
                      1902
           2015,2016 1871
      2015,2016,2017 1618
2013,2014,2015,20...
                      1552
                2017 | 1380
                2012 1101
2011,2012,2013,20...
                      1021
                       950
           2012,2013
      2012,2013,2014
                       932
           2014,2015
                       894
```

Build an association table mapping a single user id multiple times to each distinct elite year

```
user_data_select=user_data_filter.select('user_id','elite')
user_data_expand = user_data_select.withColumn('elite_year',explode(split('elite',',')))
user_data_simple= user_data_expand.select('user_id','elite_year')
user_data_simple.show(5)
```

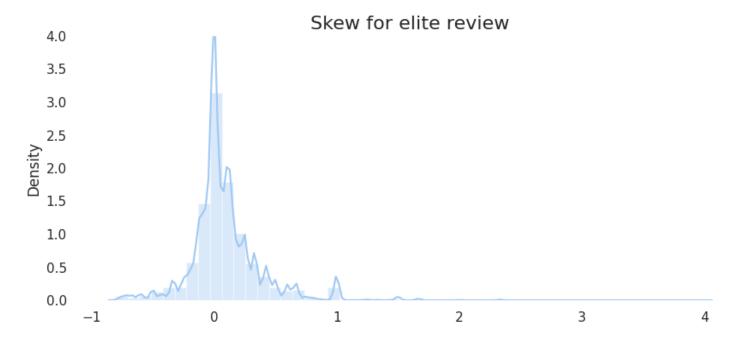
Transform date column to join the table later

```
from pyspark.sql.functions import substring
    review_data_transform= review_data.withColumn('elite_year', substring('date',1,4))
    review_data_select=review_data_transform.select('user_id','business_id','stars','elite_year')
    review_data_select.show(5)
```

Join two tables by user\_id and year. The resultant table only contains review stars made by elite. Reviews made in the years when users are not elite are excluded.

```
review_user_joint=review_data_select.join(user_data_simple, on =['user id','elite year'])
In [31]:
          review user joint.show(5)
                       user_id|elite_year|
                                                   business id stars
          --_H9j6ggxvqhh9nP...
                                     2015 NTQXBbCa5Ugj5lNr6...
          -- H9j6ggxvqhh9nP...
                                     2015 AV6weBrZFFBfRGCbc...
                                                                3.0
          -- H9j6ggxvqhh9nP...
                                     2015 | HxXA4jQXQzt XxHW...
                                                                5.0
                                     2015 | XqJ33USvU6646zDGz... | 3.0
          -- H9j6ggxvqhh9nP...
          --_H9j6ggxvqhh9nP...
                                     2015 | BKZKXKbfBUQ8sk0I0... | 4.0 |
         only showing top 5 rows
        Calculate the average of elite rating by business_id
          review_user_star=review_user_joint.groupBy('business_id').avg('stars')
In [32]:
          review user star.show(5)
                   business_id
          --9e1ONYQuAa-CB R... | 4.240641711229946
          RtuvSWO_UZ8V3Wpj0... 4.188811188811189
          cz5vz-893D3LNH3TM... | 3.8805970149253732
          eKznX8VTfcQrjCqXp... | 4.279411764705882
          SjgeuBlgKER9yegpo... 3.857142857142857
         only showing top 5 rows
         review_user_business=review_user_star.join(business_association, \
In [33]:
                                              review user star.business id==business association.business id)
        Compare to actual business rating
          joint skew elite = review user business.withColumn('skew elite', (review user business['avg(stars)'] - \
In [34]:
                                               review user business['stars'])/review user business['stars'])
In [35]:
         pdf elite = joint skew elite.select('skew elite').toPandas()
```

```
In [36]: sns.set(style='white', palette="pastel",color_codes=True)
    figure, ax = plt.subplots(figsize = (10,4))
    sns.distplot(pdf_elite, color = 'b',kde= True)
    plt.title('Skew for elite review',fontsize=16)
    plt.ylim([0,4])
    sns.despine(left=True, bottom=True)
    %matplot plt
```



```
In [37]: print("Skewness: %f" % pdf_elite.skew())
print("Kurtosis: %f" % pdf_elite.kurt())
```

Skewness: 1.553183 Kurtosis: 7.585581

How accurate or close are the ratings of an "elite" user (check Users table schema) vs the actual business rating.

From the plot and skewness, an elite user tend to leave more postive reviews than usual. It is possible that elite users have access to more features. Elite users are also more motivated to write a good review.