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Messaging platforms

Zalo Personal

Status: experimental. This integration automates a **personal Zalo account** via `zca-cli`.

> **Warning:** This is an unofficial integration and may result in account suspension/ban. Use at your own risk.

Plugin required

Zalo Personal ships as a plugin and is not bundled with the core install.

Install via CLI: `openclaw plugins install @openclaw/zalouser`

Or from a source checkout: `openclaw plugins install ./extensions/zalouser`

Details: [Plugins](#)

Prerequisite: zca-cli

The Gateway machine must have the `zca` binary available in `PATH`.

Verify: `zca --version`

If missing, install zca-cli (see `extensions/zalouser/README.md` or the upstream zca-cli docs).

Quick setup (beginner)

1. Install the plugin (see above).

2. Login (QR, on the Gateway machine):

   ```
   openclaw channels login --channel zalouser
   ```

   Scan the QR code in the terminal with the Zalo mobile app.

3. Enable the channel:

```
{
  channels: {
    zalouser: {
      enabled: true,
      dmPolicy: "pairing",
    },
  },
}
```

4. Restart the Gateway (or finish onboarding).

5. DM access defaults to pairing; approve the pairing code on first contact.

What it is

Uses `zca listen` to receive inbound messages.

Uses `zca msg ...` to send replies (text/media/link).

Designed for "personal account" use cases where Zalo Bot API is not available.

Naming

Channel id is `zalouser` to make it explicit this automates a **personal Zalo user account** (unofficial). We keep `zalo` reserved for a potential

future official Zalo API integration.

Finding IDs (directory)

Use the directory CLI to discover peers/groups and their IDs:

```
openclaw directory self --channel zalouser
openclaw directory peers list --channel zalouser --query "name"
openclaw directory groups list --channel zalouser --query "work"
```

Limits

Outbound text is chunked to ~2000 characters (Zalo client limits).

Streaming is blocked by default.

Access control (DMs)

`channels.zalouser.dmPolicy` supports: `pairing | allowlist | open | disabled`
(default: `pairing`). `channels.zalouser.allowFrom` accepts user IDs or
names. The wizard resolves names to IDs via `zca friend find` when
available.

Approve via:

```
openclaw pairing list zalouser

openclaw pairing approve zalouser <code>
```

Group access (optional)

Default: `channels.zalouser.groupPolicy = "open"` (groups allowed). Use
`channels.defaults.groupPolicy` to override the default when unset.

Restrict to an allowlist with:

`channels.zalouser.groupPolicy = "allowlist"`

`channels.zalouser.groups` (keys are group IDs or names)

Block all groups: `, channels.zalouser.groupPolicy = "disabled"` .

The configure wizard can prompt for group allowlists.

On startup, OpenClaw resolves group/user names in allowlists to IDs and logs the mapping; unresolved entries are kept as typed.

Example:

```
{
  channels: {
    zalouser: {
      groupPolicy: "allowlist",
      groups: {
        "123456789": { allow: true },
        "Work Chat": { allow: true },
      },
    },
  },
}
```

Multi-account

Accounts map to zca profiles. Example:

```
channels: {
  zalouser: {
    enabled: true,
    defaultAccount: "default",
    accounts: {
      work: { enabled: true, profile: "work" },
    },
  },
},
}
```

Troubleshooting

`zca` not found:

Install zca-cli and ensure it's on `PATH` for the Gateway process.

Login doesn't stick:

```
openclaw channels status --probe
```

Re-login: `openclaw channels logout --channel zalouser && openclaw channels login --channel zalouser`

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