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Troubleshooting

If you only have 2 minutes, use this page as a triage front door.

First 60 seconds

Run this exact ladder in order:

```
openclaw status
openclaw status --all
openclaw gateway probe
openclaw gateway status
openclaw doctor
openclaw channels status --probe
openclaw logs --follow
```

Good output in one line:

`openclaw status` → shows configured channels and no obvious auth errors.

`openclaw status --all` → full report is present and shareable.

`openclaw gateway probe` → expected gateway target is reachable.

`openclaw gateway status` → Runtime: running and RPC probe: ok .

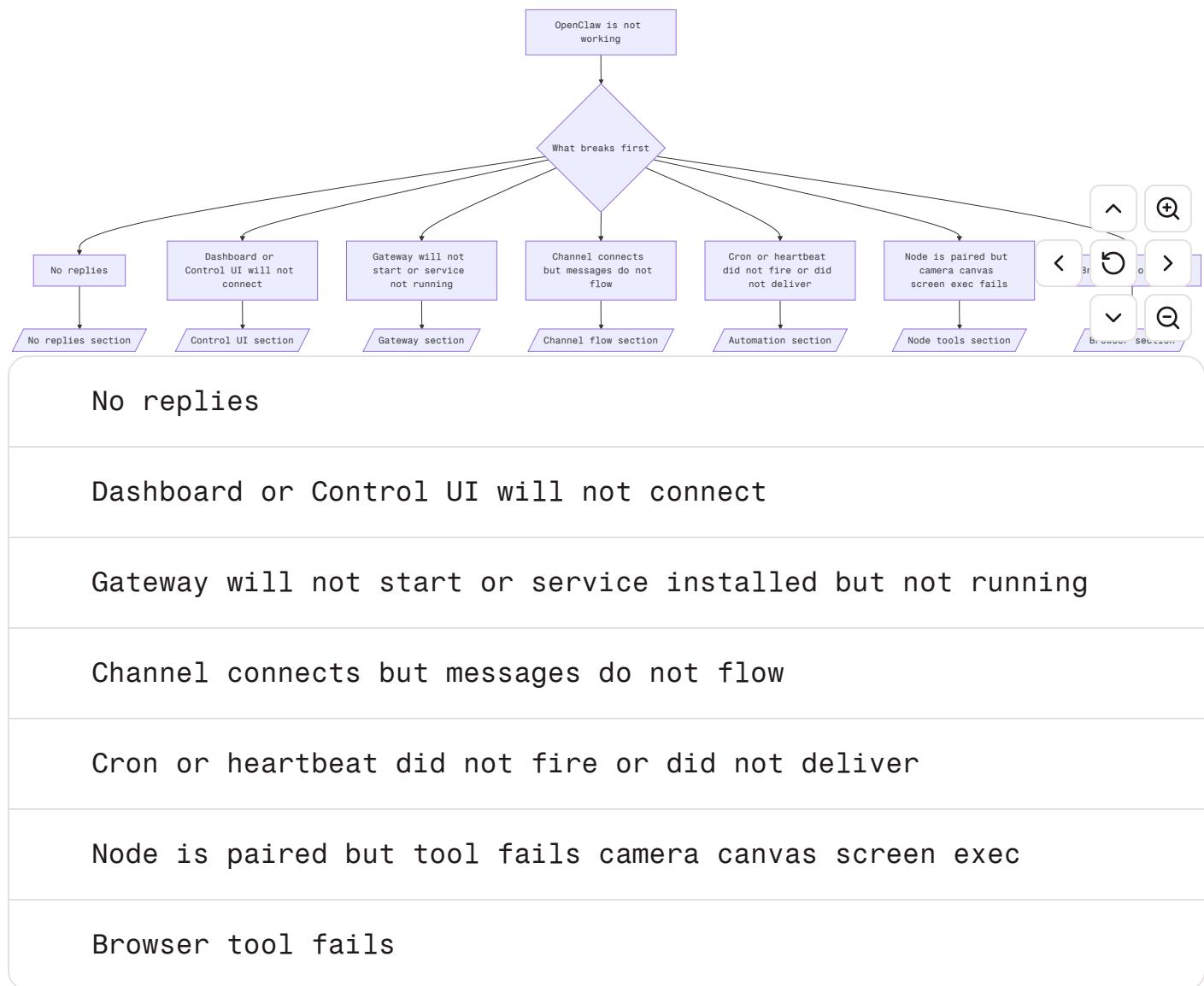
`openclaw doctor` → no blocking config/service errors.

`openclaw channels status --probe` → channels report connected or ready .



`openclaw logs --follow` → steady activity, no repeating fatal errors.

Decision tree



< Help

FAQ >

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