## **Data dictionary:**

[TripId]: Unique identifier for each trip

[Clientid]: Unique identifier for the customer

[Status]: Categorical field describing the outcome of the trip

[ProviderType]: The type of contractor that provided the trip. (Note: not all trips are actually fulfilled, so not all trips are assigned to a true provider type.)

[Outcome]: The outcome of the trip:

- Authorized: a broker or e-hail trip was dispatched and successfully took the customer from origin to their destination
- Complete: a primary trip was dispatched and successfully took the customer from origin to destination
- Early cancel: the customer cancelled a scheduled trip within the grace period allowed by the program
- Late cancel: the customer cancelled a scheduled trip after the grace period
- Fixed Route-Exclude: based on their origin, destination and their specific needs, the customer was redirected to use fixed route services (e.g., buses or subways)
- Customer no-show: the customer was not present when the vehicle arrived at the customer's pick-up location. No trip rendered.
- Provider no-show: the provider failed to arrive at the customer's pick-up location and could not deliver on the trip as agreed upon. No trip rendered.
- No-fault no-show: Unclear whether the customer or provider is at fault. No trip rendered.

[Tripdate]: Date of the trip. Note, since the scheduling engine is designed to provide work schedules to drivers, a single Tripdate may span multiple calendar days. e.g., a Tripdate of 2022-04-07 with a time of 25:30, would be 2022-04-08 01:30.

[RequestTime]: Time customer requested. For Anchor = "A" (appointment trips), this is the desired time of arrival at the destination. For Anchor = "P" (pickup trips), this is desired time of pickup.

[PromiseTime]: Time that the Paratransit agreed to pick up the customer at their origin.

[ProviderId]: Identifier of the provider that rendered the trip

[APtime]: Time that the vehicle departed the pickup location. See Tripdate for notes regarding times greater than 23:59.

[APtime1]: Time that the vehicle arrived at the pickup location. See Tripdate for notes regarding times greater than 23:59.

[ADtime]: Time that the vehicle arrived at the destination. See Tripdate for notes regarding times greater than 23:59.

[Anchor]: Type of trip. A = appointment trip, P = pickup trip

[PickCounty]: County of the customer's trip origin

[PickZip]: ZIP code of the customer's trip origin

[DropCounty]: County of the customer's drop-off location (destination)

[DropZip]: ZIP code of the customer's drop-off location (destination)

[TripMiles]: Distance of the trip in miles