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## QUALIFICATIONS

CYPRESS



SOAP and REST API



JAVASCRIPT



HTML



CSS



## EDUCATION & TRAINING

BACHELOR OF INFORMATION  
TECHNOLOGY, 2015 -2018

MASTER OF BUSINESS  
INFORMATION SYSTEMS, 2020 -  
2022

# FLAVIA ZANCANARO

## QA Test Analyst

### Summary of roles:

Writing test plans/strategies, test scenarios/cases, test data, daily reports on tests and required documentation for projects.

Acquiring in-depth product knowledge.

Participating in solution-design sessions as well as effort and planning estimation.

Creating high-level design documents, logical business rules, Epic writing and low-level user stories.

## EXPERIENCE

### QA TEST ANALYST | 07/2019 – Present ClickSuper Pty Ltd

Responsibilities included:

- Strong experience in creating test plans, test scenarios and test cases in a complex product environment;
- Analyzing the bugs found and making intelligent decisions based on product knowledge on what could be high priority;
- Ensuring that a product is compatible with target requirements and is of high quality;
- Agile Scrum Master – Facilitating daily scrum, sprints reviews, retrospectives, sprints and release planning;
- Designing and implementing automated testing tools and programs addressing areas including database impacts, software scenarios, regression testing, negative testing, error/bug retests and usability;
- Writing API Automation Scripts using Postman, JScript & Newman, and generating HTML report;
- Developing UI Automation Frameworks from scratch using open source tools like TestNG, Log4j, Jenkins, GitHub & Cypress;
- Deploying strong and effective inter-personal and communication skills;
- Interacting professionally with a diverse group of clients and staff.

# FLAVIA

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# ZANCANARO

## ADDITIONAL WORK EXPERIENCE

### **QA TEST ANALYST | 08/2018 – 07/2019**

#### **The Right Fit**

Responsibilities included:

- Assisting in the design, coding, and testing of technical solutions across marketplace products;
- Applying knowledge of industry trends and developments to improve service to our users;
- Assisting with functional testing and writing test plans as well as cross-browser QA for new features, to ensure a great user experience;
- Following coding standards defined by technical management and accurately employing our development tools to create great products;
- Monitoring website technical performance;
- Analyzing defects and providing suitable solutions.

### **BUSINESS TEST ANALYST | 2012 – 2014**

#### **DISYS Information Technology and Services**

Responsibilities included:

- Documenting functional test cases, business scenarios, test strategies and plans to support implementation throughout SDLC;
- Leading and conducting functional testing, in the process being responsible for the quality of product release before user acceptance;
- Analyzing the solution to ensure deliverables match the documented business requirements;
- Engaging and building relationships with technical stakeholders, business stakeholders and senior management, to establish trust and ensure reliable and accurate information.

## PROFESSIONAL REFERENCES

Taryn Williams  
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