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[Flavia-zancanaro](#)

SKILLS

- SQA Testing & Methodologies
- Test Plans, Cases & Processes
- Functional Requirements
- Scripting & Documentation
- Regression & Negative Testing
- UI & Compatibility Testing
- Data Interface & Migration Testing
- Performance/Load/Stress Testing
- Defect/Bug Tracking
- Test Strategies & Coverages
- QA & QC Standards
- SQL
- Agile Environment
- Software Testing Life Cycle (STLC)

EDUCATION & TRAINING

BACHELOR OF INFORMATION
TECHNOLOGY, 2015 -2018

FLAVIA ZANCANARO

QA Test Analyst

Writing test plan/strategy, test scenarios/cases, test data, daily tests reports and required documentation for the projects.

Acquire an in-depth product knowledge.

Participate in solution design sessions; effort and planning estimation.

Create high-level design documents, logical business rules, epic writing and low-level user stories.

EXPERIENCE

QA TEST ANALYST | 08/2018 – PRESENT THE RIGHT FIT

- Writing test plan/strategy, test scenarios/cases, test data, daily tests reports and required documentation for the projects.
- Ascertain that newly implemented/ revised solutions and supporting process are meeting end-user requirements and business objectives.
- Estimate, prioritise, plan, and coordinate testing activities
- Acquire an in-depth product knowledge.
- Participate in solution design sessions; effort and planning estimation.
- Create high-level design documents, logical business rules, epic writing and low-level user stories.
- Diagnose problems with UX Design (LogRocket tool)
- Documentation of system support procedures, changed business rules, updated technical guide based on the bugs, tasks or enhancements. (Confluence)
- Validate new functions developed against approved requirements.
- Defect Analysis
- Analyse defects and provide suitable solutions.
- Jira - Sprint planning, process management, prioritise tickets (bugs and tasks).
- Intercom - Customer service support, reply to client questions regarding issues.

FLAVIA

ZANCANARO

ADDITIONAL WORK EXPERIENCE

BUSINESS TEST ANALYST | 2012 – 2014
DISYS Information Technology and Services

- Document functional test cases, business scenarios, test strategies and plans to support implementation throughout SDLC.
- Lead and conduct functional testing thereby responsible for quality of product release before user acceptance.
- Analyzing the solution to ensure deliverables match the documented business requirements.
- Engage and build relationships with technical stakeholders, business stakeholders and senior management to establish trust and ensure reliable and accurate information.
- Provide plain language advice on technical issues to non-technical audience.

PROFESSIONAL REFERENCES

Taryn Williams
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LINKS

LinkedIn: <https://www.linkedin.com/in/flavia-zancanaro/>

GitHub: <https://github.com/fzancanaro>

Portfolio: <https://fzancanaro.github.io/portfolio/>

Blog: <https://flaviazancanaro.com>



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