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## QUALIFICATIONS

HTML



CSS



JAVASCRIPT



PHOTOSHOP



ADOBE EXPERIENCE DESIGN



## EDUCATION & TRAINING

BACHELOR OF INFORMATION  
TECHNOLOGY, 2015 -2018

# FLAVIA ZANCANARO

## QA Test Analyst

Writing test plan/strategy, test scenarios/cases, test data, daily tests reports and required documentation for the projects.

Acquire an in-depth product knowledge.

Participate in solution design sessions; effort and planning estimation. Create high-level design documents, logical business rules, epic writing and low-level user stories.

## EXPERIENCE

### QA TEST ANALYST | 2019 – PRESENT THE RIGHT FIT

- Assist in the design, coding, and testing of technical solutions across marketplace product.
- Apply knowledge of industry trends and developments to improve service to our users.
- Assist with functional testing and writing test plans, as well cross-browser QA for new features to ensure a great user experience.
- Follow coding standards defined by technical management and accurately employ our development tools to create great products.
- Monitor website technical performance.
- Analyze defects and provide suitable solutions.
- Help develop testing requirements and plans to validate application changes and supporting business processes.

# FLAVIA

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# ZANCANARO

## ADDITIONAL WORK EXPERIENCE

**BUSINESS TEST ANALYST | 2012 – 2014**  
DISYS Information Technology and Services

- Document functional test cases, business scenarios, test strategies and plans to support implementation throughout SDLC.
- Lead and conduct functional testing thereby responsible for quality of product release before user acceptance.
- Analyzing the solution to ensure deliverables match the documented business requirements.
- Engage and build relationships with technical stakeholders, business stakeholders and senior management to establish trust and ensure reliable and accurate information.
- Provide plain language advice on technical issues to non-technical audience.

## PROFESSIONAL REFERENCES

Taryn Williams  
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