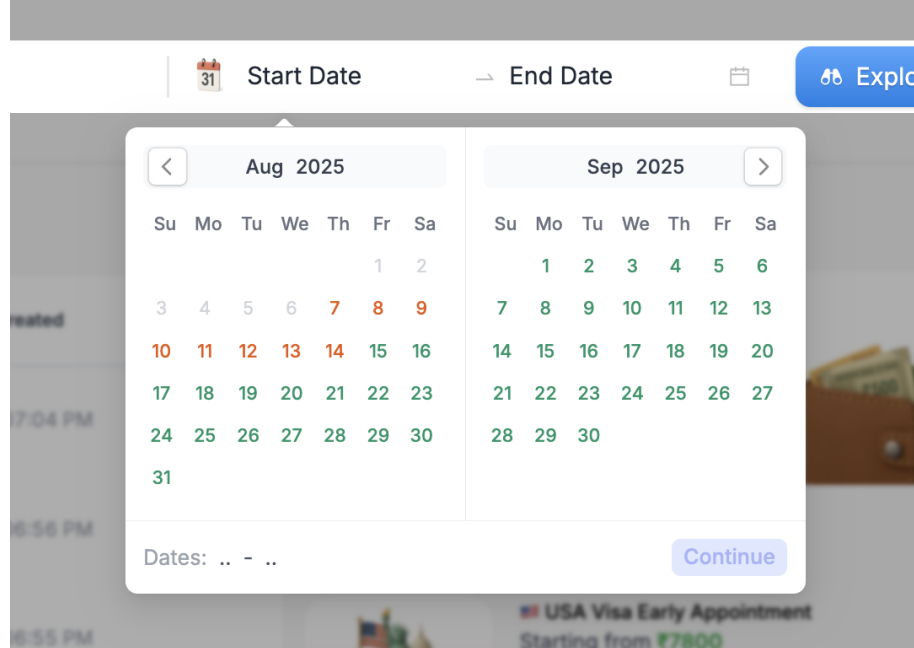


This guide outlines how to build a B2C web application focused on Schengen country visa flow using **SMV Konveyor APIs**.

It is intended for **technical stakeholders** (like product, QA, and implementation teams) .

## Step 1: Travel Dates Validation

- Ask for travel start and end date
- This is really important for setting the expectations right. This is where we need to be upfront about delivery dates
- Validate using:
  - `apply_before` (e.g., must apply 15+ days before travel)
  - `duration_permitted` (e.g., up to 90 days stay)
  - Here orange dates - dangerous dates, green - comfortable dates



## Step 2: Create Visa Order

- API: `/orders`
- What happens:
  - Payment is deducted from SMV wallet
  - Order is created and `order_id` is returned
  - Processing has not started yet. This is where we have created the booking. Now we have an entity against which we can fill data

## Step 3: Upload Passport (Front & Back)

- API: /documents/bulk-upload or /document/single-upload
- Result:
  - Traveller created automatically
  - Extracted details: Name, DOB, Passport No, Nationality
  - OCR gives a polished experience to the Traveller
  - TBD: Error handling and fallbacks in case of OCR fail
    - Retry ( re-upload )
    - Or manual fallbacks ( add traveller manually )

The screenshot displays two side-by-side forms for passport upload. The left form, titled '2. Upload passport', is for a user named NEELKANTH. It shows a preview of a passport and a form with fields for 'Passport Number' (Y1004721), 'Given Name (as on Passport)' (NEELKANTH), 'Surname' (DUBEY), 'Sex' (Male), 'Date of birth' (09-11-2018), 'Place of Birth' (NOIDA, UTTAR PRADESH), 'Passport Issue Date' (21-05-2024), 'Passport Expiry Date' (20-05-2029), 'Passport Issue Place' (NOIDA, UTTAR PRADESH), and 'Current Address line 1' (abc). The right form, titled 'Passport Front', is for a user named DIBYENDU K. SAHA. It shows a preview of a passport and a form with fields for 'Surname' (SAHA), 'Middle and given name (First name)' (KUMAR), 'Date of Birth' (15/01/1962), 'Place of Birth' (BERHAMPORE, WEST BENGAL), 'Passport Number' (L4498118), and 'Date of Issue' (07/08/2013). Both forms have a 'Re-upload' button below the passport preview.

## Step 4: Conditional Questions

- 12–15 predefined questions (conditional logic)
- Examples:
  - Student → Ask for Institute Name & ID
  - Employed → Ask for Company Name & Job Title
- Options on how to fetch these:
  - Via API
    - Pros - flexible, server controlled
    - Cons - Implementation is harder
  - Hardcodes
    - Pros - easier implementation
    - Cons - change have to be manual

- Answers submitted via API or stored locally then synced

## Step 5: Appointment Slot Preferences

- Show a hardcoded list of available VACs
- Let user select 2–3 preferred dates
- Store appointment preferences in backend
- Callout is very important to set the expectations right

**Appointment for NEELKANTH**

Please give us a few options for your appointment. We may reach out to you for alternate slots, in case, we are unable to book this slot for you.

Preference 1	City	Available between	Slot
	Banglore	07/08/2025 - 21/08/2025	8 AM - 10 PM
Preference 2 (Optional)	Delhi	06/08/2025 - 08/08/2025	8 AM - 10 PM

## Step 6: Document Checklist & Application Completion

- Show a clean summary screen
- Include order ID, support options, and next steps
- How to check updates
- Add traveller and upload additional document option
- Something like this is good for customer anxiety

Order updates [Add new note](#) [View all notes](#)

PoC: **Satyam Yadav**

- Order placed [Add travellers](#) 05 Aug, 2025
- Document submitted [Upload additional documents](#) 05 Aug, 2025
- Visa form submitted 05 Aug, 2025
- Document verified 05 Aug, 2025
- Successfully submitted to the embassy 06 Aug, 2025
- Visa status [Awaiting verdict](#)

**Awaiting Visa status**  
Please be patient!  
We'll soon hear a verdict about your Visa applications.

Submitted applications (1)

**France**  
#blahql

**NEELKANTH**  
8 day ago

**Amount Refunded**  
As on 6 Aug, 7:22 PM

**Close** ^

**Have questions about your application?**

Visa Expert is here to help!  
RAKESH, Available 10am-7pm • Mon-Sat

[View application >](#)
[Invoice](#)
[Need help?](#)

Under Review

Documents Reviewed

Appointment booked

At embassy

Amount Refunded

**NEELKANTH**    6 yrs    sanjeev@stampmyvisa.com    **Under Review**

## Step 7: Track Status

- Use APIs:
  - /orders/application-overview
  - /orders/documents-overview
  - /orders/search
- Show:
  - Application progress
  - Uploaded documents
  - Status of each traveller

## Other Considerations

- **Traveller Metadata:** Must store order\_id and traveller\_id locally to use search APIs effectively