




GIANNI DEPAOLA

 depaolgl@mail.uc.edu
 (216)-375-9234
 19 Walden Ridge Drive Hinckley, OH, 44233

EDUCATION

**UNIVERSITY OF CINCINNATI (UC),
EDUCATION**
GPA: 3.8
Cincinnati, OH
*Bachelor of Science Cybersecurity and
Computer Networking Candidate
(Expected graduation May 2024)*
Relevant Coursework

- Network Monitoring and IPS
- Network Security
- System Administration
- Network Infrastructure Management
- Computer and Network Forensics
- System Analysis and Design
- Special Topics in Cybersecurity

Awards & Honors

- CECH Dean's List (Fall 2019)
- CECH Dean's List (Spring 2020)
- CECH Dean's List (Fall 2020)
- CECH Dean's List (Spring 2021)
- CECH Dean's List (Spring 2022)

Extracurricular Activities

- Theta Chi Fraternity Fundraising Chair

ADDITIONAL SKILLS

Operating Systems: Windows, macOS,
Linux (Kali and Ubuntu)

Microsoft Office 365 and Office 365
Admin Center

Computer hardware

Troubleshooting technology

Customer service

Leadership

EXPERIENCE

INTERN, IT SECURITY

Union Home Mortgage, Strongsville, OH / May 2022 - Present

- Investigated suspicious activity or possessions to safeguard assets and protect employees and customer data.
- Modified computer security files to incorporate new software, correct errors and change individual access status.
- Documented computer security and emergency measures policies, procedures and tests.
- Encrypted data transmissions and erected firewalls to conceal confidential information as it was being transmitted and to keep out tainted digital transfers.
- Trained users and promote security awareness to boost system security and improve server and network efficiency.
- Reviewed violations of computer security procedures and discuss procedures with violators to keep violations from being repeated.

INTERN, IT SERVICE DESK

Union Home Mortgage, Strongsville, OH / Aug 2021 - May 2022

- Consult and assist with standard software and hardware issues.
- Strong knowledgebase on Microsoft Suites - Office 365, Exchange, Azure, AD.
- Extensive knowledge and assistance with mortgage based software such as Encompass.
- Basic troubleshooting assistance to 1000+ company members.
- Providing standard IT service desk skills and internal customer service.
- Installed and performed minor repairs to hardware, software and peripheral equipment, following design and installation specifications.

YARD JOCKEY

Fabrizi Trucking and Paving, Middleburg Heights, Ohio / May 2021 - Aug 2021

- Implemented fuel tracking system for work trucks.
- Led a small group of laborers.
- Assisted mechanics and workers in daily tasks.
- Operated heavy machinery such as dump trucks, riding mowers, and skid steers.
- Manually or mechanically loaded or unloaded materials from pallets, skids, platforms, cars, lifting devices, or other transport vehicles.
- Hooked tow trucks to trailer hitches and fastened attachments, such as graders, plows, rollers, or winch cables to tractors, using hitchpins.

Computer networking
Cloud Computing: AWS and Azure
Teamwork

CERTIFICATIONS

IBM Cybersecurity Practitioner
IQ4 - The Threat Within
IBM Enterprise Design Thinking
Practitioner

- Performed routine and scheduled maintenance services.

CUSTOMER SERVICE

Marc's, Brunswick, Ohio / May 2018 - Jan 2021

- Efficiently managed a group of co-workers considering their strengths and weaknesses
- Assisted customers often
- Learned new things quickly and became a trusted and versatile employee
- Acquired strong leadership and time management skills.

LANDSCAPER LABORER

Nelson Contracting, Granger, OH / May 2020 - Jul 2020

- Provided lawn care on commercial and residential property.
- Mulched commercial and residential property.
- Operated heavy machinery such as dump trucks, riding mowers, and skid steers.
- Applied herbicides and insecticides to address and reduce infestations.
- Pruned and trimmed trees, shrubs and hedges.
- Trimmed and picked flowers and clean flower beds.

FRONT OF HOUSE TEAM MEMBER

Chick-fil-a, Strongsville, OH / Jun 2017 - May 2018

- Processed food orders from guests.
- Served food to guests in dining room and drive-through.
- Kept front end appropriately stocked.
- Cleaned dining room, children play area, and machines.
- Prepared food for serving.