DXC - Accelerate Oracle HCM AI for your Modern Workforce

Unlock Business Value with HCM AI Acceleration

Wednesday, October 15,
3:10 PM – 3:30 PM PT
(THR3833)

Speakers

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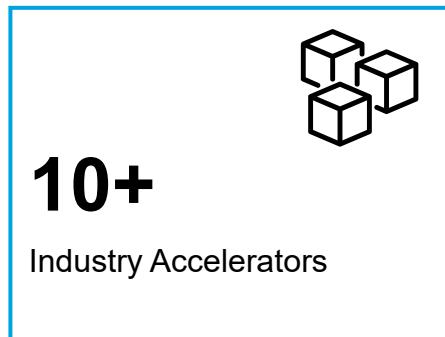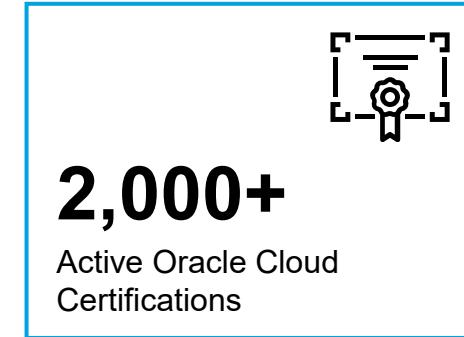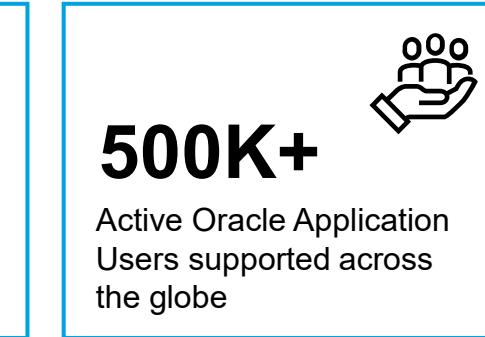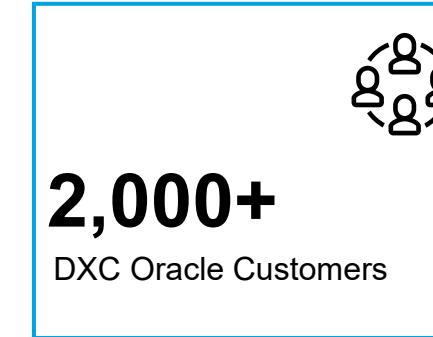
Email: bfrichotiv@dxc.com

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DXC TECHNOLOGY

Agenda

Topics	Speaker
Company Introduction	Bert Frichot
Why AI Fails	Bert Frichot
DXC AI Workbench	Jarrett Bailey
Modern Workforce Challenges & DXC's Oracle HCM AI Accelerate Solution	Jarrett Bailey
Join our DXC AI Accelerate Program	Jarrett Bailey
DXC AI Workbench – Client Testimony	Bert Frichot
Key Takeaways	Bert Frichot
Conclusion	Jarrett Bailey & Bert Frichot
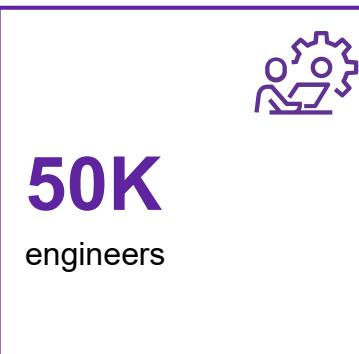
Our Oracle Partnership in Numbers

35+ Year
Modern OPN Partner

60+
Markets

2,000+
DXC Oracle Customers

1,400+
Oracle Application & Technology specialists across the globe

500K+
Active Oracle Application Users supported across the globe

2,000+
Active Oracle Cloud Certifications

10+
Industry Accelerators

"At DXC, we help you to drive business value through digital transformation and end to end modernization leveraging Oracle's full suite of enterprise AI powered offerings – regardless of your Oracle estate situation today."

Oracle CSP
Certified Oracle Cloud Solutions Provider for 7 years

DXC AT A GLANCE

$12.87B
FY25 revenue

60+
years of innovation delivering mission-critical systems for customers

120K+
employees worldwide

70+
countries

200+
partner ecosystem with best-of-breed partners

200
customers in the Fortune 500

50K
engineers

Key Reasons Why AI Fails

COMMON PITFALLS PREVENTING SUCCESSFUL ARTIFICIAL INTELLIGENCE PROJECTS

- Unclear Business Objectives

- Misalignment Between Teams

- Fragmented Technology Stack & Poor Data

- Siloed AI Solutions vs. Agentic Systems

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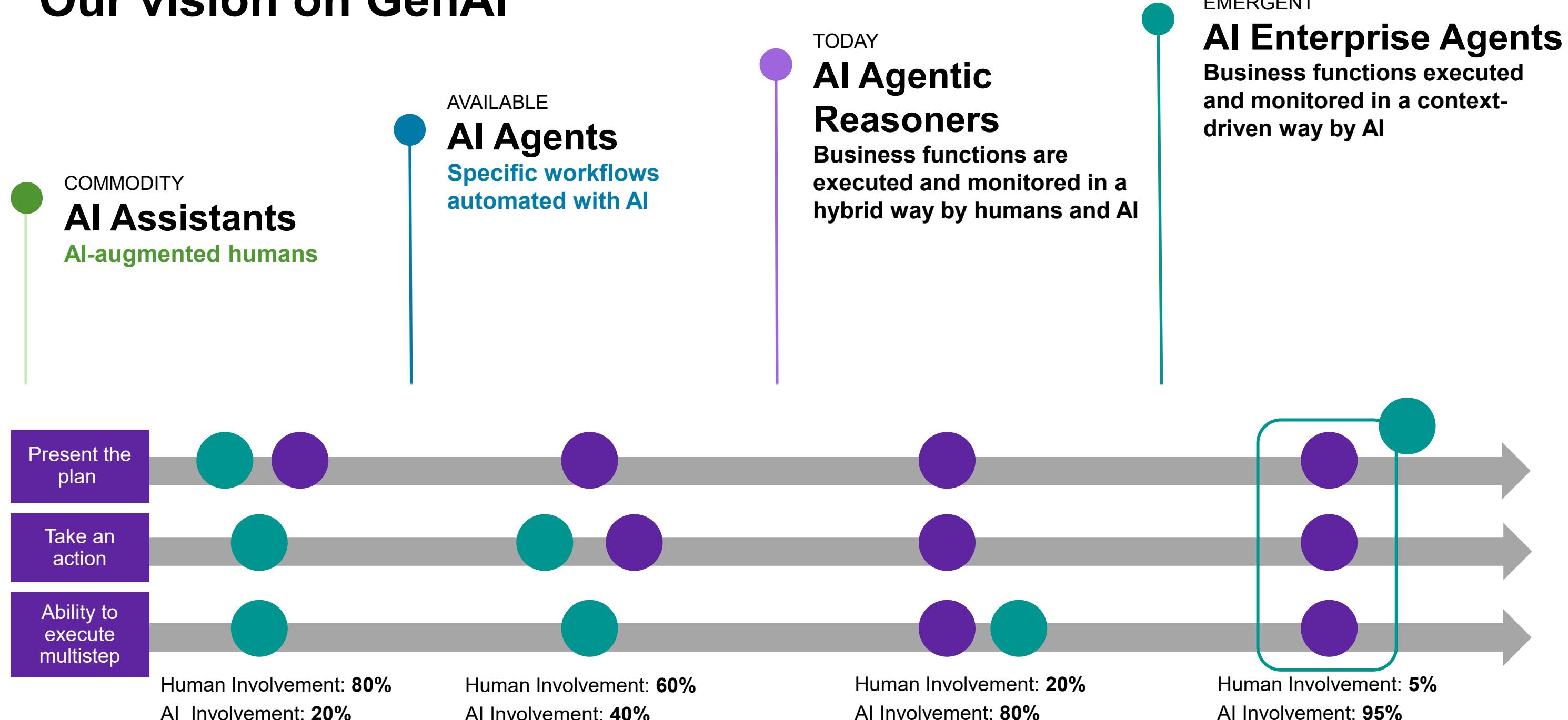
AI - Where We Are and Where We are Heading

From Siloed Models to Intelligent Agents

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Our vision on GenAI

COMMODITY
AI Assistants
AI-augmented humans

AVAILABLE
AI Agents
Specific workflows automated with AI

TODAY
AI Agentic Reasoners
Business functions are executed and monitored in a hybrid way by humans and AI

EMERGENT
AI Enterprise Agents
Business functions executed and monitored in a context-driven way by AI

Present the plan				
Take an action				
Ability to execute multistep				

Human Involvement: **80%**
AI Involvement: **20%**

Human Involvement: **60%**
AI Involvement: **40%**

Human Involvement: **20%**
AI Involvement: **80%**

Human Involvement: **5%**
AI Involvement: **95%**

DXC TECHNOLOGY

Our mission - Use AI to solve specific problems
Where it makes sense

Gartner *Named DXC Technology:* **Emerging Leader** for Generative AI Consulting and Implementation Services 2025

DXC is a Systems Integrator	→	As a Systems Integrator – we create integrated *and* modular solutions

| DXC is an AI Expert in real-world AI | → | As an AI expert – we help clients use AI to solve real problems |

A collection of AI Tools, on a Common Platform

For enterprise-ready GenAI and Agentic AI

Aerospace and Defense

Insurance

Technology, Media & Telecommunication

Banking & Capital Markets

Energy & Utilities

Travel, Transportation & Hospitality

Public Sector

Healthcare & Life Sciences

Manufacturing & Automotive

Cross Industry

Energy & Utilities
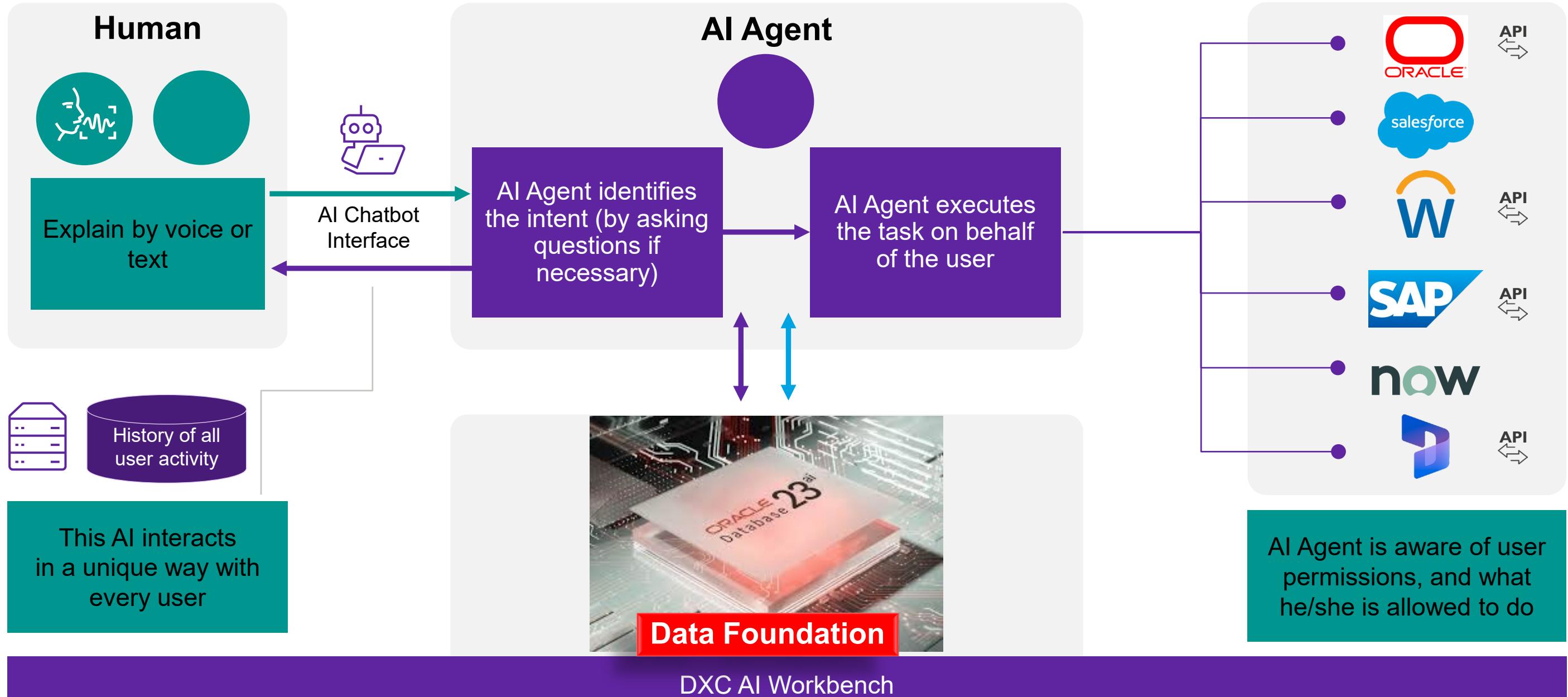
Industry-specific components
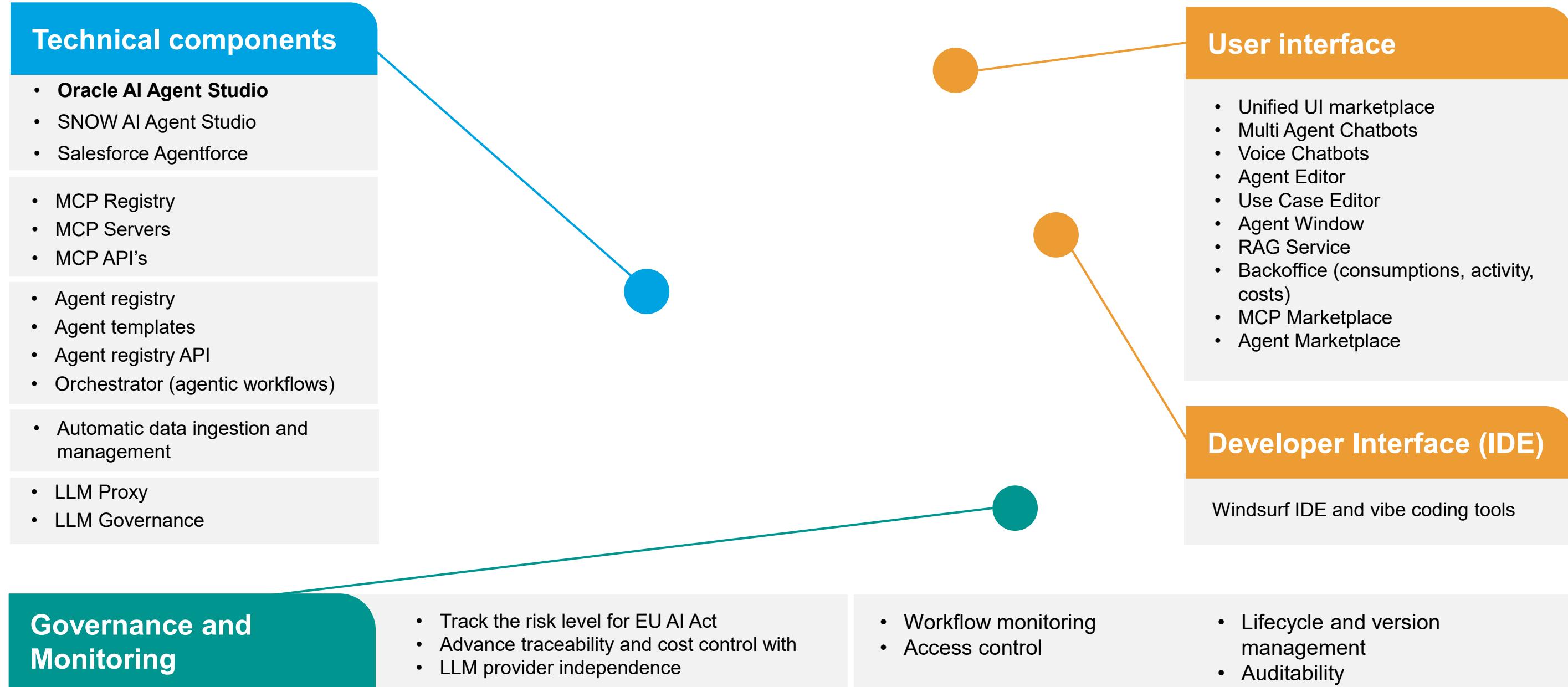
Solving industry-specific problems and use cases

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Chatbot Driven Agentic Workflows – Use Case Sample

Convert repetitive processes done by humans into accelerated autonomous operations

Human

Explain by voice or text

AI Chatbot Interface

History of all user activity

This AI interacts in a unique way with every user

AI Agent

AI Agent identifies the intent (by asking questions if necessary)

AI Agent executes the task on behalf of the user

Data Foundation

DXC AI Workbench

API

AI Agent is aware of user permissions, and what he/she is allowed to do

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DXC AI Workbench: A Collection of AI Tools

Technical components

- **Oracle AI Agent Studio**
- SNOW AI Agent Studio
- Salesforce Agentforce

- MCP Registry
- MCP Servers
- MCP API's

- Agent registry
- Agent templates
- Agent registry API
- Orchestrator (agentic workflows)

- Automatic data ingestion and management

- LLM Proxy
- LLM Governance

User interface

- Unified UI marketplace
- Multi Agent Chatbots
- Voice Chatbots
- Agent Editor
- Use Case Editor
- Agent Window
- RAG Service
- Backoffice (consumptions, activity, costs)
- MCP Marketplace
- Agent Marketplace

Developer Interface (IDE)

Windsurf IDE and vibe coding tools

Governance and Monitoring

- Track the risk level for EU AI Act
- Advance traceability and cost control with
- LLM provider independence

- Workflow monitoring
- Access control

- Lifecycle and version management
- Auditability

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Who is the DXC AI Workbench for?

Deploy AI Workbench Cloud-Ready or On-Prem

Business Users

Enable non-technical users to use AI daily

AI Engineers

Simplify development of agents and agentic workflows

Core Developers

Facilitate management and monitoring of core AI components

Why choose AI Workbench?

Understanding the **drivers** behind **DXC AI Workbench adoption** are **key to maximizing** its **benefits**

Provides GenAI platform implementation

Accelerates Implementation of GenAI use cases

Governance and observability across company

Avoids vendor lock-in and provides LLM independence, even on-premises

Frees up critical resources to focus on business results

Drives time to value and reduces technical debt with proven IP and accelerators

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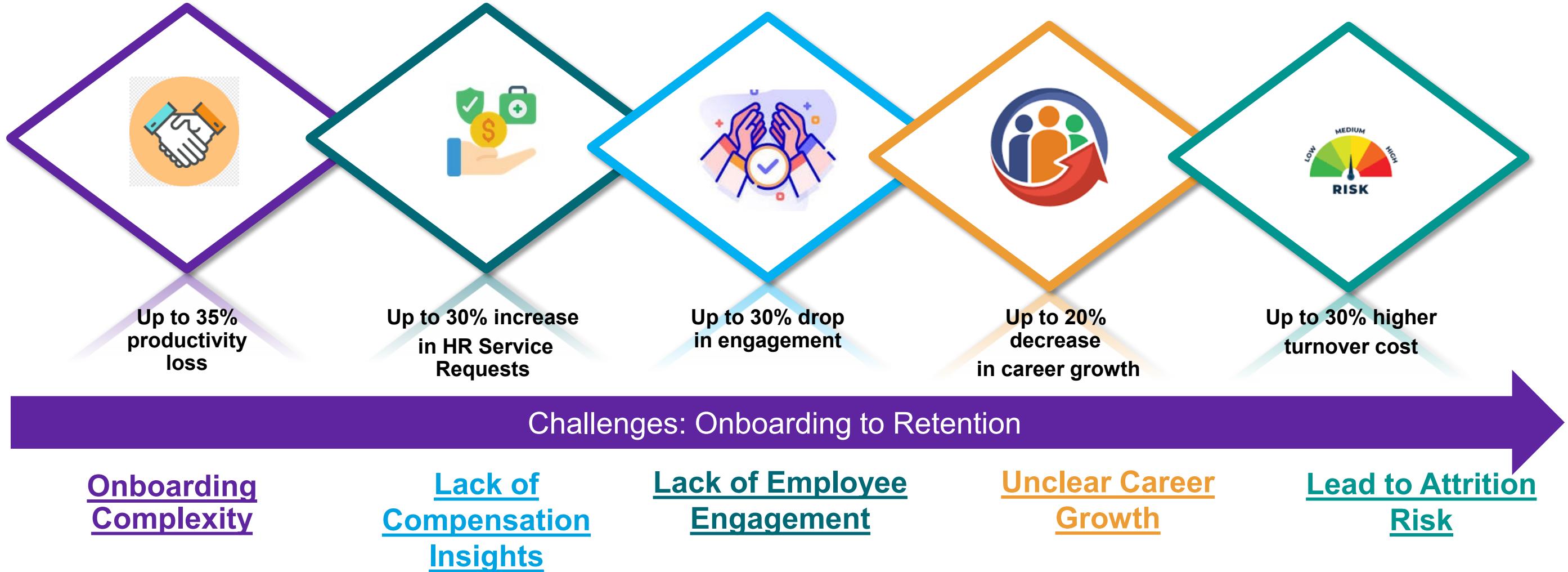
Modern HCM Workforce Challenges and Solution
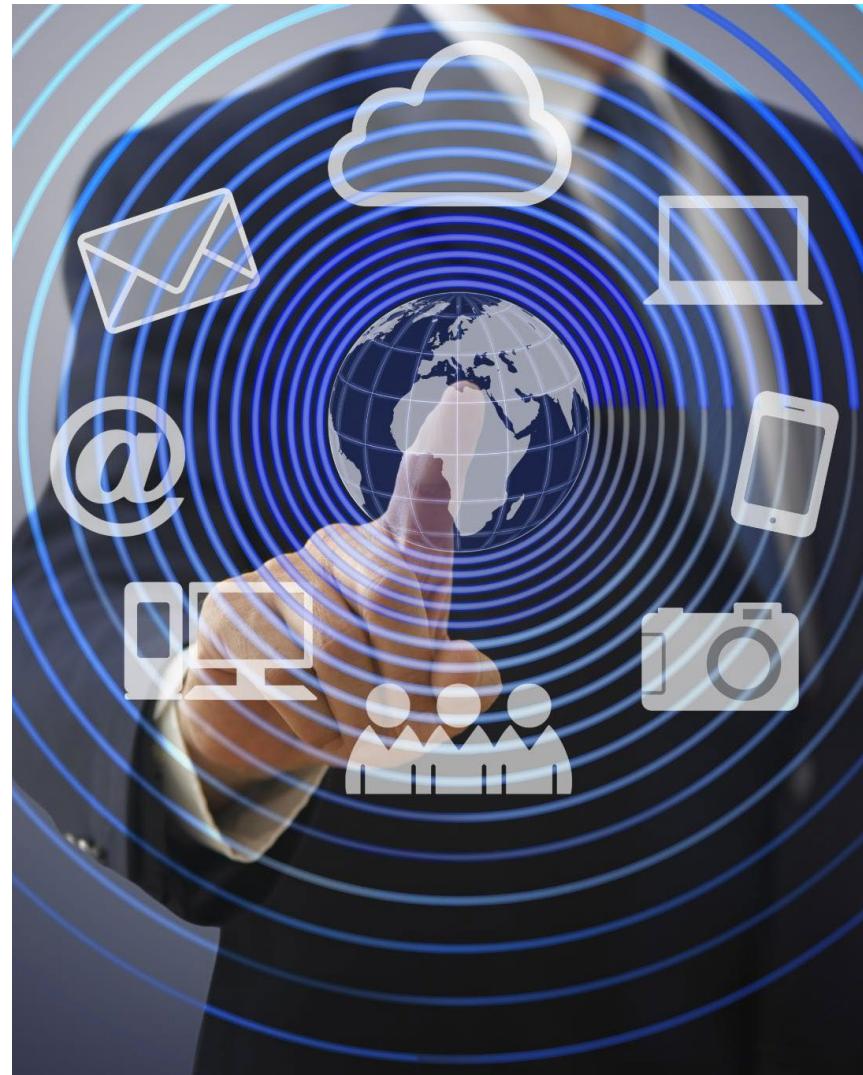
Start Small and Scale with AI

Global Modern Workforce Challenges

| Up to 35% productivity loss | Up to 30% increase in HR Service Requests | Up to 30% drop in engagement | Up to 20% decrease in career growth | Up to 30% higher turnover cost |

Challenges: Onboarding to Retention

| **Onboarding Complexity** | **Lack of Compensation Insights** | **Lack of Employee Engagement** | **Unclear Career Growth** | **Lead to Attrition Risk** |

Three-Step Process for Oracle AI Agent Deployment

Streamlined approach to implementing AI solutions effectively
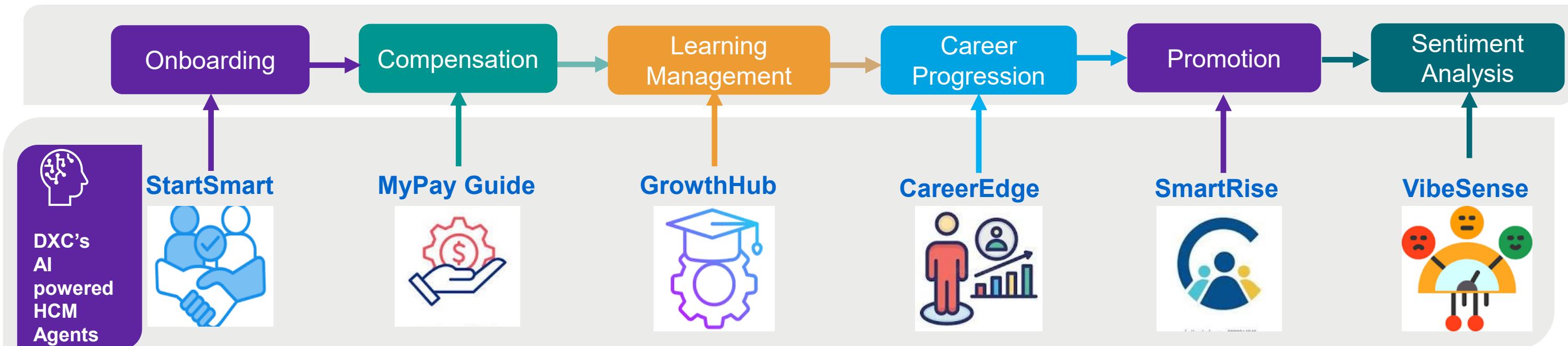
Step 1: Assess Oracle Landscape

Step 2: Map Non-Oracle Applications

Step 3: Deploy AI Agents with Orchestration

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DXC's Human Capital Management AI Accelerate Solution
Starting Small

**Step 1) Oracle Fusion AI Agents** Specific workflows automated with AI

Onboarding	→	Compensation	→	Learning Management	→	Career Progression	→	Promotion	→	Sentiment Analysis

DXC's AI powered HCM Agents

StartSmart	**MyPay Guide**	**GrowthHub**	**CareerEdge**	**SmartRise**	**VibeSense**

DXC AI Workbench – Modernize & Advance
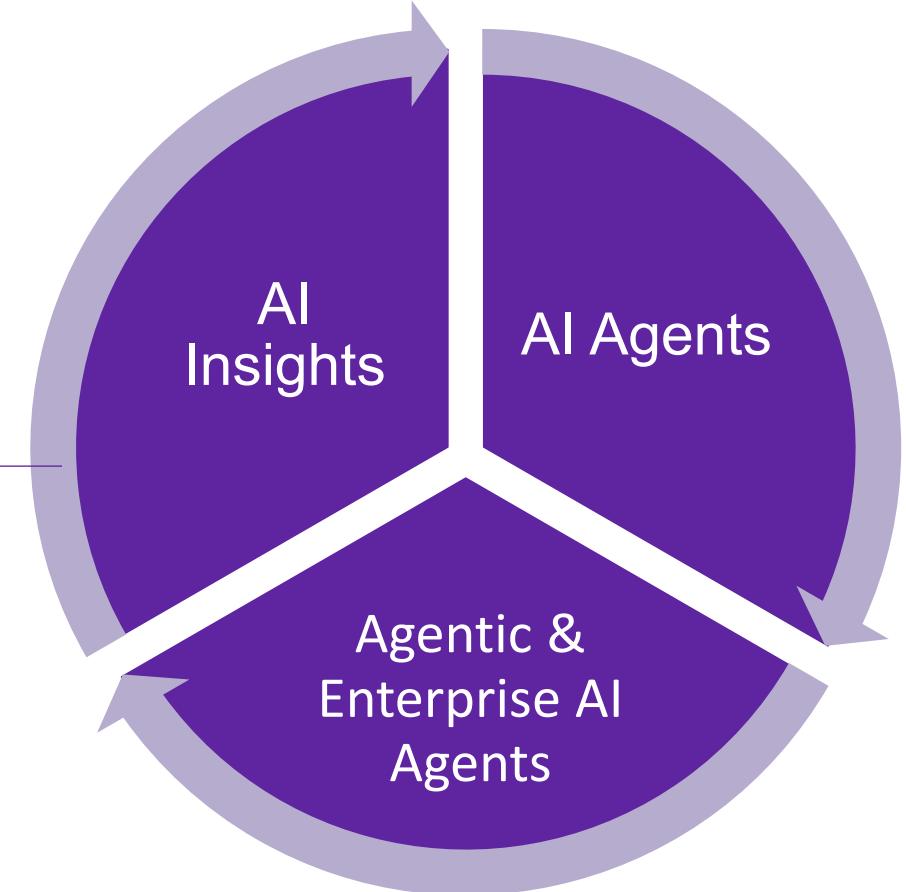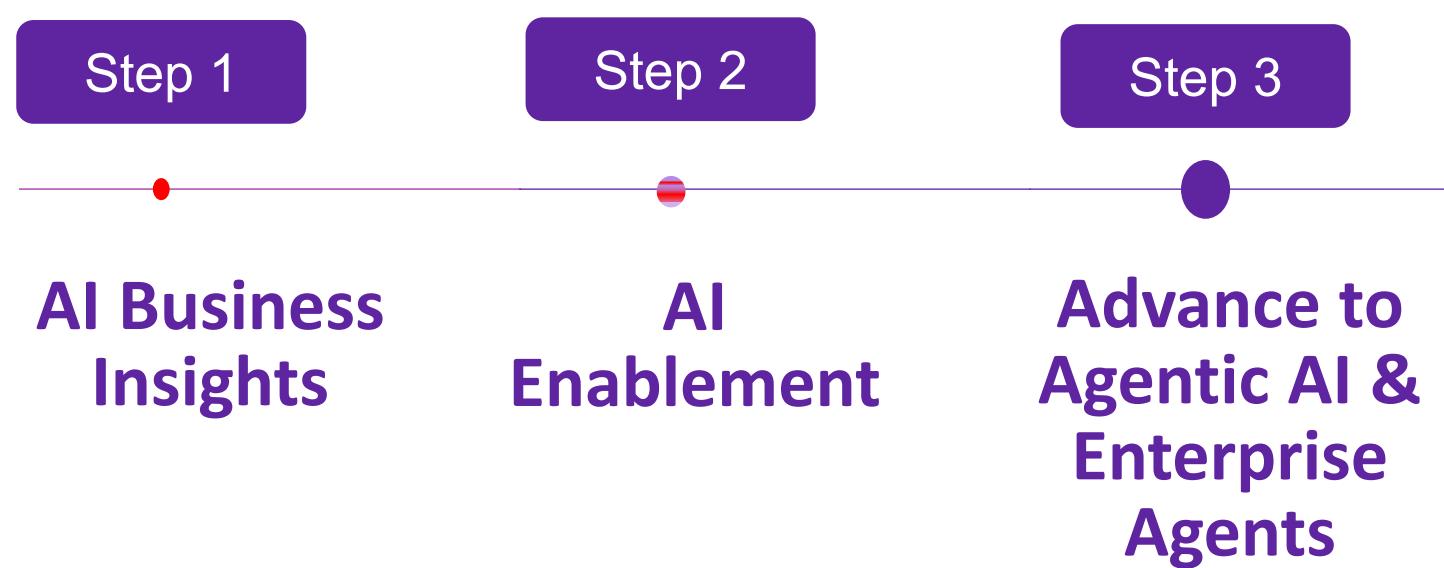
Steps 2 & 3) Agentic & Enterprise AI Agents

How to get started with Oracle AI

Join our DXC **AI Accelerate Program**

3 steps to AI success:

Step 1	Step 2	Step 3
AI Business Insights	**AI Enablement**	**Advance to Agentic AI & Enterprise Agents**

AI Insights

AI Agents

Agentic & Enterprise AI Agents

DXC AI Workbench in Action

FERROVIAL - SUCCESS STORY WITH DXC AI WORKBENCH

Key Takeaways

We lead with a Business First Approach vs. AI Solutions

Start Small and Scale

End-To-End Business Solutions For Your Enterprise

Visit us at Booth # 8015

Reach out to oraclesolutions@dxc.com

Scan To Download AI Assessment Quick Start Info

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