

ORACLE
AI World

Getting Started with AI Agent Studio

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Built in. Not Bolted on



Safe harbor statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described for Oracle's products may change and remains at the sole discretion of Oracle Corporation.

2026

The year for operationalizing AI

2022

ChatGPT launch

2023-24

Initial exploration

2025

From pilots to
production

AI assistants and Q&A agents
built into business processes

2026

Operationalizing AI

Integration, trust, security, scale

Some Common AI Myths to Bust

1. My data will be used to train the models
2. Now we have LLMs, we don't need any data
3. I have to train language models specific to my business context
4. I need special skills to get started with AI Agents
5. I will wait for the perfect model to get started

Why Agents?

Automate Business Workflows & Routine Work

Save Time and Cost

Reduce Errors

Boost Productivity

What are AI Agents?

AI Agents, **powered by LLMs**, understand natural language

Interpret user goals and **decides** how to execute them

Connect to enterprise systems for **business context**

Create **Plans**, Take **Actions** and **Call tools/APIs** as needed

Require Human Approval



Enable if you want human approval before running the tool.

Tool Type
Email Tool

Name
Send Email from HR

Family
HCM

Description
Send an email to the wo

Delivery options

HCM Alerts

Email Subject
Question regarding ben

Email Body

Dear {recipientName},

I'm forwarding you a co
I was unable to answer t
Here is a summary of o
Would appreciate if you

Thanks



HR Helpdesk Supervisor
Supervisor Agent

Output:

Please provide a summary of the user's deductions fo

Agents:



Payroll Representative
Worker Agent



Payroll Representative
Supervisor Agent

Rule:

Agent requires approval to access Business Object too

Available actions:

Approve

Reject

Output:

In order to access that information, I need your approv

Tools:

Anatomy of an AI Agent



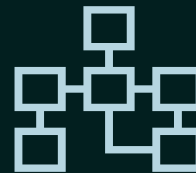
LLMs process **tokens** that enable agents to comprehend requests and generate intelligent responses; a **token** is 3/4th of a word



Prompts & Topics instruct agent behavior and include context for each task



Tools provide agents with business context from fusion data and external systems



Agent Patterns structure how agents collaborate and manage workflows and tasks



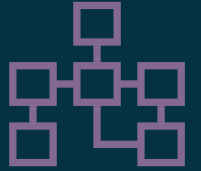
Security ensures only authorized users interact with agents through Fusion data security

Business Problems AI Agents Solve

Author, Answer, Action

	Human Resources	Service, Sales and Marketing	Supply Chain, Finance and Procurement
Author	<p>Job postings</p> <p>Create engaging job posting descriptions that clearly convey a position's requirements and success criteria.</p>	<p>Knowledge and Interview authoring assistants</p> <p>Automate the creation of new knowledge base content for live agents to review and edit prior to posting</p>	<p>Repair suggestions</p> <p>Generate repair suggestions and summarize past service and recommend actions using the asset or similar assets service history</p>
Answer	<p>Benefits Agent</p> <p>Helps employees understand and maximize their benefits packages, offering personalized insights on medical, dental, and vision coverage, based on individual needs</p>	<p>Account Agent</p> <p>Q&A agent experience for account teams to research all related documents to better understand the current state of the account</p>	<p>Claims Agent</p> <p>Help claims analysts quickly identify non-compliant claims and provides guidance on proper handling to ensure deductions are justified and processed correctly</p>
Action	<p>New Hire Onboarding Agent</p> <p>An onboarding assistant that can help support new employees through their initial days, offering information on company policies, culture, and essential resources</p>	<p>Service Request Resolution Agent</p> <p>Reduce agent workload and contact center handling time by providing AI-recommended resolution steps and automatically surfacing relevant knowledge articles for incoming service requests</p>	<p>Inventory Shortages</p> <p>Identify stockouts, suggest replenishment options, perform impact analysis, evaluate stocking levels and generate a summary minimizing shortage and stockout conditions</p>

Anatomy of Agents: Agentic Patterns



From deterministic

→ to probabilistic

NEW

AI Workflows

Logic-based automation

Uses nodes: LLM, loop, if/then, and business object function

Ex: Create purchase req from supplier quote



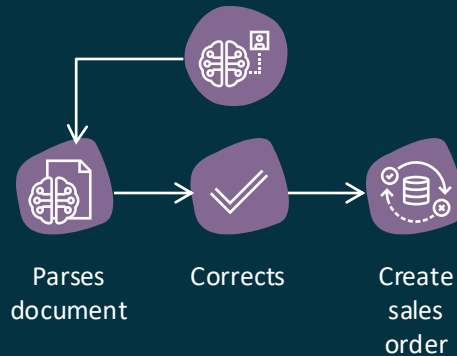
NEW

Workflow Agents

Intelligent automation

Uses real-time AI reasoning

Ex: Convert customer PDF to sales order

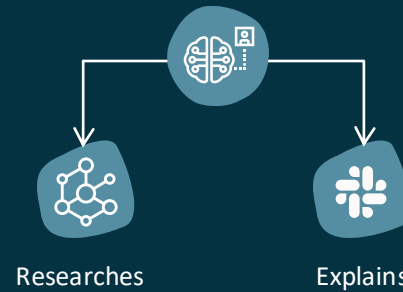


AI Agents

Goal-based execution

Uses reasoning and planning

Ex: Explain why person's paycheck changed

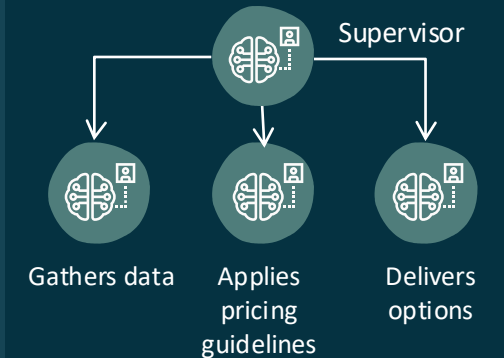


AI Agent Teams

Collaborative execution

Lead agent coordinates other agents

Ex: Create sales quote for customer



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Workflow Agents for Enterprise Automation (document processing)

	Ingest	Classify	Extract	Human in the loop	Transact in Fusion
P.O. → sales order	Customer P.O. received (PDF/email)	Recognize as order	Customer, location, products, pricing, terms	Catalog/pricing check, exceptions reviewed	Create and fulfill sales order in order management
Quote → purchase requisition	Supplier quote received	Identify as quote	Supplier, items, quantities, UOMs, currency, amounts	Confirm supplier, total amount and line count	Create purchase requisition in procurement
Court order → payroll update	Court order received (secure email or upload)	Garnishment, lien, levy	Employee, case number, amounts	Check HR/payroll records, exceptions reviewed	Apply deduction, update payroll
FDA recall → inventory quarantine	FDA recall notice received	Identify product and lot affected	Item codes, lot numbers, facilities impacted	Confirm match against current inventory	Quarantine items in inventory system, block distribution



Anatomy of an Agent: Choice of LLMs

Fusion AI models

OpenAI	Meta	AI	Google	X	cohere
GPT-oss 120b *	Llama 3.3 70b	Claude-sonnet-4	Gemini 2.5 Flash	Grok 3	Command R
GPT-5 mini **	Llama 3.1 8b <i>Fine Tuned</i>	Claude-haiku-3.5	Gemini 2.5 Pro		Embed 3
GPT-5					Embed 4 <i>Multimodal</i>
GPT-4.1					
GPT-4o					Included with Fusion
					Customer provided

* Evaluating OpenAI Open Weights for completion, RAG, and reasoning

**GPT-5 mini is hosted by another hyperscaler

Oracle AI Agent Studio – How to get started

Included with your Fusion
App Subscription

Oracle seeded Agents are
included – use them out of
the box or use an Agent
from a Partner or create
your own Agent



Tools, Topics, and Prompts



Pre-Built Templates



OCI Advantage



Agent Patterns



Knowledge Store



Interoperability
(MCP, A2A)



Native Business Objects



Human-in-the-Loop



Monitoring, Observability



Credentials Store



Testing and Validation



Security and Trust

INTRODUCING

Fusion AI Agent Marketplace

Discover and deploy partner-built AI agents instantly, right inside Oracle AI Agent Studio

LAUNCH PARTNERS

accenture

Alithya

APEX^{IT}

apps associates[®]

argano

AUTOMUS

Deloitte.

GoSaaS

Grant Thornton

HURON

IBM

Infosys

KNEX

KPMG

Mastek

ORACLE
Consulting

pwc

Trinamix

wipro

box

CLOUDSUF^I

fairnow

GBG
Loqate

Intellinum

chilli
PARSE | MATCH | ENRICH

stripe

syniverse.

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Practical AI Adoption Advice

1. Start small by testing one or two built-in generative AI features
Get your user / employee base to use AI in day-to-day work; drive adoption
2. Identify where AI can bring the most value
Think of business needs first and then work out which AI features to turn on
3. Start now with AI Agent Studio
It is included with your Fusion App Subscription
4. Use Oracle seeded templates and use as-is, customize template or build your own
Build, Test, Evaluate, Deploy, Optimize for great business outcomes

AI Agent Studio Resources

AI Studio Demo

AI Agent Studio Product Documentation

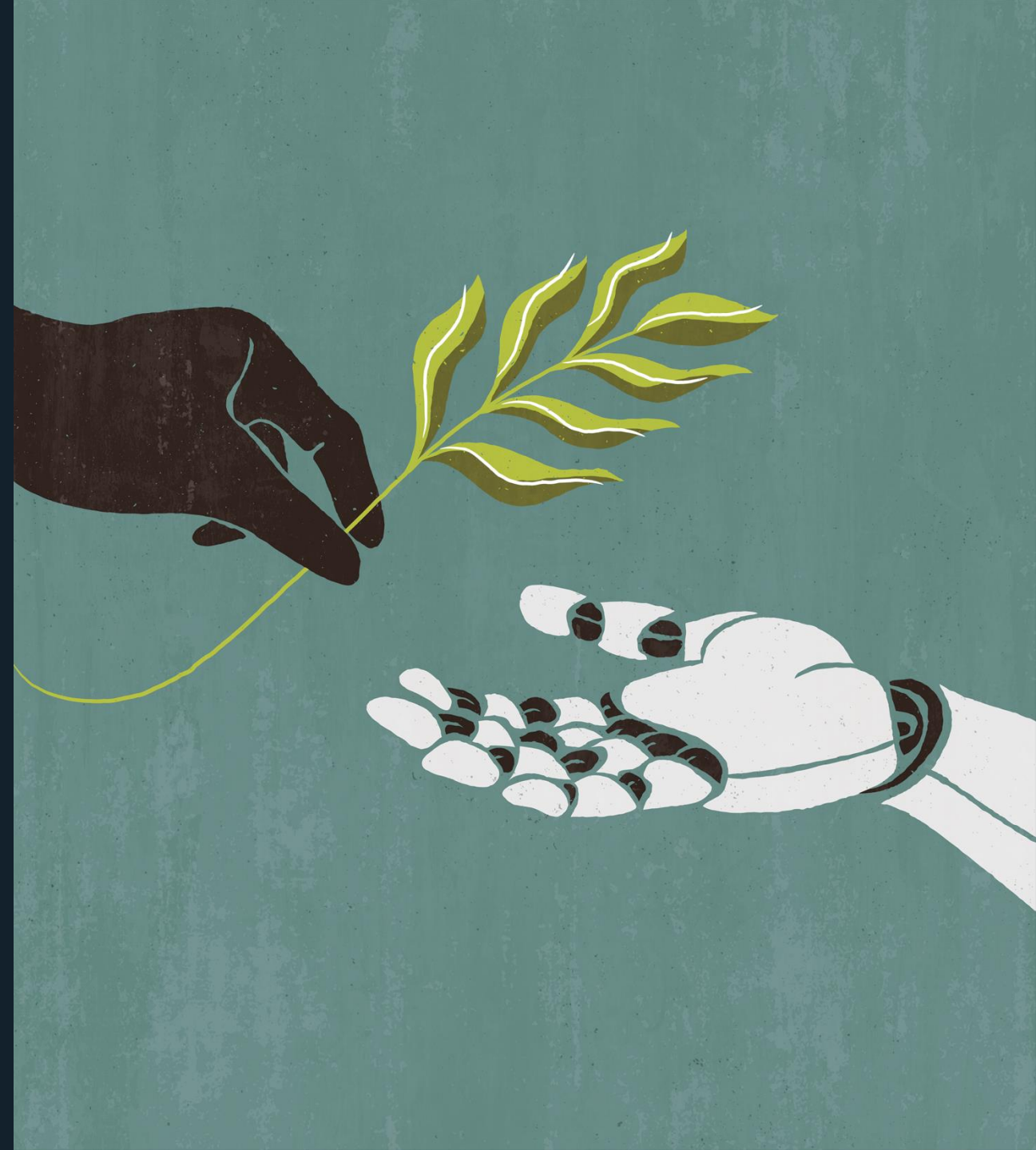
<https://docs.oracle.com/en/cloud/saas/fusion-ai/index.html>

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<https://blogs.oracle.com/fusioninsider/post/see-oracle-ai-agent-studio-in-action-demo-video>

AI Studio Learning Path & Certification

<https://mylearn.oracle.com/ou/course/oracle-ai-agent-studio-for-fusion-applications/151537/249841>



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Applications Security

Fusion Applications Administration

Artificial Intelligence
AI for Fusion Applications
AI Agent Collaboration Center

Oracle AI for Fusion Applications

Ask a question Start typing

This page is designed as a useful information source on the AI capabilities being embedded into Oracle Fusion applications. Information posted here includes news on Oracle's strategy for embedded AI (classic and generative), the growing suite of AI capabilities and spotlight articles on features by pillar (HCM, ERP and CX). As a member, you can pose questions, connect with experts, and share your own thoughts and ideas too.

Go [here](#) to learn more about the strategy for embedded classic AI, embedded generative AI and an overview of the suite of AI Apps by business function.

New to Customer Connect? Visit the [Getting Started](#) page to learn how to best leverage community resources.

1 2 3 4 5 6 7 ... 24

Status filters

Oracle AI Agent Studio 25D Delivered Template Definitions

Summary: Following on from the 25C post ([here](#)), Oracle has continued to enhance and extend it's AI Agent Studio Templates / Agents in 25D across more modules. Here's a...

Announcement amighee-Oracle 542 views Most recent by Lakshmi_Harishasubramanian 4:32AM



Scan me for list of AI features




AI Agent Collaboration Center

Search the community Start typing

Welcome to the AI Agent Collaboration Center! This is where our community members, and Oracle, showcase and exchange real-world AI Agent use cases. It's your place to connect with peers, share how you're putting AI Agents to work today, and spark ideas for future possibilities.


We encourage you to post your tips, ideas, success stories and insights on how your organization is using- or planning to use- AI Agents to solve business challenges. You might even discover your use case has already been delivered or is in the works!

Note: This is a community-driven sharing space and not an Oracle moderated forum. For questions, please visit the AI Forum [here](#).

 For questions, go to the Oracle AI for Fusion Apps Forum. The space is for sharing & discussions...

We're excited to launch a new space where our community and Oracle teams can showcase and exchange real-world AI Agent use cases. This is your place to: Connect with pee...

Announcement Heather Hagedorn- Cloud HCM-Oracle 216 views 6 comments Most recent by Paul L. 11:11AM

 Built Using Fusion AI Agent Studio : Intelligent Procurement Agent

Introducing the Intelligent Procurement Agent, built with Oracle Fusion AI Agent Studio to empower requestors and buyers in procurement. By automating the Requisition-to...

Ashish Das-Oracle 181 views 4 comments Most recent by amighee-Oracle 12:36PM



Customer Panel

Natalia Rachelson

Senior VP, Fusion Apps Development

In Conversation with

Emily Crow

Director IT Enterprise Services, Choctaw Nation of Oklahoma

Crystal Guthrie

Programmer Analyst, CTB, Inc.

Your feedback is important.

**Scan this QR Code or use the
Mobile App to share your
thoughts on this session.**



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Thank you
