



KNEX

Navigating to Success: Why Oracle Cloud Success Navigator is a Game Changer

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Basheer Khan

- CEO and Founder at KNEX Technology
- Over 25 years in business process engineering in manufacturing organizations
- Member of the Oracle Fusion Inner Circle
- Over 100+ implementations of Oracle Fusion Applications, involving P2P, O2C, and Plan to Produce process areas
- Founded KNEX Technology in 2013 as a team of elite Oracle experts, guiding through growth as an Oracle ACE Director



Gustavo Gonzalez

- Chief Technology Officer at KNEX Technology
- Oracle ACE Director Specialty Applications
- More than 20 years of Oracle Applications Experience
- CTO for more than a decade
- Co-Author "Oracle E-Business Suite Financials Handbook 3rd edition"
- Board Member Latin America Oracle User Community
- Elected Board Member of OATUG

Simplify the Complex.

- Deep Oracle Expertise. Broad Industry Experience.
- Exclusively Oracle Fusion
- Over 100 complex implementations
- Problem solvers behind 300 years of collective expertise

Industries Served

- Agribusiness
- Wholesale Distribution
- Manufacturing
- Financial Services
- Media & Entertainment
- Life Sciences
- Healthcare
- Professional Services
- Real Estate
- Nonprofit Organizations

Certainty Meets Flexibility

- Oracle SCM
- Oracle ERP
- Oracle EPM
- Oracle HCM
- Oracle CX

Solutions that Never Sleep.

KNEX has offices all over the world filled with the Oracle experts developing industry solutions.

KNEX Consultants are able to provide local language support for our global clients



IRVINE, USA



SAN DIEGO, USA



BUENOS AIRES, ARGENTINA



LONDON, UK



BENGALURU, INDIA
CHENNAI, INDIA
HYDERABAD, INDIA
PUNE, INDIA



PENANG, MALAYSIA

Does any of these pain
points sound familiar to
you?



Most common pain points



Unclear implementation roadmap – Teams struggle to connect project tasks with business outcomes.



Limited visibility into progress – Hard to track milestones, ownership, and dependencies across teams.



Inconsistent adoption – Users miss key enablement and training opportunities, slowing ROI realization.



Reinventing the wheel – Projects repeat common mistakes instead of leveraging proven Oracle best practices.



Reactive issue management – Risks and blockers are discovered late, impacting timelines and costs.

Overview of Oracle Cloud Success Navigator



Oracle Cloud Success Navigator



Get your bearings

Understand what's possible with your cloud solution using preconfigured starter environments to support your design decisions



Chart a proven course

Access Oracle expertise, reference Oracle Modern Best Practice & use Cloud Quality Standards to inform your implementation approach.



Find value at every turn

Get more from your quarterly releases using AI assistance and enhanced release readiness guidance to experience and adopt the latest features that matter to you.



Blaze new trails

Build your own cloud roadmap based on your organization's goals keeping you focused on the capability you need for today and the road ahead.

The screenshot displays the Oracle Cloud Success Navigator interface, featuring several key sections:

- Innovate:** Unlock personalized recommendations and manage adoption. It includes a "Production Profile" section with a pie chart showing 11 products in use (with segments for Not in Use and Implemented) and a "Manage Production Profile" link.
- Adoption insights and tailored recommendations:** This section contains "Your latest features" and "Your Adoption Roadmaps". The "Your Adoption Roadmaps" section lists two entries: "Fusion Roadmap" (Pillar Group: Service, Industry, CTX, Sales, SCM, HCM, ERP, Created Date: 22-02-2025, Last Updated: 22-02-2025) and "EPM Roadmap" (Pillar Group: EPM, Created Date: 27-02-2025, Last Updated: 27-02-2025).
- Implement:** Set up and manage your programs and environments. It includes a "Start your journey to master Oracle's leading practices" section with links to "Explore Oracle's leading practices", "Journey", and "Oracle Modern Best Practice".
- Configurations:** Deploy a ready to use Fusion Configuration for Hands-on experience of Oracle Fusion Applications. It shows two configurations: "Global ERP Implementation" (Last Updated: 2025-03-10, Active) and "HCM UK Implementation" (Last Updated: 2025-03-10, Active).

At the top right, there is a user navigation bar with "Show All", "Team Member", "Oracle", and "Partner" buttons, and a list of users: Aarish R (Oracle Technical Consultant), Abhay Sharma (Oracle Project Manager), and Abhishek Srinivas (Oracle Architect).

Optimize use of your Oracle Cloud solutions

Understand and adopt best practices

Explore guidance and resources by key themes using Adoption Centers to understand, plan for, and adopt key innovations and ensure your following best practices to operate your Oracle solutions efficiently.

Plan and manage your adoption roadmap

Build cloud roadmaps based on your organization's goals, keeping you focused on the capability you need for today and the road ahead.

Get more from your quarterly releases

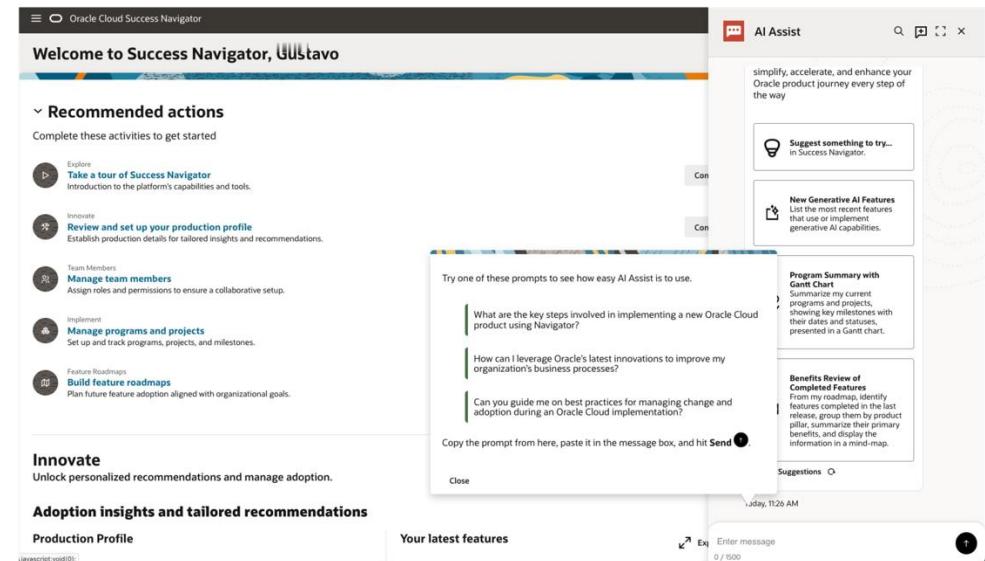
Easily discover and review Fusion feature resources and recommendations to streamline release readiness planning so you can focus on adopting the features that drive innovation for your business.

The screenshot displays two main sections of the Oracle Cloud Adoption Center. The top section is titled "Elevate Your Business with AI: Empower Your Oracle Cloud Apps" with a sub-section "Why Integrate AI with Oracle Fusion?". It features a graphic of three people looking at a laptop screen displaying a rocket launch. Below this is a table titled "AI for Recruitment" with a search bar and a filter button. The table lists various AI features for recruitment, categorized by Pillar (HCM), Product (Recruiting), Feature, Release date, Impact, Share, and Roadmap status. The bottom section shows a detailed view of the "Redwood Experience: Enhancements to the Message Center" feature, including its description, release date (25C), impact level, and sharing options.

Pillar	Product	Feature	Release	Impact	Share	Roadmap
★ HCM	Recruiting	Redwood Experience: Enhancements to the Message Center	25C	Setup Required		
★ HCM	Recruiting	Redwood Experience: Enhancements to Job Application AI Rating	25C	Setup Required		
★ HCM	Recruiting	Redwood Experience: Create a Job Offer	25C	Setup Required		
★ HCM	Recruiting	Redwood Experience: Job Application Details Page	25A	Setup Required		
★ HCM	Recruiting	Redwood Experience: Candidate Work Summary in Job Applications	25A	Setup Required		
★ HCM	Recruiting	Redwood Experience: Create or Edit Posting Description Using Generative AI	25A	Setup Required		
★ HCM	Recruiting	Generative AI Intelligent Asset Element for Job Details	24D	Setup Required		

Now with AI Assist

Engage with AI to gain insights on release features and Oracle Modern Best Practice content, accelerating decision-making.



Feature Innovation

- Access a tailored feature list with detailed information about past, current, and soon-to-be-released features
- Navigate innovations categorized by pillar, business goal, and other key attributes
- View tailored learning content for each feature, review release notes, view steps to enable new features, and best practices

The screenshot shows the Oracle Cloud Success Navigator interface. At the top, there's a navigation bar with icons for Home, Portfolio Dashboard, Navigator QA, and Help. The main title is "Feature Innovation" under the "Assess and deploy release updates" section. Below the title, it says "Organization: Navigator QA Pillars: ERP, HCM, SCM". There are two tabs: "Highlighted Features" (selected) and "All Features". A search bar and a filter button ("Filter (0)") are also present. The main content area displays a table of features:

Pillar	Product	Feature	Release	Impact	Learn	Share	Roadmap
ERP	Financials: Cloud ERP Service Administration	Service Excellence Continuing Investments	25A	Ready to use, small scale			
ERP	Financials: Credit to Cash	Additional Options for Receivables Transaction Review and Control	25A	Ready to use, larger scale			
ERP	Financials: Credit to Cash	Automatic Adjustments to Underpayments During Lockbox Processing	25A	Setup Required			
ERP	Financials: Credit to Cash	Cash Receipt Descriptive Flexfields Upload Using Create Receipts ADFdi	25A	Ready to use, larger scale			

Adoption Roadmaps and Release planning

- Review release schedules and strategy recommendations for your upgrade plan, as well as explore pre-upgrade blackout dates
- Simply search and filter for relevant features to identify those as priority to your business objectives
- Plan when to implement new features using customizable Now, Next, and Later columns
- Easily edit the status of and add comments to each feature to track progress

The screenshot displays the Oracle Cloud Success Navigator interface, specifically the Fusion Roadmap and Release Planning sections.

Fusion Roadmap: This section shows a grid of features categorized into three columns: Now, Next, and Later. Each card provides details about the feature, its status (e.g., Not Implemented), and recommended actions. A modal window is open over the 'Later' column, showing options like 'Edit', 'More details', and 'Delete'.

Release Planning: Below the roadmap, the 'Release Planning' section is visible. It includes an 'Overview' panel with information about understanding and planning upgrades across Oracle products, and sections for 'Upcoming Releases' (with tabs for Cohort A, B, and C) and 'Fusion Update Cycles'. The 'Fusion Update Cycles' section explains the quarterly update schedule and its benefits.

Features: On the right side, there's a sidebar titled 'Features' with sections for 'Saved Features' and 'Completed Features'. It lists specific features from various Oracle modules like HCM, SCM, and EPM, along with their status and descriptions.

Adoption Centers

- Explore guidance and resources by key themes such as the Fusion Redwood evolution and Artificial Intelligence
- Accelerate your understanding and engage your stakeholders on transformational capability in a one-stop shop
- Review and adopt best practices to ensure your Oracle Cloud solution is operating efficiently as you innovate

The screenshot displays the Oracle AI Adoption Center interface. At the top, there's a banner with the text "Elevate Your Business with AI: Empower Your Oracle Cloud Apps" and "Unlock the potential of Artificial Intelligence to enhance automation, decision-making, and user experiences across your Oracle Fusion applications." Below the banner is a "Watch Introductory Video" button. The main content area features a large illustration of four people walking along a path, with a hand reaching out from the right side of the screen towards them. To the right, there's a section titled "Why Integrate AI with Oracle Fusion?" which explains how AI enhances Oracle Cloud Fusion's capabilities. Below this is a "Cloud Success Navigator" sidebar with a "Cloud Adoption Center" link and a "Recruiting AI Features" section. This section includes a thumbnail for an "Introduction to Oracle Recruiting" video and a brief description of Oracle Fusion Cloud Recruiting's capabilities. At the bottom, there's a "Road Map" table titled "Recruiting" with 7 results, showing details like Pillar, Product, Feature, Release, Impact, Learn, Share, and Road Map.

Pillar	Product	Feature	Release	Impact	Learn	Share	Road Map
HCM	Recruiting	Job posting creation	24B	Setup Required			
HCM	Recruiting	Tailored career pages	24B	Ready to Use, Small Scale			
HCM	Recruiting	Company highlights	24B	Setup Required			
HCM	Recruiting	Candidate summary	24B	Ready to Use, Small Scale			
HCM	Recruiting	Candidate score	24B	Ready to Use, Small Scale			
HCM	Recruiting	Candidate support	24B	Setup Required			

Measure Success



Benefits



Accelerates project delivery by leveraging preconfigured starter environments and Oracle's best practices, reducing setup and configuration time



Enhances alignment and transparency through milestone tracking and progress dashboards, keeping client, SI, and Oracle in sync



Mitigates risks by embedding implementation guidance, role-based checklists, and known patterns to avoid common pitfalls



Drives continuous value via insights into quarterly updates and innovation opportunities, helping clients adopt new features sooner

Questions?



KNEX



Get connected with KNEXT.



Scan the QR code for
information about other
KNEXT sessions at AIW.

Your feedback is important.

**Scan this QR Code or use
the Mobile App to share
your thoughts on this
session.**

