



Fusion AI Agent Studio Product Deep Dive

Kaushal Kurapati

Group Vice President of Products

Fusion AI

JT Thomas

Sr. Director of Products

Fusion AI

What we'll cover

- 2026: the year for operationalizing AI
- AI Studio Overview:
 - Guardrails & Trust
 - Observability and evaluation capabilities
 - Seeded agent templates
 - Premium LLMs and OCI Hosted LLMs
 - Workflow Agent framework
 - A true ecosystem, including a partner marketplace
- Product Demo, Detailed Walkthrough

2026

The year for operationalizing AI

2022

ChatGPT launch

2023-24

Initial exploration

2025

From pilots to
production

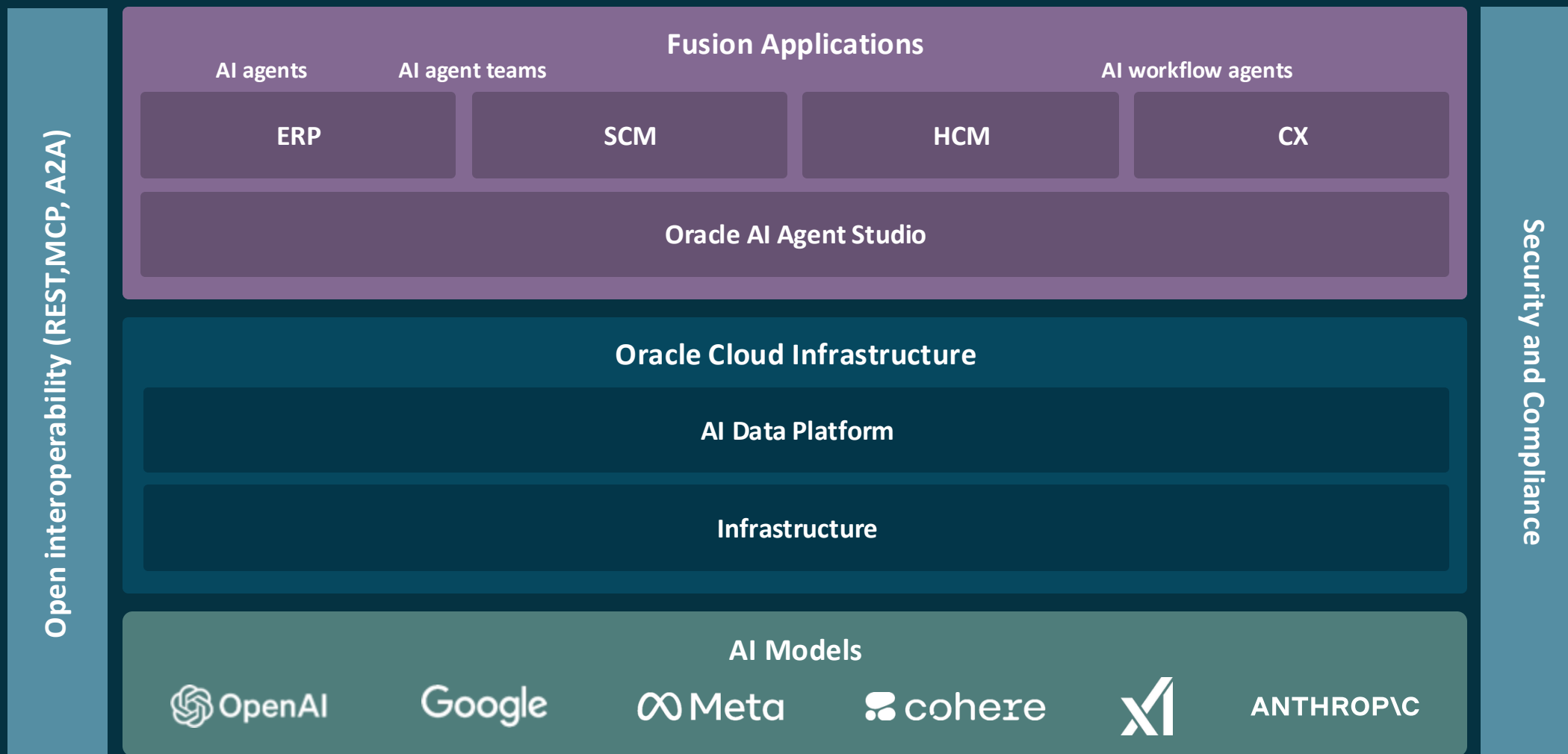
AI assistants and Q&A agents
built into business processes

2026

Operationalizing AI

Integration, trust, security, scale

Everything you need for enterprise AI



Oracle AI Agent Studio

Create AI Agents with the same tools that Oracle uses.



Tools, Topics, and Prompts



Pre-Built Templates



OCI Advantage



Agent Patterns



Knowledge Store



Interoperability (MCP, A2A)



Native Business Objects



Human-in-the-Loop



Monitoring, Observability,
Tracing



Credentials Store



Testing and Validation



Security and Trust

Why you don't want to bolt on enterprise AI

Fusion AI:

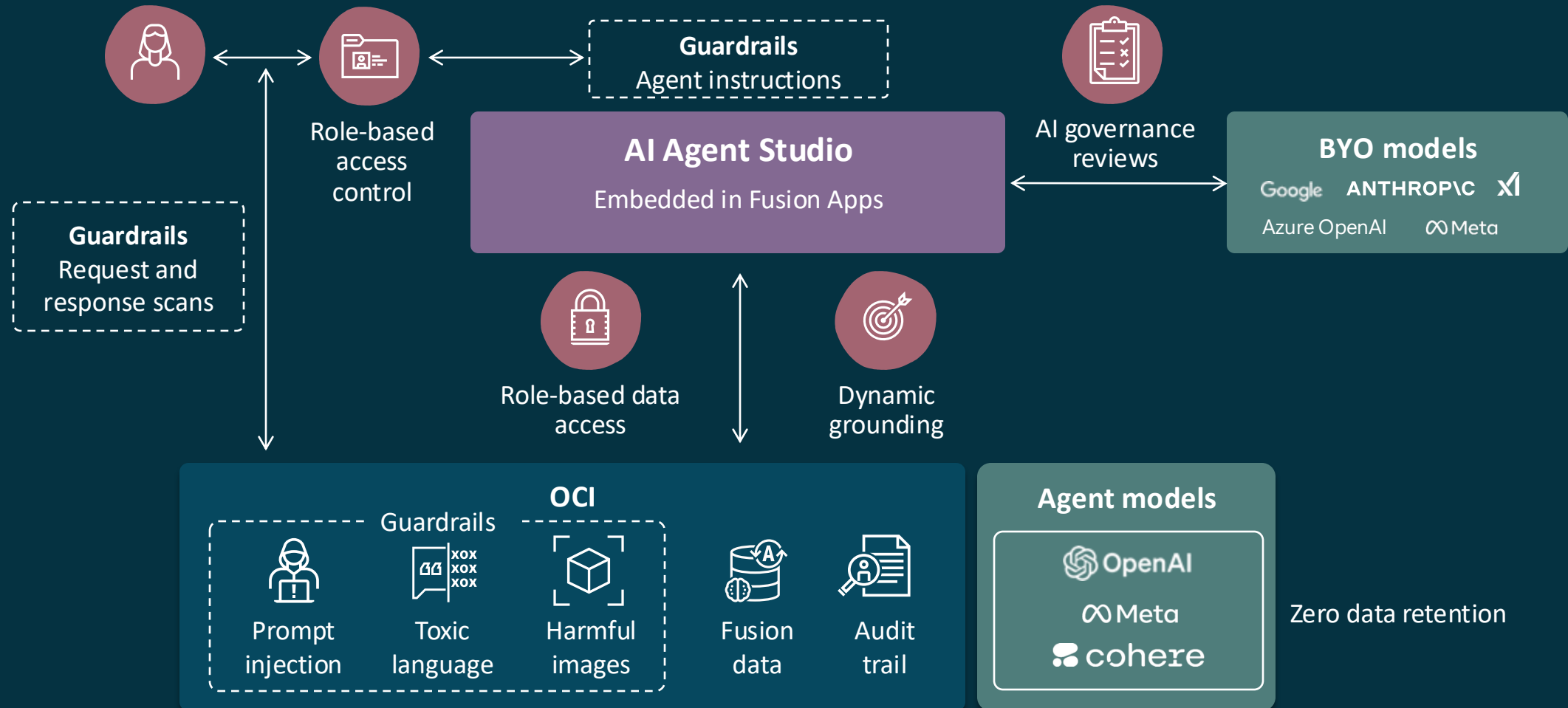
- ✓ **Integrated agent platform** – built directly into Fusion Apps
- ✓ **Native security and compliance** – roles, governance, auditability
- ✓ **Unified data foundation** – ERP, SCM, HCM, CX in one model
- ✓ **OCI advantage** – enterprise cloud for scale, performance, SLAs
- ✓ **Premium LLMs** – OpenAI, xAI, Google, Meta, Cohere, Anthropic
- ✓ **Full observability** – evaluation, tracing, monitoring, auditing
- ✓ **Enterprise-grade reliability** – grounding, fallback, hallucination protection
- ✓ **More every release** – more agents, new models, new agent patterns

Do it yourself AI:



Trustworthy agents for your enterprise

Enterprise-grade AI you can trust: secure, explainable, and compliant



Fusion AI: Explainable, Measurable, Secure

Integrated tools to test,
monitor, and govern AI agents
in production

Measure

- Accuracy and quality
- Safety and compliance
- Performance and cost

Evaluate

- Semantic correctness
- Safety checks and flags
- Latency and token use

Observe

- Dashboards
- History views
- Live monitoring

Trace

- Step-by-step actions
- LLM calls and tools used
- Full execution path

Choice of LLMs

Fusion AI models

| OpenAI | Meta | AI | Google | X | cohere |
|----------------|-----------------------------------|------------------|------------------|----------------------|------------------------------|
| GPT-oss 120b * | Llama 3.3 70b | Claude-sonnet-4 | Gemini 2.5 Flash | Grok 3 | Command R |
| GPT-5 mini ** | Llama 3.1 8b <i>Fine Tuned</i> | Claude-haiku-3.5 | Gemini 2.5 Pro | | Embed 3 |
| GPT-5 | | | | | Embed 4 <i>Multimodal</i> |
| GPT-4.1 | | | | | |
| GPT-4o | | | | | |
| | | | | Included with Fusion | |
| | | | | Customer provided | |

* Evaluating OpenAI Open Weights for completion, RAG, and reasoning

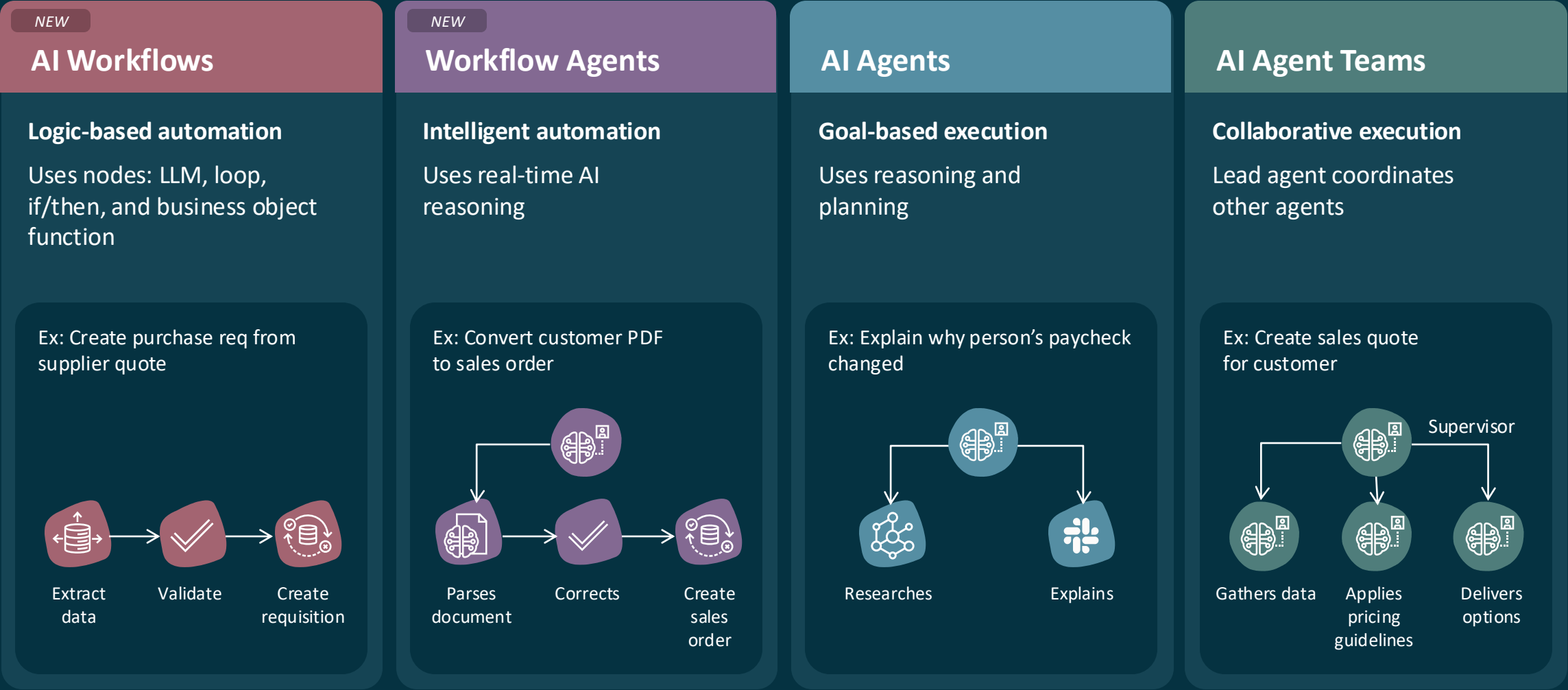
**GPT-5 mini is hosted by another hyperscaler

400

AI assistants and agents

Embedded AI agents

From deterministic → to probabilistic



Workflow agents for document processing

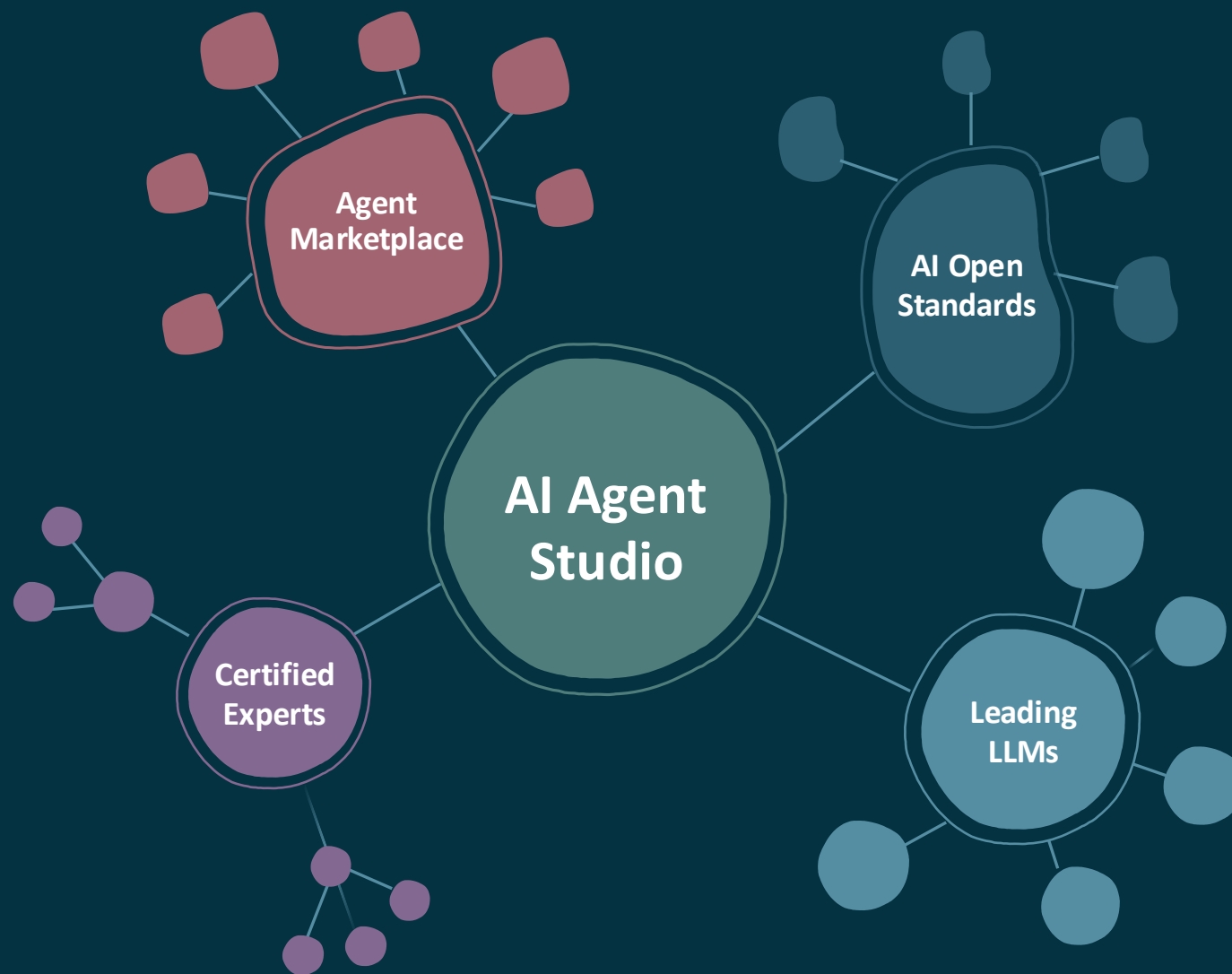
| | Ingest | Classify | Extract | Human in the loop | Transact in Fusion |
|--|---|-----------------------------------|--|---|--|
| P.O. → sales order | Customer P.O. received (PDF/email) | Recognize as order | Customer, location, products, pricing, terms | Catalog/pricing check, exceptions reviewed | Create and fulfill sales order in order management |
| Quote → purchase requisition | Supplier quote received | Identify as quote | Supplier, items, quantities, UOMs, currency, amounts | Confirm supplier, total amount and line count | Create purchase requisition in procurement |
| Court order → payroll update | Court order received (secure email or upload) | Garnishment, lien, levy | Employee, case number, amounts | Check HR/payroll records, exceptions reviewed | Apply deduction, update payroll |
| FDA recall → inventory quarantine | FDA recall notice received | Identify product and lot affected | Item codes, lot numbers, facilities impacted | Confirm match against current inventory | Quarantine items in inventory system, block distribution |

Oracle Fusion AI Agent Studio Capability Summary

A PLATFORM TO BUILD, TEST, AND DEPLOY AI AGENTS

| Integration & Extensibility | Observability and Evaluation | LLMs | AI Agents | Multimodal, RAG | Workflow Nodes |
|------------------------------------|--|--|---|---|--|
| MCP support | Monitoring | OpenAI, Meta, Cohere, Google, xAI, Anthropic | New agent templates | Image/document upload in chat | Agent node |
| A2A agent cards | Evaluation | | Seeded runnable agent team | Multimodal RAG | Doc processor, LLM, vector read/write |
| Credential store | Test dataset mgmt. | | Custom agents | SharePoint integration – RAG on external docs | For loop iteration |
| MS Teams | Agent tracing | Agent Marketplace | Agent builder assistant | | Run in parallel |
| Slack | A/B comparisons | Partner-built agent templates | AI Agent Studio FAQ agent | Workflow Agents | Switch – branching logic |
| Dynamic custom headers | Performance metrics | | Get/put/post/patch/delete Fusion business objects | | Human-in-the-loop |
| Common integrations and connectors | Token usage | Prompt Management | Environment promotion | | Code, tool nodes |
| | RAG metrics (answer & context relevance, groundedness) | Prompt libraries and lifecycle management | | Deterministic execution | Email trigger, time trigger, event trigger |
| | Improved debug | Topics management | | Chaining workflows | |
| | Enhanced guardrails | | | Workflow as a chat agent | |
| | Auditing | | | | |

Introducing Fusion AI Ecosystem



INTRODUCING

Fusion AI Agent Marketplace

Discover and deploy partner-built AI agents instantly, right inside Oracle AI Agent Studio

100+ certified, trusted agent templates built by 20+ partners

accenture

Alithya

APEX^{IT}

apps associates[®]

argano

AUTOMUS

Deloitte.

GoSaaS

Grant Thornton

HURON

IBM

Infosys

KNEX

KPMG

Mastek

ORACLE
Consulting

pwc

Trinamix

wipro

box

CLOUDSUF^I

fairnow

GBG
Loqate

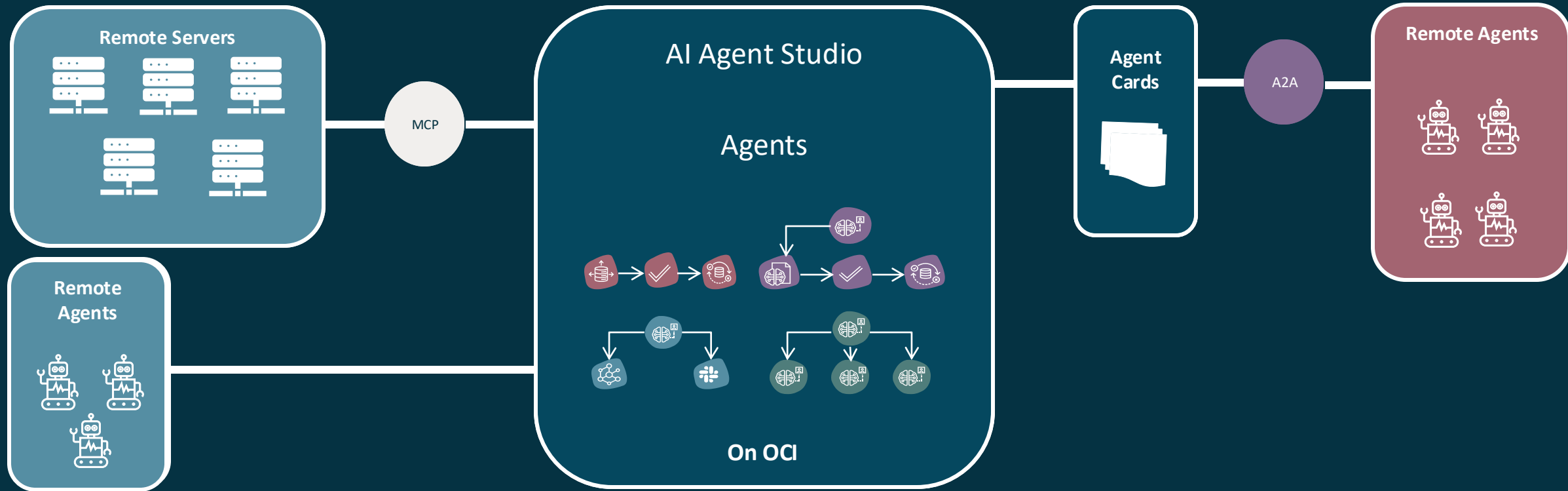
Intellinum

chilli
PARSE | MATCH | ENRICH

stripe

syniverse.

Open Standards enable agent interoperability



Fusion agent teams can include 3rd party agents via Restful APIs

Fusion agents access MCP Servers from a directory or through tool configuration

Fusion agents are published to A2A agent card registry for 3rd party agents to ensure secure, governed, context aware interactions with Fusion

Create custom MCP server connection and discover tools

- In Agent Studio, add any MCP Server credentials and create a custom MCP tool to add to your Agents to enable interoperability

New Tool

Draft

Cancel

Create

Tool Type
MCP

Name
BOX_REMOTE_MCP

Code
BOX_REMOTE_MCP

Credentials
JT_Bearer_Token

Transport Type
☒ SSE ☐ StreamableHTTP

{
 "key": "FAI_MCP_DEBAJIT_CRED_JWT",
 "value": {
 "cred_type": "jwt_auth",
 "token_url": "https://api.box.com/oauth2/token",
 "value": "{ \"appSettings\": { \"clientID\": \"ncxg8pemfnadk83fazi6ydtl4nhq6gx\", \"secret\": \"HD042cz8tkq1zrtKkBHeiWrDORE05\" }, \"appAuth\": { \"publicKeyID\": \"dqtalPRIVATE KEY-----\\nApBgqhkiG9wOBXBgqhkiG9cukECAGCAggAwOBBQzwSBQwwMIIFLTHAQIVxAOFY\\nwHQVYIZIAWUDnMAwBQAEGCCqGSib3DQJBABAEqQPtT/JzaNAjKBIIIe\\nbkgHmXTFSeOtFw\" } }"
 }

+ -

Description

Allow agents to securely access and interact with content from external data sources.

Select from available tools

☐

who_am_i

Returns detailed information about the currently authenticated Box user.

>

☐

get_file_content

Returns content of a file stored in Box

>

☐

search_folders_by_name

Searches for folders within Box by name using keyword matching.

>

☐

list_folder_content_by_folder_id

Lists files, folders, and web links in a folder.

>

☐

search_files_keyword

Searches for files using keywords. Supports metadata filters, file extension filtering, and field selection.

>

☐

search_files_metadata

Searches for files using SQL-like metadata queries. Supports complex filtering with parameters, field selection, and folder scoping.

>

☐

ai_qa_single_file

Asks a question to a single file using Box AI.

>

☐

ai_qa_multi_file

Asks a question to multiple files using Box AI.

>

☐

ai_qa_hub

Asks a question to a Box Hub using Box AI.

>

☐

ai_extract_freemform

Extracts metadata from files using Box AI in freemform format without requiring predefined template structures.

>

☐

ai_extract_structured

Extracts structured metadata from files using Box AI based on either custom fields definition or an existing metadata template.

>

Fusion AI momentum

32K

certified experts on AI
Agent Studio

5K

customers live or
deploying AI agents

9K

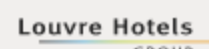
AI services
deployed



AT&T



J.P.Morgan



DAIMLER TRUCK



Pricing and Packaging

- **Included at no additional cost:**
 - Embedded AI: Hundreds of AI features including dozens of Oracle-built AI Agents built natively into Fusion processes
 - Unlimited use of Fusion-optimized LLMs hosted on OCI
 - 200 million tokens/month towards other LLMs
 - AI Agent Studio for configuring, deploying, and monitoring agents
- **For an additional cost:**
 - Use of other LLMs, including GPT-5 mini above the 200 M tokens/month free allocation
 - Custom-built AI agents

Product Demo

Detailed Walkthrough of Fusion AI Agent Studio Features

2026 is the year to operationalize AI

With Fusion, you get an enterprise AI platform that's ready to scale

AI built in, not bolted on

Embeds automation within business processes

Enterprise-grade AI

Combines applications and infrastructure with unified data, performance, and security

Continuous innovation

Delivers new agents, models, and patterns every quarter

Your feedback is important.

**Scan this QR Code or use the
Mobile App to share your
thoughts on this session.**



ORACLE