

RULES FOR CREDITING USER ACCOUNTS

OBJECTIVE

As part of your assignment to Uber Technologies, Inc. ("Uber"), you may have access to tools that will permit you to add or remove Credits to User accounts. "Credit" refers to a direct credit deposit to a User account. "User" includes anyone with an Uber account, including but not limited to, Uber employees, contingent workers, driver-partners, delivery-partners, riders, eaters or restaurants. These rules define when it is and is not permissible to add or remove Uber Credits to User accounts. You must acknowledge that you have read and will abide by these rules in order to be assigned to an Uber project and have access to Uber tools. Failure to comply with these rules can result in immediate and permanent removal from the Uber assignment.

RULES FOR CREDITING USER ACCOUNTS

Prohibited Uses

You should never add or remove Credits:

- To your own account
- To another contingent worker's account (anyone with an "@ext.uber.com" email address)
- To an Uber employee's account, unless you are assigned to People Operations or People Engineering and the Credit is necessary to resolve a documented account issue
- To anyone to reimburse work-related expenses, e.g., travel or product testing costs
 - You should seek reimbursement for any work-related expenses directly from your employer
 - Test accounts should be used when testing or demonstrating a product feature to avoid payment processing
- To driver-partners' accounts - promotions/offers should be made using authorized promotion codes rather than adding a Credit to the partner's account
- To vendors' accounts - vendors should only be paid using the appropriate invoicing system such as Coupa/UberBuy

- As part of any marketing deal, except as discussed below

Permissible Uses

IMPORTANT: If you are assigned to an Uber project that permits you to add or remove Credits to user accounts, your activities with respect to adding or removing Credits are limited to the scope outlined by the relevant Uber point of contact for your assignment. You may never use Credits in a manner that is prohibited above.

You may only add or remove Credits to User accounts if you are assigned to one of the following projects:

1. Customer Support Representatives
2. Working with Influencers (an Influencer is a third-party with whom Uber will partner with for marketing) as part of a Business Development project
3. UX Research Operations research study
4. New Launch Locations

If you are assigned to one of the above projects, you will receive guidelines from the relevant Uber point of contact for your assignment on the acceptable use of Credits for that project.

Printed Name:

GYAN PRAKASH

Signature:

Gyan Prakash

Date Signed:

02/23/2021