

RULES FOR DATA ACCESS

OBJECTIVE

Uber is committed to appropriately protecting its proprietary and confidential information ("Uber Confidential Information"), including but not limited to the personal information Uber collects from its users ("User Information"). This includes protecting all Uber Confidential Information against unauthorized or inappropriate access by Uber employees and contingent workers. Appropriately protecting Uber Confidential Information is not only required by applicable laws and Uber's Privacy Statements, but is critical to earning and keeping our users' trust.

As part of your assignment as a contingent worker to Uber Technologies, Inc. ("Uber"), you may have access to Uber Confidential Information. These rules define when you are permitted to access and use Uber Confidential Information, including User Information, in connection with your assignment. These rules should be read in conjunction with the Data Access FAQs below, which provide specific examples of types of access and use of Uber Confidential Information that are permitted or prohibited.

You must acknowledge that you have read and will abide by these rules in order to be assigned to an Uber project and have access to Uber's network and tools. Failure to comply with these rules can result in immediate and permanent removal from your assignment to Uber as a contingent worker.

DEFINITIONS

Uber Confidential Information includes, but is not limited to, Uber's financial information, business plans and projections, corporate information, and internal-only information relating to Uber, products and services. For purposes of these rules, Uber Confidential Information also includes (1) User Information, including User Information of any Uber employee or contingent worker; (2) personal information of any employee collected by Uber in connection with their employment; and (3) personal information of any contingent worker collected by their employer or Uber in connection with their assignment to an Uber project.

User Information includes any information collected from, or maintained about, actual or potential Uber Users. "User" includes anyone with an Uber account, including but not limited to, employees, contingent workers, driver-partners, delivery-partners, U4B partners, riders, eaters or restaurants. User Information includes, but is not limited to, names, addresses, phone numbers, email addresses, passwords, driver's license numbers, social security numbers, other identification numbers, photos, background check documents, partner sign-up documents, financial information, other work-related documents, trip history, communications between User

and Uber, military status, promotions participation, services use (e.g., UberRush, etc.), activity through partners (via API or otherwise), device IDs, IP addresses, and geolocation coordinates.

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Prohibited Access

User Information that you are not permitted to access falls into two categories. The first category is User Information that you may never, under any circumstance search for, access, or use. The second is User Information that you may not search for, access, or use except under the limited circumstances expressly stated in these rules.

Never Access: You may never, under any circumstance search for, access, or use:

- the User Information of an acquaintance, friend or relative;
- the User Information of a driver or another rider with which which you have shared a ride;
- the User Information of any person out of curiosity.

Access Under Limited Circumstances Only: You may not search for, access, or use, except under the limited circumstances expressly stated in these rules:

- your own User Information EXCEPT when necessary for a legitimate business purpose based on the statement of work associated with your assignment to Uber, but NEVER for resolving an issue with your account. See Data Access FAQ #1 for more details.
- the User Information of a celebrity or public figure EXCEPT when necessary for a legitimate business purpose within the statement of work associated with your assignment to Uber. See FAQ # 2 for more details.
- the User Information of an Uber employee or another contingent worker assigned to Uber EXCEPT when necessary for a legitimate business purpose within the statement of work associated with your assignment to Uber, and only after you have obtained the Uber employee or contingent worker's prior written consent. You must NEVER search for, access, or use the User Information of an Uber employee or another contingent worker assigned to Uber for resolving an issue with that person's account. See Data Access FAQ #3 for more details.

Permissible Access

You may access and use Uber Confidential Information, including User Information, solely (1) as necessary for legitimate business purposes based on the statement of work associated with your assignment to Uber (a "Legitimate Business Purpose"); or (2) as otherwise stated in these rules or the Data Access FAQs (below). Please see the Data Access FAQs for specific examples of what constitutes a Legitimate Business Purpose for accessing and using Uber Confidential Information.

If a Legitimate Business Purpose can be accomplished with substantially the same degree of efficiency and with substantially the same results using anonymized or aggregated information instead of User Information, you should use such anonymized or aggregated information instead of accessing and using User Information.

Security and relevant Product teams as appropriate, in consultation with Privacy - Legal, shall establish controls and processes regarding your access to Uber Confidential Information, including User Information. You are prohibited from accessing Uber Confidential Information, including User Information, other than through such processes.

Disclosure to Third Parties

You may not share or disclose User Information with third parties without prior approval from Uber's Legal Privacy team or pursuant to a process approved by Uber's Legal Privacy team.

Auditing and Monitoring

- All access to Uber Confidential Information and User Information will be logged, audited and regularly monitored.
- All use of tools to access Uber Confidential Information and User Information will be logged, audited and regularly monitored.
- These rules will be strictly enforced, and violations will result in removing you from your assignment to Uber. In addition, for violations resulting in damage to Uber or its users (in Uber's sole determination), Uber will use all available legal remedies to impose sanctions for violations of this Policy.
- You are responsible for reporting suspected or known violations of these rules.
- Suspected or known violations of these rules should be reported immediately to: security-abuse@uber.com.

Questions

Questions regarding these Rules and the Data Access FAQs, including whether a specific access and use of Uber Confidential Information or User Information is permitted under these rules, can be submitted to datapolicy@uber.com.

DATA ACCESS FAQs

1. May I access my own User Information, i.e., access my own Uber account through Tools?

You may only access your own User Information through Uber's network and tools if necessary for a Legitimate Business Purpose. This may include (1) testing functions and features on one's own account if necessary to perform services within the scope of the statement of work associated with your assignment to Uber, where such testing cannot be performed on a test account; and (2) performing bug-fixes using one's own account if necessary to perform services within the scope of the statement of work associated with your assignment to Uber, where such bug-fixing cannot be performed on a test account.

You are not permitted to access your own User Information for the purpose of resolving an issue with your own account. If you have an issue with your account, you should submit your questions or queries via uber.com/help or the Help menu in the apps.

These rules do not apply to your access to your own User Information through the Uber app. For example, these rules do not prohibit you from looking up your own trips through the Uber app.

2. May I access the User Information of a celebrity or public figure?

You may only access the User Information of a celebrity or public figure if necessary for a Legitimate Business Purpose.

Legitimate Business Purposes for accessing the User Information of a celebrity or other public figures may include (1) addressing customer service issues submitted by such person; or (2) as required by law, such as in connection with law enforcement or third-party requests for information.

Accessing the User Information of celebrity or public figure for any reason other than a Legitimate Business Purpose is a violation of these rules and can result in immediate and permanent removal from the Uber assignment. "Accessing" includes searching for the User Information of a celebrity or public figure, even if the celebrity does not have an Uber account.

For example, conducting a search to determine whether Beyonce or Steph Curry has an Uber account is a violation of this Policy (regardless whether they actually have an Uber account), unless necessary for a Legitimate Business Purpose.

3. May I access an Uber employee's or fellow contingent worker's User Information?

(See next question for information on test accounts -- i.e., accounts that aren't in production or that contain only fake or dummy data not belonging to an actual user.)

You may only access an Uber employee's or fellow contingent worker's User Information if necessary for a Legitimate Business Purpose.

Legitimate Business Purposes for accessing an Uber employee's or fellow contingent worker's account include performing bug-fixes in connection with an issues experienced by that person, or if necessary to perform services within the scope of your statement of work associated with your assignment to Uber. In such circumstances, you should, to the extent reasonably possible, document the consent of the Uber employee or fellow contingent worker prior to accessing their account for a Legitimate Business Purpose.

You may not access an Uber employee or fellow contingent worker's User Information for the purpose of resolving a customer service issue with their account. If they have an issue with their account, they should submit their questions or queries via uber.com/help or the Help menu in the apps.

4. Do these rules apply to access to test accounts?

No. These rules do not apply to test accounts -- i.e., accounts that aren't in production or that contain only fake or dummy data not belonging to an actual user.

5. May I access a friend's, relative's or acquaintance's User Information?

There are generally no Legitimate Business Purposes for accessing a friend's, relative's or acquaintance's User Information.

In particular, you may not access a friend's, relative's or acquaintance's User Information for the purpose of resolving a customer service issue with their account. If they have an issue with their account, they should submit their questions or queries via uber.com/help or the Help menu in the apps.

6. What if I accidentally access User Information without a business purpose?

If you accidentally access User Information without a Legitimate Business Purpose, please inform your relevant Uber point of contact and datapolicy@uber.com.

7. As a recruiter, may I check a candidate's trip history to see how much they use Uber?

No. This is not a Legitimate Business Purpose for accessing a candidate's User Information. This is also not permitted under Uber's Privacy Statements.

8. May I access the User Information of a journalist, researcher, judge, politician, competitor employee, or any other person with interests potentially adverse to Uber?

You may access the User Information of a journalist, researcher, judge, politician, competitor employee, or any other person solely for a Legitimate Business Purpose that is within the scope of your statement of work associated with your assignment to Uber. This may include accessing their information (1) to determine whether they are using our services in compliance with Uber's terms and conditions, to the extent necessary based on the services you are to provide during your assignment to Uber as identified in your statement of work; and (2) as required by law, such as in connection with law enforcement or third-party requests for information.

However, it is a serious violation of these rules to access the User Information of a journalist, researcher, judge, politician, competitor employee, or any other person for the purpose of gathering information about the user or their trips, unless necessary for a Legitimate Business Purpose. For example, you may not access the User information:

- of a journalist covering Uber to determine how frequently they use Uber;
- of a judge handling a case involving Uber to determine whether they use Uber;
- of a politician advancing bills relating to Uber to determine where they have taken trips.

9. Am I permitted under the Policy to share information with law enforcement officials when they request information about users in my city?

No. You should instead direct law enforcement or any third-party requests for information about riders or drivers to LERT@uber.com.

10. These rules say that I may not share or disclose User Information with third parties without prior approval from Uber's Legal Privacy team or pursuant to a process approved by Uber's Legal Privacy team. Where can I find information on such processes?

You may contact datapolicy@uber.com for information on such processes.

11. I left an item in my Uber. May I use an internal tool to contact my driver?

No. This is not a Legitimate Business Purpose for accessing driver User Information. You should contact uber.com/help for assistance in this circumstance.

12. Someone I know had a problem with their driver. May I contact the driver to help resolve it?

No. This is not a Legitimate Business Purpose for accessing driver User Information. You should instead tell that person to submit their questions or queries via uber.com/help or the Help menu in the apps.

13. May I contact a driver to provide them with feedback?

No. This is not a Legitimate Business Purpose for accessing driver User Information. You may provide feedback on a trip through the apps.

14. May I look at how a driver rated me?

No. This is not a Legitimate Business Purpose for accessing your User Information.

Printed Name:

GYAN PRAKASH

Signature:

Gyan Prakash

Date Signed:

02/23/2021
